

# **Artificial Intelligence in Supply Chain Market – Global Industry Size, Share, Trends, Opportunity, and Forecast, Segmented By Offering (Hardware, Software, Services), By Application (Fleet Management, Supply Chain Planning), By End-User (Automotive, Retail, Others), By Region, By Competition, 2018-2028**

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## **Abstracts**

Global Artificial Intelligence in Supply Chain Market has valued at USD 1.02 Billion in 2022 and is anticipated to project robust growth in the forecast period with a CAGR of 43.78% through 2028. "The Global Artificial Intelligence in Supply Chain Market is currently witnessing significant growth, driven by the ever-increasing role of artificial intelligence (AI) technologies in revolutionizing and optimizing supply chain operations across diverse industries. AI has become an indispensable tool for organizations seeking to enhance efficiency, reduce costs, and gain a competitive edge in a rapidly evolving global marketplace. This exploration delves into how AI is catalyzing substantial changes across the supply chain industry, enabling organizations to thrive in an era where data-driven insights and automation are paramount.

AI technology has emerged as a game-changer in supply chain management, offering a multitude of capabilities that drive operational excellence. One of the primary drivers of AI adoption in the supply chain is the pursuit of enhanced operational efficiency. AI-powered algorithms and predictive analytics enable organizations to optimize various aspects of the supply chain, including demand forecasting, inventory management, and route optimization. This results in reduced lead times, lower carrying costs, and improved customer satisfaction.

Demand forecasting is a critical area where AI shines. By analyzing historical sales data, market trends, and external factors such as weather patterns and economic indicators, AI algorithms can generate highly accurate demand forecasts. This empowers organizations to align their production and inventory levels with actual demand, minimizing excess inventory and stockouts. AI-driven inventory management is another key driver of efficiency. AI algorithms continuously analyze inventory levels, supplier performance, and demand fluctuations to optimize stock levels. This not only reduces carrying costs but also ensures products are available when and where they are needed.

Supply chain logistics also benefit significantly from AI technology. AI-powered route optimization and real-time tracking enhance the efficiency of transportation operations. Organizations can reduce fuel consumption, lower transportation costs, and ensure timely deliveries to customers.

Furthermore, AI enhances supply chain visibility and transparency. Through the use of IoT sensors and data analytics, organizations can gain real-time insights into the status and condition of goods in transit. This level of visibility helps in identifying and addressing potential issues proactively, improving supply chain resilience. AI-driven automation is a transformative force in supply chain operations. Robotic process automation (RPA) and autonomous robots are increasingly used for tasks such as order picking, packing, and inventory replenishment. This not only reduces labor costs but also minimizes errors and improves overall process efficiency. The convergence of AI and blockchain technology is also making supply chains more secure and transparent. Blockchain, combined with AI, enables end-to-end visibility and traceability of products, reducing the risk of fraud and counterfeit goods.

In conclusion, the Global Artificial Intelligence in Supply Chain Market is experiencing remarkable growth, driven by the transformative impact of AI technologies. These innovations are redefining how organizations manage their supply chains, optimizing processes, reducing costs, and ensuring timely and efficient delivery of goods. As AI technology continues to evolve, its pivotal role in shaping the future of supply chain management remains undeniable, driving innovation, efficiency, and customer satisfaction to new heights.

## Key Market Drivers

### Enhanced Operational Efficiency

One of the primary driving factors in the Global Artificial Intelligence in Supply Chain Market is the pursuit of enhanced operational efficiency. In an era characterized by globalization, rapid market changes, and increasing customer demands, organizations are under pressure to optimize their supply chain operations. Artificial Intelligence (AI) technologies are pivotal in achieving this optimization.

AI-powered demand forecasting models analyze historical data, market trends, and a multitude of external factors to generate highly accurate demand forecasts. This enables organizations to align their production and inventory levels with actual demand, reducing excess inventory and stockouts. The result is a more efficient supply chain that minimizes carrying costs while ensuring products are available when and where they are needed.

AI-driven inventory management is another key contributor to operational efficiency. AI algorithms continuously assess inventory levels, supplier performance, and demand fluctuations to optimize stock levels. This not only lowers carrying costs but also ensures optimal product availability. By automating the replenishment process and dynamically adjusting safety stock levels, organizations can respond quickly to changing demand patterns.

