

Field Service Management Market Size, Trends, Analysis, and Outlook By Component (Solution, Mobile field execution, Service contract management, Warranty management, Workforce management, Customer management, Inventory management, Others, Services, Implementation, Training & support, Consulting & advisory), By Deployment Mode (On-Premise, Cloud), By Enterprise (Large enterprises, SMEs), By End-User (Energy & Utilities, Telecom, Manufacturing, Healthcare, BFSI, Construction & Real Estate, Transportation & Logistics, Retail & Wholesale, Others), by Country, Segment, and Companies, 2024-2032

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Abstracts

Global Field Service Management Market Size is valued at \$4.8 Billion in 2024 and is forecast to register a growth rate (CAGR) of 12.9% to reach \$12.7 Billion by 2032.

The field service management market is witnessing significant growth due to the increasing need for businesses to improve operational efficiency and customer satisfaction. Organizations are adopting digital solutions to streamline scheduling, dispatching, and workforce management processes. The rise of mobile technology and IoT applications is further driving market expansion, as companies leverage real-time data to enhance service delivery and optimize resource allocation, leading to improved service outcomes and customer loyalty.

Field Service Management Market Drivers, Trends, Opportunities, and Growth Opportunities

The comprehensive report presents unique market trends and challenges shaping the outlook for industry stakeholders. The Future of Field Service Management survey report provides the market size outlook across types, applications, and segments globally and regionally. It also offers data-driven insights and actionable recommendations for companies in the Field Service Management industry.

Key market trends defining the global Field Service Management demand in 2025 and Beyond

The Field Service Management industry remains an attractive hub for both domestic and global vendors. As we enter 2025, demand from end-user sectors, changes in consumption patterns, new product launches, and widening distribution channels will play major roles.

Field Service Management Market Segmentation- Industry Share, Market Size, and Outlook to 2032

Rising demand for diverse products and applications fuels the increased investments in niche segments. Leading companies focus on generating a large share of their future revenue growth by expanding into these niche segments. The report presents a market size outlook across segments, supporting companies scaling up production with a focus on potential countries.

Key strategies adopted by companies within the Field Service Management industry

Leading Field Service Management companies are boosting investments to capitalize on untapped potential and future possibilities across niche market segments and surging demand conditions. In particular, companies that leverage advanced technologies to achieve operational excellence are set to gain significant revenues. The report details the key strategies adopted by the top 10 Field Service Management companies.

Field Service Management Market Study- Strategic Analysis Review

The market research report dives deep into qualitative factors shaping the market,

empowering you to make informed decisions.

- Industry Dynamics: Porter's Five Forces analysis to understand bargaining power, competitive rivalry, and threats that impact long-term strategy formulation.
- Strategic Insights: Provides valuable perspectives on key players and their approaches based on comprehensive strategy analysis.
- Internal Strengths and Weaknesses: Develop targeted strategies to leverage strengths, address weaknesses, and capitalize on market opportunities.
- Future Possibilities: Prepare for diverse outcomes with in-depth scenario analysis. Explore potential market disruptions, technology advancements, and economic changes.

Field Service Management Market Size Outlook- Historic and Forecast Revenue in Three Cases

The Field Service Management industry report provides a detailed analysis and outlook of revenue generated by companies from 2018 to 2023. With actual data for 2023, the report forecasts the market size outlook from 2024 to 2032 in three scenarios: low case, reference case, and high case.

Field Service Management Country Analysis and Revenue Outlook to 2032

The report analyzes 22 countries worldwide, including key driving forces and market size outlook from 2021 to 2032. Additionally, it includes region analysis across Asia Pacific, Europe, the Middle East, Africa, North America, and South America. For each region, the market size outlook by segments is forecast for 2032.

North America Field Service Management Market Size Outlook- Companies plan for focused investments in a changing environment

The US remains the market leader in North America, driven by a large consumer base, well-established providers, and strong infrastructure. Leading companies focus on new product launches in a changing environment. The US GDP is expected to grow from \$28,781.1 Billion in 2024 to \$36,621 Billion in 2030, driving demand for various Field Service Management market segments. Similarly, strong market demand encourages Canadian Field Service Management companies to invest in niche segments. Mexico's

investment in technological advancements positions it for significant market expansion.

Europe Field Service Management Market Size Outlook- Companies investing in assessing consumers, categories, competitors, and capabilities.

