

Patient Experience Technology Market Size, Trends, Analysis, and Outlook By Technology (Patient Rounding, Patient Experience Survey, Consulting Services), By Facility (Acute care facility, Post Acute Care Facility, Non-Acute care Facility, Clinics), by Country, Segment, and Companies, 2024-2032

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Abstracts

The global Patient Experience Technology market size is poised to register 13.4% growth from 2024 to 2032, presenting significant growth prospects for companies operating in the industry. The industry study analyzes the global Patient Experience Technology market across By Technology (Patient Rounding, Patient Experience Survey, Consulting Services), By Facility (Acute care facility, Post Acute Care Facility, Non-Acute care Facility, Clinics)

The future of the patient experience technology market is influenced by advancements in digital health, increasing consumer expectations for personalized healthcare experiences, and growing emphasis on patient-centered care delivery models. Patient experience technology encompasses a wide range of digital solutions and platforms designed to enhance patient engagement, communication, and satisfaction throughout the care continuum. With the rise of consumerism in healthcare and value-based reimbursement models, there is a growing need for patient experience technologies that offer seamless access to healthcare services, personalized health information, and virtual care options. Further, technological innovations such as mobile apps, telemedicine platforms, and patient portals are driving the development of next-generation patient experience solutions with improved usability, interoperability, and data security. Over the forecast period to 2030, expanding applications in remote monitoring, virtual consultations, and patient-reported outcomes, coupled with



increasing regulatory support for telehealth and patient engagement initiatives, are expected to drive market growth and innovation, enabling healthcare organizations to improve patient satisfaction, loyalty, and retention while reducing healthcare disparities and enhancing population health outcomes.

Patient Experience Technology Market Drivers, Trends, Opportunities, and Growth Opportunities

This comprehensive study discusses the latest trends and the most pressing challenges for industry players and investors. The Patient Experience Technology market research analyses the global market trends, key drivers, challenges, and opportunities in the industry. In addition, the latest Future of Patient Experience Technology survey report provides the market size outlook across types, applications, and other segments across the world and regions. It provides data-driven insights and actionable recommendations for companies in the Patient Experience Technology industry.

Key market trends defining the global Patient Experience Technology demand in 2024 and Beyond

The industry continues to remain an attractive hub for opportunities for both domestic and global vendors. As the market evolves, factors such as emerging market dynamics, demand from end-user sectors, a growing patient base, changes in consumption patterns, and widening distribution channels continue to play a major role.

Patient Experience Technology Market Segmentation- Industry Share, Market Size, and Outlook to 2032

The Patient Experience Technology industry comprises a wide range of segments and sub-segments. The rising demand for these product types and applications is supporting companies to increase their investment levels across niche segments. Accordingly, leading companies plan to generate a large share of their future revenue growth from expansion into these niche segments. The report presents the market size outlook across segments to support Patient Experience Technology companies scaling up production in these sub-segments with a focus on expanding into emerging countries.

Key strategies adopted by companies within the Patient Experience Technology industry



Leading Patient Experience Technology companies are boosting investments to capitalize on untapped potential and future possibilities across niche market segments and surging demand conditions in key regions. Further, companies are leveraging advanced technologies to unlock opportunities and achieve operational excellence. The report provides key strategies opted for by the top 10 Patient Experience Technology companies.

Patient Experience Technology Market Study- Strategic Analysis Review

The Patient Experience Technology market research report dives deep into the qualitative factors shaping the market, empowering you to make informed decisions-

Industry Dynamics: Porter's Five Forces analysis to understand bargaining power, competitive rivalry, and threats that impact long-term strategy formulation.

Strategic Insights: Provides valuable perspectives on key players and their approaches based on comprehensive strategy analysis.

Internal Strengths and Weaknesses: Develop targeted strategies to leverage strengths, address weaknesses, and capitalize on market opportunities.

Future Possibilities: Prepare for diverse outcomes with in-depth scenario analysis. Explore potential market disruptions, technology advancements, and economic changes.

Patient Experience Technology Market Size Outlook- Historic and Forecast Revenue in Three Cases

The Patient Experience Technology industry report provides a detailed analysis and outlook of revenue generated by companies from 2018 to 2023. Further, with actual data for 2023, the report forecasts the market size outlook from 2024 to 2032 in three case scenarios- low case, reference case, and high case scenarios.

Patient Experience Technology Country Analysis and Revenue Outlook to 2032

The report analyses 22 countries worldwide including the key driving forces and market size outlook from 2021 to 2032. In addition, region analysis across Asia Pacific, Europe,



the Middle East, Africa, North America, and South America is included in the study. For each of the six regions, the market size outlook by segments is forecast for 2032.

North America Patient Experience Technology Market Size Outlook- Companies plan for focused investments in a changing environment

The US continues to remain the market leader in North America, driven by a large consumer base, the presence of well-established providers, and a strong healthcare infrastructure. Leading companies focus on new product launches in the changing environment. The US healthcare expenditure is expected to grow to \$4.8 trillion in 2024 (around 3.7% growth in 2024), potentially driving demand for various Patient Experience Technology market segments. Similarly, Strong market demand is encouraging Canadian Patient Experience Technology companies to invest in niche segments. Further, as Mexico continues to strengthen its relations and invest in technological advancements, the Mexico Patient Experience Technology market is expected to experience significant expansion, offering lucrative opportunities for both domestic and international stakeholders.

