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Service Delivery Automation - Global Market Outlook (2017-2026)

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Abstracts

According toStratistics MRC, the Service Delivery Automation Market is accounted for $2.44 billion in 2017 and is expected toreach $20.57 billion by 2026 growing at a CAGR of 26.7% during the forecast period. Factors like rising demand for advanced process analytics, the requirement of going agile for faster time-to-service and cost reduction & efficiency are fuelling the market growth. Moreover, lack of awareness and high monetary expenses for the initial implementation in developed as well as developing countries are some factors restraining the market growth.

Service Delivery Automation is the most basic level and it utilizes technology toreplace a series of human actions by technologies in a business or information technology process. Service Delivery Automation is basically an ability tocomplement inheritance technologies with automated technologies that can simplify justifiable business cases and minimize disruption. Service Delivery Automation can be applied togather pertinent information in the websites, manage toadminister purchase orders and invoices, check for remarkable patterns in transactions and delete IDs & passwords among others.

On the basis of Organization Size, small and medium-sized enterprises segment is anticipated togrow at a substantial rate during the predicted period owing tothe rising number of small and medium-sized enterprises adopting SDA. It helps SMEs toraise efficiency by replacing cyclic tasks with the automated process, thus saving cost on additional labor requirement. By Geography, North America is likely togrow at a considerable rate during the forecast period due tothe presence of major players and rising demand for service delivery automation, specifically tosubstitute the process outsourcing. The major trends accountable for the growth of this region include the varied packaging demand increase for advanced sensing technology that will directly impact the rise of automated products. Improved technology and streamlined global

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supply chains/ logistics have untied US manufacturing from the limitations of geography. This trend has massively increased the potential opportunities of U.S. manufacturers and international competitors.

Some of the key players in the market are Blue Prism, IBM, Xerox Corporation, Uipath SRL, Openspan Inc., Ipsoft, Accenture, Pegasystems Inc., Sutherland Global Services, Nice Systems Ltd., Celaton Limited, Arago Us, Inc., Genfour Ltd., Softomotive Solutions Ltd. (Winautomation), Automation Anywhere Inc. and Exilant Technologies Private Limited.

Components Covered:

Software

Services

Types Covered:

Business Process Automation

IT Process Automation

Automations Covered:

Independent Automation

Assisted Automation

Organization Sizes Covered:

Large Enterprises

Small and Medium-sized Enterprises

Solutions Covered:

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Robotic Automation

Artificial Intelligence

IT Automation

Macro or Scripted Automation

Business Process Management (BPM)

End Users Covered:

Banking Financial Service and Insurance(BFSI)

Energy and Utilities

Healthcare & Pharmaceuticals

Information Technology, Telecommunication & Media

Manufacturing and Automobile

Retail & Consumer Goods

Transport & Logistics

Travel and Hospitality

Other End Users

Regions Covered:

North America

US

Canada

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Mexico

Europe

Germany

France

Italy

UK

Spain

Rest of Europe

Asia Pacific

Japan

China

India

Australia

New Zealand

South Korea

Rest of Asia Pacific

South America

Argentina

Brazil

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Chile

Rest of South America

Middle East & Africa

Saudi Arabia

UAE

Qatar

South Africa

Rest of Middle East & Africa

What our report offers:

Market share assessments for the regional and country level segments

Strategic recommendations for the new entrants

Market forecasts for a minimum of 9 years of all the mentioned segments, sub segments and the regional markets

Market Trends (Drivers, Constraints, Opportunities, Threats, Challenges, Investment Opportunities, and recommendations)

Strategic analysis: Drivers and Constraints, Product/Technology Analysis, Porter’s five forces analysis, SWOT analysis etc.

Strategic recommendations in key business segments based on the market estimations

Competitive landscaping mapping the key common trends

Company profiling with detailed strategies, financials, and recent developments

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Supply chain trends mapping the latest technological advancements

Free Customization Offerings:

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Comprehensive profiling of additional market players (up to3)

SWOT Analysis of key players (up to3)

Regional Segmentation

Market estimations, Forecasts and CAGR of any prominent country as per the clients interest (Note: Depends of feasibility check)

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