The German Field Service Management industry remains the major market for companies in the European Field Service Management industry with consumers in Germany, France, the UK, Spain, Italy, and others anticipated to register a steady demand throughout the forecast period, driving the overall market prospects. In addition, the proactive approach of vendors in identifying and leveraging new growth prospects positions the European Field Service Management market fostering both domestic and international interest. Leading brands operating in the industry are emphasizing effective marketing strategies, innovative product offerings, and addressing niche consumer segments.

Asia Pacific Field Service Management Market Size Outlook- an attractive hub for opportunities for both local and global companies

The increasing pool of consumer base, robust consumption expenditure, and increasing investments in manufacturing drive the demand for Field Service Management in Asia Pacific. In particular, China, India, and South East Asian Field Service Management markets present a compelling outlook for 2032, attracting both domestic and multinational vendors seeking growth opportunities. Similarly, with a burgeoning population and a rising middle class, India offers a vast consumer market. Japanese and Korean companies are quickly aligning their strategies to navigate market changes, explore new markets, and enhance their competitive edge. Our report utilizes in-depth interviews with industry experts and comprehensive data analysis to provide a comprehensive outlook of 6 major countries in the APAC region.

Latin America Field Service Management Market Size Outlook- Continued urbanization and rising income levels

Rising income levels contribute to higher purchasing power among consumers, spurring consumption and creating opportunities for market expansion. Continued urbanization and rising income levels are expected to sustainably drive consumption growth in the medium to long term.

Middle East and Africa Field Service Management Market Size Outlook- continues its upward trajectory across segments.

Robust demand from Middle Eastern countries including Saudi Arabia, the UAE, Qatar, Kuwait, and other GCC countries supports the overall Middle East Field Service Management market potential. Fuelled by increasing consumption expenditure of individuals and growing population drive the demand for Field Service Management.

Field Service Management Company Profiles

The global Field Service Management market is characterized by intense competitive conditions with leading companies opting for aggressive marketing to gain market shares. The report presents business descriptions, SWOT analysis, growth strategies, and financial profiles. The leading companies included in the study are Accenture, Agile 3 Solutions LLC, Astea International Inc, Comarch SA, IBM Corp, Infor, Klugo Group, SAP SE, Salesforce Inc, Tech Mahindra Ltd, Trimble Navigation Ltd.

Recent Field Service Management Market Developments

The global Field Service Management market study presents recent market news and developments including new product launches, mergers, acquisitions, expansions, product approvals, and other updates in the industry.

Field Service Management Market Report Scope

Parameters: Revenue, Volume Price

Study Period: 2023 (Base Year); 2018- 2023 (Historic Period); 2024- 2032 (Forecast Period)

Currency: USD; (Upon request, can be provided in Euro, JPY, GBP, and other Local Currency)

Qualitative Analysis

Pricing Analysis

Value Chain Analysis

SWOT Profile

Market Dynamics- Trends, Drivers, Challenges

Porter's Five Forces Analysis

Macroeconomic Impact Analysis

Case Scenarios- Low, Base, High

Market Segmentation:

By Component

Solution

Mobile field execution

Service contract management

Warranty management

Workforce management

Customer management

Inventory management

Others

Services

Implementation

Training & support

Consulting & advisory

By Deployment Mode

On-Premise

Cloud

By Enterprise

Large enterprises

SMEs

By End-User

Energy & Utilities

Telecom

Manufacturing

Healthcare

BFSI

Construction & Real Estate

Transportation & Logistics

Retail & Wholesale

Others

Geographical Segmentation:

North America (3 markets)

Europe (6 markets)

Asia Pacific (6 markets)

Latin America (3 markets)

Middle East Africa (5 markets)

Companies

Accenture

Agile 3 Solutions LLC

Astea International Inc

Comarch SA

IBM Corp

Infor

Klugo Group, SAP SE

Salesforce Inc

Tech Mahindra Ltd

Trimble Navigation Ltd

Formats Available: Excel, PDF, and PPT

Contents

CHAPTER 1: EXECUTIVE SUMMARY

- 1.1 Study Scope
- 1.2 Market Definition
- 1.3 Report Guide
 - 1.3.1 Country Coverage
 - 1.3.2 Companies Profiled
 - 1.3.3 Study Period: 2018 to 2023 and 2024 to 2032
 - 1.3.4 Units
- 1.4 Abbreviations

