

Vietnam Over The Counter (OTC) Drugs Market, By Product Type (Cough, Cold, and Flu Products, Analgesics, Dermatology Products, Gastrointestinal Products, Vitamins, Minerals and Supplements(VMS), Weight Loss/Dietary Products, Ophthalmic Products, Sleeping Aids, and Other), By Formulation (Tablets, Liquids, Ointments, and Sprays), By Distribution Channel (Hospital Pharmacies, Retail Pharmacies, Online Pharmacy, and Other), By Region, Competition Forecast & Opportunities, 2019-2029F

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### **Abstracts**

Vietnam Over the Counter (OTC) Drugs Market was valued at USD 2.11 million in 2023 and is anticipated t%li%project robust growth in the forecast period with a CAGR of 5.50% through 2029. The over-the-counter (OTC) drugs market in Vietnam is experiencing significant growth driven by several key factors. Firstly, the increasing prevalence of lifestyle-related diseases such as diabetes, hypertension, and obesity is driving demand for OTC medications t%li%manage symptoms and promote wellness. Additionally, the country's aging population and expanding middle class are contributing t%li%rising healthcare expenditure and a growing demand for self-care products.

Vietnam's pharmaceutical market is witnessing rapid expansion, driven by economic growth, urbanization, and increasing access t%li%healthcare services. The government's efforts t%li%improve healthcare infrastructure and expand health insurance coverage have als%li%bolstered the OTC drugs market. Furthermore, the COVID-19 pandemic has led t%li%heightened awareness of health and hygiene, driving



demand for preventive and symptomatic relief medications.

Vietnam's OTC drugs market presents significant opportunities for domestic and international pharmaceutical companies. With a growing population, increasing healthcare spending, and evolving consumer preferences towards self-care, the market is poised for continued growth in the coming years. T%li%capitalize on these opportunities, companies need t%li%adapt their marketing strategies, invest in product innovation, and ensure compliance with regulatory requirements.

**Key Market Drivers** 

Increasing Prevalence of Self-Medication

The increasing prevalence of self-medication is a significant driver of growth in the over-the-counter (OTC) drugs market in Vietnam. This trend reflects a shift in consumer behavior towards taking greater control of their healthcare needs and seeking immediate relief from common health issues without the need for a prescription. The rise of self-medication empowers consumers t%li%make informed choices about managing their health conditions. With easy access t%li%information through the internet, social media, and healthcare apps, consumers are becoming more knowledgeable about common health issues and the available treatment options. This empowerment drives demand for OTC drugs, as consumers seek convenient and accessible solutions t%li%alleviate symptoms and improve their well-being.

OTC drugs offer consumers convenient access t%li%medications without the need for a doctor's prescription. This accessibility is particularly important in Vietnam, where healthcare infrastructure may be limited in rural areas, and access t%li%healthcare providers may be constrained. OTC drugs are readily available in pharmacies, drugstores, supermarkets, and online platforms, making them easily accessible t%li%consumers across various demographic segments. Additionally, OTC drugs are often more affordable than prescription medications, making them an attractive option for consumers seeking cost-effective healthcare solutions. Changing consumer lifestyles, busy schedules, and increasing urbanization contribute t%li%the growing preference for self-medication. Consumers are often pressed for time and may prefer the convenience of purchasing OTC drugs without the need for a doctor's appointment or waiting in long queues at healthcare facilities. Moreover, the COVID-19 pandemic has accelerated the adoption of self-care practices, as consumers seek t%li%minimize exposure t%li%healthcare settings and avoid unnecessary visits t%li%healthcare providers. Public health campaigns, educational programs, and media awareness



initiatives play a crucial role in promoting self-medication practices among the Vietnamese population. These initiatives raise awareness about common health conditions, preventive measures, and the availability of OTC drugs for symptom relief. As consumers become more educated about self-care and self-medication, they are more likely t%li%proactively seek OTC medications t%li%address their health needs.

Traditional Vietnamese culture often emphasizes self-reliance and home remedies for managing common health issues. Many Vietnamese consumers have a long-standing tradition of using herbal remedies, dietary supplements, and other natural products for symptom relief. This cultural inclination towards self-medication further drives demand for OTC drugs, as consumers seek modern and convenient alternatives t%li%traditional remedies. The increasing prevalence of self-medication reflects a broader trend towards consumer empowerment, accessibility, and convenience in healthcare. In Vietnam, this trend is driving significant growth in the OTC drugs market, as consumers increasingly turn t%li%readily available medications t%li%address their health needs without the need for a prescription. T%li%capitalize on this trend, pharmaceutical companies need t%li%align their product offerings with consumer preferences, invest in marketing and distribution channels, and ensure compliance with regulatory requirements.

