

# **Global Parcel Sortation System Market By Type (Activated Roller Belt Sorters, Pop Up Sorters, Shoe Sorters, Cross Belt Sorters, Tilt Tray Sorters), By Offering (Hardware, Software, Services), By Application (Logistics, Ecommerce), By Region, Competition, 2018-2028**

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## **Abstracts**

The projected market size for the global Parcel Sortation System market was USD 2.20 billion by the end of 2022, with a compound annual growth rate (CAGR) of 8.20% during the forecast period. The global Parcel Sortation Systems market represents a revolutionary landscape that empowers diverse industries to integrate advanced robotic systems designed to emulate human actions and interactions. By harnessing cutting-edge robotics technology, Parcel Sortation Systems are ushering in a new era of automation, enhancing operational efficiency, and redefining human-machine collaboration. The growth of this market is fueled by the increasing demand for sophisticated automation solutions, elevated customer experiences, and the pursuit of streamlined operations. Parcel Sortation Systems are poised to reshape industries by offering a diverse range of functionalities, from enhancing logistics and supply chain operations to delivering enhanced customer service in sectors such as retail and e-commerce. Through their human-like movements, object recognition capabilities, and cognitive processing, Parcel Sortation Systems seamlessly interact with humans, augmenting task execution and optimizing overall operational effectiveness. As businesses strive to enhance efficiency, cut down costs, and elevate customer satisfaction, the global Parcel Sortation Systems market emerges as a driving force steering these transformative initiatives. Advancements in artificial intelligence, sensor technologies, and machine learning are propelling the evolution of Parcel Sortation Systems, enabling them to adapt to dynamic environments, learn from interactions, and

provide personalized assistance. These technologies empower Parcel Sortation Systems to efficiently categorize and handle parcels, enhancing accuracy and speed in sorting and distribution processes. Additionally, cloud computing and connectivity solutions play a crucial role in amplifying their capabilities. These solutions facilitate remote monitoring, real-time data analysis, and seamless software updates, ensuring that Parcel Sortation Systems remain up-to-date and adaptable to changing operational requirements. This convergence of technological advancements not only expands the practical applications of Parcel Sortation Systems but also fosters collaborative efforts across industries and geographical boundaries. As organizations seek to optimize their supply chain logistics, improve operational efficiency, and elevate customer experiences, the global Parcel Sortation Systems market emerges as a transformative catalyst. These systems go beyond traditional automation to bridge the gap between human and machine interactions, offering solutions that redefine industries and propel them towards a more automated, efficient, and innovative future.

## Key Market Drivers

### E-Commerce Boom and Rapid Parcel Volume Growth

The e-commerce boom, characterized by the surge in online retail activities and digital shopping platforms, has fundamentally altered consumer behavior and retail landscapes worldwide. This shift in consumer preferences, especially accelerated by the COVID-19 pandemic, has led to a fundamental change in the way people shop. Consumers now have the convenience of browsing, selecting, and purchasing products from the comfort of their homes or mobile devices. This transformation has triggered a surge in online orders, challenging supply chain and logistics networks to adapt rapidly. E-commerce companies are not only experiencing a broader customer base but also dealing with diverse product ranges, increasing demand for same-day or next-day delivery, and the need for efficient order fulfillment processes. The ability to meet these demands is closely linked to the adoption of Parcel Sortation Systems. The parallel growth in parcel volume is a direct consequence of the e-commerce boom. Parcel volume refers to the sheer number of packages and parcels being shipped and delivered globally. This volume has seen an unprecedented rise as e-commerce companies strive to fulfill orders efficiently and meet customer expectations for fast and accurate deliveries. As e-commerce companies expand their market reach and scale up operations, they encounter the challenge of processing, sorting, and dispatching parcels at an unprecedented rate. Manual sorting processes are not only time-consuming but also prone to errors, leading to delayed deliveries and customer dissatisfaction. This is where Parcel Sortation Systems come into play.