Supply chain logistics are a critical component of operational efficiency. AI technologies offer route optimization and real-time tracking capabilities that enhance transportation efficiency. Organizations can reduce fuel consumption, lower transportation costs, and ensure timely deliveries. Additionally, AI-driven predictive maintenance can minimize downtime by identifying potential equipment failures before they occur.

### Evolving Cyber Threat Landscape

The evolving cyber threat landscape is another major driving factor for the adoption of AI in the supply chain. As organizations increasingly rely on digital technologies and interconnected systems, they face a growing risk of cyberattacks and data breaches. AI plays a pivotal role in fortifying the cybersecurity defenses of supply chain operations.

Malicious actors continually develop new tactics, techniques, and procedures to infiltrate supply chain systems. AI-powered threat detection solutions utilize advanced threat intelligence, machine learning, and behavioral analytics to detect and mitigate emerging threats. This proactive approach ensures the integrity and availability of supply chain data and operations.

Regulatory compliance and data privacy regulations have become increasingly stringent. Organizations must adhere to these frameworks to protect sensitive data and maintain customer trust. AI-driven solutions provide the necessary tools to achieve compliance by monitoring and enforcing security policies, encrypting data, and generating audit trails for compliance reporting.

The global shift toward remote and distributed workforces has amplified the importance of cybersecurity in the supply chain. With employees accessing supply chain systems from various locations and devices, securing supply chain workloads has become a top priority. AI-driven solutions enable organizations to extend security measures to remote users and devices, ensuring consistent protection regardless of the user's location.

### Technological Advancements and Innovation

Technological advancements and ongoing innovation in the field of AI are driving the adoption of AI in the supply chain. AI technologies continue to evolve, offering new capabilities and possibilities for improving supply chain operations.

The convergence of AI and blockchain technology is making supply chains more secure and transparent. Blockchain, when combined with AI, enables end-to-end visibility and traceability of products. This reduces the risk of fraud and counterfeit goods, enhancing supply chain security.

AI-driven automation is transforming supply chain operations. Robotic process automation (RPA) and autonomous robots are increasingly used for tasks such as order picking, packing, and inventory replenishment. This reduces labor costs, minimizes errors, and enhances overall process efficiency.

AI-powered decision support systems provide supply chain professionals with real-time insights and recommendations. These systems help streamline decision-making processes, improve response times, and enable organizations to make data-driven choices that enhance overall supply chain performance. In conclusion, the Global Artificial Intelligence in Supply Chain Market is driven by the pursuit of enhanced operational efficiency, the evolving cyber threat landscape, and ongoing technological advancements and innovation in AI. As organizations seek to optimize their supply chain operations, mitigate cybersecurity risks, and leverage the latest AI capabilities, the adoption of AI in the supply chain is poised for continued growth and transformation.

### Key Market Challenges

## Enhanced Operational Efficiency

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optimize their supply chain operations, mitigate cybersecurity risks, and leverage the latest AI capabilities, the adoption of AI in the supply chain is poised for continued growth and transformation.

## Key Market Trends

### Predictive Analytics for Enhanced Supply Chain Visibility

Predictive analytics is emerging as a transformative trend in the Global Artificial Intelligence in Supply Chain Market. This trend revolves around harnessing the power of AI and machine learning algorithms to gain deeper insights into supply chain operations and anticipate potential disruptions. Predictive analytics enables organizations to move beyond reactive approaches to supply chain management and adopt a proactive stance.

One key aspect of this trend is demand forecasting. By analyzing historical data, market trends, and a wide range of external factors, predictive analytics models can generate highly accurate demand forecasts. This empowers organizations to align their production and inventory levels with actual demand, reducing excess inventory and stockouts. Additionally, predictive analytics can identify potential supply chain bottlenecks or disruptions, allowing organizations to take preemptive actions to mitigate risks.

Another critical application of predictive analytics in the supply chain is predictive maintenance. AI-driven models can analyze equipment sensor data to predict when machinery or vehicles are likely to require maintenance. This proactive approach minimizes unplanned downtime, enhances operational efficiency, and reduces maintenance costs.

Furthermore, predictive analytics is being used to optimize supply chain routes and logistics. By considering factors such as traffic conditions, weather, and historical performance data, organizations can optimize transportation routes and schedules. This leads to reduced transportation costs, improved delivery times, and enhanced customer satisfaction.

### Supply Chain Automation with AI-Powered Robots and Drones

Supply chain automation is a trend that continues to gain momentum in the Global Artificial Intelligence in Supply Chain Market. AI-powered robots and drones are playing

a pivotal role in automating various aspects of supply chain operations, from warehouse management to last-mile delivery.

