

# **India Managed Security Services Market by Security Type (Managed Intrusion Detection System (IDS)/Managed Intrusion Prevention System (IPS), Security Information & Event Management, Managed Firewall, Unified Threat Management, Others), By Deployment Type (On-Premise, Cloud), By Organization Size (SME's, Large Enterprise), By End User (Government, BFSI, IT & Telecom, Manufacturing & Natural Resources, and Others), By Region, By Competition, Forecast & Opportunities, 2019-2029F**

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## **Abstracts**

India Managed Security Services market has valued at USD 1.69 Billion in 2023 and is anticipated to project robust growth in the forecast period with a CAGR of 15.72% through 2029. The Managed Security Services (MSS) market in India is currently undergoing a remarkable transformation, propelled by a confluence of factors that underscore the critical importance of robust cybersecurity in an increasingly digital and interconnected landscape. India, with its burgeoning technology sector, has become a hotspot for both opportunities and challenges in the realm of cybersecurity. This sector has grown exponentially over the past few years, reflecting the burgeoning demand for MSS providers who can deliver comprehensive and adaptive security solutions tailored to the unique needs of the Indian market. The driving force behind the meteoric rise of the MSS market in India is the relentless proliferation of cyber threats and the escalating sophistication of cyberattacks. With the advent of the digital age and India's rapid digitalization, including the government's ambitious 'Digital India' initiative, organizations across various sectors have expanded their online presence. However, this expansion

has come with an inherent vulnerability to cyber threats, which has led to an exponential increase in the demand for MSS providers. These providers offer a suite of services that include continuous monitoring, threat detection, and rapid incident response to safeguard sensitive data, intellectual property, and customer trust.

Additionally, the Indian MSS market has been significantly influenced by evolving regulatory frameworks and compliance requirements. The introduction of the Personal Data Protection Bill and sector-specific regulations has compelled organizations to elevate their data security and privacy practices. MSS providers play a pivotal role in assisting businesses in navigating the intricate landscape of compliance while fortifying their defenses against cyber threats. This has resulted in a symbiotic relationship between regulatory compliance and MSS adoption, as organizations strive to align their cybersecurity practices with legal mandates. The global COVID-19 pandemic accelerated the digitization efforts of Indian organizations and brought forth new cybersecurity challenges. The widespread adoption of remote work models and cloud technologies presented an expanded attack surface for cybercriminals. This paradigm shift prompted MSS providers in India to adapt and provide specialized services that cater to the unique challenges of securing remote work environments and cloud infrastructures. Consequently, MSS providers have been instrumental in enabling organizations to not only survive but thrive in the face of unprecedented challenges, thus fueling the market's growth.

Moreover, the MSS market in India is witnessing a paradigm shift toward a more holistic approach to cybersecurity. Organizations are no longer content with rudimentary security measures; they are increasingly seeking MSS providers that can deliver a comprehensive array of services, encompassing threat intelligence, vulnerability management, and incident response. This shift is driven by the realization that cybersecurity is not merely an expense but a strategic investment capable of preserving an organization's reputation and financial well-being. MSS providers that offer end-to-end solutions tailored to the specific needs of Indian businesses are gaining prominence in this dynamic landscape. The competitive landscape of the MSS market in India is evolving rapidly, characterized by both domestic and international providers vying for market share. To gain a competitive edge, these providers are actively engaged in offering innovative solutions and value-added services. This competitive environment has fostered innovation in the industry, leading to the development of cutting-edge security technologies and practices. Consequently, businesses in India have access to a diverse array of MSS providers, each striving to deliver the most effective and efficient security solutions.

In conclusion, the Managed Security Services market in India is currently experiencing an unprecedented surge in growth driven by a rapidly evolving threat landscape, stringent regulatory pressures, technological advancements, and the evolving needs of businesses. As India continues on its trajectory of digitalization and technological advancement, the role of MSS providers in fortifying cybersecurity defenses and ensuring regulatory compliance will become increasingly pivotal. This dynamic and competitive environment presents MSS providers with unique opportunities to differentiate themselves by offering comprehensive, proactive, and adaptive security solutions that cater to the specific requirements of businesses across various industries in India. The MSS market in India is poised for sustained growth, reflecting its critical role in safeguarding the digital future of the nation.