## Rising Healthcare Awareness and Education

The rise in healthcare awareness and education significantly drives the growth of the over-the-counter (OTC) drugs market in Vietnam. This trend reflects an increasing emphasis on proactive healthcare management, preventive measures, and the importance of self-care among the Vietnamese population. As healthcare awareness improves, individuals become more knowledgeable about common health conditions, their symptoms, and available treatment options. This increased understanding empowers consumers t%li%recognize minor ailments and seek appropriate self-care measures, including the use of OTC drugs. Consumers are more likely t%li%purchase OTC medications t%li%alleviate symptoms and manage minor health issues independently, without the need for a prescription.

Healthcare education initiatives raise awareness about preventive healthcare practices, such as vaccination, hygiene, and lifestyle modifications, t%li%reduce the risk of illness and promote overall well-being. As individuals become more proactive in preventing illness and maintaining their health, they may turn t%li%OTC drugs for preventive measures, such as vitamins, supplements, and immune boosters. This awareness of preventive healthcare practices drives demand for OTC medications that support wellness and health maintenance. Healthcare education efforts highlight the availability.



and benefits of OTC drugs for managing common health issues. Consumers are educated about the efficacy, safety, and proper use of OTC medications through public health campaigns, educational materials, and healthcare professionals. As a result, individuals are more likely t%li%consider OTC drugs as a first-line treatment option for minor ailments, such as headaches, colds, allergies, and gastrointestinal discomfort.

Rising healthcare awareness promotes the concept of self-care and empowers individuals t%li%take charge of their health and well-being. Consumers are encouraged t%li%adopt self-care practices, such as monitoring their health, seeking early intervention for symptoms, and using OTC medications for self-management. This promotion of self-care fosters a culture of health empowerment, where individuals are proactive in addressing their health needs and making informed decisions about their healthcare. Media platforms, including television, radio, print, and digital media, play a significant role in disseminating healthcare information and promoting healthcare awareness. Educational programs, health-related articles, and social media campaigns raise awareness about common health conditions, preventive measures, and available treatment options, including OTC drugs. Consumers are exposed t%li%healthcare information through various channels, leading t%li%increased awareness and utilization of OTC medications.

The Vietnamese government and healthcare organizations play a key role in promoting healthcare awareness through public health campaigns, community outreach programs, and healthcare initiatives. These efforts focus on raising awareness about health risks, promoting healthy lifestyles, and encouraging preventive healthcare practices. As a result, individuals are more informed about health-related issues and the role of OTC drugs in managing common health conditions. Rising healthcare awareness and education play a crucial role in driving the growth of the OTC drugs market in Vietnam. As individuals become more informed about health conditions, preventive measures, and available treatment options, they are more likely t%li%seek OTC medications for self-care and symptom relief. T%li%capitalize on this trend, pharmaceutical companies need t%li%align their marketing strategies with healthcare education initiatives, emphasize the benefits of OTC drugs, and ensure accessibility of these medications t%li%consumers across diverse demographic segments.

## **Expanding Middle-Class Population**

The expansion of the middle-class population in Vietnam is a significant driver of growth in the over-the-counter (OTC) drugs market. This demographic shift reflects rising incomes, improving living standards, and increasing purchasing power among a



significant segment of the Vietnamese population. As individuals transition int%li%the middle class, they typically allocate a larger portion of their disposable income towards healthcare expenses. This includes spending on preventive healthcare, routine medical check-ups, and over-the-counter medications. With higher incomes, middle-class consumers are more willing and able t%li%invest in their health and well-being, driving demand for OTC drugs t%li%manage minor ailments, alleviate symptoms, and promote overall wellness.

The expansion of the middle class is accompanied by improved access t%li%healthcare services, including pharmacies, drugstores, and healthcare facilities. Middle-class consumers have greater access t%li%healthcare providers, medical advice, and pharmaceutical products, including OTC drugs. This accessibility encourages individuals t%li%seek timely medical assistance and purchase OTC medications for self-care and symptom relief, contributing t%li%market growth. The middle-class population tends t%li%prioritize health consciousness and well-being as they aspire for a higher quality of life. These consumers are more likely t%li%adopt healthy lifestyle habits, engage in preventive healthcare practices, and seek out products and services that support their health goals. OTC drugs play a vital role in supporting this healthconscious lifestyle by providing convenient and accessible solutions for managing minor health issues and promoting overall wellness.