## Operational Efficiency and Cost Savings

Operational efficiency refers to the ability of an organization to optimize its processes and workflows to achieve maximum output with minimal input, resources, or time. In the context of the Parcel Sortation Systems market, operational efficiency translates into more streamlined and effective logistics and supply chain operations. Parcel Sortation Systems are designed to process parcels at high speeds while maintaining a high degree of accuracy. This means that they can sort a large volume of parcels rapidly and ensure that each parcel is directed to the correct destination. The automation of sorting tasks significantly reduces the time required for order processing. Manual sorting processes are prone to errors, such as misrouted parcels or misplaced items. These errors can result in delayed deliveries, additional costs for redelivery, and dissatisfied customers. Parcel Sortation Systems, on the other hand, rely on precise algorithms and sensors to sort parcels accurately, greatly reducing the margin for error. Automation through Parcel Sortation Systems minimizes the need for manual labor in sorting and distribution tasks. This optimization not only reduces labor costs but also allows companies to allocate human resources to more value-added tasks, such as quality control, customer service, or strategic planning. Many Parcel Sortation Systems are highly scalable, meaning they can adapt to handle increased parcel volumes as a business grows. This scalability ensures that the system can accommodate changes in demand without requiring a significant overhaul or additional capital investment..

## Enhanced Customer Experiences

Enhanced customer experiences stand as a fundamental driver propelling the global Parcel Sortation Systems market. In today's highly competitive business landscape, where customer satisfaction is paramount, companies are increasingly recognizing the pivotal role that efficient parcel sorting plays in elevating customer experiences. This driving force is rooted in the desire to meet and exceed customer expectations for timely, accurate, and hassle-free deliveries. Parcel Sortation Systems, through their ability to streamline logistics operations and enhance order processing, contribute significantly to creating positive and memorable interactions between businesses and their customers. One of the most critical aspects of customer satisfaction in e-commerce and retail is the timely delivery of orders. Customers expect their purchases to arrive promptly, and any delays can lead to frustration and disappointment. Parcel Sortation Systems enable businesses to expedite order fulfillment by automating the sorting and routing of parcels, ensuring that orders are processed swiftly and efficiently. As a result, customers receive their packages on time, enhancing their overall

experience and trust in the brand. Inaccurate or incomplete deliveries are a common source of customer dissatisfaction. Manual sorting processes are prone to errors, such as misrouted parcels or mix-ups in orders. Parcel Sortation Systems, equipped with advanced technology and intelligent algorithms, significantly reduce the margin for error. Each parcel is accurately sorted based on predetermined criteria, minimizing the likelihood of mistakes and ensuring that customers receive the correct items they ordered. Enhanced customer experiences are also driven by transparency and the ability to track orders in real-time. Parcel Sortation Systems can integrate with tracking and tracing systems, providing customers with visibility into the status and location of their parcels throughout the delivery journey. This transparency reassures customers, reduces anxiety about delivery times, and allows them to plan accordingly. Failed delivery attempts, where customers are not available to receive their packages, can be frustrating for both businesses and customers. Parcel Sortation Systems can optimize delivery routes and schedules, increasing the likelihood of successful first-time deliveries. This minimizes the need for re-deliveries or package pickups, enhancing convenience for customers..

### Technological Advancements in Automation and Robotics

The rapid advancement of automation and robotics technologies is another pivotal driving force shaping the Parcel Sortation Systems market. Innovations in robotics, artificial intelligence, and machine learning are making it possible to create more intelligent and adaptable sorting systems. Robotics systems equipped with AI-powered algorithms can identify and sort parcels based on size, weight, destination, and even fragility. Additionally, advancements in sensor technologies enable robots to navigate complex environments safely and efficiently. These technological breakthroughs are expanding the capabilities of Parcel Sortation Systems, enabling them to handle a diverse range of parcels and adapt to changing operational requirements.

In conclusion, the global Parcel Sortation Systems market is being propelled by a confluence of factors that align with the needs of modern businesses and consumers. The surge in e-commerce, the drive for operational efficiency, the emphasis on enhancing customer experiences, and technological advancements in automation and robotics are driving the market's growth and evolution. As industries continue to adopt these systems to optimize their supply chains, the Parcel Sortation Systems market is poised to play an integral role in reshaping the future of logistics, distribution, and overall business operations..

