+44 20 8123 2220
info@marketpublishers.com

# Field Service Management Market – Global Industry Size, Share, Trends, Opportunity, and Forecast, Segmented By Component (Solution, Services), By Deployment Model (On Premise, Cloud), By Enterprise Size (Large Enterprise, SMEs), By Industry Vertical (IT and Telecom, Healthcare, Manufacturing, BFSI, Transportation & Logistics, Energy & Utilities, Construction, Others), By Region, and By Competition, 2018-2028

https://marketpublishers.com/r/FFD5DB856CBEEN.html
Date: November 2023
Pages: 178
Price: US$ 4,900.00 (Single User License)
ID: FFD5DB856CBEEN

## Abstracts

The Global Field Service Management (FSM) market is undergoing a transformative shift, driven by technological advancements and evolving business models. FSM solutions enable organizations to efficiently manage their field operations, from scheduling and dispatching technicians to optimizing resource allocation and enhancing customer service. This market is poised for substantial growth due to several key factors.

Firstly, the increasing adoption of cloud-based FSM solutions is revolutionizing the industry. These solutions offer real-time visibility into field operations, enabling organizations to make data-driven decisions, improve service quality, and enhance customer satisfaction. Moreover, cloud-based FSM platforms are cost-effective, scalable, and accessible from anywhere, making them especially appealing to small and medium-sized enterprises (SMEs).

Secondly, the growing emphasis on predictive maintenance is driving demand for FSM tools with predictive analytics capabilities. By leveraging IoT sensors and data analytics,

+44 20 8123 2220
info@marketpublishers.com

FSM systems can predict equipment failures and proactively schedule maintenance, reducing downtime and lowering maintenance costs.

Thirdly, the rise of the mobile workforce is transforming how field service is delivered. Mobile FSM apps empower field technicians with access to critical information, work orders, and customer data on their smartphones or tablets, improving efficiency and enabling quicker issue resolution.

Additionally, the FSM market is witnessing increased integration with other enterprise software, such as customer relationship management (CRM) and enterprise resource planning (ERP) systems. This integration streamlines business processes and facilitates seamless data flow between departments.

Lastly, the demand for FSM solutions is expanding across various industries, including manufacturing, healthcare, utilities, and telecommunications. Organizations across these sectors recognize the need to optimize field operations to remain competitive and meet customer expectations.

Key Market Drivers

Increasing Adoption of IoT and Connected Devices

One of the major drivers fueling the growth of the global Field Service Management (FSM) market is the increasing adoption of Internet of Things (IoT) and connected devices in various industries. IoT sensors and devices enable real-time monitoring of equipment and assets, allowing organizations to proactively detect issues, schedule preventive maintenance, and optimize field service operations. For example, in the manufacturing sector, sensors embedded in machinery can transmit data on equipment health, helping field technicians diagnose and resolve problems more efficiently. This trend is driving the demand for FSM solutions that can seamlessly integrate with IoT ecosystems.

Rising Customer Expectations for Quality Service

Customer expectations for quality service have risen significantly in recent years. Today's customers expect quick response times, personalized interactions, and first-time issue resolution. FSM solutions play a crucial role in meeting these expectations by enabling real-time communication between field technicians, dispatchers, and customers. Mobile apps and self-service portals empower customers to schedule

+44 20 8123 2220
info@marketpublishers.com

service appointments, track technician arrivals, and provide feedback, enhancing the overall customer experience. Field service organizations are investing in FSM technologies to deliver superior service and gain a competitive edge.

Demand for Predictive Maintenance

Predictive maintenance is gaining traction across various industries, driving the adoption of FSM solutions. Organizations are leveraging data analytics, machine learning, and predictive algorithms to anticipate equipment failures and schedule maintenance activities before breakdowns occur. This approach minimizes downtime, reduces repair costs, and extends the lifespan of assets. FSM systems with predictive maintenance capabilities enable field technicians to receive automated alerts and work orders based on predictive insights, streamlining maintenance operations. As a result, companies are increasingly investing in FSM platforms that support predictive maintenance strategies.

