

# Global Interactive Voice Response (IVR) System Sales Market Report Forecast 2017-2021

https://marketpublishers.com/r/G38044764C3EN.html

Date: May 2017 Pages: 106 Price: US\$ 3,040.00 (Single User License) ID: G38044764C3EN

# Abstracts

The report offers a comprehensive evaluation of the market. It does so via in-depth insights, understanding market evolution by tracking historical developments, and analyzing the present scenario and future projections based on optimistic and likely scenarios. Each research report serves as a repository of analysis and information for every facet of the market, including but not limited to: Regional markets, technology developments, types, applications, and the competitive landscape.

The study is a source of reliable data on:

Key market segments and sub-segments

Evolving market trends and dynamics

Changing supply and demand scenarios

Quantifying market opportunities through market sizing and market forecasting

Tracking current trends/opportunities/challenges

Competitive insights

Opportunity mapping in terms of technological breakthroughs

This research report analyzes this market on the basis of its market segments, major geographies, and current market trends. Geographies analyzed under this research



report include:

**United States** 

China Europe

Japan

The Major players reported in the market include:

IBM Aspect Software, Inc. AT&T Inc. AVAYA, Inc. BCE, INC. Cisco Systems Inc Convergys Corp. Dialogic Corporation Enghouse Systems Limited

Product Segment Analysis:

Type 1

Type 2

Type 3

Application Segment Analysis:

Application 1

Application 2

Application 3

Reasons for Buying this Report

This report provides pin-point analysis for changing competitive dynamics



It provides a forward looking perspective on different factors driving or restraining market growth

It provides a six-year forecast assessed on the basis of how the market is predicted to grow

It helps in understanding the key product segments and their future

It provides pin point analysis of changing competition dynamics and keeps you ahead of competitors

It helps in making informed business decisions by having complete insights of market and by making in-depth analysis of market segments

It provides distinctive graphics and exemplified analysis of major market segments



# Contents

#### 1 INTERACTIVE VOICE RESPONSE (IVR) SYSTEM MARKET OVERVIEW

- 1.1 Product Overview and Scope of Interactive Voice Response (IVR) System
- 1.2 Classification of Interactive Voice Response (IVR) System
  - 1.2.1 Type
  - 1.2.2 Type
  - 1.2.3 Type
- 1.3 Application of Interactive Voice Response (IVR) System
- 1.3.2 Application
- 1.3.3 Application
- 1.3.4 Application

1.4 Interactive Voice Response (IVR) System Market States Status and Prospect (2012-2021) by Regions

- 1.4.1 United States
- 1.4.2 China
- 1.4.3 Europe
- 1.4.4 Japan

1.5 Global Market Size of Interactive Voice Response (IVR) System (2012-2021)

1.5.1 Global Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2021)

1.5.2 Global Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2021)

### 2 GLOBAL ECONOMIC IMPACT ON INTERACTIVE VOICE RESPONSE (IVR) SYSTEM INDUSTRY

- 2.1 Global Macroeconomic Environment Analysis
- 2.1.1 Global Macroeconomic Analysis
- 2.1.2 Global Macroeconomic Environment Development Trend
- 2.2 Global Macroeconomic Environment Analysis by Regions

### 3 INTERACTIVE VOICE RESPONSE (IVR) SYSTEM MANUFACTURING COST ANALYSIS

3.1 Interactive Voice Response (IVR) System Key Raw Materials Analysis

- 3.1.1 Key Raw Materials
- 3.1.2 Price Trend of Key Raw Materials



- 3.1.3 Key Suppliers of Raw Materials
- 3.1.4 Market Concentration Rate of Raw Materials
- 3.2 Proportion of Manufacturing Cost Structure
  - 3.2.1 Raw Materials
  - 3.2.2 Labor Cost

3.2.3 Manufacturing Process Analysis of Interactive Voice Response (IVR) System

#### 4 INDUSTRIAL CHAIN, SOURCING STRATEGY AND DOWNSTREAM BUYERS

4.1 Interactive Voice Response (IVR) System Industrial Chain Analysis

- 4.2 Upstream Raw Materials Sourcing
- 4.3 Raw Materials Sources of Interactive Voice Response (IVR) System Major Manufacturers in 2015
- 4.4 Downstream Buyers

