

# **Electronic Health Records (EHR) Market – Global Industry Size, Share, Trends, Opportunity, and Forecast, 2018-2028F Segmented By Product (On-Premises EHR Software, Cloud EHR Software), By Component (Practice Management, Patient Management, E-Prescription, Referral Management, Population Health Management), By Type (Inpatient EHR and Ambulatory EHR), By End User (Hospitals, Specialty Centers, Clinics, Ambulatory Surgical Centers), By Region, Competition**

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## **Abstracts**

The Global Electronic Health Records (EHR) Market is projected to reach a value of USD 32.47 billion by the end of 2023, exhibiting a compound annual growth rate (CAGR) of 6.05% during the forecast period. EHR systems have revolutionized the capture, storage, and accessibility of patient information, contributing to enhanced patient care, streamlined workflows, and improved clinical decision-making. The EHR market is poised for continuous growth and innovation, with artificial intelligence (AI), machine learning (ML), telehealth integration, and data analytics expected to play a pivotal role in shaping the future of EHR systems. The emphasis on patient-centered care, interoperability standards, and user-friendly interfaces will likely drive the evolution of EHR technology in the coming years.

### **Key Market Drivers:**

The increasing popularity of patient-centric EHRs is anticipated to drive the growth of

the global Electronic Health Records (EHR) Market. In this transformative era of healthcare, the focus has shifted from provider-centric to patient-centric care models, placing individuals at the center of their health journey. Patient-centric EHRs cater to this fundamental change by empowering patients with unprecedented access and control over their health information. These EHR systems enable patients to securely view their medical records, track their health progress, and actively participate in treatment decisions. The rise of patient-centric EHRs aligns with the broader trend of consumer empowerment and engagement in healthcare. Patients are demanding greater transparency, personalized care, and involvement in their own well-being. Patient-centric EHRs facilitate a collaborative approach between healthcare providers and patients, enhancing communication and enabling shared decision-making. Moreover, these systems facilitate the seamless exchange of information among various care settings and providers, ensuring that patients receive coordinated and holistic care. The benefits of patient-centric EHRs extend beyond the individual level. Healthcare organizations that adopt these systems are better positioned to improve patient satisfaction, enhance care quality, and drive positive health outcomes. The integration of patient-generated data, wearable devices, and remote monitoring further enhances the patient experience and enables proactive interventions. Furthermore, as patient-centric EHRs gain traction, healthcare providers are leveraging data analytics and insights from these systems to identify trends, tailor treatments, and optimize care delivery. This approach contributes to personalized medicine, preventive care, and population health management. Moreover, these systems represent a pivotal shift towards empowering patients, fostering collaboration, and driving patient engagement in healthcare decisions. As patient-centric care becomes increasingly integral to modern healthcare delivery, the adoption of these EHR systems is expected to continue to rise, reshaping the healthcare landscape and improving the overall patient experience.

Growing demand for data-driven decision making in businesses.

The global electronic health records (EHR) market is undergoing a significant transformation driven by the increasing demand for data-driven decision making within the healthcare ecosystem. As the healthcare industry evolves, the need for accurate and timely information to support clinical, operational, and administrative decisions has become paramount. EHR systems play a crucial role in this paradigm shift by serving as comprehensive repositories of patient data, enabling healthcare professionals to access and analyze critical information efficiently. Healthcare providers are increasingly recognizing the potential of leveraging vast amounts of patient information to improve diagnostic accuracy, treatment efficacy, and overall patient outcomes. EHRs facilitate the aggregation of diverse patient data, including medical history, lab results,

medications, and imaging, offering a comprehensive view that assists in developing more informed and tailored care plans.

As the demand for data-driven insights continues to rise, the Global EHR market is poised for significant growth. Healthcare organizations are seeking EHR solutions that not only capture and store patient data efficiently but also provide advanced analytics and reporting capabilities. EHR vendors are responding to this demand by integrating robust data analytics tools into their platforms, empowering healthcare professionals to utilize the power of data for evidence-based decision making.

In conclusion, the increasing demand for data-driven decision making is a key driver shaping the global electronic health records (EHR) market. These systems serve as central repositories of patient information, enabling healthcare professionals to make well-informed decisions, enhance patient care, and drive advancements in clinical practices and population health management. As EHRs continue to evolve and incorporate advanced analytics capabilities, their role in facilitating data-driven decision making is becoming increasingly indispensable in the pursuit of improved healthcare outcomes.