### Key Market Challenges

## Scalability and Flexibility Constraints in the Global Parcel Sortation Systems Market:

Scalability and flexibility constraints represent a significant challenge within the global Parcel Sortation Systems market. As the demand for efficient parcel sorting solutions continues to rise, businesses are grappling with the need to adapt to evolving parcel volumes, product types, and delivery requirements. These constraints can impede the system's ability to maintain peak performance during times of increased demand and can hinder its overall effectiveness in meeting the dynamic needs of modern supply chains.

**Fluctuating Parcel Volumes:** Parcel volumes can vary significantly throughout the year, especially during peak seasons like holidays or special sales events. E-commerce companies, in particular, experience surges in orders, and their sorting systems must be able to handle these fluctuations seamlessly. Scalability constraints can lead to bottlenecks and slower processing times, potentially resulting in delayed deliveries and customer dissatisfaction.

**Diverse Parcel Characteristics:** Parcels come in various shapes, sizes, and weights. Some may be fragile, while others are resilient. Efficient parcel sorting requires the ability to accommodate this diversity. A lack of flexibility in sorting systems can lead to limitations in handling different parcel types, potentially causing damage to items or errors in sorting.

**Evolving Delivery Requirements:** Customer expectations for delivery options are continually evolving. Same-day delivery, time-specific delivery slots, and flexible delivery locations are becoming more common. Parcel Sortation Systems need to adapt to these changing delivery requirements to remain competitive and meet customer demands.

**Multi-Channel Operations:** Many businesses operate across multiple sales channels, including online, brick-and-mortar retail, and wholesale. Each channel may have unique parcel sorting needs. A lack of flexibility can restrict a system's ability to efficiently handle parcels from various sales channels, leading to inefficiencies and increased operational costs.

To overcome scalability and flexibility constraints in the global Parcel Sortation Systems market, businesses and technology providers must adopt innovative approaches and strategies:

**Modular System Design:** Modular Parcel Sortation Systems offer scalability by allowing businesses to expand or adjust their sorting capacity as needed. These systems can be easily reconfigured or extended with additional modules to accommodate higher parcel volumes or changing requirements.

**Scalable Conveyor Systems:** Conveyor systems are a critical component of Parcel Sortation Systems. Implementing conveyor systems that can be easily expanded or adjusted to match changing parcel volumes can improve scalability.

**Predictive Analytics:** Utilizing predictive analytics can help businesses anticipate surges in parcel volume and allocate resources accordingly. By forecasting demand, companies can proactively address scalability challenges during peak periods.

**Continuous Monitoring and Maintenance:** Regular system monitoring and maintenance are essential to ensure optimal performance. Identifying and addressing scalability and flexibility issues proactively can prevent disruptions in operations.

**Collaborative Partnerships:** Collaborating with technology providers and solution integrators that specialize in Parcel Sortation Systems can provide businesses with access to the latest innovations and expertise in system design and implementation.

In conclusion, scalability and flexibility constraints in the global Parcel Sortation Systems market are significant challenges that impact the efficiency and competitiveness of businesses in today's rapidly evolving supply chain landscape. Addressing these challenges requires a proactive and adaptive approach, leveraging modular design, intelligent software, customization options, and predictive analytics. Overcoming these constraints is essential for businesses to maintain operational excellence, meet customer expectations, and remain competitive in the dynamic world of parcel sorting and logistics.

#### Integration Complexity:

Integrating Parcel Sortation Systems into existing supply chain and warehouse management ecosystems can be complex and resource-intensive. Compatibility issues, data synchronization, and workflow adjustments often present challenges, potentially leading to operational disruptions. It's crucial for businesses to invest in seamless integration solutions, prioritize data compatibility, and adopt standardized communication protocols to mitigate integration complexities and ensure smooth



interoperability.

#### Cost of Implementation and Maintenance:

The initial capital investment required for Parcel Sortation Systems can be substantial. Businesses often face budgetary constraints when acquiring these systems. Additionally, the ongoing costs associated with system maintenance, software updates, and the need for skilled technicians can strain operational budgets. Companies must carefully assess their financial capabilities, explore cost-effective solutions, and consider long-term ROI when implementing Parcel Sortation Systems.

