

# **North America Debt Collection Software Market Forecast to 2028 - COVID-19 Impact and Regional Analysis By Component (Software and Service), Deployment Mode (On-Premise and Cloud), Organization Size (SMEs and Large Enterprises), and Industry Vertical (IT & Telecom, BFSI, Retail, Manufacturing, and Others)**

<https://marketpublishers.com/r/NB1E2F8D1635EN.html>

Date: March 2023

Pages: 110

Price: US\$ 3,000.00 (Single User License)

ID: NB1E2F8D1635EN

## **Abstracts**

The North America debt collection software market is expected to grow from US\$ 1,327.62 million in 2022 to US\$ 2,367.23 million by 2028. It is estimated to grow at a CAGR of 10.1% from 2022 to 2028.

### **Growing Adoption of Self-Service Payment Models in North America Debt Collection Software Market**

The market growth is attributed to the increasing demand for debt collection software due to the increased adoption of self-service payment models. Growing preference for collections software to streamline collections and automate the loan collection process is expected to drive market growth. The debt collection software market is projected to witness robust growth as businesses increasingly implement self-service payment platforms to keep track of their customers, track bill payments and maintain credibility. Additionally, the growing need for multi-channel communication to reach debtors and improve the collection process through automation is expected to drive the growth of the collections software industry over the forecast period. Self-payment solutions help industries improve transaction efficiency, customer experience, and new business opportunities. The system allows for automating all payment services for unbanked or underbanked customers while eliminating the costly processing of

individual payments. Overdue and delinquent account management is an important element that fintech needs to have as part of its overall fund management. Using patented machine learning and interaction data from millions of customers, TrueAccord delivers personalized self-service experiences that drive consumer engagement and cutting-edge results. Responding to consumer preference for digital-first services, TrueAccord utilizes many channels, including email, SMS, voicemail suppression, and more. To reduce noise and enhance free customer service and inbound communication. Thus, the growing adoption of self-service payment models drives the demand for North America debt collection software market .

## North America Debt Collection Software Market Overview

North America is segmented into the US, Canada, and Mexico. The increasing need for self-service payment models to accelerate the debt collection process is projected to fuel the demand for debt collection software in this region during the forecast period. Countries in North America have been proactively adopting cloud-based platforms and digital technologies in a bid to keep the increasing bad debt rate in check. The region has a wide presence of major players offering debt collection software solutions, creating competition among themselves and further driving the market. It includes North American Recovery, FIS, FICO, TransUnion LLC, Pegasystems Inc., Chetu Inc., KATABAT, Gaviti, Metropolitan Credit Adjusters Ltd., Ameyo, LeadSquared, receive GmbH, and other players. The pandemic's emergence created a financial burden that led certain businesses into debt. Despite significant economic headwinds in 2021, factors, such as inflation, supply shortages, and restrictions on several business operations, have created an environment to go under debt.

## North America Debt Collection Software market Revenue and Forecast to 2028 (US\$ Million)

### North America Debt Collection Software market Segmentation

The North America debt collection software market is segmented on the basis of component, deployment type, organization size, industry vertical, and country. Based on component, the debt collection software market is segmented into software and service. The software segment registered a larger market share in 2022.

Based on deployment type, the North America debt collection software market is bifurcated into on-premise and cloud. The cloud segment registered a larger market share in 2022.

Based on organization size the North America debt collection software market is segmented into small and medium enterprises (SMEs) and large enterprises. The large enterprises segment registered a larger market share in 2022.

Based on verticals, the North America debt collection software market is segmented into IT & Telecom, BFSI, manufacturing, retail, and others. The BFSI segment registered the largest market share in 2022.

Based on country, the North America debt collection software market is segmented into US, Canada, and Mexico. US dominated the market share in 2022.

CGI INC.; Chetu, Inc.; CSS, Inc.; Experian Information Solutions, Inc.; Exus; FICO; FIS; Pegasystems Inc.; and Quantrax Corporation, Inc. are the leading companies operating in the North America debt collection software market.