Remote Workforce Management

The global shift toward remote work, accelerated by the COVID-19 pandemic, has highlighted the need for effective remote workforce management tools within FSM solutions. Field service organizations are relying on FSM software to manage and optimize remote workforces, ensuring that field technicians have access to the information and resources they need to perform their tasks efficiently. FSM platforms with mobile capabilities enable technicians to access work orders, documentation, and customer information remotely, reducing the need for physical paperwork and enhancing productivity. This trend is expected to continue driving the adoption of FSM solutions that support remote workforce management.

Regulatory Compliance and Safety Requirements

Stringent regulatory compliance and safety requirements in industries such as healthcare, utilities, and aerospace are propelling the adoption of FSM solutions. These industries must adhere to specific standards and regulations related to equipment maintenance, safety inspections, and reporting. FSM software helps organizations maintain compliance by automating documentation, ensuring that technicians follow prescribed procedures, and generating audit trails. This not only reduces the risk of regulatory violations but also enhances safety protocols. As a result, organizations subject to strict compliance requirements are increasingly turning to FSM platforms to streamline their operations and remain compliant.

+44 20 8123 2220
info@marketpublishers.com

## Key Market Challenges

### Technological Complexity and Integration

One of the primary challenges facing the global field service management (FSM) market is the complexity of technology and the integration of various software and hardware components. Many organizations have multiple systems in place, including FSM software, customer relationship management (CRM) tools, IoT sensors, and more. Ensuring seamless integration between these systems can be a daunting task. The challenge lies in making sure data flows smoothly across these platforms, enabling real-time communication between field technicians, back-office staff, and customers. Companies must invest in robust integration solutions and skilled IT personnel to address this challenge effectively.

### Data Security and Privacy Concerns

With the increasing amount of data collected and shared in FSM processes, data security and privacy have become critical concerns. Field service organizations handle sensitive customer information, equipment data, and business operations data. Protecting this data from cyber threats and ensuring compliance with data privacy regulations (such as GDPR and CCPA) is a significant challenge. Any data breach can result in reputational damage, legal consequences, and financial losses. FSM providers need to invest in robust cybersecurity measures, encryption, access controls, and employee training to mitigate these risks and build trust with customers.

### Workforce Management and Skills Gap

Effective workforce management is essential for the success of field service organizations. However, many companies face challenges in recruiting, training, and retaining skilled field technicians. As experienced technicians retire, there is a growing skills gap in the industry. Organizations must invest in training and development programs to upskill their workforce and attract new talent. Additionally, managing field technician schedules, workloads, and assignments efficiently is a complex task. FSM solutions can help address these challenges, but they require proper configuration and optimization to ensure maximum productivity and resource utilization.

### Evolving Customer Expectations

+44 20 8123 2220
info@marketpublishers.com

Customers' expectations for field service have evolved significantly. They demand faster response times, transparency, and proactive service. Meeting these expectations can be challenging, as it requires real-time communication, predictive maintenance capabilities, and a customer-centric approach. FSM providers need to continuously adapt their services and technologies to align with evolving customer preferences. Failure to do so can result in customer dissatisfaction and potential loss of business.

Economic Uncertainty and Cost Pressures

Economic uncertainty, market fluctuations, and cost pressures can impact the FSM market significantly. Field service organizations often face budget constraints and are expected to deliver more with fewer resources. Balancing cost-effective operations while maintaining service quality can be challenging. Investments in FSM technology can be seen as expensive, and organizations may hesitate to adopt new solutions. However, failing to modernize FSM processes can result in higher operational costs and missed revenue opportunities. FSM providers must demonstrate the value and return on investment of their solutions to address this challenge effectively.

Key Market Trends

IoT Integration Revolutionizing Field Service Management

The integration of Internet of Things (IoT) technology is revolutionizing the field service management (FSM) landscape. IoT sensors and devices are being deployed in machinery and equipment, enabling real-time monitoring of their performance. This data is then fed into FSM software, allowing for predictive maintenance and reducing downtime. Field technicians can be dispatched proactively based on IoT data, improving efficiency and customer satisfaction. As IoT adoption continues to grow, FSM solutions that can seamlessly integrate with these technologies will dominate the market.

Mobile Field Service Applications on the Rise

The proliferation of smartphones and tablets has led to the widespread adoption of mobile field service applications. Field technicians now have access to real-time information, work orders, and customer data while on the go. These mobile apps enable technicians to complete tasks more efficiently, reducing paperwork and streamlining communication with the back office. Additionally, features like GPS navigation and barcode scanning enhance productivity. As mobile devices become increasingly powerful and accessible, the demand for feature-rich field service management apps

+44 20 8123 2220
info@marketpublishers.com

will continue to grow.