As individuals ascend int%li%the middle class, their consumer behavior evolves, with a greater emphasis on quality, convenience, and choice. Middle-class consumers are more discerning in their healthcare decisions and are willing t%li%invest in trusted and reliable OTC medications t%li%address their health needs. This shift in consumer behavior drives demand for a diverse range of OTC drugs, including analgesics, cold and flu remedies, gastrointestinal medications, and vitamins and supplements. The expansion of the middle class is closely linked t%li%urbanization and the adoption of modern lifestyles in Vietnam. As individuals migrate t%li%urban centers for employment and economic opportunities, they are exposed t%li%urban healthcare infrastructure, modern retail outlets, and a wider range of healthcare products. Urban middle-class consumers, in particular, have access t%li%pharmacies, supermarkets, and online platforms offering a variety of OTC medications t%li%meet their healthcare needs.

The middle-class population in Vietnam aspires for greater autonomy and self-care in managing their health. With increased education and awareness about healthcare issues, these consumers seek out OTC medications as a means of self-care and empowerment. OTC drugs provide middle-class individuals with the flexibility t%li%address minor health concerns independently, without the need for a doctor's



consultation, aligning with their desire for autonomy and control over their health decisions. The expanding middle-class population in Vietnam represents a significant opportunity for the OTC drugs market. As these consumers prioritize health and well-being, they drive demand for OTC medications t%li%address their health needs and support their health-conscious lifestyles. T%li%capitalize on this trend, pharmaceutical companies need t%li%tailor their product offerings, marketing strategies, and distribution channels t%li%cater t%li%the needs and preferences of the growing middle-class segment in Vietnam.

Key Market Challenges

Regulatory Constraints and Compliance Issues

Vietnam's regulatory landscape for pharmaceuticals can be complex and challenging t%li%navigate. The regulatory approval process for OTC drugs may involve stringent requirements, including product registration, quality control standards, labeling regulations, and marketing authorization. Ensuring compliance with regulatory guidelines and obtaining necessary approvals can be time-consuming and resource-intensive for pharmaceutical companies.

Regulatory constraints and compliance issues can delay the introduction of new OTC drugs t%li%the market, limit the availability of existing products, and increase administrative burdens for manufacturers and distributors. This can hinder market expansion and innovation, as companies may hesitate t%li%invest in research and development or enter the Vietnamese market due t%li%regulatory uncertainties and compliance challenges.

Counterfeit Products and Quality Concerns

The prevalence of counterfeit and substandard OTC drugs poses a significant challenge t%li%market growth in Vietnam. Counterfeit medications may not meet quality standards, contain incorrect ingredients, or lack efficacy, posing risks t%li%consumer health and safety. Despite efforts by regulatory authorities t%li%combat counterfeiting and enforce quality control measures, the illicit production and distribution of counterfeit drugs persist.

The presence of counterfeit products undermines consumer confidence in OTC drugs, leading t%li%concerns about product quality, safety, and efficacy. This can result in decreased demand for legitimate OTC medications, reputational damage



t%li%pharmaceutical brands, and challenges in market penetration. Addressing the issue of counterfeit drugs requires coordinated efforts from government agencies, industry stakeholders, and law enforcement t%li%enforce regulations, conduct quality inspections, and combat illicit drug trade effectively.

### Limited Consumer Awareness and Education

Despite efforts t%li%promote healthcare awareness and education, there may still be gaps in consumer knowledge and understanding of OTC drugs in Vietnam. Many consumers may lack awareness of the appropriate use of OTC medications, potential side effects, drug interactions, and contraindications. This limited awareness may lead t%li%misuse, overuse, or inappropriate self-medication practices, compromising patient safety and health outcomes.

Limited consumer awareness and education hinder market growth by constraining demand for OTC drugs and impeding adoption of self-care practices.

Misunderstandings about OTC medications may result in underutilization of effective treatments, increased healthcare costs due t%li%unnecessary doctor visits or hospitalizations, and adverse health consequences. Addressing gaps in consumer education requires comprehensive public health campaigns, healthcare provider education, and accessible information resources t%li%empower consumers t%li%make informed decisions about their health and medication use.