## Contents

### **1. INTRODUCTION**

- 1.1 Study Scope
- 1.2 The Insight Partners Research Report Guidance
- 1.3 Market Segmentation

### **2. KEY TAKEAWAYS**

### **3. RESEARCH METHODOLOGY**

- 3.1 Coverage
- 3.2 Secondary Research
- 3.3 Primary Research

### **4. NORTH AMERICA DEBT COLLECTION SOFTWARE MARKET LANDSCAPE**

- 4.1 Market Overview
- 4.2 North America PEST Analysis
  - 4.2.1 North America
- 4.3 Ecosystem Analysis
- 4.4 Expert Opinions

### **5. NORTH AMERICA DEBT COLLECTION SOFTWARE MARKET – KEY MARKET DYNAMICS**

- 5.1 Market Drivers
  - 5.1.1 Rising Automation in the Debt Collection Process
  - 5.1.2 Growing Adoption of Self-Service Payment Models
- 5.2 Market Restraints
  - 5.2.1 Varying Debt Collection Regulation
- 5.3 Market Opportunities
  - 5.3.1 Increase in Need for Automation in the Accounts Receivable Process
- 5.4 Future Trends
  - 5.4.1 Emerging Trend of Digital Multi-channel Communications & Customer Centric Approach
- 5.5 Impact Analysis of Drivers and Restraints