Artificial Intelligence (AI) and Machine Learning Transforming FSM

AI and machine learning are transforming FSM by providing advanced analytics and automation capabilities. These technologies can predict equipment failures, optimize technician schedules, and recommend the most cost-effective spare parts. AI-driven chatbots and virtual assistants also improve customer service by handling routine inquiries and scheduling appointments. Machine learning algorithms can analyze historical data to identify trends and patterns, aiding in better decision-making. As AI and machine learning solutions become more sophisticated, they will play a pivotal role in the evolution of FSM.

Servitization and Outcome-Based Services

Many companies are shifting from selling products to offering services, a concept known as servitization. This trend is driving the adoption of FSM solutions as companies seek to optimize service delivery. Outcome-based service models, where customers pay based on the performance and results of equipment, are becoming increasingly common. FSM software helps companies track and measure these outcomes, ensuring that service agreements are met. This shift toward servitization is reshaping the FSM market, with an emphasis on delivering value and customer satisfaction.

Enhanced Focus on Customer Experience

Customer experience is at the forefront of FSM trends. As competition intensifies, companies are recognizing the importance of providing exceptional service to retain and attract customers. FSM solutions now offer tools for gathering customer feedback, tracking satisfaction levels, and monitoring response times. Field technicians are being equipped with tools to enhance their communication and relationship-building skills. A seamless and positive customer experience is a key differentiator in the FSM market, driving companies to invest in solutions that prioritize customer satisfaction.

Segmental Insights

Component Insights

Solution segment dominates in the global field service management market in 2022. FSM solutions offer a wide range of comprehensive functionalities that cater to the

+44 20 8123 2220
info@marketpublishers.com

diverse needs of organizations with field service operations. These solutions encompass features like work order management, scheduling and dispatching, inventory management, asset tracking, route optimization, and real-time communication. Their ability to address multiple aspects of field service operations makes them indispensable for enhancing efficiency and productivity.

FSM solutions are designed to automate and optimize critical field service processes. They enable organizations to automate the assignment of tasks to field technicians, optimizing routes for the quickest response times, and ensuring that technicians have the right tools and parts for each job. Automation reduces manual errors, minimizes response times, and maximizes resource utilization.

The Solution segment of FSM provides real-time visibility into field operations. This means that dispatchers and managers can monitor the status and progress of service requests, work orders, and technicians in the field. This real-time insight allows for better decision-making, improved customer communication, and quicker responses to changing circumstances, all of which contribute to higher service quality.

Deployment Model Insights

Cloud segment dominates in the global field service management market in 2022. Cloud-based FSM solutions offer unmatched scalability and flexibility, allowing organizations to adapt to changing business needs. Whether a business is expanding, downsizing, or experiencing seasonal variations in workload, cloud deployments can easily accommodate these changes without the need for significant infrastructure investments or complex migrations.

Cloud FSM solutions eliminate the need for large upfront capital expenditures on hardware and software. Instead, they operate on a subscription-based model, allowing businesses to pay only for the services and resources they use. This cost-efficiency is particularly appealing to small and medium-sized enterprises (SMEs) and organizations looking to reduce IT overhead.

Cloud-based FSM solutions offer anytime, anywhere accessibility via the internet. This means that field technicians, dispatchers, and managers can access critical FSM tools and data from various devices, including smartphones and tablets. This mobility enhances productivity and ensures that technicians have the information they need while in the field.

+44 20 8123 2220
info@marketpublishers.com

Regional Insights

North America dominates the Global Field Service Management Market in 2022. North America has been at the forefront of technological innovation, including the development and deployment of FSM solutions. The region's robust technological infrastructure and early adoption of emerging technologies such as the Internet of Things (IoT), artificial intelligence (AI), and cloud computing have paved the way for the growth of FSM systems. These technologies enable real-time monitoring, predictive maintenance, and efficient communication between field technicians and dispatchers, making FSM solutions highly effective.

North America is home to several prominent FSM software providers and technology companies that have played a pivotal role in shaping the industry. These companies have invested heavily in research and development, resulting in the creation of cutting-edge FSM solutions. Their strong market presence, along with a wide customer base, has further bolstered the region's dominance in the FSM market.