## 5 GLOBAL INTERACTIVE VOICE RESPONSE (IVR) SYSTEM COMPETITION BY MANUFACTURERS, TYPE AND APPLICATION

5.1 Global Interactive Voice Response (IVR) System Market Competition by Manufacturers

5.1.1 Global Interactive Voice Response (IVR) System Sales and Market Share of Key Manufacturers (2012-2017)

5.1.2 Global Interactive Voice Response (IVR) System Revenue and Share by Manufacturers (2012-2017)

5.2 Global Interactive Voice Response (IVR) System (Volume and Value) by Type5.5.1 Global Interactive Voice Response (IVR) System Sales and Market Share byType (2012-2017)

5.5.2 Global Interactive Voice Response (IVR) System Revenue and Market Share by Type (2012-2017)

5.3 Global Interactive Voice Response (IVR) System (Volume and Value) by Regions5.3.1 Global Interactive Voice Response (IVR) System Sales and Market Share byRegions (2012-2017)

5.3.2 Global Interactive Voice Response (IVR) System Revenue and Market Share by Regions (2012-2017)

5.4 Global Interactive Voice Response (IVR) System (Volume) by Application

# 6 UNITED STATES INTERACTIVE VOICE RESPONSE (IVR) SYSTEM (VOLUME, VALUE AND SALES PRICE)



6.1 United States Interactive Voice Response (IVR) System Sales and Value (2012-2017)

6.1.1 United States Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2017)

6.1.2 United States Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

6.1.3 United States Interactive Voice Response (IVR) System Sales Price Trend (2012-2017)

6.2 United States Interactive Voice Response (IVR) System Sales and Market Share by Manufacturers

6.3 United States Interactive Voice Response (IVR) System Sales and Market Share by Type

6.4 United States Interactive Voice Response (IVR) System Sales and Market Share by Application

# 7 CHINA INTERACTIVE VOICE RESPONSE (IVR) SYSTEM (VOLUME, VALUE AND SALES PRICE)

7.1 China Interactive Voice Response (IVR) System Sales and Value (2012-2017)

7.1.1 China Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2017)

7.1.2 China Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

7.1.3 China Interactive Voice Response (IVR) System Sales Price Trend (2012-2017)7.2 China Interactive Voice Response (IVR) System Sales and Market Share by Manufacturers

7.3 China Interactive Voice Response (IVR) System Sales and Market Share by Type7.4 China Interactive Voice Response (IVR) System Sales and Market Share byApplication

# 8 EUROPE INTERACTIVE VOICE RESPONSE (IVR) SYSTEM (VOLUME, VALUE AND SALES PRICE)

8.1 Europe Interactive Voice Response (IVR) System Sales and Value (2012-2017)

8.1.1 Europe Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2017)

8.1.2 Europe Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

8.1.3 Europe Interactive Voice Response (IVR) System Sales Price Trend (2012-2017)



8.2 Europe Interactive Voice Response (IVR) System Sales and Market Share by Manufacturers

8.3 Europe Interactive Voice Response (IVR) System Sales and Market Share by Type8.4 Europe Interactive Voice Response (IVR) System Sales and Market Share byApplication

# 9 JAPAN INTERACTIVE VOICE RESPONSE (IVR) SYSTEM (VOLUME, VALUE AND SALES PRICE)

9.1 Japan Interactive Voice Response (IVR) System Sales and Value (2012-2017)

9.1.1 Japan Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2017)

9.1.2 Japan Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

9.1.3 Japan Interactive Voice Response (IVR) System Sales Price Trend (2012-2017)9.2 Japan Interactive Voice Response (IVR) System Sales and Market Share by Manufacturers

9.3 Japan Interactive Voice Response (IVR) System Sales and Market Share by Type9.4 Japan Interactive Voice Response (IVR) System Sales and Market Share byApplication

### 10 GLOBAL INTERACTIVE VOICE RESPONSE (IVR) SYSTEM MANUFACTURERS ANALYSIS

10.1 IBM

10.1.1 Company Basic Information, Manufacturing Base and Competitors

10.1.2 Product Type, Application and Specification

10.1.3 Sales, Revenue, Price and Gross Margin (2012-2017)

10.1.4 Business Overview

10.2 Aspect Software, Inc.

10.2.1 Company Basic Information, Manufacturing Base and Competitors

- 10.2.2 Product Type, Application and Specification
- 10.2.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.2.4 Business Overview