#### Evolving Technological Landscape:

The rapid evolution of technology poses both opportunities and challenges in the Parcel Sortation Systems market. While advancements such as artificial intelligence, robotics, and machine learning enhance system capabilities, staying up-to-date with these innovations can be challenging. Outdated systems may struggle to compete with newer, more efficient solutions. To address this challenge, businesses must prioritize ongoing technological upgrades, invest in research and development, and adopt a forward-looking approach to technology integration in their operations. Furthermore, they should consider partnerships with technology providers to stay at the forefront of innovation.

In summary, the global Parcel Sortation Systems market faces challenges related to scalability, integration complexity, cost considerations, and the ever-evolving technological landscape. Successfully navigating these challenges requires strategic planning, a commitment to flexibility, and a willingness to adapt to changing market dynamics. Overcoming these hurdles is essential for businesses to fully leverage Parcel Sortation Systems and enhance their supply chain and logistics operations in an increasingly competitive marketplace.

#### Key Market Trends

##### Robotics and Automation Integration:

The integration of robotics and automation is a transformative trend in the Parcel Sortation Systems market. As the demand for faster and more efficient parcel sorting processes grows, businesses are turning to robotics to augment their operations. Robots equipped with advanced sensors, computer vision, and artificial intelligence are capable of performing tasks like parcel handling, sorting, and quality control with speed

and precision. These technologies reduce the reliance on human labor, improve accuracy, and enhance overall operational efficiency. Robotic sorting systems can adapt to changing parcel characteristics and handle a wide range of package sizes and shapes. They excel in high-volume, repetitive sorting tasks, making them invaluable for e-commerce companies and logistics providers facing escalating parcel volumes. Moreover, these systems can operate 24/7, ensuring continuous sorting capabilities. Robotic integration in Parcel Sortation Systems also extends to autonomous mobile robots (AMRs) that transport parcels within warehouses and distribution centers, further optimizing the sorting process. As the technology matures, we can expect to see more businesses adopting robotics to enhance their sorting operations and remain competitive in the rapidly evolving logistics landscape.

#### Artificial Intelligence and Machine Learning for Sorting Optimization:

Artificial intelligence (AI) and machine learning (ML) are playing a crucial role in optimizing parcel sorting within the global Parcel Sortation Systems market. These technologies enable systems to make data-driven decisions, improve routing efficiency, and enhance overall system performance. AI-powered sorting systems can analyze data from various sources, such as parcel characteristics, destination addresses, and historical sorting patterns, to make real-time decisions about how to route and sort each parcel. This dynamic routing ensures that parcels are processed as efficiently as possible, reducing sorting times and improving delivery accuracy. Machine learning algorithms can adapt to changing parcel volumes and characteristics, continuously optimizing sorting strategies based on evolving data. This adaptability allows Parcel Sortation Systems to handle the unpredictability often associated with e-commerce, especially during peak seasons. Additionally, AI and ML can enhance quality control processes by identifying damaged parcels, sorting errors, or misplaced items, ensuring that only properly sorted and undamaged parcels move through the system. The integration of AI and ML technologies is set to revolutionize parcel sorting, making systems more adaptable, efficient, and capable of handling the complexities of modern e-commerce operations.

#### Sustainable and Eco-Friendly Sorting Practices:

Sustainability has become a significant focus in the Parcel Sortation Systems market, reflecting broader environmental concerns and regulatory requirements. Businesses are increasingly adopting eco-friendly sorting practices to reduce their carbon footprint and enhance their corporate social responsibility (CSR) efforts. One of the key trends in sustainability is the adoption of energy-efficient sorting systems. These systems utilize



advanced technologies to minimize energy consumption, reduce waste, and optimize resource utilization. For example, regenerative braking systems can convert kinetic energy into electricity, while smart control algorithms can minimize power usage during idle periods. Another aspect of sustainability involves the reduction of packaging waste. Parcel Sortation Systems can integrate with automated packaging solutions that optimize box sizes, reducing the need for excess packaging materials. Additionally, systems can be designed to identify and divert recyclable or reusable materials, promoting a circular economy approach. Furthermore, the use of renewable energy sources, such as solar panels or wind turbines, to power sorting facilities is gaining traction. These initiatives align with global sustainability goals and provide a competitive edge for businesses committed to environmental stewardship. Overall, sustainability trends in the Parcel Sortation Systems market aim to create more eco-friendly and responsible sorting practices, contributing to a greener future for logistics and supply chain operations.