North American organizations have long recognized the significance of delivering exceptional customer service. FSM solutions help them achieve this goal by optimizing field service operations, reducing response times, and enhancing the overall customer experience. With a strong emphasis on customer satisfaction, North American companies are more inclined to invest in advanced FSM technologies to stay competitive and retain loyal customers.

North America boasts a diverse economy with a multitude of sectors, including manufacturing, healthcare, utilities, telecommunications, and more. Many of these industries heavily rely on field service operations, creating a substantial demand for FSM solutions. For example, the manufacturing sector requires efficient maintenance and repair services, while the healthcare industry relies on FSM for medical equipment maintenance and patient care. This wide-reaching adoption across various sectors has contributed to the region's dominance.

Key Market Players

Oracle Corporation

IFS AB

ServiceMax

+44 20 8123 2220
info@marketpublishers.com

SAP SE

Microsoft Corporation

FieldAware US, Inc.

Verizon Enterprise Solutions

Accruent LLC

WorkWave

Trimble Inc

Report Scope:

In this report, the Global Field Service Management Market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

Field Service Management Market, By Component:

Solution

Services

Field Service Management Market, By Deployment Model:

On Premise

Cloud

Field Service Management Market, By Enterprise Size:

Large Enterprise

SMEs

+44 20 8123 2220
info@marketpublishers.com

Field Service Management Market, By Industry Vertical:

IT and Telecom

Healthcare

Manufacturing

BFSI

Transportation & Logistics

Energy & Utilities

Construction

Others

Field Service Management Market, By Region:

North America

United States

Canada

Mexico

Europe

Germany

France

United Kingdom

Italy

Spain

+44 20 8123 2220
info@marketpublishers.com

South America

Brazil

Argentina

Colombia

Asia-Pacific

China

India

Japan

South Korea

Australia

Middle East & Africa

Saudi Arabia

UAE

South Africa

Competitive Landscape

Company Profiles: Detailed analysis of the major companies present in the Global Field Service Management Market.

Available Customizations:

Global Field Service Management Market report with the given market data, Tech Sci Research offers customizations according to a company's specific needs. The following

+44 20 8123 2220
info@marketpublishers.com

customization options are available for the report:

Company Information

Detailed analysis and profiling of additional market players (up to five).

+44 20 8123 2220
info@marketpublishers.com

# Contents


## 1. SERVICE OVERVIEW

1.1. Market Definition
1.2. Scope of the Market
  1.2.1. Markets Covered
  1.2.2. Years Considered for Study
  1.2.3. Key Market Segmentations

## 2. RESEARCH METHODOLOGY

2.1. Baseline Methodology
2.2. Key Industry Partners
2.3. Major Association and Secondary Sources
2.4. Forecasting Methodology
2.5. Data Triangulation & Validation
2.6. Assumptions and Limitations

## 3. EXECUTIVE SUMMARY

## 4. IMPACT OF COVID-19 ON GLOBAL FIELD SERVICE MANAGEMENT MARKET

## 5. VOICE OF CUSTOMER

## 6. GLOBAL FIELD SERVICE MANAGEMENT MARKET OVERVIEW

## 7. GLOBAL FIELD SERVICE MANAGEMENT MARKET OUTLOOK

7.1. Market Size & Forecast
  7.1.1. By Value
7.2. Market Share & Forecast
  7.2.1. By Component (Solution, Services)
  7.2.2. By Deployment Model (On Premise, Cloud)
  7.2.3. By Enterprise Size (Large Enterprise, SMEs)

+44 20 8123 2220
info@marketpublishers.com

7.2.4. By Industry Vertical (IT and Telecom, Healthcare, Manufacturing, BFSI, Transportation & Logistics, Energy & Utilities, Construction, Others)
7.2.5. By Region (North America, Europe, South America, Middle East & Africa, Asia Pacific)
7.3. By Company (2022)
7.4. Market Map