**Key Market Trends** 

Rapid Expansion of E-Commerce and Online Pharmacies

With the increasing penetration of internet connectivity and smartphone usage in Vietnam, e-commerce platforms and online pharmacies are experiencing rapid growth. Consumers are increasingly turning t%li%online channels t%li%purchase healthcare products, including OTC medications, due t%li%the convenience, accessibility, and wide product selection offered by online platforms. Additionally, the COVID-19 pandemic has accelerated the adoption of e-commerce as consumers seek t%li%minimize physical contact and adhere t%li%social distancing measures.

The expansion of e-commerce and online pharmacies provides pharmaceutical companies with new opportunities t%li%reach a broader customer base and drive sales of OTC drugs. Online platforms offer greater convenience and accessibility for consumers, especially those in rural or remote areas with limited access t%li%brick-and-



mortar pharmacies. This trend is expected t%li%fuel market growth by expanding market reach, improving product availability, and enhancing consumer convenience in purchasing OTC medications.

### Focus on Preventive Healthcare and Wellness Products

There is a growing emphasis on preventive healthcare and wellness among Vietnamese consumers, driven by increasing health awareness, rising disposable incomes, and a desire for a higher quality of life. Consumers are proactively seeking out products and services that promote health maintenance, disease prevention, and overall well-being. This includes a shift towards preventive healthcare practices, such as vaccination, regular health screenings, and the use of OTC medications and supplements t%li%support immune health, manage chronic conditions, and maintain vitality.

The focus on preventive healthcare and wellness products presents significant opportunities for the OTC drugs market in Vietnam. Pharmaceutical companies can capitalize on this trend by developing and marketing OTC medications, vitamins, supplements, and other wellness products that cater t%li%consumer demand for preventive healthcare solutions. By aligning product offerings with consumer preferences and promoting the benefits of preventive healthcare, companies can drive sales growth and capture market share in the burgeoning wellness market.

### Expansion of Product Innovation and Differentiation

T%li%stay competitive in the rapidly evolving OTC drugs market, pharmaceutical companies are investing in product innovation and differentiation t%li%differentiate their offerings, meet consumer needs, and capture market share. This includes the development of new formulations, dosage forms, and delivery mechanisms for OTC medications, as well as the introduction of novel ingredients, therapeutic combinations, and targeted solutions for specific health conditions. Additionally, companies are leveraging advancements in technology, such as digital health platforms, mobile apps, and wearable devices, t%li%enhance the effectiveness, convenience, and user experience of OTC products.

The expansion of product innovation and differentiation drives market growth by stimulating consumer interest, addressing unmet needs, and driving product adoption. By offering innovative OTC medications and healthcare solutions, pharmaceutical companies can attract new customers, retain existing ones, and build brand loyalty. Moreover, product innovation allows companies t%li%command premium pricing,



expand market share, and maintain a competitive edge in the rapidly evolving OTC drugs market in Vietnam.

Segmental Insights

Product Type Insights

Based on the category of Product Type, the Cough, Cold, and Flu Products segment emerged as the dominant player in the Vietnam market for Over the Counter Drugs in 2023. Respiratory infections, encompassing cough, cold, and flu ailments, rank among the prevalent health concerns among individuals in Vietnam, notably during seasonal transitions and periods marked by heightened viral activity. Factors like densely populated living conditions, environmental pollution, and erratic weather patterns contribute significantly t%li%the widespread occurrence of respiratory infections across various demographic segments. Consequently, there exists a consistent and substantial demand for cough, cold, and flu products in Vietnam's over-the-counter (OTC) drugs market. Consumers actively seek relief from symptoms like coughing, congestion, sore throat, and fever, propelling the sales of OTC medications tailored t%li%alleviate these respiratory discomforts. The pervasive prevalence of respiratory infections establishes the Cough, Cold, and Flu Products segment as a dominant force within Vietnam's OTC drugs market.

Consumer behavior and perceptions further reinforce the prominence of this segment. Vietnamese consumers typically prioritize self-care and home remedies t%li%address common health issues, including respiratory symptoms associated with cough, cold, and flu. Many individuals prefer managing mild t%li%moderate symptoms independently before resorting t%li%professional medical consultation, especially for ailments perceived as routine or non-severe. This inclination towards self-medication underscores the perceived indispensability of cough, cold, and flu products in managing respiratory discomforts. Consumers are well-acquainted with the effectiveness and convenience offered by OTC medications such as cough syrups, decongestants, antihistamines, and pain relievers, leading t%li%frequent purchases and robust turnover within the Cough, Cold, and Flu Products segment of Vietnam's OTC drugs market.

