

Incident and Emergency Management Market Size, Share, and Outlook, 2025 Report- By System (Web-based Emergency Management System, Emergency/Mass Notification System, Traffic Management System, Safety Management System, Disaster Recovery and Backup Systems, Others), By Solution (Geospatial Solution, Disaster Recovery Solution, Situational Awareness Solution), By Service (Professional Service, Managed Service), By End-User (Government, BFSI, Transportation and Logistics, Healthcare, Manufacturing, IT and Telecom, Others), 2018-2032

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Abstracts

Incident and Emergency Management Market Outlook

The Incident and Emergency Management Market size is expected to register a growth rate of 7.8% during the forecast period from \$146.95 Billion in 2025 to \$248.6 Billion in 2032. The Incident and Emergency Management market is a thriving business that is poised to keep growing and presents potential growth opportunities for companies across the industry value chain.

The comprehensive market research report presents 12-year historic and forecast data on Incident and Emergency Management segments across 22 countries from 2021 to 2032. Key segments in the report include By System (Web-based Emergency

Management System, Emergency/Mass Notification System, Traffic Management System, Safety Management System, Disaster Recovery and Backup Systems, Others), By Solution (Geospatial Solution, Disaster Recovery Solution, Situational Awareness Solution), By Service (Professional Service, Managed Service), By End-User (Government, BFSI, Transportation and Logistics, Healthcare, Manufacturing, IT and Telecom, Others). Over 70 tables and charts showcase findings from our latest survey report on Incident and Emergency Management markets.

Incident and Emergency Management Market Insights, 2025

The Incident and Emergency Management Market is evolving as public safety organizations and enterprises embrace AI-driven disaster response, IoT-enabled emergency alert systems, and automation-powered crisis management solutions. Companies like Everbridge, Honeywell, and IBM Resilient are leading with real-time AI-driven emergency situation analysis, machine learning-powered predictive disaster modeling, and blockchain-backed crisis communication platforms. The adoption of smart city-integrated emergency management, AI-enhanced public safety command centers, and automation-driven mass notification systems is reshaping incident response. However, cybersecurity threats in AI-driven emergency communication, regulatory hurdles in digital disaster preparedness, and resistance to automation in traditional crisis response frameworks remain challenges. Additionally, government funding for AI-powered emergency response, tax incentives for digital disaster management solutions, and policies mandating IoT-based public safety initiatives are influencing market developments.

Five Trends that will define global Incident and Emergency Management market in 2025 and Beyond

A closer look at the multi-million market for Incident and Emergency Management identifies rapidly shifting consumer preferences across categories. By focusing on growth and resilience, leading Incident and Emergency Management companies are prioritizing their investments across categories, markets, and geographies. The report analyses the most important market trends shaping the new landscape to support better decisions for the long and short-term future. The impact of tariffs by the US administration also significantly impact the profitability of Incident and Emergency Management vendors.

What are the biggest opportunities for growth in the Incident and Emergency Management industry?

The Incident and Emergency Management sector demonstrated remarkable resilience over the past year across developed and developing economies. Further, the market presents significant opportunities to leverage the existing momentum towards actions by 2032. On the other hand, recent macroeconomic developments including rising inflation and supply chain disruptions are putting pressure on companies. The chapter assists users to identify growth avenues and address business challenges to make informed commercial decisions with unique insights, data forecasts, and in-depth market analyses.

Incident and Emergency Management Market Segment Insights

The Incident and Emergency Management industry presents strong offers across categories. The analytical report offers forecasts of Incident and Emergency Management industry performance across segments and countries. Key segments in the industry include%li%By System (Web-based Emergency Management System, Emergency/Mass Notification System, Traffic Management System, Safety Management System, Disaster Recovery and Backup Systems, Others), By Solution (Geospatial Solution, Disaster Recovery Solution, Situational Awareness Solution), By Service (Professional Service, Managed Service), By End-User (Government, BFSI, Transportation and Logistics, Healthcare, Manufacturing, IT and Telecom, Others). The largest types, applications, and sales channels, fastest growing segments, and the key factors driving each of the categories are included in the report.

Forecasts of each segment across five regions are provided from 2021 through 2032 for Asia Pacific, North America, Europe, South America, Middle East, and African regions. In addition, Incident and Emergency Management market size outlook is provided for 22 countries across these regions.

Market Value Chain

The chapter identifies potential companies and their operations across the global Incident and Emergency Management industry ecosystem. It assists decision-makers in evaluating global Incident and Emergency Management market fundamentals, market dynamics, and disruptive trends across the value chain segments.

Scenario Analysis and Forecasts

Strategic decision-making in the Incident and Emergency Management industry is multi-

faceted with the increased need for planning across scenarios. The report provides forecasts across three case scenarios%li%low growth, reference case, and high growth cases.

Asia Pacific Incident and Emergency Management Market Analysis%li%A Promising Growth Arena for Business Expansion

As companies increasingly expand across promising Asia Pacific markets with over 4.5 billion population, the medium-to-long-term future remains robust. The presence of the fastest-growing economies such as China, India, Thailand, Indonesia, and Vietnam coupled with strengthening middle-class populations and rising disposable incomes drive the market. In particular, China and India are witnessing rapid shifts in consumer purchasing behavior. China is recovering steadily with optimistic forecasts for 2025. Further, Japanese and South Korean markets remain stable with most companies focusing on new product launches and diversification of sales channels.

