

Quality Management Analysis at Kuwait Airways

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Abstracts

Kuwait Airways is Kuwait's national carrier with its headquarters located at the International Airport of Kuwait, which is at the South of Kuwait City on a distance of 15.5 km. The airline operates across various continents including North America, South East Asia, Europe, Indian Subcontinent and the Middle East. It is a well renowned airline. The carrier was founded by a team of businesspersons from Kuwait in the year 1953 (Kassem and Habib, 1989). As of February of 2017, the company is now owned by the Kuwaiti government. The CEO and chairperson of the company is Rasha Al-Roumi, appointed in February of 2017. In this report the quality management analysis for Kuwait airways is conducted in detail. (Continued...) wordcount of report: 1800 words

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