### The Growing Demand for Advanced Healthcare Information Systems

The global electronic health records (EHR) market is witnessing a substantial expansion driven by the growing demand for advanced healthcare information systems. Healthcare organizations worldwide are increasingly recognizing the transformative potential of modern EHR solutions that surpass basic record-keeping. Advanced EHR systems encompass a comprehensive range of features including interoperability, data analytics, artificial intelligence, and patient engagement tools. These systems empower healthcare providers to access real-time patient data, streamline workflows, enhance clinical decision-making, and ultimately deliver high-quality care. As the healthcare landscape evolves, the integration of sophisticated healthcare information systems, such as advanced EHRs, has become crucial for achieving operational efficiency, improving patient outcomes, and adapting to the demands of a data-driven healthcare environment. These systems not only enhance patient care and outcomes but also address the challenges of data management, interoperability, and healthcare digitization, driving the continued growth and adoption of EHR solutions globally.

### The increasing Government Initiatives and Regulations

The global electronic health records (EHR) market is being propelled by a growing wave

of government initiatives and regulations that prioritize the adoption of digital healthcare solutions. Governments worldwide recognize the potential of EHR systems to improve patient care, enhance healthcare delivery, and drive operational efficiency. These initiatives often include incentives, funding, and regulatory frameworks aimed at encouraging healthcare organizations to transition from traditional paper-based records to digital EHR platforms. Mandates for standardized electronic health data exchange and interoperability further fuel the adoption of EHRs, facilitating seamless information sharing among healthcare providers. As governments focus on improving healthcare quality, reducing medical errors, and enhancing patient safety, the adoption of EHR systems becomes a strategic imperative. The resulting surge in demand for EHR solutions profoundly impacts the global EHR market, driving innovation, competition, and technological advancement as healthcare organizations seek to comply with regulations and harness the benefits of digital health records for better patient outcomes and population health management.

## Key Market Challenges

### High Cost of EHR Implementation and Maintenance

The global electronic health records (EHR) market faces a significant barrier in the form of high implementation and maintenance costs. The initial investment required for adopting and integrating EHR systems into healthcare facilities can be substantial, covering software procurement, hardware upgrades, staff training, and data migration. These costs can strain the financial resources of healthcare organizations, particularly smaller clinics, rural healthcare centers, and institutions with limited budgets. Furthermore, ongoing maintenance costs, including software updates, security enhancements, and technical support, add to the long-term financial burden. Efforts to mitigate this challenge include exploring cost-effective EHR options, open-source solutions, and government incentives to assist healthcare organizations in overcoming financial barriers. Addressing the cost factor is crucial to ensure that EHR systems are accessible and sustainable, ultimately promoting their widespread adoption and maximizing their potential to revolutionize healthcare delivery on a global scale.

### Challenges Associated with Shortage of Skilled Electronic Health Records (EHR) Professionals

The global electronic health records (EHR) market faces a significant obstacle in the form of concerns related to a shortage of skilled EHR professionals. The successful implementation, customization, and optimal utilization of EHR systems require a

specialized skill set encompassing IT proficiency, clinical knowledge, data management, and regulatory compliance. However, the demand for these skilled professionals often exceeds the available workforce, resulting in a scarcity of individuals capable of effectively managing, maintaining, and troubleshooting EHR systems. This shortage not only hinders the seamless adoption of EHR technology but also potentially leads to suboptimal system utilization, increased error rates, and compromised patient data security. Healthcare organizations must compete for a limited pool of qualified experts, often leading to heightened recruitment costs and delayed implementation timelines. Addressing this challenge necessitates collaborative efforts from educational institutions, governments, and healthcare industry stakeholders to develop training programs, certifications, and incentives that foster the cultivation of a skilled EHR workforce. Overcoming this shortage requires concerted efforts in education, training, and upskilling to empower a new generation of data experts capable of harnessing the full potential of electronic health records (EHR) and driving its continued global growth.

## Notable Market Trends

### Rapid Technological Advancements

The global electronic health records (EHR) market is propelled by the rapid pace of technological advancements. Innovations such as artificial intelligence (AI), machine learning (ML), interoperability solutions, and data analytics are revolutionizing EHR systems. These advancements enable healthcare organizations to capture, store, analyze, and exchange vast amounts of patient data more efficiently than ever before. AI and ML algorithms can assist in clinical decision-making, predict disease trends, and enhance personalized patient care. Interoperability solutions facilitate seamless data exchange among different healthcare providers, ensuring comprehensive and real-time patient information. These technological breakthroughs not only enhance the functionality and capabilities of EHR systems but also contribute to improved patient outcomes, streamlined workflows, and the transformation of healthcare delivery on a global scale.

