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Public Safety Software Market Size and Forecasts (2020 - 2030), Global and Regional Share, Trend, and Growth Opportunity Analysis Report Coverage: By Deployment Type (On-Premises, Cloud), Solution Type (Computer Aided Dispatch Solution, Record Management Solution, Mobile Police Software Solution, Incident Management Solution, Jail Management Solution, Court Management Solution, Others), End User (Law Enforcement Agencies, Fire Departments, Courts, Prosecutors, and Others)

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Abstracts

The Public Safety Software market size is expected to reach US$ 36.47 billion by 2030 from 16.37 billion in 2022, at an estimated CAGR of 10.5% from 2022 to 2030.

The global public safety software market is segmented into five major regions: North America, Europe, Asia Pacific (APAC), Middle East & Africa (MEA), and South America (SAM). The global public safety software market has experienced significant growth in recent years. In 2022, North America led the market with a substantial revenue share. The market in the region is expected to register the highest CAGR during the forecast period, followed by Europe and APAC. The North American Public Safety Software market report is segmented into the US, Canada, and Mexico. The US is estimated to hold the largest Public Safety Software market share during the forecast period. The public safety software market growth in North America is strong and steady, with predictions of continued expansion in the coming years. Because of its strong economy and support from the government, the US has consistently led the way in the adoption

of technology across several industries.

Furthermore, the majority of safe city initiatives in North America are located in the United States, where the use of law enforcement software solutions as counterterrorism measures drives their deployment and federal funding. The demand for more affordable, better, and safer fragmented security systems has led to a rise in the use of public safety software solutions.

Moreover, the public safety software market trends in North America are influenced by factors such as real-time crime centers and emergency communications centers/emergency operations centers. Governments and law enforcement agencies are looking for technology solutions to improve public safety and combat crime. In addition, there is a growing adoption of data-driven policing and predictive analytics. Public safety agencies are increasingly using data analytics to forecast crime patterns and allocate resources more effectively. Therefore, the public safety software market in North America is experiencing robust growth. Increased government funding, technological advancements, and a rise in the need for improved public safety are driving this expansion. However, ethical considerations and potential challenges need to be addressed to ensure responsible and equitable use of these technologies.

The public safety software market in the US is growing at a substantial pace. An upsurge in criminal activity and terrorist attacks in the country results in a considerable need for law enforcement software solutions to secure entrance and exit points. The US government focuses on the availability of necessary funding to fulfill these safety requirements. Well-known US-based corporations such as DXC Technology, Axon Enterprise Inc., Motorola Solutions Inc., and IBM Corporation sell law enforcement software. They continuously focus on creating customized solutions to satisfy the varying needs of different law enforcement agencies. In October 2023, public safety organizations in California, Colorado, Minnesota, and Texas selected Oracle Local Governments' public safety hardware and software suite to improve efficiency and real-time situational awareness. Thus, investments in law enforcement software and the significant presence of software vendors propel the growth of the public safety software market in the US.

In the MEA, public safety software is expected to see an increase in demand due to smart city projects and the growing use of IoT for public safety. For instance, the UAE and Saudi Arabia are investing nearly US$ 50 billion in smart city projects through 2025.

The public safety software market in South America is experiencing robust growth. This is because of the increasing demand for public safety solutions in the region, driven by the need to improve public safety and security.

The public safety software market analysis has been carried out by considering the following segments: deployment type, solution type, and end user.

Based on deployment type, the Public Safety Software market share is segmented into on-premises and cloud. Public safety software installed on-premises are operated directly on local hardware and servers of an organization or agency. These software solutions run on the servers and computing infrastructure within the physical premises or data centers of agencies or organizations. This type of deployment provides greater control over the software, data, and infrastructure. Appropriate control over these aspects is particularly important for public safety applications as they carry sensitive information about people, rendering security and privacy paramount. Moreover, agencies have more flexibility to customize the software as per their specific requirements since they have direct access to the software's source code and configuration settings. On-premise solutions allow for deeper integration with existing systems, databases, and hardware within the organization, which can enhance interoperability and data sharing among different departments or agencies.

Based on solution type, the Public Safety Software share is segmented into computer-aided dispatch solutions, record management solutions, mobile police software solutions, incident management solutions, jail management solutions, court management solutions, and others. Computer-aided dispatch systems are large legacy applications that are prone to outages. As they are overly complex, they do not integrate well with other systems incorporated in the public safety ecosystem. Amazon Web Services (AWS) claims that computer-aided dispatch (CAD) solutions on AWS allow emergency aid dispatchers and first responders to input and receive information in a modern user interface. The interface performs with constant security and reliability amid large-scale disasters or emergencies, allowing first responders to receive timely information to better their emergency responses and save lives. Computer-aided dispatch solutions also help reduce response times by quickly identifying available resources and dispatching them to the site. Moreover, they help enhance communications and collaboration among various emergency services, facilitating a more coordinated and effective response.

CENTRALSQUARE, Hexagon AB, Motorola Solutions Inc., Microsoft Corp, Tyler Technologies Inc., Zetron Inc., Omnigo Software LLC, ProPhoenix Inc, SmartCOP Inc, and Mark43 Inc are among the key players profiled in the public safety software market report. Contributions and market initiatives of the key players in North America, such as Hexagon AB and CENTRALSQUARE, are significantly impacting the public safety software market.

The public safety software market forecast is estimated on the basis of various secondary and primary research findings such as key company publications, association data, and databases. Exhaustive secondary research has been conducted using internal and external sources to obtain qualitative and quantitative information related to the Public Safety Software market size. The process also helps obtain an overview and forecast of the market with respect to all the market segments. Also, multiple primary interviews have been conducted with industry participants to validate the data and gain analytical insights. This process includes industry experts such as VPs, business development managers, market intelligence managers, and national sales managers, along with external consultants such as valuation experts, research analysts, and key opinion leaders, specializing in the Public Safety Software market.

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