

The Importance of Atmospherics in Retail Industry

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Abstracts

The main features and attributes that catch the attention of customers to entre the store are known as atmospherics. These atmospherics are made to impact the mood of customers so they can purchase quickly. The layout of store, level of noise, atmospheric conditions, beautification, adornment and lighting are some example of atmospherics. By using these features excellently, a company can distinguish itself from other competitors. Atmospherics are considered significantly important in retailing industry. These attributes have positive influence on the prosperity and profitability of retail industry. The branding structure and overall image of retail industry is exclusively impacted by these features and attributes. The word 'atmospherics' is very old as the worth of making an appealing and attractive environment for potential customers is not latest. Zimmerman suggested using various features in order to attain attention of customers in 1946. He recommended that using different colors and fragrances will have a positive influence on the profitability of retailing industry. The customers feel satisfaction during shopping in excellent atmosphere. Recently, a number of retailers have started to use million of dollars every year on planning, designing, and renovations. The procedure of changing factors of the outer atmosphere in a try to impact the behavior of customers is known as atmospherics. The perceptions and impressions of customers are widely influenced by these features. For making goodwill and attaining market share, atmospherics is considered best tool. Cont... (1500 words of this Report)



Contents

Retail Atmospherics Examples Importance of Atmospherics Conclusion References



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