### Increasing Expenditure on Healthcare

The global electronic health records (EHR) market is experiencing growth driven by the increasing expenditure on healthcare worldwide. As healthcare systems strive to enhance patient care, improve operational efficiency, and optimize resource utilization, investments in digital solutions like EHR systems have gained prominence. The growing recognition of EHRs' potential to streamline data management, enhance clinical

decision-making, and enable more informed patient care aligns with the rising financial commitment to healthcare advancement. The increasing expenditure on healthcare signifies a growing willingness to embrace innovative technologies, fostering the adoption and integration of EHR systems to drive positive transformations in healthcare delivery and patient outcomes on a global scale.

## Segmental Insights

### Component Type Insights

Based on component type, the Electronic Health Records (EHR) market is segmented into practice management, patient management, E-prescription, referral management, and population health management. E-prescription holds the dominating segment throughout the forecast period. This commanding presence underscores the critical role of digital prescription management in modern healthcare systems. The sustained dominance of E-prescription reflects its pivotal contribution to enhancing medication accuracy, reducing errors, and streamlining the prescription process for medical practitioners and patients alike. As the healthcare industry continues to embrace technological advancements, the steadfast prominence of E-prescription underscores its status as a cornerstone in the evolution of efficient and patient-centered healthcare management, shaping a future where digital solutions play a pivotal role in optimizing medical care.

### End User Insights

The electronic health records (EHR) market is categorized into hospitals, specialty centers, clinics, and ambulatory surgical centers based on end user. Among these segments, hospitals held the largest market share in 2023 and are expected to exhibit the highest compound annual growth rate (CAGR) during the forecast period. EHR systems streamline the management of patient data, optimize clinical workflows, and elevate the overall quality of healthcare delivery. The hospitals sector stands at the forefront of embracing advanced digital solutions, driven by the goal of augmenting both patient care and operational efficiency. Furthermore, the hospitals segment is projected to uphold its leadership position and showcase the highest CAGR throughout the forecast period. This projected growth reaffirms the enduring recognition of EHR systems as indispensable tools for effective patient information management, enabling data-driven decision-making, and propelling advancements in healthcare practices within the hospital environment.



## Regional Insights

During the forecast period, North America is expected to capture a significant share of the revenue. The region boasts prominent businesses across various industries and extensively implements software solutions. The United States is poised for rapid growth due to its vibrant business landscape spanning diverse industries. In addition, the region's strategic advantage lies in its widespread adoption of advanced software solutions. This technological proclivity fuels the seamless integration of Electronic Health Records across healthcare systems, enabling efficient patient data management, streamlined workflows, and enhanced medical care delivery. The region's well-established infrastructure, coupled with a culture of innovation, positions North America at the forefront of EHR implementation. As a result, it is poised to harness significant market share, reflecting its commitment to harnessing cutting-edge digital tools for revolutionizing healthcare practices and elevating patient outcomes in an increasingly interconnected and data-driven healthcare landscape. Notably, major technology hubs like Silicon Valley have played a pivotal role in nurturing and accelerating market growth.

## Key Market Players

Epic Systems Corporation

General Electronic Company (GE Healthcare)

Allscripts Healthcare Solutions Inc.

NextGen Healthcare Inc.

Computer Programs and Systems, Inc.

Greenway Health LLC

McKesson Corporation

CareCloud Inc.

Cerner Corporation (Oracle)

eClinicalWorks

## Report Scope:

In this report, the Global Electronic Health Records (EHR) Market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

### Global Electronic Health Records (EHR) Market, By Product:

On-Premises EHR Software

Cloud EHR Software

### Global Electronic Health Records (EHR) Market, By Component:

Practice Management

Patient Management

E-Prescription

Referral Management

Population Health Management

### Global Electronic Health Records (EHR) Market, By Type:

Inpatient EHR

Ambulatory EHR

### Global Electronic Health Records (EHR) Market, By End User:

Hospitals

Specialty Centers

Clinics



## Ambulatory Surgical Centers

### Global Electronic Health Records (EHR) Market, By Region:

North America

Europe

South America

Middle East & Africa

Asia Pacific

### Competitive Landscape

**Company Profiles:** Detailed analysis of the major companies present in the Global Electronic Health Records (EHR) Market.

### Available Customizations:

Global Electronic Health Records (EHR) market report with the given market data, Tech Sci Research offers customizations according to a company's specific needs. The following customization options are available for the report:

### Company Information

Detailed analysis and profiling of additional market players (up to five).

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