## 8. NORTH AMERICA FIELD SERVICE MANAGEMENT MARKET OUTLOOK

8.1. Market Size & Forecast
8.1.1. By Value
8.2. Market Share & Forecast
8.2.1. By Component
8.2.2. By Deployment Model
8.2.3. By Enterprise Size
8.2.4. By Industry Vertical
8.2.5. By Country
8.2.5.1. United States Field Service Management Market Outlook
8.2.5.1.1. Market Size & Forecast
8.2.5.1.1.1. By Value
8.2.5.1.2. Market Share & Forecast
8.2.5.1.2.1. By Component
8.2.5.1.2.2. By Deployment Model
8.2.5.1.2.3. By Enterprise Size
8.2.5.1.2.4. By Industry Vertical
8.2.5.2. Canada Field Service Management Market Outlook
8.2.5.2.1. Market Size & Forecast
8.2.5.2.1.1. By Value
8.2.5.2.2. Market Share & Forecast
8.2.5.2.2.1. By Component
8.2.5.2.2.2. By Deployment Model
8.2.5.2.2.3. By Enterprise Size
8.2.5.2.2.4. By Industry Vertical
8.2.5.3. Mexico Field Service Management Market Outlook
8.2.5.3.1. Market Size & Forecast
8.2.5.3.1.1. By Value
8.2.5.3.2. Market Share & Forecast
8.2.5.3.2.1. By Component
8.2.5.3.2.2. By Deployment Model

+44 20 8123 2220
info@marketpublishers.com

8.2.5.3.2.3. By Enterprise Size
8.2.5.3.2.4. By Industry Vertical

## 9. EUROPE FIELD SERVICE MANAGEMENT MARKET OUTLOOK

9.1. Market Size & Forecast
9.1.1. By Value
9.2. Market Share & Forecast
9.2.1. By Component
9.2.2. By Deployment Model
9.2.3. By Enterprise Size
9.2.4. By Industry Vertical
9.2.5. By Country
9.2.5.1. Germany Field Service Management Market Outlook
9.2.5.1.1. Market Size & Forecast
9.2.5.1.1.1. By Value
9.2.5.1.2. Market Share & Forecast
9.2.5.1.2.1. By Component
9.2.5.1.2.2. By Deployment Model
9.2.5.1.2.3. By Enterprise Size
9.2.5.1.2.4. By Industry Vertical
9.2.5.2. France Field Service Management Market Outlook
9.2.5.2.1. Market Size & Forecast
9.2.5.2.1.1. By Value
9.2.5.2.2. Market Share & Forecast
9.2.5.2.2.1. By Component
9.2.5.2.2.2. By Deployment Model
9.2.5.2.2.3. By Enterprise Size
9.2.5.2.2.4. By Industry Vertical
9.2.5.3. United Kingdom Field Service Management Market Outlook
9.2.5.3.1. Market Size & Forecast
9.2.5.3.1.1. By Value
9.2.5.3.2. Market Share & Forecast
9.2.5.3.2.1. By Component
9.2.5.3.2.2. By Deployment Model
9.2.5.3.2.3. By Enterprise Size
9.2.5.3.2.4. By Industry Vertical
9.2.5.4. Italy Field Service Management Market Outlook
9.2.5.4.1. Market Size & Forecast

+44 20 8123 2220
info@marketpublishers.com

9.2.5.4.1.1. By Value
9.2.5.4.2. Market Share & Forecast
9.2.5.4.2.1. By Component
9.2.5.4.2.2. By Deployment Model
9.2.5.4.2.3. By Enterprise Size
9.2.5.4.2.4. By Industry Vertical
9.2.5.5. Spain Field Service Management Market Outlook
9.2.5.5.1. Market Size & Forecast
9.2.5.5.1.1. By Value
9.2.5.5.2. Market Share & Forecast
9.2.5.5.2.1. By Component
9.2.5.5.2.2. By Deployment Model
9.2.5.5.2.3. By Enterprise Size
9.2.5.5.2.4. By Industry Vertical

## 10. SOUTH AMERICA FIELD SERVICE MANAGEMENT MARKET OUTLOOK

10.1. Market Size & Forecast
10.1.1. By Value
10.2. Market Share & Forecast
10.2.1. By Component
10.2.2. By Deployment Model
10.2.3. By Enterprise Size
10.2.4. By Industry Vertical
10.2.5. By Country
10.2.5.1. Brazil Field Service Management Market Outlook
10.2.5.1.1. Market Size & Forecast
10.2.5.1.1.1. By Value
10.2.5.1.2. Market Share & Forecast
10.2.5.1.2.1. By Component
10.2.5.1.2.2. By Deployment Model
10.2.5.1.2.3. By Enterprise Size
10.2.5.1.2.4. By Industry Vertical
10.2.5.2. Colombia Field Service Management Market Outlook
10.2.5.2.1. Market Size & Forecast
10.2.5.2.1.1. By Value
10.2.5.2.2. Market Share & Forecast
10.2.5.2.2.1. By Component
10.2.5.2.2.2. By Deployment Model

