

# Global and United States Bot Services In-Depth Research Report 2017-2022

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## Abstracts

The report is based on the market historical data from 2012 to 2016 and forecast the market trend from 2017 to 2022.

This report focuses on the U.S. market and presents volume and value of market share by players, by regions, by product type, by consumers and also changes in prices. As an in-depth report, it covers all details inside analysis and opinions in Bot Services industry.

### Major Companies

Amazon Web Services (US)

Aspect Software (US)

Astute Solutions (US)

Avaamo (US)

CogniCor Technologies (Spain)

Creative Virtual (UK)

Facebook (US)

Google (US)IBM (US)

Gupshup (US)

Inbenta Technologies (US)

IPsoft (US)

Kore.ai (US)

Microsoft (US)

Next IT Corp. (US)

Nuance Communications (US)

Pandorabots (US)

Pypestream (US)

Rasa Technologies GmbH (Germany)

24/7 Customer (US)

## Key Regions

North America

United States

California

Texas

New York

Others

Canada

## Latin America

Mexico

Brazil

Argentina

Others

## Europe

Germany

United Kingdom

France

Italy

Spain

Russia

Netherland

Others

## Asia & Pacific

China

Japan

India

Korea

Australia

## Southeast Asia

Indonesia

Thailand

Philippines

Vietnam

Singapore

Malaysia

Others

## Africa & Middle East

South Africa

Egypt

Turkey

Saudi Arabia

Iran

Others

## Main types of products

### Bot Services Market, by Mode

Text and Rich Media

Audio

Video

## Bot Services Market, by Development Channel

Websites

Contact Center and Customer Service

Social Media

Mobile Applications

## Bot Services Market, by Key Consumers

BFSI

Retail and E-Commerce

Healthcare

Media and Entertainment

Telecom

Government

Education

Travel and Hospitality

Real Estate

Others

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