10.3 AT&T Inc.

- 10.3.1 Company Basic Information, Manufacturing Base and Competitors
- 10.3.2 Product Type, Application and Specification
- 10.3.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.3.4 Business Overview



10.4 AVAYA, Inc.

- 10.4.1 Company Basic Information, Manufacturing Base and Competitors
- 10.4.2 Product Type, Application and Specification
- 10.4.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.4.4 Business Overview
- 10.5 BCE, INC.
  - 10.5.1 Company Basic Information, Manufacturing Base and Competitors
  - 10.5.2 Product Type, Application and Specification
- 10.5.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.5.4 Business Overview
- 10.6 Cisco Systems Inc
- 10.6.1 Company Basic Information, Manufacturing Base and Competitors
- 10.6.2 Product Type, Application and Specification
- 10.6.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.6.4 Business Overview
- 10.7 Convergys Corp.
  - 10.7.1 Company Basic Information, Manufacturing Base and Competitors
  - 10.7.2 Product Type, Application and Specification
  - 10.7.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.7.4 Business Overview
- 10.8 Dialogic Corporation
  - 10.8.1 Company Basic Information, Manufacturing Base and Competitors
  - 10.8.2 Product Type, Application and Specification
  - 10.8.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.8.4 Business Overview
- 10.9 Enghouse Systems Limited
  - 10.9.1 Company Basic Information, Manufacturing Base and Competitors
  - 10.9.2 Product Type, Application and Specification
  - 10.9.3 Sales, Revenue, Price and Gross Margin (2012-2017)
- 10.9.4 Business Overview

•••

#### 11 MARKETING STRATEGY ANALYSIS, DISTRIBUTORS/TRADERS

- 11.1 Marketing Channel
  - 11.1.1 Direct Marketing
  - 11.1.2 Indirect Marketing
  - 11.1.3 Marketing Channel Development Trend



- 11.2 Market Positioning
  - 11.2.1 Pricing Strategy
- 11.2.2 Brand Strategy
- 11.2.3 Target Client
- 11.3 Distributors/Traders List

#### **12 MARKET EFFECT FACTORS ANALYSIS**

- 12.1 Technology Progress/Risk
- 12.1.1 Substitutes Threat
- 12.1.2 Technology Progress in Related Industry
- 12.2 Consumer Needs/Customer Preference Change
- 12.3 Economic/Political Environmental Change

#### 13 GLOBAL INTERACTIVE VOICE RESPONSE (IVR) SYSTEM MARKET FORECAST (2017-2021)

13.1 Global Interactive Voice Response (IVR) System Sales, Revenue Forecast (2017-2021)
13.2 Global Interactive Voice Response (IVR) System Sales Forecast by Regions (2017-2021)
13.3 Global Interactive Voice Response (IVR) System Sales Forecast by Type (2017-2021)
13.4 Global Interactive Voice Response (IVR) System Sales Forecast by Application (2017-2021)

**14 APPENDIX** 



# **List Of Tables**

#### LIST OF TABLES AND FIGURES

Figure Picture of Interactive Voice Response (IVR) System Table Classification of Interactive Voice Response (IVR) System Figure Global Sales Market Share of Interactive Voice Response (IVR) System by Type in 2015 Table Applications of Interactive Voice Response (IVR) System Figure Global Sales Market Share of Interactive Voice Response (IVR) System by Application in 2015 Figure United States Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2021) Figure China Interactive Voice Response (IVR) System Revenue and Growth Rate (2012 - 2021)Figure Europe Interactive Voice Response (IVR) System Revenue and Growth Rate (2012 - 2021)Figure Japan Interactive Voice Response (IVR) System Revenue and Growth Rate (2012 - 2021)Figure Global Interactive Voice Response (IVR) System Sales and Growth Rate (2012 - 2021)Figure Global Interactive Voice Response (IVR) System Revenue and Growth Rate (2012 - 2021)Table Global Interactive Voice Response (IVR) System Sales of Key Manufacturers (2012 - 2017)Table Global Interactive Voice Response (IVR) System Sales Share by Manufacturers (2012 - 2017)Figure 2015 Interactive Voice Response (IVR) System Sales Share by Manufacturers Figure 2016 Interactive Voice Response (IVR) System Sales Share by Manufacturers Table Global Interactive Voice Response (IVR) System Revenue by Manufacturers (2012 - 2017)Table Global Interactive Voice Response (IVR) System Revenue Share by Manufacturers (2012-2017) Table 2015 Global Interactive Voice Response (IVR) System Revenue Share by Manufacturers Table 2016 Global Interactive Voice Response (IVR) System Revenue Share by Manufacturers Table Global Interactive Voice Response (IVR) System Sales and Market Share by Type (2012-2017) Table Global Interactive Voice Response (IVR) System Sales Share by Type