## **6. DEBT COLLECTION SOFTWARE MARKET – NORTH AMERICA MARKET ANALYSIS**

6.1 North America Debt Collection Software Market Overview

6.2 North America Debt Collection Software Market Revenue Forecast and Analysis

## **7. NORTH AMERICA DEBT COLLECTION SOFTWARE MARKET ANALYSIS – BY COMPONENT**

7.1 Overview

7.2 North America Debt Collection Software Market, by Component (2021 & 2028)

7.3 Software

7.3.1 Overview

7.3.2 Software: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

7.4 Service

7.4.1 Overview

7.4.2 Service: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

## **8. NORTH AMERICA DEBT COLLECTION SOFTWARE MARKET ANALYSIS – BY DEPLOYMENT MODE**

8.1 Overview

8.2 North America Debt Collection Software Market, by Deployment Mode (2021 & 2028)

8.3 On-Premise

8.3.1 Overview

8.3.2 On-Premise: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

8.4 Cloud

8.4.1 Overview

8.4.2 Cloud: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

## **9. NORTH AMERICA DEBT COLLECTION SOFTWARE MARKET ANALYSIS – BY ORGANIZATION SIZE**

## 9.1 Overview

### 9.2 North America Debt Collection Software Market, by Organization Size (2021 & 2028)

#### 9.3 SMEs

##### 9.3.1 Overview

##### 9.3.2 SMEs: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

#### 9.4 Large Enterprises

##### 9.4.1 Overview

##### 9.4.2 Large Enterprises: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

## **10. NORTH AMERICA DEBT COLLECTION SOFTWARE MARKET ANALYSIS – BY INDUSTRY VERTICAL**

### 10.1 Overview

#### 10.2 North America Debt Collection Software Market, by Industry Vertical (2021 & 2028)

##### 10.3 IT & Telecom

###### 10.3.1 Overview

###### 10.3.2 IT & Telecom: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

##### 10.4 BFSI

###### 10.4.1 Overview

###### 10.4.2 BFSI: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

##### 10.5 Retail

###### 10.5.1 Overview

###### 10.5.2 Retail: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

##### 10.6 Manufacturing

###### 10.6.1 Overview

###### 10.6.2 Manufacturing: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

##### 10.7 Others

###### 10.7.1 Overview

###### 10.7.2 Others: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

## **11. NORTH AMERICA DEBT COLLECTION SOFTWARE MARKET – COUNTRY**

## **ANALYSIS**

### 11.1 Overview

#### 11.1.1 North America: Debt Collection Software Market, by Country

##### 11.1.1.1 US: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

###### 11.1.1.1.1 US: Debt Collection Software Market, by Component

###### 11.1.1.1.2 US: Debt Collection Software Market, by Deployment Mode

###### 11.1.1.1.3 US: Debt Collection Software Market, by Organization Size

###### 11.1.1.1.4 US: Debt Collection Software Market, by Industry Vertical

##### 11.1.1.2 Canada: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

###### 11.1.1.2.1 Canada: Debt Collection Software Market, by Component

###### 11.1.1.2.2 Canada: Debt Collection Software Market, by Deployment Mode

###### 11.1.1.2.3 Canada: Debt Collection Software Market, by Organization Size

###### 11.1.1.2.4 Canada: Debt Collection Software Market, by Industry Vertical

##### 11.1.1.3 Mexico: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

###### 11.1.1.3.1 Mexico: Debt Collection Software Market, by Component

###### 11.1.1.3.2 Mexico: Debt Collection Software Market, by Deployment Mode

###### 11.1.1.3.3 Mexico: Debt Collection Software Market, by Organization Size

###### 11.1.1.3.4 Mexico: Debt Collection Software Market, by Industry Vertical

## **12. INDUSTRY LANDSCAPE**

### 12.1 Overview

### 12.2 Market Initiative

### 12.3 Merger and Acquisition

### 12.4 New Product Launch

## **13. COMPANY PROFILES**

### 13.1 FICO

#### 13.1.1 Key Facts

#### 13.1.2 Business Description

#### 13.1.3 Products and Services

#### 13.1.4 Financial Overview

#### 13.1.5 SWOT Analysis

#### 13.1.6 Key Developments

- 13.2 CSS, Inc.
  - 13.2.1 Key Facts
  - 13.2.2 Business Description
  - 13.2.3 Products and Services
  - 13.2.4 Financial Overview
  - 13.2.5 SWOT Analysis
  - 13.2.6 Key Developments
- 13.3 Experian Information Solutions, Inc.
  - 13.3.1 Key Facts
  - 13.3.2 Business Description
  - 13.3.3 Products and Services
  - 13.3.4 Financial Overview
  - 13.3.5 SWOT Analysis
  - 13.3.6 Key Developments
- 13.4 Exus
  - 13.4.1 Key Facts
  - 13.4.2 Business Description
  - 13.4.3 Products and Services
  - 13.4.4 Financial Overview
  - 13.4.5 SWOT Analysis
  - 13.4.6 Key Developments
- 13.5 FIS
  - 13.5.1 Key Facts
  - 13.5.2 Business Description
  - 13.5.3 Products and Services
  - 13.5.4 Financial Overview
  - 13.5.5 SWOT Analysis
  - 13.5.6 Key Developments
- 13.6 Pegasystems Inc.
  - 13.6.1 Key Facts
  - 13.6.2 Business Description
  - 13.6.3 Products and Services
  - 13.6.4 Financial Overview
  - 13.6.5 SWOT Analysis
  - 13.6.6 Key Developments
- 13.7 Quantrax Corporation, Inc.
  - 13.7.1 Key Facts
  - 13.7.2 Business Description
  - 13.7.3 Products and Services



13.7.4 Financial Overview

13.7.5 SWOT Analysis

13.7.6 Key Developments

13.8 CGI INC.

13.8.1 Key Facts

13.8.2 Business Description

13.8.3 Products and Services

13.8.4 Financial Overview

13.8.5 SWOT Analysis

13.8.6 Key Developments

13.9 Chetu, Inc.

13.9.1 Key Facts

13.9.2 Business Description

13.9.3 Products and Services

13.9.4 Financial Overview

13.9.5 SWOT Analysis

13.9.6 Key Developments

## **14. APPENDIX**

14.1 About The Insight Partners

14.2 Word Index

## List Of Tables

### LIST OF TABLES

Table 1. North America Debt Collection Software Market Revenue and Forecast to 2028 (US\$ Million)