## Key Market Drivers

### Escalating Cyber Threat Landscape

The Managed Security Services (MSS) market in India is witnessing unprecedented growth driven by the ever-escalating cyber threat landscape. As the country undergoes rapid digitization and modernization across industries, it has become a prime target for cybercriminals. The increasing frequency, sophistication, and diversity of cyberattacks have placed immense pressure on organizations to bolster their cybersecurity defenses. This dire need to protect critical assets, sensitive data, and customer trust is a primary driver for the growth of the MSS market. The expansion of the attack surface due to the proliferation of IoT devices, cloud adoption, and remote work arrangements has further exacerbated the threat landscape. India's large and diverse business ecosystem, ranging from small and medium-sized enterprises (SMEs) to multinational corporations, is grappling with the challenge of staying ahead of cyber threats. As a result, MSS providers are in high demand to provide round-the-clock monitoring, threat detection, and incident response services. They offer the expertise and technology needed to counter a wide array of threats, from ransomware attacks to advanced persistent threats (APTs), thus driving the growth of the MSS market in India.

### Regulatory Compliance Imperatives

The second key driver fueling the MSS market in India is the increasingly stringent regulatory landscape. The Indian government has recognized the importance of data security and privacy, leading to the introduction of significant regulations such as the Personal Data Protection Bill. Additionally, various industry-specific regulations require organizations to adhere to strict cybersecurity standards. The need for compliance with

these regulations has become non-negotiable for businesses across sectors, further elevating the significance of MSS providers. MSS providers play a crucial role in helping organizations navigate the complex web of regulatory requirements. They assist in the development of cybersecurity policies, conduct audits, and ensure that security measures are aligned with legal mandates. MSS solutions are instrumental in achieving and maintaining compliance, whether it pertains to data protection, financial regulations, or sector-specific requirements. Thus, the intersection of cybersecurity and regulatory compliance has become a pivotal driver behind the growth of the MSS market in India.

### Rapid Digitization and Remote Work Trends

The third major driver for the burgeoning MSS market in India is the rapid digitization of businesses and the paradigm shift towards remote work arrangements. India's digital transformation journey has been accelerated by factors such as the government's 'Digital India' initiative, the proliferation of smartphones, and the growing e-commerce sector. While digitization offers numerous benefits, it also exposes organizations to a multitude of cyber risks.

The COVID-19 pandemic further accelerated this digital shift, compelling businesses to adapt to remote work and cloud-based technologies. However, these changes expanded the attack surface, making organizations more vulnerable to cyber threats. MSS providers have responded by offering specialized services designed to secure remote work environments, cloud infrastructures, and the myriad of devices connected to corporate networks. They provide solutions for securing endpoints, data, and communications, ensuring that businesses can harness the benefits of digitization without compromising security. This adaptability to evolving work trends is a significant driver propelling the MSS market in India.

### Holistic Approach to Cybersecurity

The fourth key driver shaping the MSS market in India is the growing recognition among organizations that cybersecurity requires a holistic approach. No longer satisfied with piecemeal security solutions, businesses are seeking MSS providers that offer comprehensive, end-to-end security services. This shift is driven by the understanding that cybersecurity is not merely an expense but a strategic investment that safeguards an organization's reputation, financial well-being, and customer trust. MSS providers are responding to this demand by offering a wide range of services beyond traditional security monitoring. They provide threat intelligence, vulnerability management, security awareness training, and incident response capabilities. By adopting this holistic

approach, organizations can proactively identify vulnerabilities, respond to incidents swiftly, and continuously improve their security posture. MSS providers that offer tailored, all-encompassing solutions are increasingly preferred by businesses across diverse industries in India, making this approach a significant driver of market growth.