(2012-2017)

Figure Sales Market Share of Interactive Voice Response (IVR) System by Type (2012 - 2017)Figure Global Interactive Voice Response (IVR) System Sales Growth Rate by Type (2012 - 2017)Table Global Interactive Voice Response (IVR) System Revenue and Market Share by Type (2012-2017) Table Global Interactive Voice Response (IVR) System Revenue Share by Type (2012 - 2017)Figure Revenue Market Share of Interactive Voice Response (IVR) System by Type (2012 - 2017)Figure Global Interactive Voice Response (IVR) System Revenue Growth Rate by Type (2012 - 2017)Table Global Interactive Voice Response (IVR) System Sales and Market Share by Regions (2012-2017) Table Global Interactive Voice Response (IVR) System Sales Share by Regions (2012 - 2017)Figure Sales Market Share of Interactive Voice Response (IVR) System by Regions (2012 - 2017)Figure Global Interactive Voice Response (IVR) System Sales Growth Rate by Regions (2012 - 2017)Table Global Interactive Voice Response (IVR) System Revenue and Market Share by Regions (2012-2017) Table Global Interactive Voice Response (IVR) System Revenue Share by Regions (2012 - 2017)Figure Revenue Market Share of Interactive Voice Response (IVR) System by Regions (2012 - 2017)Figure Global Interactive Voice Response (IVR) System Revenue Growth Rate by Regions (2012-2017) Table Global Interactive Voice Response (IVR) System Sales and Market Share by Application (2012-2017) Table Global Interactive Voice Response (IVR) System Sales Share by Application (2012 - 2017)Figure Sales Market Share of Interactive Voice Response (IVR) System by Application (2012 - 2017)Figure Global Interactive Voice Response (IVR) System Sales Growth Rate by Application (2012-2017) Figure United States Interactive Voice Response (IVR) System Sales and Growth Rate (2012 - 2017)



Figure United States Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

Figure United States Interactive Voice Response (IVR) System Sales Price Trend (2012-2017)

Table United States Interactive Voice Response (IVR) System Sales by Manufacturers (2012-2017)

Table United States Interactive Voice Response (IVR) System Market Share by Manufacturers (2012-2017)

Table United States Interactive Voice Response (IVR) System Sales by Type (2012-2017)

Table United States Interactive Voice Response (IVR) System Market Share by Type (2012-2017)

Table United States Interactive Voice Response (IVR) System Sales by Application (2012-2017)

Table United States Interactive Voice Response (IVR) System Market Share by Application (2012-2017)

Figure China Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2017)

Figure China Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

Figure China Interactive Voice Response (IVR) System Sales Price Trend (2012-2017) Table China Interactive Voice Response (IVR) System Sales by Manufacturers (2012-2017)

Table China Interactive Voice Response (IVR) System Market Share by Manufacturers (2012-2017)

Table China Interactive Voice Response (IVR) System Sales by Type (2012-2017)

Table China Interactive Voice Response (IVR) System Market Share by Type (2012-2017)

Table China Interactive Voice Response (IVR) System Sales by Application (2012-2017)

Table China Interactive Voice Response (IVR) System Market Share by Application (2012-2017)

Figure Europe Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2017)

Figure Europe Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

Figure Europe Interactive Voice Response (IVR) System Sales Price Trend (2012-2017) Table Europe Interactive Voice Response (IVR) System Sales by Manufacturers (2012-2017)



Table Europe Interactive Voice Response (IVR) System Market Share by Manufacturers (2012-2017)

Table Europe Interactive Voice Response (IVR) System Sales by Type (2012-2017)

Table Europe Interactive Voice Response (IVR) System Market Share by Type (2012-2017)

Table Europe Interactive Voice Response (IVR) System Sales by Application (2012-2017)

