

Data Security and Privacy in the Legal Services Outsourcing Industry

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Abstracts

While offshoring legal services is gaining acceptance, several law firms and corporates still have apprehensions about offshoring. Data security is the biggest concern of law firms as well as corporates that currently offshore as well as those that are considering to offshore. In our recent survey of US and UK law firms, data security and privacy emerged as the primary concerns of buyers of offshore legal services.

In order to understand the expectations of law firms from the service providers with respect to data security, we spoke to a number of law firms and corporate counsels to understand their expectations from an offshore legal service provider. In parallel, we also researched the service provider segment to identify the gap between reality and perception of law firms and corporate counsels.

This paper examines the worries and fears of law firms regarding offshoring and data security measures adhered by some of the leading offshore legal service providers in India. The report is designed to help:

Law Firms, Corporations, Lawyers looking to outsource/offshore

Outsourcing consultants

Offshored legal service providers to understand the buyer concerns

Researchers looking for information on legal services outsourcing

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