#### Data Analytics and Predictive Maintenance:

Data analytics and predictive maintenance have become integral to the global Parcel Sortation Systems market. These trends leverage the power of data to optimize system performance, reduce downtime, and enhance operational efficiency. Data analytics tools collect and analyze vast amounts of data generated during parcel sorting operations. This data encompasses various parameters, including parcel characteristics, sorting times, equipment performance, and error rates. By gaining insights from this data, businesses can identify bottlenecks, inefficiencies, and areas for improvement within their sorting systems. Predictive maintenance utilizes data analytics to predict when sorting equipment is likely to fail or require maintenance. By monitoring equipment conditions in real time, businesses can schedule maintenance proactively, minimizing unplanned downtime and preventing costly breakdowns. Additionally, machine learning algorithms can identify patterns and trends in sorting operations, helping businesses make data-driven decisions to improve sorting strategies and enhance overall system performance. These trends in data analytics and predictive maintenance empower businesses to optimize their Parcel Sortation Systems continually, ensuring smooth and efficient sorting operations while reducing operational disruptions and maintenance costs. As data analytics and machine learning capabilities continue to evolve, their impact on the Parcel Sortation Systems market is expected to grow significantly.

#### Segmental Insights

## Type Insights

Loop parcel sortation system to grow with highest CAGR during the forecast period 2023-2028. To organize packages or boxes in rooms where space is limited, loops or round packages are used or complex arrangements. These sorters can handle both tight curves and inclined and decreases, which maximizes space utilization. Package acceptance points and sorting points can be arranged in various ways so that users can make better use of the space and achieve optimal results sorting system performance.

## Application Insights

Software segment to grow with a highest CAGR in the market during forecast period. A package sorting system program is used to analyze package parameter data generated by sensors and cameras. It is also used for logical reasoning in package sorting and deliver them to their respective destinations through controllers and transport systems, it allows

automation, monitoring and coordination of the various components of the system, ensuring smooth operation package flow, accurate sorting and real-time tracking. In the past, companies used historical data decision making and ordering; With the introduction of ndustry 4.0 and IoT applications a the software in the package generates a large amount of data for decision making ordering systems.

## Regional Insights

The North American package sorting market is a rapidly growing market in the logistics and e-commerce industry. North America, which includes the United States and Canada, is strong and a highly developed logistics infrastructure that increases the demand for efficient parcel sorting systems North America also has a thriving logistics industry driven by critical factors such as extensive supply chains and warehouses and distribution networks. The game has pack sorting systems vital role in optimizing package transport through these complex logistics networks and ensure accurate and timely deliveries..

## Key Market Players

Koerber AG

Beumer Group

Pitney Bowes Inc

VANDERLANDE INDUSTRIES B.V.

Dematic (Kion Group AG)

HONEYWELL INTERNATIONAL INC

HYULIM Robot Co., Ltd

Interroll Group

Fives Group

National Presort Inc

#### Report Scope:

In this report, the global Parcel Sortation System market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

Global Parcel Sortation System Market, By Type:

Activated Roller Belt Sorters

Pop Up Sorters

Shoe Sorters

Cross Belt Sorters

Tilt Tray Sorters

Global Parcel Sortation System Market, By Offering:

Hardware

Software

Services

Global Parcel Sortation System Market, By Application:

Logistics

Ecommerce

Global Parcel Sortation System Market, By Region:

North America

Europe

South America

Middle East & Africa

Asia Pacific

Competitive Landscape

Company Profiles: Detailed analysis of the major companies present in the Global Parcel Sortation System Market.

Available Customizations:

Global Parcel Sortation System market report with the given market data, Tech Sci Research offers customizations according to a company's specific needs. The following customization options are available for the report:

Company Information

Detailed analysis and profiling of additional market players (up to five).