CHAPTER 2. FIELD SERVICE MANAGEMENT MARKET OVERVIEW- 2025

- 2.1 An Introduction to the Global Field Service Management Markets
- 2.2 Key Statistics
- 2.3 Region Benchmarking, 2024
- 2.4 Country Positioning Matrix, 2024

CHAPTER 3. STRATEGIC ANALYSIS REVIEW

- 3.1 Field Service Management Industry Stakeholders
- 3.2 Value Chain Analysis
- 3.3 Porter's Five Forces Analysis
- 3.4 SWOT Profile
- 3.5 Recent Market Developments

CHAPTER 4. IMPACT ANALYSIS AND SCENARIO FORECASTS

- 4.1 Russia-Ukraine Conflict Analysis
- 4.2 COVID-19: Post Pandemic Recovery Analysis
- 4.3 US Inflation and Sluggish Growth in China
- 4.4 Focus on Sustainability
- 4.5 Low Growth Case Scenario: Global Field Service Management Market Outlook to 2032
- 4.6 Reference Case Scenario: Global Field Service Management Market Outlook to 2032
- 4.7 High Growth Case Scenario: Global Field Service Management Market Outlook to 2032

2032

CHAPTER 5: FIELD SERVICE MANAGEMENT MARKET DYNAMICS

5.1 Key Field Service Management Market Trends

5.2 Potential Field Service Management Market Opportunities

5.3 Key Market Challenges

CHAPTER 6: GLOBAL FIELD SERVICE MANAGEMENT MARKET ANALYSIS AND OUTLOOK TO 2032

6.1 Global Market Outlook by Segments, 2021 to 2032

6.2 Component

Solution

Mobile field execution

Service contract management

Warranty management

Workforce management

Customer management

Inventory management

Others

Services

Implementation

Training & support

Consulting & advisory

Deployment Mode

On-Premise

Cloud

Enterprise

Large enterprises

SMEs

End-User

Energy & Utilities

Telecom

Manufacturing

Healthcare

BFSI

Construction & Real Estate

Transportation & Logistics

Retail & Wholesale

Others

6.3 Global Market Outlook by Region, 2021 to 2032

CHAPTER 7: NORTH AMERICA FIELD SERVICE MANAGEMENT MARKET ANALYSIS AND OUTLOOK TO 2032

7.1 North America Market Outlook by Segments, 2021- 2032

7.2 Component

Solution

Mobile field execution

Service contract management

Warranty management

Workforce management

Customer management

Inventory management

Others

Services

Implementation

Training & support

Consulting & advisory

Deployment Mode

On-Premise

Cloud

Enterprise

Large enterprises

SMEs

End-User

Energy & Utilities

Telecom

Manufacturing

Healthcare

BFSI

Construction & Real Estate

Transportation & Logistics

Retail & Wholesale

Others

7.3 North America Market Outlook by Country, 2021- 2032

7.3.1 United States Field Service Management Market Size Forecast, 2021- 2032

7.3.2 Canada Field Service Management Market Size Forecast, 2021- 2032

7.3.3 Mexico Field Service Management Market Size Forecast, 2021- 2032

CHAPTER 8: EUROPE FIELD SERVICE MANAGEMENT MARKET ANALYSIS AND OUTLOOK TO 2032

8.1 Europe Market Outlook by Segments, 2021- 2032

8.2 Component

Solution

Mobile field execution

Service contract management

Warranty management

Workforce management

Customer management

Inventory management

Others

Services

Implementation

Training & support

Consulting & advisory

Deployment Mode

On-Premise

Cloud

Enterprise

Large enterprises

SMEs

End-User

Energy & Utilities

Telecom

Manufacturing

Healthcare

BFSI

Construction & Real Estate

Transportation & Logistics

Retail & Wholesale

Others

8.3 Europe Market Outlook by Country, 2021- 2032

8.3.1 Germany Field Service Management Market Size Forecast, 2021- 2032

8.3.2 France Field Service Management Market Size Forecast, 2021- 2032

8.3.3 United Kingdom Field Service Management Market Size Forecast, 2021- 2032

8.3.4 Spain Field Service Management Market Size Forecast, 2021- 2032

8.3.5 Italy Field Service Management Market Size Forecast, 2021- 2032

8.3.6 Russia Field Service Management Market Size Forecast, 2021- 2032

8.3.7 Rest of Europe Field Service Management Market Size Forecast, 2021- 2032

CHAPTER 9: ASIA PACIFIC FIELD SERVICE MANAGEMENT MARKET ANALYSIS AND OUTLOOK TO 2032

9.1 Asia Pacific Market Outlook by Segments, 2021- 2032

9.2 Component

Solution

Mobile field execution

Service contract management

Warranty management