## Key Market Challenges

### Talent Shortage and Skills Gap in the India Managed Security Services Market

One of the primary challenges facing the Managed Security Services (MSS) market in India is the acute shortage of cybersecurity talent and the widening skills gap. As the demand for MSS services continues to grow due to the increasing complexity and frequency of cyber threats, MSS providers are struggling to find and retain skilled cybersecurity professionals. This talent shortage poses a significant obstacle to the industry's ability to meet the evolving needs of clients. The shortage of cybersecurity talent in India can be attributed to several factors. Firstly, the rapid pace of technological advancement and the ever-evolving threat landscape require MSS providers to constantly upskill and adapt. However, keeping up with these changes is a considerable challenge. Secondly, the lack of specialized cybersecurity education programs and training facilities means that there are relatively few individuals entering the field with the necessary skills and knowledge. Additionally, the lure of higher-paying positions in other countries has resulted in a brain drain of cybersecurity professionals from India. The skills gap compounds this challenge further. Even when MSS providers can hire cybersecurity professionals, they often lack the specific skills and experience required for the complex and rapidly evolving security landscape. This skills gap can lead to ineffective security measures, delayed incident response, and an increased risk of security breaches. MSS providers in India are actively addressing this challenge by investing in training and upskilling programs for their staff. Additionally, collaborations with educational institutions to develop cybersecurity curricula and certification programs are underway. However, bridging the talent shortage and skills gap in the MSS market remains an ongoing and significant challenge that hinders the industry's ability to provide robust security services.

### Evolving Regulatory Landscape and Compliance Complexity

The second major challenge affecting the MSS market in India is the evolving regulatory landscape and the increasing complexity of compliance requirements. India has seen a surge in regulatory initiatives aimed at strengthening data protection and cybersecurity measures. Prominent among these is the impending implementation of the Personal



Data Protection Bill, which will bring comprehensive data protection regulations into effect. Furthermore, various industry-specific regulations, such as those affecting financial services and healthcare, impose stringent cybersecurity and data privacy standards. The challenge for MSS providers in India lies in keeping pace with the rapid changes in regulations and ensuring that their services remain compliant with the law. Compliance complexity arises from the need to navigate a web of overlapping regulations, interpret their implications, and implement the necessary security measures to meet compliance requirements. Failure to do so can result in severe penalties, reputational damage, and legal repercussions for both MSS providers and their clients. Furthermore, the lack of standardized frameworks for compliance and varying interpretations of regulatory mandates by different authorities contribute to the complexity. MSS providers must continuously adapt their services and processes to align with changing compliance standards, which can be resource-intensive and time-consuming. quality.

## Key Market Trends

### Cloud Security Dominance in the India Managed Security Services Market

One of the prominent trends shaping the Managed Security Services (MSS) market in India is the growing dominance of cloud security. As organizations in India rapidly migrate their applications and data to the cloud, they are faced with the need to secure these environments effectively. This trend has resulted in MSS providers offering a wide array of cloud security services, including cloud-native security monitoring, configuration assessment, and identity and access management. The adoption of cloud services, both public and private, has surged in India due to their scalability, cost-efficiency, and agility. However, the shared responsibility model of cloud security requires organizations to manage their security measures within the cloud environment, while the cloud service provider takes care of the infrastructure's security. This has led to a demand for MSS providers who can bridge the gap, offering expertise in configuring, monitoring, and managing cloud security controls. MSS providers in India are responding by developing specialized cloud security solutions and services tailored to the unique needs of their clients. They are helping organizations secure cloud workloads, detect unauthorized access, and respond swiftly to incidents in the cloud environment. As cloud adoption continues to rise, the demand for these MSS services is expected to grow, making cloud security a dominant trend in the India MSS market.

### AI and Machine Learning-Powered Threat Detection and Response

Another significant trend in the India Managed Security Services market is the integration of artificial intelligence (AI) and machine learning (ML) into threat detection and response mechanisms. Cyberattacks are becoming increasingly sophisticated, making traditional signature-based security measures less effective. AI and ML technologies have emerged as powerful tools to analyze vast datasets, detect anomalies, and identify potential threats in real-time. MSS providers in India are leveraging AI and ML to enhance their capabilities in monitoring and responding to cyber threats. These technologies enable them to detect subtle patterns and anomalies indicative of cyberattacks, even in complex and constantly evolving attack landscapes. AI and ML-driven solutions can automatically correlate threat indicators and assess the severity of incidents, allowing for faster and more accurate responses. Moreover, AI and ML are being applied to threat intelligence, enabling MSS providers to predict potential threats based on historical data and emerging trends. This proactive approach to cybersecurity is highly valuable in mitigating risks before they escalate into significant security breaches. As AI and ML continue to advance, MSS providers in India are investing in these technologies to stay ahead of cyber adversaries. Clients are increasingly seeking MSS providers who can offer AI-driven security solutions that not only bolster their defenses but also provide predictive and prescriptive insights to proactively manage cybersecurity risks. This trend is expected to gain further momentum as organizations recognize the critical role of AI and ML in staying resilient against evolving cyber threats.