## Contents

### **1. SERVICE OVERVIEW**

- 1.1. Market Definition
- 1.2. Scope of the Market
  - 1.2.1. Markets Covered
  - 1.2.2. Years Considered for Study
  - 1.2.3. Key Market Segmentations

### **2. RESEARCH METHODOLOGY**

- 2.1. Objective of the Study
- 2.2. Baseline Methodology
- 2.3. Key Industry Partners
- 2.4. Major Association and Secondary Sources
- 2.5. Forecasting Methodology
- 2.6. Data Triangulation & Validation
- 2.7. Assumptions and Limitations

### **3. EXECUTIVE SUMMARY**

### **4. VOICE OF CUSTOMER**

### **5. GLOBAL PARCEL SORTATION SYSTEM MARKET OVERVIEW**

### **6. GLOBAL PARCEL SORTATION SYSTEM MARKET OUTLOOK**

- 6.1. Market Size & Forecast
  - 6.1.1. By Value
- 6.2. Market Share & Forecast
  - 6.2.1. By Type (Activated Roller Belt Sorters, Pop Up Sorters, Shoe Sorters, Cross Belt Sorters, Tilt Tray Sorters)
  - 6.2.2. By Offering (Hardware, Software, Services)
  - 6.2.3. By Application (Logistics, Ecommerce))
  - 6.2.4. By Region
- 6.3. By Company (2022)
- 6.4. Market Map