Workforce management

Customer management

Inventory management

Others

Services

Implementation

Training & support

Consulting & advisory

Deployment Mode

On-Premise

Cloud

Enterprise

Large enterprises

SMEs

End-User

Energy & Utilities

Telecom

Manufacturing

Healthcare

BFSI

Construction & Real Estate

Transportation & Logistics

Retail & Wholesale

Others

9.3 Asia Pacific Market Outlook by Country, 2021- 2032

9.3.1 China Field Service Management Market Size Forecast, 2021- 2032

9.3.2 India Field Service Management Market Size Forecast, 2021- 2032

9.3.3 Japan Field Service Management Market Size Forecast, 2021- 2032

9.3.4 South Korea Field Service Management Market Size Forecast, 2021- 2032

9.3.5 Australia Field Service Management Market Size Forecast, 2021- 2032

9.3.6 South East Asia Field Service Management Market Size Forecast, 2021- 2032

9.3.7 Rest of Asia Pacific Field Service Management Market Size Forecast, 2021- 2032

CHAPTER 10: SOUTH AMERICA FIELD SERVICE MANAGEMENT MARKET ANALYSIS AND OUTLOOK TO 2032

10.1 South America Market Outlook by Segments, 2021- 2032

10.2 Component

Solution

Mobile field execution

Service contract management

Warranty management

Workforce management

Customer management

Inventory management

Others

Services

Implementation

Training & support

Consulting & advisory

Deployment Mode

On-Premise

Cloud

Enterprise

Large enterprises

SMEs

End-User

Energy & Utilities

Telecom

Manufacturing

Healthcare

BFSI

Construction & Real Estate

Transportation & Logistics

Retail & Wholesale

Others

10.3 South America Market Outlook by Country, 2021- 2032

10.3.1 Brazil Field Service Management Market Size Forecast, 2021- 2032

10.3.2 Argentina Field Service Management Market Size Forecast, 2021- 2032

10.3.3 Rest of South America Field Service Management Market Size Forecast, 2021- 2032

CHAPTER 11: MIDDLE EAST AND AFRICA FIELD SERVICE MANAGEMENT MARKET ANALYSIS AND OUTLOOK TO 2032

11.1 Middle East and Africa Market Outlook by Segments, 2021- 2032

11.2 Component

Solution

Mobile field execution

Service contract management

Warranty management

Workforce management

Customer management

Inventory management

Others

Services

Implementation

Training & support

Consulting & advisory

Deployment Mode

On-Premise

Cloud

Enterprise

Large enterprises

SMEs

End-User

Energy & Utilities

Telecom

Manufacturing

Healthcare

BFSI

Construction & Real Estate

Transportation & Logistics

Retail & Wholesale

Others

11.3 Middle East and Africa Market Outlook by Country, 2021- 2032

11.3.1 Saudi Arabia Field Service Management Market Size Forecast, 2021- 2032

11.3.2 The UAE Field Service Management Market Size Forecast, 2021- 2032

11.3.3 Rest of Middle East Field Service Management Market Size Forecast, 2021- 2032

11.3.4 South Africa Field Service Management Market Size Forecast, 2021- 2032

11.3.4 Rest of Africa Field Service Management Market Size Forecast, 2021- 2032

CHAPTER 12: COMPETITIVE LANDSCAPE

12.1 Competitive Analysis- Product Profile, SWOT, Financial Profiles

12.2 Key Companies Profiled in the Study

12.3 Accenture

Agile 3 Solutions LLC

Astea International Inc

Comarch SA

IBM Corp

Infor

Klugo Group, SAP SE

Salesforce Inc

Tech Mahindra Ltd

Trimble Navigation Ltd

CHAPTER 13: SOURCES AND RESEARCH METHODOLOGY

13.1 Primary and Secondary Sources

13.2 Research Methodology

13.3 Data Triangulation and Validation

13.4 Assumptions and Limitations

13.5 Forecast Methodology

Appendix

A: Highlights of the Q4-2024 Version

B: Conclusion and Future Recommendations

C: Customization Options

D: Contact Information

List Of Figures

LIST OF FIGURES

Figure 1: Country Analysis: Largest Market Share (%) - 2024 vs. 2032

Figure 2: GDP (Current Prices) Outlook by Country, 2010- 2032

Figure 3: Population Outlook by Country, 2010- 2032

Figure 4: Inflation Outlook by Country (%), 2024- 2032

Figure 5: Global Field Service Management Market Outlook by Type, 2021- 2032

Figure 6: Global Field Service Management Market Outlook by Application, 2021- 2032