### Managed Detection and Response (MDR) Services

Managed Detection and Response (MDR) services are emerging as a notable trend in the India MSS market. MDR services go beyond traditional security monitoring and encompass threat detection, incident investigation, and response. This trend reflects the evolving threat landscape, where attackers are becoming stealthier and more persistent, requiring a proactive and adaptive approach to security. MDR services provide organizations with a comprehensive solution for threat detection and response, often in real-time. MSS providers in India offering MDR services combine advanced security technologies with human expertise to continuously monitor networks, endpoints, and cloud environments. When a threat is detected, the provider's security analysts investigate the incident, determine its scope, and initiate a rapid response to mitigate the threat's impact. This trend is driven by the increasing realization that traditional security measures alone are insufficient to protect against modern cyber threats. MDR services provide organizations with a higher level of security maturity by offering proactive threat hunting, incident response planning, and continuous improvement of security measures based on threat intelligence and historical data. As

organizations in India seek more robust and proactive security solutions, the demand for MDR services is expected to rise. MSS providers are adapting to this trend by expanding their service portfolios to include MDR offerings, addressing the need for comprehensive threat detection and response capabilities. In a landscape where cyberattacks are growing in complexity and sophistication, MDR services provide a proactive and adaptive approach to cybersecurity, making them a significant trend in the India MSS market.

## Segmental Insights

### Deployment Type Insights

The deployment of managed security systems in the cloud segment has emerged as a key driver of significant growth in the Indian market and is poised to accumulate substantial revenue in the forecast period. This trend can be attributed to several factors. Firstly, the increasing adoption of cloud technologies by Indian businesses, driven by their scalability, cost-efficiency, and flexibility, has necessitated robust cloud-based security solutions. These solutions provide seamless integration with cloud infrastructures, ensuring that security measures evolve alongside the expanding cloud environment. Secondly, the surge in remote work arrangements, accentuated by the COVID-19 pandemic, has heightened the demand for cloud-based managed security services. These services offer real-time protection for remote endpoints and secure access to cloud resources, addressing the unique security challenges posed by dispersed workforces. Lastly, the cloud's ability to facilitate remote monitoring and management makes it an attractive choice for organizations seeking proactive threat detection and incident response. As a result, the cloud segment of the managed security system market is set to play a pivotal role in the Indian cybersecurity landscape, driving substantial revenue growth in the foreseeable future.

### Organization Size Insights

In the dynamic landscape of the Managed Security Services (MSS) market in India, organization size is a pivotal factor influencing market dynamics. The segmentation of MSS services into SMEs (Small and Medium-sized Enterprises) and large enterprises reveals an intriguing trend, with the latter expected to contribute the lion's share of the market. Large enterprises are poised to emerge as the dominant consumers of MSS services due to their inherent complexities, vast digital ecosystems, and significant data assets. These organizations often operate on a global scale, making them lucrative targets for cyberattacks. As a result, they recognize the critical need for robust and



comprehensive cybersecurity solutions provided by MSS providers. Furthermore, large enterprises typically have larger budgets and resources to allocate to security measures, allowing them to invest in cutting-edge technologies, threat intelligence, and 24/7 monitoring offered by MSS providers. While SMEs also recognize the importance of cybersecurity, budget constraints and resource limitations may lead them to opt for more cost-effective solutions or managed security services tailored to their specific needs. In summary, the large enterprises segment is expected to hold the largest market share in the Indian MSS market, driven by their greater susceptibility to cyber threats and their capacity for substantial investments in advanced security solutions.