In warehousing, AI-driven robots are being employed for tasks such as order picking, packing, and inventory management. These robots can navigate warehouses autonomously, using sensors and machine learning algorithms to identify and retrieve products. This not only accelerates order fulfillment but also reduces labor costs and minimizes errors.

Drones are also being integrated into supply chain logistics. In the last-mile delivery process, drones can swiftly transport small packages to remote or hard-to-reach locations. They offer faster delivery times and lower delivery costs, especially in areas with challenging terrain or traffic congestion.

Additionally, AI-powered robots and drones contribute to supply chain visibility. They can be equipped with sensors and cameras to monitor the condition of goods in transit, ensuring that products remain in optimal condition. This level of visibility enhances supply chain resilience and minimizes the risk of losses due to damaged goods.

### Sustainable and Ethical Supply Chain Practices Driven by AI

Sustainability and ethical considerations are becoming increasingly important in supply chain management, and AI is playing a crucial role in driving this trend. Organizations are leveraging AI to implement sustainable and responsible supply chain practices that align with environmental, social, and governance (ESG) principles.

One area where AI is making a significant impact is supply chain transparency. AI and blockchain technologies are being combined to create transparent and traceable supply chains. This allows consumers to trace the origins of products, verify their authenticity, and ensure that they are produced using ethical and sustainable practices. For example, consumers can trace the journey of a food product from the farm to the store shelves, verifying that it meets certain sustainability standards. AI is also being used to optimize supply chain sustainability. Machine learning algorithms can analyze data related to energy consumption, emissions, and resource utilization in supply chain operations. This analysis enables organizations to identify opportunities for reducing their environmental footprint. AI-driven energy management systems, for instance, can automatically adjust lighting, heating, and cooling based on occupancy and environmental conditions, leading to energy savings.



Furthermore, AI is being employed to ensure ethical labor practices throughout the supply chain. AI-powered tools can monitor labor conditions in factories and supply chain facilities, identifying potential violations of labor standards. This promotes fair and ethical labor practices, aligning with the growing consumer demand for responsible and sustainable products.

In conclusion, the Global Artificial Intelligence in Supply Chain Market is witnessing transformative trends, including predictive analytics for enhanced visibility, supply chain automation with AI-powered robots and drones, and the promotion of sustainable and ethical supply chain practices driven by AI. These trends are reshaping how organizations manage their supply chains, providing greater efficiency, transparency, and ethical accountability in an increasingly complex and interconnected global marketplace..

## Segmental Insights

### Application Insights

The Supply Chain Planning segment is the dominating segment in the global Artificial Intelligence in Supply Chain Market. Supply chain planning is the process of forecasting demand, optimizing inventory levels, and planning production and transportation to meet that demand. AI can be used to improve supply chain planning in a number of ways, including:

**Demand forecasting:** AI can be used to forecast demand more accurately by taking into account a wider range of factors, such as historical sales data, weather patterns, and economic trends.

**Inventory optimization:** AI can be used to optimize inventory levels by taking into account factors such as demand forecasts, product lead times, and storage costs.

**Production planning:** AI can be used to optimize production planning by taking into account factors such as demand forecasts, inventory levels, and machine capacity.

**Transportation planning:** AI can be used to optimize transportation planning by taking into account factors such as order delivery times, fuel costs, and traffic conditions.

The growth of the supply chain planning segment is being driven by a number of factors, including:

The increasing complexity of supply chains: Supply chains are becoming increasingly complex due to globalization, the growth of e-commerce, and the increasing variety of products that consumers are demanding. AI can help organizations to manage these complex supply chains more effectively. The need to improve efficiency and reduce costs: Organizations are under increasing pressure to improve their efficiency and reduce costs. AI can help organizations to achieve these goals by improving supply chain planning.

## Regional Insights

North America is the dominant region in the global Artificial Intelligence in Supply Chain market.

The growth of the Artificial Intelligence in Supply Chain market in North America is being driven by a number of factors, including: The early adoption of AI technologies: North American organizations are among the first in the world to adopt new technologies, including AI. This is due to a number of factors, such as a strong culture of innovation and a high level of investment in research and development. The high demand for supply chain optimization: North American organizations are facing increasing pressure to optimize their supply chains in order to improve efficiency and reduce costs. AI can help organizations to achieve these goals by automating tasks, improving decision-making, and predicting future trends. The availability of skilled talent: North America has a large pool of skilled AI professionals. This is due to a number of factors, such as a strong educational system and a vibrant startup scene. Other key regions in the global Artificial Intelligence in Supply Chain market include Europe, Asia Pacific, and the Middle East and Africa.

