

Continuous Improvement (CI) Report on ZAIN telecommunication company Kuwait

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Abstracts

A detailed report on 1500 words for Continuous Improvement of selected company-
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Contents

Introduction

Plan for continuous improvement system

What is continuous improvement?

What is the relationship between continuous improvement and quality assurance?

What is organizational continuous improvement system? Indicate what system and technology would be used to review and monitor the progress of your process?

What are the principles of continuous improvement?

Describe what key principles or culture would be adopted by organization?

How would customer service improve as a result of your IC improvement and process in your organization?

Continuous Improvement Process

How can services implement improvements in a structured manner?

Plan the improvement

Implement the improvement

Evaluate success of the improvement activity

Decide next steps

Manage the record and record of work performance

Plan for continuous Improvement

References

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