

Australia Adult Day Care Software Market By Deployment Type (Cloud-based, On-premises), By Type (Management Software, Clinical Software {Health Records Management, Medication Management, Activity Management, Care Planning}), By End User (Adult Day Care Centers, Home Care Agencies, Healthcare Providers, Others), By Region, Competition, Forecast & Opportunities, 2020-2030F

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Abstracts

Market Overview

The Australia Adult Day Care Software Market was valued at USD 386.34 million in 2024 and is projected to reach USD 545.10 million by 2030, growing at a CAGR of 5.88%. This market is witnessing robust expansion due to the country's aging population and the growing need for community-based care solutions. With over 4.4 million Australians aged 65 and older in 2024—a number expected to reach 6.7 million by 2030—the demand for structured adult day care services is on the rise. To enhance service coordination, compliance, and administrative efficiency, adult day care providers are increasingly investing in digital platforms. Policy reforms prompted by the Royal Commission into Aged Care Quality and Safety, alongside mandates from the Aged Care Act, are accelerating the shift toward integrated, compliant software solutions. Cloud-based, AI-enabled, and mobile-compatible systems are gaining traction for their scalability, real-time data access, and predictive care capabilities. These tools are also enhancing staff-client communication and streamlining reporting under the National Disability Insurance Scheme (NDIS).

Key Market Drivers

Regulatory Pressure and Policy Reforms in Aged Care

Regulatory pressure and policy overhauls in Australia's aged care sector are key forces propelling the adoption of adult day care software. In response to the Royal Commission into Aged Care Quality and Safety, the government has introduced reforms focusing on transparency, accountability, and person-centered care. These policies require providers to comply with the Aged Care Quality Standards (ACQS), including maintaining detailed care documentation, involving clients in care decisions, and continually improving service quality. As manual processes fall short of meeting these complex requirements, software solutions are increasingly essential for automating documentation, facilitating audits, and ensuring timely compliance tracking.

Key Market Challenges

High Cost of Implementation and Maintenance

The substantial cost of acquiring and maintaining adult day care software is a major challenge, particularly for small to mid-sized providers. Implementing such systems often involves significant upfront investment in licensing, hardware, and customization. Integration with existing infrastructure can add complexity and expense, further straining budgets. These financial hurdles discourage many care providers from adopting modern digital solutions, despite the potential for improved efficiency and regulatory compliance over time.

Key Market Trends

Shift Toward Cloud-Based and Mobile-First Platforms

A prominent trend in the Australia Adult Day Care Software Market is the increasing adoption of cloud-based and mobile-first platforms. These technologies offer operational agility by enabling remote access to client records, real-time updates, and centralized data storage. Caregivers and administrators benefit from enhanced collaboration and streamlined communication, especially when services are provided across multiple locations. The reduced dependency on on-premises hardware and IT infrastructure makes cloud solutions more accessible to smaller operators, while mobile apps support family engagement and remote monitoring—further driving their popularity.

Key Market Players

Technology One Limited

Xplor Technologies Pty Ltd.

iCareHealth Pty Ltd.

Inerva Pty Ltd.

Lumary Pty Ltd.

ShiftCare Pty Ltd.

Brevity Care Software Pty Ltd.

The Access Group Pty Ltd.

Tunstall Australasia Pty Ltd.

AlayaCare Inc.

Report Scope:

In this report, the Australia Adult Day Care Software Market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

Australia Adult Day Care Software Market, By Deployment Type:

Cloud-based

On-premises

Australia Adult Day Care Software Market, By Type:

Management Software

Clinical Software

Health Records Management

Medication Management

Activity Management

Care Planning

Australia Adult Day Care Software Market, By End User:

Adult Day Care Centers

Home Care Agencies

Healthcare Providers

Others

Australia Adult Day Care Software Market, By Region:

Victoria & Tasmania

Queensland

Western Australia

Northern Territory & Southern Australia

Australia Capital Territory & New South Wales

Competitive Landscape

Company Profiles: Detailed analysis of the major companies present in the Australia Adult Day Care Software Market.

Available Customizations:

Australia Adult Day Care Software Market report with the given market data, TechSci Research offers customizations according to a company's specific needs. The following customization options are available for the report:

Company Information

Detailed analysis and profiling of additional market players (up to five).

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