## Key Market Players

IBM Corporation

SAP SE

Oracle Corporation

Microsoft Corporation

Amazon Web Services, Inc.

Google LLC

Cisco Systems, Inc

Intel Corporation

Accenture plc

Kinaxis Inc.

Report Scope:

In this report, the Global Artificial Intelligence in Supply Chain Market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

Artificial Intelligence in Supply Chain Market, By Offering:

Hardware

Software

Services

Artificial Intelligence in Supply Chain Market, By Application:

Fleet Management

Supply Chain Planning

Artificial Intelligence in Supply Chain Market, By End-User:

Automotive

Retail

Others

## Artificial Intelligence in Supply Chain Market, By Region:

North America

United States

Canada

Mexico

Europe

France

United Kingdom

Italy

Germany

Spain

Belgium

Asia-Pacific

China

India

Japan

Australia

South Korea

Indonesia

Vietnam

South America

Brazil

Argentina

Colombia

Chile

Peru

Middle East & Africa

South Africa

Saudi Arabia

UAE

Turkey

Israel

## Competitive Landscape

**Company Profiles:** Detailed analysis of the major companies present in the Global Artificial Intelligence in Supply Chain Market.

## Available Customizations:

Global Artificial Intelligence in Supply Chain market report with the given market data, Tech Sci Research offers customizations according to a company's specific needs. The following customization options are available for the report:

## Company Information

Detailed analysis and profiling of additional market players (up to five).

## Contents

### **1. PRODUCT OVERVIEW**

- 1.1. Market Definition
- 1.2. Scope of the Market
  - 1.2.1. Markets Covered
  - 1.2.2. Years Considered for Study
  - 1.2.3. Key Market Segmentations

### **2. RESEARCH METHODOLOGY**

- 2.1. Objective of the Study
- 2.2. Baseline Methodology
- 2.3. Formulation of the Scope
- 2.4. Assumptions and Limitations
- 2.5. Sources of Research
  - 2.5.1. Secondary Research
  - 2.5.2. Primary Research
- 2.6. Approach for the Market Study
  - 2.6.1. The Bottom-Up Approach
  - 2.6.2. The Top-Down Approach
- 2.7. Methodology Followed for Calculation of Market Size & Market Shares
- 2.8. Forecasting Methodology
  - 2.8.1. Data Triangulation & Validation

### **3. EXECUTIVE SUMMARY**

### **4. IMPACT OF COVID-19 ON GLOBAL ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET**

### **5. VOICE OF CUSTOMER**

### **6. GLOBAL ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET OVERVIEW**

## **7. GLOBAL ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET OUTLOOK**

### 7.1. Market Size & Forecast

#### 7.1.1. By Value

### 7.2. Market Share & Forecast

#### 7.2.1. By Offering (Hardware, Software, Services)

#### 7.2.2. By Application (Fleet Management, Supply Chain Planning)

#### 7.2.3. By End-User (Automotive, Retail, Others)

#### 7.2.4. By Region (North America, Europe, South America, Middle East & Africa, Asia Pacific)

### 7.3. By Company (2022)

### 7.4. Market Map

## **8. NORTH AMERICA ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET OUTLOOK**

### 8.1. Market Size & Forecast

#### 8.1.1. By Value

### 8.2. Market Share & Forecast

#### 8.2.1. By Offering

#### 8.2.2. By Application

#### 8.2.3. By End-User

#### 8.2.4. By Country

### 8.3. North America: Country Analysis

#### 8.3.1. United States Artificial Intelligence in Supply Chain Market Outlook

##### 8.3.1.1. Market Size & Forecast

###### 8.3.1.1.1. By Value

##### 8.3.1.2. Market Share & Forecast

###### 8.3.1.2.1. By Offering

###### 8.3.1.2.2. By Application

###### 8.3.1.2.3. By End-User

#### 8.3.2. Canada Artificial Intelligence in Supply Chain Market Outlook

##### 8.3.2.1. Market Size & Forecast

###### 8.3.2.1.1. By Value

##### 8.3.2.2. Market Share & Forecast

###### 8.3.2.2.1. By Offering

###### 8.3.2.2.2. By Application

###### 8.3.2.2.3. By End-User

#### 8.3.3. Mexico Artificial Intelligence in Supply Chain Market Outlook



- 8.3.3.1. Market Size & Forecast
  - 8.3.3.1.1. By Value
- 8.3.3.2. Market Share & Forecast
  - 8.3.3.2.1. By Offering
  - 8.3.3.2.2. By Application
  - 8.3.3.2.3. By End-User