+44 20 8123 2220
info@marketpublishers.com

10.2.5.2.2.3. By Enterprise Size
10.2.5.2.2.4. By Industry Vertical
10.2.5.3. Argentina Field Service Management Market Outlook
10.2.5.3.1. Market Size & Forecast
10.2.5.3.1.1. By Value
10.2.5.3.2. Market Share & Forecast
10.2.5.3.2.1. By Component
10.2.5.3.2.2. By Deployment Model
10.2.5.3.2.3. By Enterprise Size
10.2.5.3.2.4. By Industry Vertical

## 11. MIDDLE EAST & AFRICA FIELD SERVICE MANAGEMENT MARKET OUTLOOK

11.1. Market Size & Forecast
11.1.1. By Value
11.2. Market Share & Forecast
11.2.1. By Component
11.2.2. By Deployment Model
11.2.3. By Enterprise Size
11.2.4. By Industry Vertical
11.2.5. By Country
11.2.5.1. Saudi Arabia Field Service Management Market Outlook
11.2.5.1.1. Market Size & Forecast
11.2.5.1.1.1. By Value
11.2.5.1.2. Market Share & Forecast
11.2.5.1.2.1. By Component
11.2.5.1.2.2. By Deployment Model
11.2.5.1.2.3. By Enterprise Size
11.2.5.1.2.4. By Industry Vertical
11.2.5.2. UAE Field Service Management Market Outlook
11.2.5.2.1. Market Size & Forecast
11.2.5.2.1.1. By Value
11.2.5.2.2. Market Share & Forecast
11.2.5.2.2.1. By Component
11.2.5.2.2.2. By Deployment Model
11.2.5.2.2.3. By Enterprise Size
11.2.5.2.2.4. By Industry Vertical
11.2.5.3. South Africa Field Service Management Market Outlook
11.2.5.3.1. Market Size & Forecast

+44 20 8123 2220
info@marketpublishers.com

11.2.5.3.1.1. By Value
11.2.5.3.2. Market Share & Forecast
11.2.5.3.2.1. By Component
11.2.5.3.2.2. By Deployment Model
11.2.5.3.2.3. By Enterprise Size
11.2.5.3.2.4. By Industry Vertical

## 12. ASIA PACIFIC FIELD SERVICE MANAGEMENT MARKET OUTLOOK

12.1. Market Size & Forecast
12.1.1. By Value
12.2. Market Size & Forecast
12.2.1. By Component
12.2.2. By Deployment Model
12.2.3. By Enterprise Size
12.2.4. By Industry Vertical
12.2.5. By Country
12.2.5.1. China Field Service Management Market Outlook
12.2.5.1.1. Market Size & Forecast
12.2.5.1.1.1. By Value
12.2.5.1.2. Market Share & Forecast
12.2.5.1.2.1. By Component
12.2.5.1.2.2. By Deployment Model
12.2.5.1.2.3. By Enterprise Size
12.2.5.1.2.4. By Industry Vertical
12.2.5.2. India Field Service Management Market Outlook
12.2.5.2.1. Market Size & Forecast
12.2.5.2.1.1. By Value
12.2.5.2.2. Market Share & Forecast
12.2.5.2.2.1. By Component
12.2.5.2.2.2. By Deployment Model
12.2.5.2.2.3. By Enterprise Size
12.2.5.2.2.4. By Industry Vertical
12.2.5.3. Japan Field Service Management Market Outlook
12.2.5.3.1. Market Size & Forecast
12.2.5.3.1.1. By Value
12.2.5.3.2. Market Share & Forecast
12.2.5.3.2.1. By Component
12.2.5.3.2.2. By Deployment Model

