

# Intelligent Virtual Assistant (IVA) - Global Market Outlook (2016-2022)

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## **Abstracts**

According to Stratistics MRC, the Global Intelligent Virtual Assistant (IVA) market is expected to grow from \$660.46 million in 2015 to reach \$4,200.98 million by 2022 with a CAGR of 30.3%. Increasing innovative technological developments, growing adoption of IVA in mobile applications and websites are the major factors driving the market growth. Furthermore, growing internet penetration in emerging countries, growth of e-commerce business, and raising demand for regional language assistance are some of other factors propelling the market growth.

By application, Banking, Financial Services, and Insurance (BFSI) segment is expected to be a fastest growing segment during the forecast period. This growth is owed to increasing financial activities through smartphones to access financial services, increasing adoption of IVA by financial institutions to give better customer service. North America commands the intelligent virtual assistant market with a higher CAGR due to availability of developed infrastructure, and higher acceptance of new technologies. Asia Pacific is expected to witness fastest growth, over the forecast period.

Some of the key players in global intelligent virtual assistant (IVA) market include Anboto Group., Apple Inc., Artificial Solutions Ltd., Clara Labs, CodeBaby Corp., Creative Virtual Ltd., Customer Inc., eGain Communications Corp., Google, IBM Corporation, Intel Corporation, IntelliResponse Systems Inc., Microsoft Corporation, Next IT Corporation, Nuance Communications Inc., Oracle Corporation, Speaktoit Inc., and Synthetix Ltd.

Services Covered:

Marketing assistant



Customer service		
Technologies Covered:		
Text-to-Speech		
Speech Recognition		
Natural Language Processing (NLP)		
Speaker Independent Systems		
Speaker Dependent Systems		
Applications Covered:		
Contact Centers		
Messenger Bots		
Websites		
End Users Covered:		
Education		
Banking, Financial Services, and Insurance (BFSI)		
Healthcare		
Automotive		
IT & Telecom		

Retail



# Other End Users

Othern	End OSCIS
Regions Cove	red:
North /	America
	US
	Canada
	Mexico
Europe	e
	Germany
	France
	Italy
	UK
	Spain
	Rest of Europe
Asia P	acific
	Japan
	China
	India
	Australia

New Zealand



	Rest of Asia Pacific
F	Rest of the World
	Middle East
	Brazil
	Argentina
	South Africa
	Egypt
What ou	r report offers:
N	Market share assessments for the regional and country level segments
N	Market share analysis of the top industry players
8	Strategic recommendations for the new entrants
	Market forecasts for a minimum of 7 years of all the mentioned segments, sub segments and the regional markets
	Market Trends (Drivers, Constraints, Opportunities, Threats, Challenges, nvestment Opportunities, and recommendations)
	Strategic recommendations in key business segments based on the market estimations
C	Competitive landscaping mapping the key common trends
C	Company profiling with detailed strategies, financials, and recent developments
5	Supply chain trends mapping the latest technological advancements



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