

Outage Management System Market – Global Industry Size, Share, Trends, Opportunity, and Forecast, Segmented By Type (Standalone OMS, Integrated OMS), By Application (Public Utility, Private Utility), By Region, By Competition, 2020-2030F

<https://marketpublishers.com/r/O221A77CF88DEN.html>

Date: May 2025

Pages: 188

Price: US\$ 4,500.00 (Single User License)

ID: O221A77CF88DEN

Abstracts

Market Overview

The Global Outage Management System Market was valued at USD 7.5 billion in 2024 and is projected to reach USD 12.1 billion by 2030, growing at a CAGR of 8.2% during the forecast period. The market is being driven by the rising need for grid reliability and resilience amid increasing power outages caused by aging infrastructure and extreme weather conditions. Smart grid technologies are enabling real-time monitoring and faster outage response, positioning OMS as a critical tool for enhancing utility performance. The complexity of integrating renewable energy sources into power grids is also accelerating the demand for advanced OMS platforms. Regulatory requirements and the demand for operational transparency are contributing further to this growth. The rise in consumer expectations for real-time outage updates, coupled with advancements in communication networks, IoT, 5G, and analytics, supports the ongoing adoption of OMS globally. As utilities expand networks and modernize infrastructure—particularly in developing economies—OMS solutions are becoming essential in optimizing grid operations and ensuring uninterrupted power delivery.

Key Market Drivers

Increasing Demand for Grid Reliability and Resilience

The drive for grid reliability and resilience is a key factor propelling the global outage

management system (OMS) market. Power interruptions have become more frequent and disruptive due to aging infrastructure and the growing incidence of extreme weather. As societies become more dependent on continuous electricity supply, particularly in critical sectors like healthcare, finance, and IT, the pressure on utilities to minimize outages intensifies. OMS platforms play a central role in reducing downtime by enabling real-time visibility, efficient fault detection, and faster service restoration. These systems are essential in navigating the complexities of modern energy networks, particularly with the integration of intermittent renewable energy sources. By improving situational awareness and supporting coordinated response strategies, OMS helps utilities deliver reliable service while enhancing customer satisfaction and regulatory compliance.

Key Market Challenges

High Implementation Costs and Complexity

The high cost and complexity associated with implementing outage management systems are notable challenges. OMS deployment requires substantial investment in software, hardware, and systems integration. Utilities must align OMS with technologies like SCADA, GIS, and CIS, which can be difficult in cases where legacy infrastructure is incompatible. Integrating modern solutions often involves time-consuming upgrades, operational disruptions, and the need for specialized expertise. Smaller utilities, or those in cost-sensitive regions, may find it difficult to justify these investments. Moreover, training personnel and adapting workflows to accommodate new systems adds to the total cost of ownership. These challenges can delay adoption or limit the scope of OMS deployment in certain regions.

Data Privacy and Security Concerns

Data privacy and cybersecurity are growing concerns for the outage management system market. OMS relies on continuous data collection from sensors, smart meters, and other IoT-enabled devices, creating a large volume of sensitive operational and customer data. This data, if not properly secured, is vulnerable to breaches and cyber-attacks, which can disrupt operations and compromise privacy. Integration with cloud-based platforms adds further security considerations, as third-party hosting can increase exposure to external threats. Regulatory frameworks like GDPR and NERC CIP require strict data protection measures, compliance with which adds complexity and cost for utilities. Ensuring robust encryption, access controls, and cyber resilience strategies is essential to maintaining the integrity of OMS deployments in an

increasingly digital energy landscape.

Key Market Trends

Integration of Advanced Technologies: AI, IoT, and Cloud Computing

The integration of emerging technologies such as AI, IoT, and cloud computing is shaping the future of outage management systems. AI and machine learning enable predictive analytics, allowing utilities to anticipate outages and deploy preventive measures. These capabilities enhance outage response times and system reliability. IoT integration—through sensors and smart meters—provides real-time data on power grid conditions, helping detect faults and assess asset health. Cloud computing offers scalability and remote access, allowing utilities to manage operations more flexibly and cost-effectively. Together, these technologies are enabling a transition from reactive to proactive outage management strategies, supporting grid modernization and improved customer engagement.

Key Market Players

Intergraph Corporation

Advanced Control Systems Inc.

Survalent Technology Corporation

ABB Ltd.

Oracle Corporation

Siemens AG

Schneider Electric SE

General Electric Company

Report Scope:

Outage Management System Market – Global Industry Size, Share, Trends, Opportunity, and Forecast, Segmented By...

In this report, the Global Outage Management System Market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

Outage Management System Market, By Type:

Standalone OMS

Integrated OMS

Outage Management System Market, By Application:

Public Utility

Private Utility

Outage Management System Market, By Region:

North America

United States

Canada

Mexico

Europe

Germany

France

United Kingdom

Italy

Spain

Asia Pacific

China

India

Japan

South Korea

Australia

South America

Brazil

Colombia

Argentina

Middle East & Africa

Saudi Arabia

UAE

South Africa

Competitive Landscape

Company Profiles: Detailed analysis of the major companies present in the Global Outage Management System Market.

Available Customizations:

Global Outage Management System Market report with the given market data, Tech Sci

Outage Management System Market – Global Industry Size, Share, Trends, Opportunity, and Forecast, Segmented By...

Research offers customizations according to a company's specific needs. The following customization options are available for the report:

Company Information

Detailed analysis and profiling of additional market players (up to five).

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