## **7. NORTH AMERICA PARCEL SORTATION SYSTEM MARKET OUTLOOK**

### **7.1. Market Size & Forecast**

#### **7.1.1. By Value**

### **7.2. Market Share & Forecast**

#### **7.2.1. By Type**

#### **7.2.2. By Offering**

#### **7.2.3. By Application**

### **7.3. North America: Country Analysis**

#### **7.3.1. United States Parcel Sortation System Market Outlook**

##### **7.3.1.1. Market Size & Forecast**

###### **7.3.1.1.1. By Value**

##### **7.3.1.2. Market Share & Forecast**

###### **7.3.1.2.1. By Type**

###### **7.3.1.2.2. By Offering**

###### **7.3.1.2.3. By Application**

#### **7.3.2. Canada Parcel Sortation System Market Outlook**

##### **7.3.2.1. Market Size & Forecast**

###### **7.3.2.1.1. By Value**

##### **7.3.2.2. Market Share & Forecast**

###### **7.3.2.2.1. By Type**

###### **7.3.2.2.2. By Offering**

###### **7.3.2.2.3. By Application**

#### **7.3.3. Mexico Parcel Sortation System Market Outlook**

##### **7.3.3.1. Market Size & Forecast**

###### **7.3.3.1.1. By Value**

##### **7.3.3.2. Market Share & Forecast**

###### **7.3.3.2.1. By Type**

###### **7.3.3.2.2. By Offering**

###### **7.3.3.2.3. By Application**

## **8. EUROPE PARCEL SORTATION SYSTEM MARKET OUTLOOK**

### **8.1. Market Size & Forecast**

#### **8.1.1. By Value**

### **8.2. Market Share & Forecast**

#### **8.2.1. By Type**

#### **8.2.2. By Offering**

#### **8.2.3. By Application**



### 8.3. Europe: Country Analysis

#### 8.3.1. Germany Parcel Sortation System Market Outlook

##### 8.3.1.1. Market Size & Forecast

###### 8.3.1.1.1. By Value

##### 8.3.1.2. Market Share & Forecast

###### 8.3.1.2.1. By Type

###### 8.3.1.2.2. By Offering

###### 8.3.1.2.3. By Application

#### 8.3.2. United Kingdom Parcel Sortation System Market Outlook

##### 8.3.2.1. Market Size & Forecast

###### 8.3.2.1.1. By Value

##### 8.3.2.2. Market Share & Forecast

###### 8.3.2.2.1. By Type

###### 8.3.2.2.2. By Offering

###### 8.3.2.2.3. By Application

#### 8.3.3. France Parcel Sortation System Market Outlook

##### 8.3.3.1. Market Size & Forecast

###### 8.3.3.1.1. By Value

##### 8.3.3.2. Market Share & Forecast

###### 8.3.3.2.1. By Type

###### 8.3.3.2.2. By Offering

###### 8.3.3.2.3. By Application

#### 8.3.4. Spain Parcel Sortation System Market Outlook

##### 8.3.4.1. Market Size & Forecast

###### 8.3.4.1.1. By Value

##### 8.3.4.2. Market Share & Forecast

###### 8.3.4.2.1. By Type

###### 8.3.4.2.2. By Offering

###### 8.3.4.2.3. By Application

#### 8.3.5. Italy Parcel Sortation System Market Outlook

##### 8.3.5.1. Market Size & Forecast

###### 8.3.5.1.1. By Value

##### 8.3.5.2. Market Share & Forecast

###### 8.3.5.2.1. By Type

###### 8.3.5.2.2. By Offering

###### 8.3.5.2.3. By Application

## 9. SOUTH AMERICA PARCEL SORTATION SYSTEM MARKET OUTLOOK

## 9.1. Market Size & Forecast

### 9.1.1. By Value

## 9.2. Market Share & Forecast

### 9.2.1. By Type

### 9.2.2. By Offering

### 9.2.3. By Application

## 9.3. South America: Country Analysis

### 9.3.1. Brazil Parcel Sortation System Market Outlook

#### 9.3.1.1. Market Size & Forecast

##### 9.3.1.1.1. By Value

#### 9.3.1.2. Market Share & Forecast

##### 9.3.1.2.1. By Type

##### 9.3.1.2.2. By Offering

##### 9.3.1.2.3. By Application

### 9.3.2. Argentina Parcel Sortation System Market Outlook

#### 9.3.2.1. Market Size & Forecast

##### 9.3.2.1.1. By Value

#### 9.3.2.2. Market Share & Forecast

##### 9.3.2.2.1. By Type

##### 9.3.2.2.2. By Offering

##### 9.3.2.2.3. By Application

### 9.3.3. Colombia Parcel Sortation System Market Outlook

#### 9.3.3.1. Market Size & Forecast

##### 9.3.3.1.1. By Value

#### 9.3.3.2. Market Share & Forecast

##### 9.3.3.2.1. By Type

##### 9.3.3.2.2. By Offering

##### 9.3.3.2.3. By Application

## 10. MIDDLE EAST & AFRICA PARCEL SORTATION SYSTEM MARKET OUTLOOK

### 10.1. Market Size & Forecast

#### 10.1.1. By Value

### 10.2. Market Share & Forecast

#### 10.2.1. By Type

#### 10.2.2. By Offering

#### 10.2.3. By Application

### 10.3. Middle East & America: Country Analysis

#### 10.3.1. Israel Parcel Sortation System Market Outlook

- 10.3.1.1. Market Size & Forecast
  - 10.3.1.1.1. By Value
- 10.3.1.2. Market Share & Forecast
  - 10.3.1.2.1. By Type
  - 10.3.1.2.2. By Offering
  - 10.3.1.2.3. By Application
- 10.3.2. Qatar Parcel Sortation System Market Outlook
  - 10.3.2.1. Market Size & Forecast
    - 10.3.2.1.1. By Value
  - 10.3.2.2. Market Share & Forecast
    - 10.3.2.2.1. By Type
    - 10.3.2.2.2. By Offering
    - 10.3.2.2.3. By Application
- 10.3.3. UAE Parcel Sortation System Market Outlook
  - 10.3.3.1. Market Size & Forecast
    - 10.3.3.1.1. By Value
  - 10.3.3.2. Market Share & Forecast
    - 10.3.3.2.1. By Type
    - 10.3.3.2.2. By Offering
    - 10.3.3.2.3. By Application
- 10.3.4. Saudi Arabia Parcel Sortation System Market Outlook
  - 10.3.4.1. Market Size & Forecast
    - 10.3.4.1.1. By Value
  - 10.3.4.2. Market Share & Forecast
    - 10.3.4.2.1. By Type
    - 10.3.4.2.2. By Offering
    - 10.3.4.2.3. By Application

## **11. ASIA PACIFIC PARCEL SORTATION SYSTEM MARKET OUTLOOK**

- 11.1. Market Size & Forecast
  - 11.1.1. By Value
- 11.2. Market Share & Forecast
  - 11.2.1. By Type
  - 11.2.2. By Offering
  - 11.2.3. By Application
- 11.3. Asia Pacific: Country Analysis
  - 11.3.1. China Parcel Sortation System Market Outlook
    - 11.3.1.1. Market Size & Forecast