## **9. EUROPE ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET OUTLOOK**

- 9.1. Market Size & Forecast
  - 9.1.1. By Value
- 9.2. Market Share & Forecast
  - 9.2.1. By Offering
  - 9.2.2. By Application
  - 9.2.3. By End-User
  - 9.2.4. By Country
- 9.3. Europe: Country Analysis
  - 9.3.1. Germany Artificial Intelligence in Supply Chain Market Outlook
    - 9.3.1.1. Market Size & Forecast
      - 9.3.1.1.1. By Value
    - 9.3.1.2. Market Share & Forecast
      - 9.3.1.2.1. By Offering
      - 9.3.1.2.2. By Application
      - 9.3.1.2.3. By End-User
  - 9.3.2. France Artificial Intelligence in Supply Chain Market Outlook
    - 9.3.2.1. Market Size & Forecast
      - 9.3.2.1.1. By Value
    - 9.3.2.2. Market Share & Forecast
      - 9.3.2.2.1. By Offering
      - 9.3.2.2.2. By Application
      - 9.3.2.2.3. By End-User
  - 9.3.3. United Kingdom Artificial Intelligence in Supply Chain Market Outlook
    - 9.3.3.1. Market Size & Forecast
      - 9.3.3.1.1. By Value
    - 9.3.3.2. Market Share & Forecast
      - 9.3.3.2.1. By Offering
      - 9.3.3.2.2. By Application
      - 9.3.3.2.3. By End-User
  - 9.3.4. Italy Artificial Intelligence in Supply Chain Market Outlook

- 9.3.4.1. Market Size & Forecast
  - 9.3.4.1.1. By Value
- 9.3.4.2. Market Share & Forecast
  - 9.3.4.2.1. By Offering
  - 9.3.4.2.2. By Application
  - 9.3.4.2.3. By End-User
- 9.3.5. Spain Artificial Intelligence in Supply Chain Market Outlook
  - 9.3.5.1. Market Size & Forecast
    - 9.3.5.1.1. By Value
  - 9.3.5.2. Market Share & Forecast
    - 9.3.5.2.1. By Offering
    - 9.3.5.2.2. By Application
    - 9.3.5.2.3. By End-User
- 9.3.6. Belgium Artificial Intelligence in Supply Chain Market Outlook
  - 9.3.6.1. Market Size & Forecast
    - 9.3.6.1.1. By Value
  - 9.3.6.2. Market Share & Forecast
    - 9.3.6.2.1. By Offering
    - 9.3.6.2.2. By Application
    - 9.3.6.2.3. By End-User

## **10. SOUTH AMERICA ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET OUTLOOK**

- 10.1. Market Size & Forecast
  - 10.1.1. By Value
- 10.2. Market Share & Forecast
  - 10.2.1. By Offering
  - 10.2.2. By Application
  - 10.2.3. By End-User
  - 10.2.4. By Country
- 10.3. South America: Country Analysis
  - 10.3.1. Brazil Artificial Intelligence in Supply Chain Market Outlook
    - 10.3.1.1. Market Size & Forecast
      - 10.3.1.1.1. By Value
    - 10.3.1.2. Market Share & Forecast
      - 10.3.1.2.1. By Offering
      - 10.3.1.2.2. By Application
      - 10.3.1.2.3. By End-User