## Regional Insights

South Vietnam emerged as the dominant region in the Vietnam Over the Counter drugs market in 2023, holding the largest market share in terms of value. South Vietnam, particularly major urban centers like H%li%Chi Minh City (formerly Saigon) and



surrounding metropolitan areas, boasts a high population density and rapid urbanization. These urban hubs serve as economic and cultural centers, attracting a significant influx of residents, commuters, and tourists. The dense population and urban lifestyle in South Vietnam contribute t%li%increased healthcare demand, including the need for Over-The-Counter (OTC) drugs. Urban dwellers enjoy easier access t%li%pharmacies, drugstores, and healthcare facilities, facilitating greater consumption and sales of OTC drugs in the region. Moreover, the concentration of healthcare infrastructure and resources in urban areas supports robust market growth for OTC medications, positioning South Vietnam as a dominant market segment.

South Vietnam is renowned for its economic prosperity, driven by thriving industries, commercial activities, and foreign investments. The region's strong economic performance translates int%li%higher household incomes, greater purchasing power, and increased spending on healthcare products and services, including OTC drugs. With greater disposable incomes and economic stability, consumers in South Vietnam are more inclined t%li%invest in their health and well-being, including self-medication and preventive healthcare measures. Consequently, the demand for OTC drugs is pronounced in South Vietnam, as consumers have the financial means t%li%purchase medications for managing common ailments and health conditions. This economic prosperity contributes t%li%the dominance of the region in the Vietnam OTC drugs market.

**Key Market Players** 

Bayer Vietnam Ltd.

GSK Pharma Viet Nam Company Limited

Sanofi Vietnam

Johnson & Johnson Services, Inc.

GLENMARK PHARMACEUTICALS LTD.

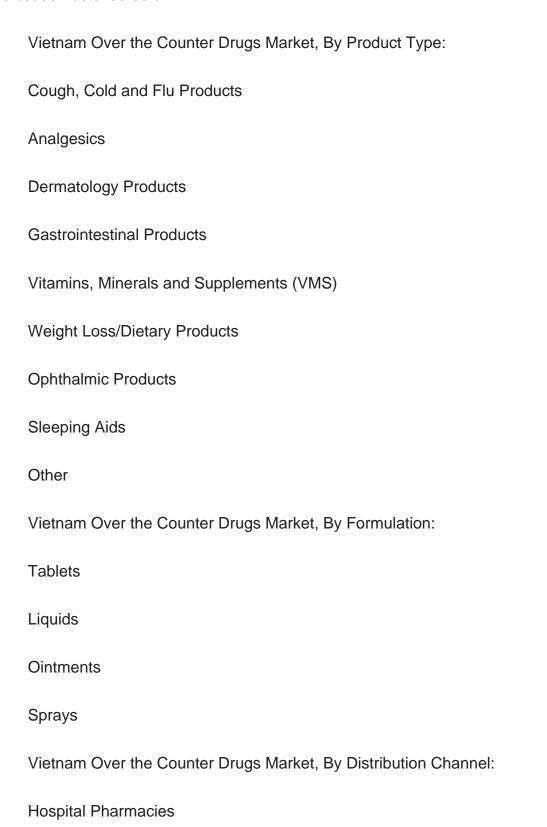
Perrig%li%Company plc

Pfizer Inc



## Report Scope:

In this report, the Vietnam Over the Counter Drugs Market has been segmented int%li%the following categories, in addition t%li%the industry trends which have als%li%been detailed below:





Retail P	Retail Pharmacies	
Online F	Online Pharmacy	
Other		
Vietnam	Over the Counter Drugs Market, By Region:	
South V	ïetnam	
North Vi	North Vietnam	
Central Vietnam		
Competitive Lar	ndscape	
Company Profiles: Detailed analysis of the major companies present in the Vietnam Over the Counter Drugs Market.		
Available Customizations:		
Vietnam Over the Counter Drugs market report with the given market data, Tech Sci Research offers customizations according t%li%a company's specific needs. The following customization options are available for the report:		
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