

Field Service Management (FSM) - Global Market Outlook (2016-2022)

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Abstracts

According to Statistics MRC, the Global Field Service Management (FSM) Market is accounted for \$1.78 billion in 2016 and is expected to reach \$4.45 billion by 2022 growing at a CAGR of 16.5% during the forecast period. Factors such as enhanced customer satisfaction, increasing number of field operations in manufacturing, oil & gas and reducing operational costs are driving the market growth. Internet of Things (IoT) provides ample of opportunities for the market growth.

Schedule and dispatch segment commanded the largest market share during the forecast period owing to requirement for quick service delivery to achieve enhanced customer experience. By geography, North America commanded the market, followed by Europe. Largest market share of North America is due to the high adoption of cloud technology mainly in the U.S. and Canada, which is the major reason for the continuous adoption of FSM solutions and services by the end-users.

Some of the key players in Field Service Management (FSM) market include Servicemax, Inc., SAP SE, PTC, Clicksoftware Technologies, Oracle Corporation, Servicepower Technologies PLC, Trimble Navigation Limited, Intac International LLC, International Business Machines Corporation, Astea International, Inc., Industrial and Financial Systems AB (IFS), Comarch and Microsoft Corporation.

Services Covered:

Consulting

Implementation

Managed Services

Training and Support

Software as a service (SaaS)

User Types Covered:

Large Enterprise

Small and Medium Enterprise (SME)

Solutions Covered:

Billing and Invoicing

Work Order Management

Tracking and Performance Management

Mobile Field Execution

Inventory Management

Schedule and Dispatch

Reporting and Dashboards

Deployment Types Covered:

On-Premises

Cloud

End Users Covered:

Energy and Utilities

Oil & Gas

Financial Services

Manufacturing

Telecom and IT

Construction and Real Estate

Healthcare

Transportation and Logistics

Other End Users

Regions Covered:

North America

US

Canada

Mexico

Europe

Germany

France

Italy

UK

Spain

Rest of Europe

Asia Pacific

Japan

China

India

Australia

New Zealand

Rest of Asia Pacific

Rest of the World

Middle East

Brazil

Argentina

South Africa

Egypt

What our report offers:

Market share assessments for the regional and country level segments

Market share analysis of the top industry players

Strategic recommendations for the new entrants

Market forecasts for a minimum of 6 years of all the mentioned segments, sub segments and the regional markets

Market Trends (Drivers, Constraints, Opportunities, Threats, Challenges, Investment Opportunities, and recommendations)

Strategic recommendations in key business segments based on the market estimations

Competitive landscaping mapping the key common trends

Company profiling with detailed strategies, financials, and recent developments

Supply chain trends mapping the latest technological advancements

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