### 10.3.2. Colombia Artificial Intelligence in Supply Chain Market Outlook

#### 10.3.2.1. Market Size & Forecast

##### 10.3.2.1.1. By Value

#### 10.3.2.2. Market Share & Forecast

##### 10.3.2.2.1. By Offering

##### 10.3.2.2.2. By Application

##### 10.3.2.2.3. By End-User

### 10.3.3. Argentina Artificial Intelligence in Supply Chain Market Outlook

#### 10.3.3.1. Market Size & Forecast

##### 10.3.3.1.1. By Value

#### 10.3.3.2. Market Share & Forecast

##### 10.3.3.2.1. By Offering

##### 10.3.3.2.2. By Application

##### 10.3.3.2.3. By End-User

### 10.3.4. Chile Artificial Intelligence in Supply Chain Market Outlook

#### 10.3.4.1. Market Size & Forecast

##### 10.3.4.1.1. By Value

#### 10.3.4.2. Market Share & Forecast

##### 10.3.4.2.1. By Offering

##### 10.3.4.2.2. By Application

##### 10.3.4.2.3. By End-User

### 10.3.5. Peru Artificial Intelligence in Supply Chain Market Outlook

#### 10.3.5.1. Market Size & Forecast

##### 10.3.5.1.1. By Value

#### 10.3.5.2. Market Share & Forecast

##### 10.3.5.2.1. By Offering

##### 10.3.5.2.2. By Application

##### 10.3.5.2.3. By End-User

## **11. MIDDLE EAST & AFRICA ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET OUTLOOK**

### 11.1. Market Size & Forecast

#### 11.1.1. By Value

### 11.2. Market Share & Forecast

#### 11.2.1. By Offering

#### 11.2.2. By Application

#### 11.2.3. By End-User

#### 11.2.4. By Country

### 11.3. Middle East & Africa: Country Analysis

#### 11.3.1. Saudi Arabia Artificial Intelligence in Supply Chain Market Outlook

##### 11.3.1.1. Market Size & Forecast

###### 11.3.1.1.1. By Value

##### 11.3.1.2. Market Share & Forecast

###### 11.3.1.2.1. By Offering

###### 11.3.1.2.2. By Application

###### 11.3.1.2.3. By End-User

#### 11.3.2. UAE Artificial Intelligence in Supply Chain Market Outlook

##### 11.3.2.1. Market Size & Forecast

###### 11.3.2.1.1. By Value

##### 11.3.2.2. Market Share & Forecast

###### 11.3.2.2.1. By Offering

###### 11.3.2.2.2. By Application

###### 11.3.2.2.3. By End-User

#### 11.3.3. South Africa Artificial Intelligence in Supply Chain Market Outlook

##### 11.3.3.1. Market Size & Forecast

###### 11.3.3.1.1. By Value

##### 11.3.3.2. Market Share & Forecast

###### 11.3.3.2.1. By Offering

###### 11.3.3.2.2. By Application

###### 11.3.3.2.3. By End-User

#### 11.3.4. Turkey Artificial Intelligence in Supply Chain Market Outlook

##### 11.3.4.1. Market Size & Forecast

###### 11.3.4.1.1. By Value

##### 11.3.4.2. Market Share & Forecast

###### 11.3.4.2.1. By Offering

###### 11.3.4.2.2. By Application

###### 11.3.4.2.3. By End-User

#### 11.3.5. Israel Artificial Intelligence in Supply Chain Market Outlook

##### 11.3.5.1. Market Size & Forecast

###### 11.3.5.1.1. By Value

##### 11.3.5.2. Market Share & Forecast

###### 11.3.5.2.1. By Offering

###### 11.3.5.2.2. By Application

###### 11.3.5.2.3. By End-User

## 12. ASIA PACIFIC ARTIFICIAL INTELLIGENCE IN SUPPLY CHAIN MARKET OUTLOOK

## 12.1. Market Size & Forecast

12.1.1. By Offering

12.1.2. By Application

12.1.3. By End-User

12.1.4. By Country

## 12.2. Asia-Pacific: Country Analysis

12.2.1. China Artificial Intelligence in Supply Chain Market Outlook

12.2.1.1. Market Size & Forecast

12.2.1.1.1. By Value

12.2.1.2. Market Share & Forecast

12.2.1.2.1. By Offering

12.2.1.2.2. By Application

12.2.1.2.3. By End-User

12.2.2. India Artificial Intelligence in Supply Chain Market Outlook

12.2.2.1. Market Size & Forecast

12.2.2.1.1. By Value

12.2.2.2. Market Share & Forecast

12.2.2.2.1. By Offering

12.2.2.2.2. By Application

12.2.2.2.3. By End-User