+44 20 8123 2220
info@marketpublishers.com

12.2.5.3.2.3. By Enterprise Size
12.2.5.3.2.4. By Industry Vertical
12.2.5.4. South Korea Field Service Management Market Outlook
12.2.5.4.1. Market Size & Forecast
12.2.5.4.1.1. By Value
12.2.5.4.2. Market Share & Forecast
12.2.5.4.2.1. By Component
12.2.5.4.2.2. By Deployment Model
12.2.5.4.2.3. By Enterprise Size
12.2.5.4.2.4. By Industry Vertical
12.2.5.5. Australia Field Service Management Market Outlook
12.2.5.5.1. Market Size & Forecast
12.2.5.5.1.1. By Value
12.2.5.5.2. Market Share & Forecast
12.2.5.5.2.1. By Component
12.2.5.5.2.2. By Deployment Model
12.2.5.5.2.3. By Enterprise Size
12.2.5.5.2.4. By Industry Vertical

**13. MARKET DYNAMICS**

13.1. Drivers
13.2. Challenges

**14. MARKET TRENDS AND DEVELOPMENTS**

**15. COMPANY PROFILES**

15.1. Oracle Corporation
15.1.1. Business Overview
15.1.2. Key Revenue and Financials
15.1.3. Recent Developments
15.1.4. Key Personnel
15.1.5. Key Product/Services Offered
15.2. IFS AB
15.2.1. Business Overview
15.2.2. Key Revenue and Financials
15.2.3. Recent Developments

+44 20 8123 2220
info@marketpublishers.com

15.2.4. Key Personnel
15.2.5. Key Product/Services Offered
15.3. ServiceMax
15.3.1. Business Overview
15.3.2. Key Revenue and Financials
15.3.3. Recent Developments
15.3.4. Key Personnel
15.3.5. Key Product/Services Offered
15.4. SAP SE
15.4.1. Business Overview
15.4.2. Key Revenue and Financials
15.4.3. Recent Developments
15.4.4. Key Personnel
15.4.5. Key Product/Services Offered
15.5. Microsoft Corporation
15.5.1. Business Overview
15.5.2. Key Revenue and Financials
15.5.3. Recent Developments
15.5.4. Key Personnel
15.5.5. Key Product/Services Offered
15.6. FieldAware US, Inc.
15.6.1. Business Overview
15.6.2. Key Revenue and Financials
15.6.3. Recent Developments
15.6.4. Key Personnel
15.6.5. Key Product/Services Offered
15.7. Verizon Enterprise Solutions
15.7.1. Business Overview
15.7.2. Key Revenue and Financials
15.7.3. Recent Developments
15.7.4. Key Personnel
15.7.5. Key Product/Services Offered
15.8. Accruent LLC
15.8.1. Business Overview
15.8.2. Key Revenue and Financials
15.8.3. Recent Developments
15.8.4. Key Personnel
15.8.5. Key Product/Services Offered
15.9. WorkWave

+44 20 8123 2220
info@marketpublishers.com

15.9.1. Business Overview
15.9.2. Key Revenue and Financials
15.9.3. Recent Developments
15.9.4. Key Personnel
15.9.5. Key Product/Services Offered
15.10. Trimble Inc.
15.10.1. Business Overview
15.10.2. Key Revenue and Financials
15.10.3. Recent Developments
15.10.4. Key Personnel
15.10.5. Key Product/Services Offered

**16. STRATEGIC RECOMMENDATIONS**

**17. ABOUT US & DISCLAIMER**

+44 20 8123 2220
info@marketpublishers.com

## I would like to order

Product name: Field Service Management Market – Global Industry Size, Share, Trends, Opportunity, and Forecast, Segmented By Component (Solution, Services), By Deployment Model (On Premise, Cloud), By Enterprise Size (Large Enterprise, SMEs), By Industry Vertical (IT and Telecom, Healthcare, Manufacturing, BFSI, Transportation & Logistics, Energy & Utilities, Construction, Others), By Region, and By Competition, 2018-2028

Product link: https://marketpublishers.com/r/FFD5DB856CBEEN.html

Price: US$ 4,900.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:
info@marketpublishers.com

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page https://marketpublishers.com/r/FFD5DB856CBEEN.html

## To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

**All fields are required

Custumer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at https://marketpublishers.com/docs/terms.html

+44 20 8123 2220
info@marketpublishers.com

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970