Table Europe Interactive Voice Response (IVR) System Market Share by Application (2012-2017)

Figure Japan Interactive Voice Response (IVR) System Sales and Growth Rate (2012-2017)

Figure Japan Interactive Voice Response (IVR) System Revenue and Growth Rate (2012-2017)

Figure Japan Interactive Voice Response (IVR) System Sales Price Trend (2012-2017) Table Japan Interactive Voice Response (IVR) System Sales by Manufacturers (2012-2017)

Table Japan Interactive Voice Response (IVR) System Market Share by Manufacturers (2012-2017)

Table Japan Interactive Voice Response (IVR) System Sales by Type (2012-2017)

Table Japan Interactive Voice Response (IVR) System Market Share by Type (2012-2017)

Table Japan Interactive Voice Response (IVR) System Sales by Application (2012-2017)

Table Japan Interactive Voice Response (IVR) System Market Share by Application (2012-2017)

Table IBM Basic Information List

Table IBM Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure IBM Interactive Voice Response (IVR) System Global Market Share (2012-2017) Table Aspect Software, Inc. Basic Information List

Table Aspect Software, Inc. Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Aspect Software, Inc. Interactive Voice Response (IVR) System Global Market Share (2012-2017)

Table AT&T Inc. Basic Information List

Table AT&T Inc. Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure AT&T Inc. Interactive Voice Response (IVR) System Global Market Share (2012-2017)



Table AVAYA, Inc. Basic Information List

Table AVAYA, Inc. Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure AVAYA, Inc. Interactive Voice Response (IVR) System Global Market Share (2012-2017)

Table BCE, INC. Basic Information List

Table BCE, INC. Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure BCE, INC. Interactive Voice Response (IVR) System Global Market Share (2012-2017)

Table Cisco Systems Inc Basic Information List

Table Cisco Systems Inc Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Cisco Systems Inc Interactive Voice Response (IVR) System Global Market Share (2012-2017)

Table Convergys Corp. Basic Information List

Table Convergys Corp. Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Convergys Corp. Interactive Voice Response (IVR) System Global Market Share (2012-2017)

Table Dialogic Corporation Basic Information List

Table Dialogic Corporation Interactive Voice Response (IVR) System Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Dialogic Corporation Interactive Voice Response (IVR) System Global Market Share (2012-2017)

Table Enghouse Systems Limited Basic Information List

Table Enghouse Systems Limited Interactive Voice Response (IVR) System Sales,

Revenue, Price and Gross Margin (2012-2017)

Figure Enghouse Systems Limited Interactive Voice Response (IVR) System Global Market Share (2012-2017)

Table Production Base and Market Concentration Rate of Raw Material

Figure Price Trend of Key Raw Materials

Table Key Suppliers of Raw Materials

Figure Manufacturing Cost Structure of Interactive Voice Response (IVR) System

Figure Manufacturing Process Analysis of Interactive Voice Response (IVR) System

Figure Interactive Voice Response (IVR) System Industrial Chain Analysis

Table Raw Materials Sources of Interactive Voice Response (IVR) System Major Manufacturers in 2015

Table Major Buyers of Interactive Voice Response (IVR) System



Table Distributors/Traders List

Figure Global Interactive Voice Response (IVR) System Sales and Growth Rate Forecast (2017-2021)

Figure Global Interactive Voice Response (IVR) System Revenue and Growth Rate Forecast (2017-2021)

Table Global Interactive Voice Response (IVR) System Sales Forecast by Regions (2017-2021)

Table Global Interactive Voice Response (IVR) System Sales Forecast by Type (2017-2021)

Table Global Interactive Voice Response (IVR) System Sales Forecast by Application (2017-2021)



#### I would like to order

Product name: Global Interactive Voice Response (IVR) System Sales Market Report Forecast 2017-2021

Product link: https://marketpublishers.com/r/G38044764C3EN.html

Price: US\$ 3,040.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

#### Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <u>https://marketpublishers.com/r/G38044764C3EN.html</u>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name: Last name: Email: Company: Address: City: Zip code: Country: Tel: Fax: Your message:

\*\*All fields are required

Custumer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <u>https://marketpublishers.com/docs/terms.html</u>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970



Global Interactive Voice Response (IVR) System Sales Market Report Forecast 2017-2021