12.2.3. Japan Artificial Intelligence in Supply Chain Market Outlook

12.2.3.1. Market Size & Forecast

12.2.3.1.1. By Value

12.2.3.2. Market Share & Forecast

12.2.3.2.1. By Component

12.2.3.2.2. By Deployment

12.2.3.2.3. By End-User

12.2.4. South Korea Artificial Intelligence in Supply Chain Market Outlook

12.2.4.1. Market Size & Forecast

12.2.4.1.1. By Value

12.2.4.2. Market Share & Forecast

12.2.4.2.1. By Offering

12.2.4.2.2. By Application

12.2.4.2.3. By End-User

12.2.5. Australia Artificial Intelligence in Supply Chain Market Outlook

12.2.5.1. Market Size & Forecast

12.2.5.1.1. By Value

12.2.5.2. Market Share & Forecast

- 12.2.5.2.1. By Offering
- 12.2.5.2.2. By Application
- 12.2.5.2.3. By End-User
- 12.2.6. Indonesia Artificial Intelligence in Supply Chain Market Outlook
  - 12.2.6.1. Market Size & Forecast
    - 12.2.6.1.1. By Value
  - 12.2.6.2. Market Share & Forecast
    - 12.2.6.2.1. By Offering
    - 12.2.6.2.2. By Application
    - 12.2.6.2.3. By End-User
- 12.2.7. Vietnam Artificial Intelligence in Supply Chain Market Outlook
  - 12.2.7.1. Market Size & Forecast
    - 12.2.7.1.1. By Value
  - 12.2.7.2. Market Share & Forecast
    - 12.2.7.2.1. By Offering
    - 12.2.7.2.2. By Application
    - 12.2.7.2.3. By End-User

## **13. MARKET DYNAMICS**

- 13.1. Drivers
- 13.2. Challenges

## **14. MARKET TRENDS AND DEVELOPMENTS**

## **15. COMPANY PROFILES**

- 15.1. IBM Corporation
  - 15.1.1. Business Overview
  - 15.1.2. Key Revenue and Financials
  - 15.1.3. Recent Developments
  - 15.1.4. Key Personnel/Key Contact Person
  - 15.1.5. Key Product/Services Offered
- 15.2. SAP SE
  - 15.2.1. Business Overview
  - 15.2.2. Key Revenue and Financials
  - 15.2.3. Recent Developments
  - 15.2.4. Key Personnel/Key Contact Person

- 15.2.5. Key Product/Services Offered
- 15.3. Oracle Corporation
  - 15.3.1. Business Overview
  - 15.3.2. Key Revenue and Financials
  - 15.3.3. Recent Developments
  - 15.3.4. Key Personnel/Key Contact Person
  - 15.3.5. Key Product/Services Offered
- 15.4. Microsoft Corporation
  - 15.4.1. Business Overview
  - 15.4.2. Key Revenue and Financials
  - 15.4.3. Recent Developments
  - 15.4.4. Key Personnel/Key Contact Person
  - 15.4.5. Key Product/Services Offered
- 15.5. Amazon Web Services, Inc.
  - 15.5.1. Business Overview
  - 15.5.2. Key Revenue and Financials
  - 15.5.3. Recent Developments
  - 15.5.4. Key Personnel/Key Contact Person
  - 15.5.5. Key Product/Services Offered
- 15.6. Google LLC
  - 15.6.1. Business Overview
  - 15.6.2. Key Revenue and Financials
  - 15.6.3. Recent Developments
  - 15.6.4. Key Personnel/Key Contact Person
  - 15.6.5. Key Product/Services Offered
- 15.7. Cisco Systems, Inc
  - 15.7.1. Business Overview
  - 15.7.2. Key Revenue and Financials
  - 15.7.3. Recent Developments
  - 15.7.4. Key Personnel/Key Contact Person
  - 15.7.5. Key Product/Services Offered
- 15.8. Intel Corporation
  - 15.8.1. Business Overview
  - 15.8.2. Key Revenue and Financials
  - 15.8.3. Recent Developments
  - 15.8.4. Key Personnel/Key Contact Person
  - 15.8.5. Key Product/Services Offered
- 15.9. Accenture plc
  - 15.9.1. Business Overview

- 15.9.2. Key Revenue and Financials
- 15.9.3. Recent Developments
- 15.9.4. Key Personnel/Key Contact Person
- 15.9.5. Key Product/Services Offered
- 15.10. Kinaxis Inc.
  - 15.10.1. Business Overview
  - 15.10.2. Key Revenue and Financials
  - 15.10.3. Recent Developments
  - 15.10.4. Key Personnel/Key Contact Person
  - 15.10.5. Key Product/Services Offered

## **16. STRATEGIC RECOMMENDATIONS**

## **17. ABOUT US & DISCLAIMER**



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