### Regional Insights

The south region of India, encompassing states like Tamil Nadu and Karnataka, is poised to undergo significant growth in the India Managed Security Services (MSS) market, exhibiting the most substantial Compound Annual Growth Rate (CAGR) throughout the forecast period. This region is positioned to exhibit the most substantial Compound Annual Growth Rate (CAGR) over the forecast period, and several factors contribute to this trend. Firstly, the southern states are home to numerous IT hubs and technology parks, including Bengaluru in Karnataka, often referred to as the 'Silicon Valley of India.' These technology-centric environments are hotbeds of innovation and digital transformation, attracting a plethora of businesses that require robust cybersecurity solutions. Secondly, the presence of large enterprises, research institutions, and educational establishments in the southern region has elevated the demand for MSS providers who can safeguard sensitive data and intellectual property. Moreover, these states have a strong focus on industrialization and are key contributors to India's economic growth, making them lucrative targets for cyberattacks. Consequently, the need for comprehensive and adaptive security services in the MSS domain is expected to drive significant growth in the southern region, cementing its position as a thriving hub for cybersecurity services in India.

### Key Market Players

IBM India Pvt. Ltd.

Wipro Limited

Tata Consultancy Services (TCS) Limited

HCL Technologies Pvt. Ltd.

Infosys Pvt. Ltd.

Tech Mahindra Limited.

Orange Business Services India Private Limited.

Symantec Software Solutions Private Limited.

Secureworks India Private Limited.

Atos Pvt. Ltd.

#### Report Scope:

In this report, the India Managed Security Services market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

#### India Managed Security Services Market, By Service Type:

Managed Intrusion Detection System (IDS)/Managed Intrusion Prevention System (IPS)

Security Information & Event Management

Managed Firewall

Unified Threat Management

Others

#### India Managed Security Services Market, By Deployment Type:

On-Premises

Cloud

## India Managed Security Services Market, By Organization Size:

Small & Medium-sized Enterprises (SMEs)

Large Enterprises

## India Managed Security Services Market, By End User:

Government

BFSI

IT & Telecom

Manufacturing & Natural Resources

Others

## India Managed Security Services Market, By Region:

North India

South India

West India

East India

## Competitive Landscape

Company Profiles: Detailed analysis of the major companies present in the India Managed Security Services Market.

## Available Customizations:

India Managed Security Services market report with the given market data, Tech Sci Research offers customizations according to a company's specific needs. The following customization options are available for the report:

*India Managed Security Services Market by Security Type (Managed Intrusion Detection System (IDS)/Managed Intr...*

## Company Information

Detailed analysis and profiling of additional market players (up to five).

## Contents

### 1. SERVICE OVERVIEW

### 2. RESEARCH METHODOLOGY

### 3. VOICE OF CUSTOMER

### 4. IMPACT OF COVID-19 ON INDIA MANAGED SECURITY SERVICES MARKET

### 5. EXECUTIVE SUMMARY

### 6. INDIA MANAGED SECURITY SERVICES MARKET OVERVIEW

### 7. INDIA MANAGED SECURITY SERVICES MARKET OUTLOOK

#### 7.1. Market Size & Forecast

##### 7.1.1. By Value & Volume

#### 7.2. Market Share & Forecast

7.2.1. By Service Type (Managed Intrusion Detection System (IDS)/Managed Intrusion Prevention System (IPS), Security Information & Event Management, Managed Firewall, Unified Threat Management, Others)