Figure 7: Global Field Service Management Market Outlook by Region, 2021- 2032

Figure 8: North America Field Service Management Market Snapshot, Q4-2024

Figure 9: North America Field Service Management Market Size Forecast by Type, 2021- 2032

Figure 10: North America Field Service Management Market Size Forecast by Application, 2021- 2032

Figure 11: North America Field Service Management Market Share by Country, 2023

Figure 12: Europe Field Service Management Market Snapshot, Q4-2024

Figure 13: Europe Field Service Management Market Size Forecast by Type, 2021- 2032

Figure 14: Europe Field Service Management Market Size Forecast by Application, 2021- 2032

Figure 15: Europe Field Service Management Market Share by Country, 2023

Figure 16: Asia Pacific Field Service Management Market Snapshot, Q4-2024

Figure 17: Asia Pacific Field Service Management Market Size Forecast by Type, 2021- 2032

Figure 18: Asia Pacific Field Service Management Market Size Forecast by Application, 2021- 2032

Figure 19: Asia Pacific Field Service Management Market Share by Country, 2023

Figure 20: South America Field Service Management Market Snapshot, Q4-2024

Figure 21: South America Field Service Management Market Size Forecast by Type, 2021- 2032

Figure 22: South America Field Service Management Market Size Forecast by Application, 2021- 2032

Figure 23: South America Field Service Management Market Share by Country, 2023

Figure 24: Middle East and Africa Field Service Management Market Snapshot, Q4-2024

Figure 25: Middle East and Africa Field Service Management Market Size Forecast by Type, 2021- 2032

Figure 26: Middle East and Africa Field Service Management Market Size Forecast by Application, 2021- 2032

Figure 27: Middle East and Africa Field Service Management Market Share by Country, 2023

Figure 28: United States Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 29: Canada Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 30: Mexico Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 31: Germany Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 32: France Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 33: United Kingdom Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 34: Spain Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 35: Italy Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 36: Russia Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 37: Rest of Europe Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 38: China Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 39: India Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 40: Japan Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 41: South Korea Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 42: Australia Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 43: South East Asia Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 44: Rest of APAC Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 45: Brazil Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 46: Argentina Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 47: Rest of LATAM Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 48: Saudi Arabia Field Service Management Market Size Outlook, \$ Million,

2021- 2032

Figure 49: UAE Field Service Management Market Size Outlook, \$ Million, 2021- 2032

Figure 50: South Africa Field Service Management Market Size Outlook, \$ Million,
2021- 2032

Figure 51: Research Methodology

Figure 52: Forecast Methodology

List Of Tables

LIST OF TABLES

Table 1: Market Scope and Segmentation

Table 2: Global Field Service Management Market Size Outlook, \$Million, 2021 to 2032

Table 3: Low Case Scenario Forecasts

Table 4: Reference Case Scenario Forecasts

Table 5: High Growth Scenario Forecasts

Table 6: Global Field Service Management Market Size Outlook by Segments, 2021-2032

Table 7: Global Field Service Management Market Size Outlook by Region, 2021- 2032

Table 8: Country Mapping, 2023 vs. 2032

Table 9: North America- Field Service Management Market Outlook by Type, 2021-2032

Table 10: North America- Field Service Management Market Outlook by Country, 2021-2032

Table 11: Europe - Field Service Management Market Outlook by Type, 2021- 2032

Table 12: Europe - Field Service Management Market Outlook by Country, 2021- 2032

Table 13: Asia Pacific - Field Service Management Market Outlook by Type, 2021- 2032

Table 14: Asia Pacific - Field Service Management Market Outlook by Country, 2021-2032

Table 15: South America- Field Service Management Market Outlook by Type, 2021-2032

Table 16: South America- Field Service Management Market Outlook by Country, 2021-2032

Table 17: Middle East and Africa - Field Service Management Market Outlook by Type, 2021- 2032

Table 18: Middle East and Africa - Field Service Management Market Outlook by Country, 2021- 2032

Table 19: Business Snapshots of Leading Field Service Management Companies

Table 20: Product Profiles of Leading Field Service Management Companies

Table 21: SWOT Profiles of Leading Field Service Management Companies

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