- 11.3.1.1.1. By Value
- 11.3.1.2. Market Share & Forecast
  - 11.3.1.2.1. By Type
  - 11.3.1.2.2. By Offering
  - 11.3.1.2.3. By Application
- 11.3.2. Japan Parcel Sortation System Market Outlook
  - 11.3.2.1. Market Size & Forecast
    - 11.3.2.1.1. By Value
  - 11.3.2.2. Market Share & Forecast
    - 11.3.2.2.1. By Type
    - 11.3.2.2.2. By Offering
    - 11.3.2.2.3. By Application
- 11.3.3. South Korea Parcel Sortation System Market Outlook
  - 11.3.3.1. Market Size & Forecast
    - 11.3.3.1.1. By Value
  - 11.3.3.2. Market Share & Forecast
    - 11.3.3.2.1. By Type
    - 11.3.3.2.2. By Offering
    - 11.3.3.2.3. By Application
- 11.3.4. India Parcel Sortation System Market Outlook
  - 11.3.4.1. Market Size & Forecast
    - 11.3.4.1.1. By Value
  - 11.3.4.2. Market Share & Forecast
    - 11.3.4.2.1. By Type
    - 11.3.4.2.2. By Offering
    - 11.3.4.2.3. By Application
- 11.3.5. Australia Parcel Sortation System Market Outlook
  - 11.3.5.1. Market Size & Forecast
    - 11.3.5.1.1. By Value
  - 11.3.5.2. Market Share & Forecast
    - 11.3.5.2.1. By Type
    - 11.3.5.2.2. By Offering
    - 11.3.5.2.3. By Application

## **12. MARKET DYNAMICS**

- 12.1. Drivers
- 12.2. Challenges

## **13. MARKET TRENDS AND DEVELOPMENTS**

## **14. COMPANY PROFILES**

### **14.1. Koerber AG**

- 14.1.1. Business Overview
- 14.1.2. Key Financials & Revenue
- 14.1.3. Key Contact Person
- 14.1.4. Headquarters Address
- 14.1.5. Key Product/Service Offered

### **14.2. Beumer Group**

- 14.2.1. Business Overview
- 14.2.2. Key Financials & Revenue
- 14.2.3. Key Contact Person
- 14.2.4. Headquarters Address
- 14.2.5. Key Product/Service Offered

### **14.3. Pitney Bowes Inc**

- 14.3.1. Business Overview
- 14.3.2. Key Financials & Revenue
- 14.3.3. Key Contact Person
- 14.3.4. Headquarters Address
- 14.3.5. Key Product/Service Offered

### **14.4. VANDERLANDE INDUSTRIES B.V.**

- 14.4.1. Business Overview
- 14.4.2. Key Financials & Revenue
- 14.4.3. Key Contact Person
- 14.4.4. Headquarters Address
- 14.4.5. Key Product/Service Offered

### **14.5. Dematic (Kion Group AG)**

- 14.5.1. Business Overview
- 14.5.2. Key Financials & Revenue
- 14.5.3. Key Contact Person
- 14.5.4. Headquarters Address
- 14.5.5. Key Product/Service Offered

### **14.6. HONEYWELL INTERNATIONAL INC**

- 14.6.1. Business Overview
- 14.6.2. Key Financials & Revenue
- 14.6.3. Key Contact Person
- 14.6.4. Headquarters Address

14.6.5. Key Product/Service Offered

14.7. HYULIM Robot Co., Ltd

14.7.1. Business Overview

14.7.2. Key Financials & Revenue

14.7.3. Key Contact Person

14.7.4. Headquarters Address

14.7.5. Key Product/Service Offered

14.8. Interroll Group

14.8.1. Business Overview

14.8.2. Key Financials & Revenue

14.8.3. Key Contact Person

14.8.4. Headquarters Address

14.8.5. Key Product/Service Offered

14.9. Fives Group

14.9.1. Business Overview

14.9.2. Key Financials & Revenue

14.9.3. Key Contact Person

14.9.4. Headquarters Address

14.9.5. Key Product/Service Offered

14.10. National Presort Inc

14.10.1. Business Overview

14.10.2. Key Financials & Revenue

14.10.3. Key Contact Person

14.10.4. Headquarters Address

14.10.5. Key Product/Service Offered

## **15. STRATEGIC RECOMMENDATIONS**

## **16. ABOUT US & DISCLAIMER**



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