The State of Europe Incident and Emergency Management Industry 2025%li%Focus on Accelerating Competitiveness

As companies opt for an integrated agenda for competitiveness, the year 2025 presents optimistic scenarios for companies across the ecosystem. With signs of economic recovery across markets, companies are increasing their investments. Europe is one of the largest markets for Incident and Emergency Management with demand from both Western Europe and Eastern European regions increasing over the medium to long-term future. Increasing omnichannel shopping amidst robust consumer demand for value purchases shapes the market outlook. The report analyses the key Incident and Emergency Management market drivers and opportunities across Germany, France, the United Kingdom, Spain, Italy, Russia, and other Europe.

The US Incident and Emergency Management market Insights%li%Vendors are exploring new opportunities within the US Incident and Emergency Management industry.

Easing inflation coupled with strengthening consumer sentiment is encouraging aggressive actions from the US Incident and Emergency Management companies. Market players consistently focusing on innovation and pursuing new ways to create value are set to excel in 2025. In addition, the Canadian and Mexican markets offer lucrative growth pockets for manufacturers and vendors. Focus on private-brand offerings and promotions, diversified sales channels, expansion into niche segments,

adoption of advanced technologies, and sustainability are widely observed across the North American Incident and Emergency Management market.

Latin American Incident and Emergency Management market outlook rebounds in line with economic growth.

Underlying demand remains higher among urban consumers with an optimistic economic outlook across Brazil, Argentina, Chile, and other South and Central American countries. Increased consumer spending has been reported in Q1 -2025 and the prospects remain strong for rest of 2025. Aggressive ecosystem moves to create new sources of income are widely observed across markets in the region. Marketing activities focused on customer insights, operations, and support functions are quickly gaining business growth in the region.

Middle East and Africa Incident and Emergency Management Markets%li%New Opportunities for Companies Harnessing Diversity

Rapid growth in burgeoning urban locations coupled with a young and fast-growing population base is attracting new investments in the Middle East and African Incident and Emergency Management markets. Designing expansion and marketing strategies to cater to the local consumer base supports the market prospects. In addition to Nigeria, Algeria, South Africa, and other markets, steady growth markets in Ethiopia, Rwanda, Ghana, Tanzania, the Democratic Republic of Congo, and others present significant prospects for companies. On the other hand, Middle Eastern Incident and Emergency Management markets including the UAE, Saudi Arabia, Qatar, and Oman continue to offer lucrative pockets of growth.

Competitive Landscape%li%How Incident and Emergency Management companies outcompete in 2025?

The ability to respond quickly to evolving consumer preferences and adapt businesses to niche consumer segments remains a key growth factor. The report identifies the leading companies in the industry and provides their revenue for 2024. The market shares of each company are also included in the report. Further, business profiles, SWOT analysis, and financial analysis of each company are provided in detail. Key companies analyzed in the report include 4C Strategies, Alert Technologies, ARCOS, BlackBerry, Collins Aerospace, Eaton, Esri, Everbridge, Haystax Technology, Hexagon, Honeywell, IBM, Johnson Controls, Juvare, Lockheed Martin, LogicGate, LTIMindtree, MetricStream, Motorola Solutions, NEC, Noggin, OnSolve, Resolver, Siemens, The

Response Group, Veoci.

Incident and Emergency Management Market Segmentation

By System

Web-based Emergency Management System

Emergency/Mass Notification System

Traffic Management System

Safety Management System

Disaster Recovery and Backup Systems

Others

By Solution

Geospatial Solution

Disaster Recovery Solution

Situational Awareness Solution

By Service

Professional Service

Managed Service

By End-User

Government

BFSI

Transportation and Logistics

Healthcare

Manufacturing

IT and Telecom

Others

Leading Companies

4C Strategies

Alert Technologies

ARCOS

BlackBerry

Collins Aerospace

Eaton

Esri

Everbridge

Haystax Technology

Hexagon

Honeywell

IBM

Johnson Controls

Juvaré

Lockheed Martin

LogicGate

LTIMindtree

MetricStream

Motorola Solutions

NEC

Noggin

OnSolve

Resolver

Siemens

The Response Group

Veoci

Reasons to Buy the report

Make informed decisions through long and short-term forecasts across 22 countries and segments.

Evaluate market fundamentals, dynamics, and disrupting trends set to shape 2025 and beyond.

Gain a clear understanding of the competitive landscape, with product portfolio and growth strategies.

Get an integrated understanding of the entire market ecosystem and companies.

Stay ahead of the competition through plans for growth in a changing environment for your geographic expansion.

Assess the impact of advanced technologies and identify growth opportunities based on actionable data and insights.

Get free Excel spreadsheet and PPT versions along with the report PDF.

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Emergency/Mass Notification System

Traffic Management System

Safety Management System

Disaster Recovery and Backup Systems

Others

By Solution

Geospatial Solution

Disaster Recovery Solution

Situational Awareness Solution

By Service

Professional Service

Managed Service

By End-User

Government

BFSI

Transportation and Logistics

Healthcare

Manufacturing

IT and Telecom

Others

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4C STRATEGIES

Alert Technologies

ARCOS

BlackBerry

Collins Aerospace

Eaton
Esri
Everbridge
Haystax Technology
Hexagon
Honeywell
IBM
Johnson Controls
Juvare
Lockheed Martin
LogicGate
LTIMindtree
MetricStream
Motorola Solutions
NEC
Noggin
OnSolve
Resolver
Siemens
The Response Group
Veoci
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