Table 2. North America: Debt Collection Software Market, by Country – Revenue and Forecast to 2028 (US\$ Million)

Table 3. US: Debt Collection Software Market, by Component – Revenue and Forecast to 2028 (US\$ Million)

Table 4. US: Debt Collection Software Market, by Deployment Mode – Revenue and Forecast to 2028 (US\$ Million)

Table 5. US: Debt Collection Software Market, by Organization Size – Revenue and Forecast to 2028 (US\$ Million)

Table 6. US: Debt Collection Software Market, by Industry Vertical – Revenue and Forecast to 2028 (US\$ Million)

Table 7. Canada: Debt Collection Software Market, by Component– Revenue and Forecast to 2028 (US\$ Million)

Table 8. Canada: Debt Collection Software Market, by Organization Size – Revenue and Forecast to 2028 (US\$ Million)

Table 9. Canada: Debt Collection Software Market, by Industry Vertical – Revenue and Forecast to 2028 (US\$ Million)

Table 10. Mexico: Debt Collection Software Market, by Component– Revenue and Forecast to 2028 (US\$ Million)

Table 11. Mexico: Debt Collection Software Market, by Deployment Mode – Revenue and Forecast to 2028 (US\$ Million)

Table 12. Mexico: Debt Collection Software Market, by Organization Size – Revenue and Forecast to 2028 (US\$ Million)

Table 13. Mexico: Debt Collection Software Market, by Industry Vertical – Revenue and Forecast to 2028 (US\$ Million)

Table 14. List of Abbreviation

## List Of Figures

### LIST OF FIGURES

- Figure 1. North America Debt Collection Software Market Segmentation
- Figure 2. North America Debt Collection Software Market Segmentation – By Country
- Figure 3. North America Debt Collection Software Market Overview
- Figure 4. North America Debt Collection Software Market, by Component
- Figure 5. North America Debt Collection Software Market, by Country
- Figure 6. North America – PEST Analysis
- Figure 7. Debt Collection Software Market – Ecosystem Analysis
- Figure 8. North America Debt Collection Software Market: Impact Analysis of Drivers and Restraints
- Figure 9. North America Debt Collection Software Market Revenue Forecast and Analysis (US\$ Million)
- Figure 10. North America Debt Collection Software Market Revenue Share, by Component (2021 & 2028)
- Figure 11. Software: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 12. Service: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 13. North America Debt Collection Software Market Revenue Share, by Deployment Mode (2021 & 2028)
- Figure 14. On-Premise: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 15. Cloud: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 16. North America Debt Collection Software Market Revenue Share, by Organization Size (2021 & 2028)
- Figure 17. SMEs: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 18. Large Enterprises: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 19. North America Debt Collection Software Market Revenue Share, by Industry Vertical (2021 & 2028)
- Figure 20. IT & Telecom: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 21. BFSI: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)
- Figure 22. Retail: North America Debt Collection Software Market – Revenue and

Forecast to 2028 (US\$ Million)

Figure 23. Manufacturing: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

Figure 24. Others: North America Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

Figure 25. North America Debt Collection Software Market, by Key Country – Revenue (2021) (US\$ Million)

Figure 26. North America: Debt Collection Software Market Revenue Share, by Country (2021 & 2028)

Figure 27. US: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

Figure 28. Canada: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

Figure 29. Mexico: Debt Collection Software Market – Revenue and Forecast to 2028 (US\$ Million)

## I would like to order

Product name: North America Debt Collection Software Market Forecast to 2028 - COVID-19 Impact and Regional Analysis By Component (Software and Service), Deployment Mode (On-Premise and Cloud), Organization Size (SMEs and Large Enterprises), and Industry Vertical (IT & Telecom, BFSI, Retail, Manufacturing, and Others)

Product link: <https://marketpublishers.com/r/NB1E2F8D1635EN.html>

Price: US\$ 3,000.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/NB1E2F8D1635EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below  
and fax the completed form to +44 20 7900 3970