##### 7.2.2. By Deployment Type (On-Premise, Cloud)

##### 7.2.3. By Organization Size (SMEs, Large Enterprise)

7.2.4. By End User (Government, BFSI, IT & Telecom, Manufacturing & Natural Resources and Others)

##### 7.2.5. By Region

##### 7.2.6. By Top 10 States

##### 7.2.7. By Company (2021)

#### 7.3. Market Map

### 8. EAST INDIA MANAGED SECURITY SERVICES MARKET OUTLOOK

#### 8.1. Market Size & Forecast

##### 8.1.1. By Value & Volume

#### 8.2. Market Share & Forecast

##### 8.2.1. By Service Type

##### 8.2.2. By Deployment Type

##### 8.2.3. By Organization Size



#### 8.2.4. By End User

### **9. WEST INDIA MANAGED SECURITY SERVICES MARKET OUTLOOK**

#### 9.1. Market Size & Forecast

##### 9.1.1. By Value & Volume

#### 9.2. Market Share & Forecast

##### 9.2.1. By Service Type

##### 9.2.2. By Deployment Type

##### 9.2.3. By Organization Size

##### 9.2.4. By End User

### **10. NORTH INDIA MANAGED SECURITY SERVICES MARKET OUTLOOK**

#### 10.1. Market Size & Forecast

##### 10.1.1. By Value & Volume

#### 10.2. Market Share & Forecast

##### 10.2.1. By Service Type

##### 10.2.2. By Deployment Type

##### 10.2.3. By Organization Size

##### 10.2.4. By End User

### **11. SOUTH INDIA MANAGED SECURITY SERVICES MARKET OUTLOOK**

#### 11.1. Market Size & Forecast

##### 11.1.1. By Value & Volume

#### 11.2. Market Share & Forecast

##### 11.2.1. By Service Type

##### 11.2.2. By Deployment Type

##### 11.2.3. By Organization Size

##### 11.2.4. By End User

### **12. MARKET DYNAMICS**

#### 12.1. Drivers

#### 12.2. Challenges

### **13. MARKET TRENDS AND DEVELOPMENTS**

## **14. POLICY AND REGULATORY LANDSCAPE**

## **15. INDIA ECONOMIC PROFILE**

## **16. COMPANY PROFILES**

### **16.1. IBM India Pvt. Ltd.**

- 16.1.1. Business Overview
- 16.1.2. Key Financials & Revenue
- 16.1.3. Key Contact Person
- 16.1.4. Headquarters Address
- 16.1.5. Key Product/Service Offered

### **16.2. Wipro Limited**

- 16.2.1. Business Overview
- 16.2.2. Key Financials & Revenue
- 16.2.3. Key Contact Person
- 16.2.4. Headquarters Address
- 16.2.5. Key Product/Service Offered

### **16.3. Tata Consultancy Services (TCS) Limited**

- 16.3.1. Business Overview
- 16.3.2. Key Financials & Revenue
- 16.3.3. Key Contact Person
- 16.3.4. Headquarters Address
- 16.3.5. Key Product/Service Offered

### **16.4. HCL Technologies Pvt. Ltd**

- 16.4.1. Business Overview
- 16.4.2. Key Financials & Revenue
- 16.4.3. Key Contact Person
- 16.4.4. Headquarters Address
- 16.4.5. Key Product/Service Offered

### **16.5. Infosys Pvt. Ltd.**

- 16.5.1. Business Overview
- 16.5.2. Key Financials & Revenue
- 16.5.3. Key Contact Person
- 16.5.4. Headquarters Address
- 16.5.5. Key Product/Service Offered

### **16.6. Tech Mahindra Limited.**

- 16.6.1. Business Overview
- 16.6.2. Key Financials & Revenue

16.6.3. Key Contact Person

16.6.4. Headquarters Address

16.6.5. Key Product/Service Offered

16.7. Orange Business Services India Private Limited.

16.7.1. Business Overview

16.7.2. Key Financials & Revenue

16.7.3. Key Contact Person

16.7.4. Headquarters Address

16.7.5. Key Product/Service Offered

16.8. Symantec Software Solutions Private Limited.

16.8.1. Business Overview

16.8.2. Key Financials & Revenue

16.8.3. Key Contact Person

16.8.4. Headquarters Address

16.8.5. Key Product/Service Offered

16.9. Secureworks India Private Limited.

16.9.1. Business Overview

16.9.2. Key Financials & Revenue

16.9.3. Key Contact Person

16.9.4. Headquarters Address

16.9.5. Key Product/Service Offered

16.10. Atos Pvt. Ltd.

16.10.1. Business Overview

16.10.2. Key Financials & Revenue

16.10.3. Key Contact Person

16.10.4. Headquarters Address

16.10.5. Key Product/Service Offered

## **17. STRATEGIC RECOMMENDATIONS**

## **18. ABOUT US & DISCLAIMER**

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