Europe Patient Experience Technology Market Size Outlook-Companies investing in assessing consumers, categories, competitors, and capabilities

The German industry remains the major market for companies in the European Patient Experience Technology industry with consumers in Germany, France, the UK, Spain, Italy, and others anticipated to register a steady demand throughout the forecast period, driving the overall market prospects. In addition, the proactive approach of vendors in identifying and leveraging new growth prospects positions the European Patient Experience Technology market for an upward trajectory, fostering both domestic and international interest. Leading brands operating in the industry are emphasizing effective marketing strategies, innovative product offerings, and a keen understanding of consumer preferences.

Asia Pacific Patient Experience Technology Market Size Outlook- an attractive hub for opportunities for both local and global companies

The increasing prevalence of indications, robust healthcare expenditure, and increasing investments in healthcare infrastructure drive the demand for Patient Experience Technology in Asia Pacific. In particular, China, India, and South East Asian Patient Experience Technology markets present a compelling outlook for 2032, acting as a magnet for both domestic and multinational vendors seeking growth opportunities.



Similarly, with a burgeoning population and a rising middle class, India offers a vast consumer market. Japanese and Korean companies are quickly aligning their strategies to navigate changes, explore new markets, and enhance their competitive edge. Our report utilizes in-depth interviews with industry experts and comprehensive data analysis to provide a comprehensive outlook of 6 major countries in the APAC region.

Latin America Patient Experience Technology Market Size Outlook- Continued urbanization and rising income levels

Rising income levels contribute to greater purchasing power among consumers, spurring consumption and creating opportunities for market expansion. Continued urbanization and rising income levels are expected to sustainably drive consumption growth in the medium to long term.

Middle East and Africa Patient Experience Technology Market Size Outlook- continues its upward trajectory across segments

Robust demand from Middle Eastern countries including Saudi Arabia, the UAE, Qatar, Kuwait, and other GCC countries supports the overall Middle East Patient Experience Technology market potential. Fueled by increasing healthcare expenditure of individuals, growing population, and high prevalence across a few markets drives the demand for Patient Experience Technology.

Patient Experience Technology Market Company Profiles

The global Patient Experience Technology market is characterized by intense competitive conditions with leading companies opting for aggressive marketing to gain market shares. The report presents business descriptions, SWOT analysis, growth strategies, and financial profiles. Leading companies included in the study are Accenture plc, Aramark Corp, CipherHealth LLC, GetWellNetwork Inc, Huron Consulting Group Inc, HybridChart Inc, Press Ganey Associates LLC, Qualtrics LLC, Sodexo SA, Vocera Communications Inc.

Recent Patient Experience Technology Market Developments

The global Patient Experience Technology market study presents recent market news and developments including new product launches, mergers, acquisitions, expansions, product approvals, and other updates in the industry.



Patient Experience Technology Market Report Scope

Parameters: Revenue, Volume Price

Study Period: 2023 (Base Year); 2018- 2023 (Historic Period); 2024- 2032 (Forecast

Period)

Currency: USD; (Upon request, can be provided in Euro, JPY, GBP, and other Local

Currency)

Qualitative Analysis

Pricing Analysis

Value Chain Analysis

SWOT Profile

Market Dynamics- Trends, Drivers, Challenges

Porter's Five Forces Analysis

Macroeconomic Impact Analysis

Case Scenarios- Low, Base, High

Market Segmentation:

By Technology

Patient Rounding

Patient Experience Survey

Consulting Services

By Facility



Acute care facility

-Acute Hospitals		
-Childrens Hospitals		
-Academic medical center		
-Military Treatment Facility		
-Ambulatory Surgery Center		
Post Acute Care Facility		
-Long term acute facility		
-Skilled Nursing Facility		
-Others		
Non-Acute care Facility		
Clinics		
Geographical Segmentation:		
North America (3 markets)		
Europe (6 markets)		
Asia Pacific (6 markets)		
Latin America (3 markets)		
Middle East Africa (5 markets)		



Accenture plc
Aramark Corp
CipherHealth LLC
GetWellNetwork Inc
Huron Consulting Group Inc
HybridChart Inc
Press Ganey Associates LLC
Qualtrics LLC
Sodexo SA
Vocera Communications Inc
Formats Available: Excel, PDF, and PPT



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By Technology

Patient Rounding



Patient Experience Survey Consulting Services

By Facility

Acute care facility

- -Acute Hospitals
- -Childrens Hospitals
- -Academic medical center
- -Military Treatment Facility
- -Ambulatory Surgery Center

Post Acute Care Facility

- -Long term acute facility
- -Skilled Nursing Facility
- -Others

Non-Acute care Facility

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Accenture plc

Aramark Corp

CipherHealth LLC

GetWellNetwork Inc.

Huron Consulting Group Inc

HybridChart Inc

Press Ganey Associates LLC

Qualtrics LLC

Sodexo SA

Vocera Communications Inc.



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