

# **Enterprise Social Software (ESS) Market - Small Business Outlook (2016-20)**

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## **Abstracts**

It is a known fact that businesses are growing worldwide and are seeking new technologies to simplify their operations. Along with this, companies are concentrating on improving their social media profile. And as a part of this, organizations especially large enterprises are investing in social media tools like Enterprise social software to provide employees with a social networking medium to share information and data internally. Use of enterprise social software would enable companies to maintain transparency within the organization and would also enhance the productivity of organizations.

Enterprise social software would save the time and resources of the organization as the employees can share information in real time and avoid sending e-mails to each and every individual.

This report presents interpretative and easy-to-understand facts on how the current enterprise social software market is segmented based on end-user, verticals, deployment type and geographies. It cuts through several facets of the enterprise social software market such as market size, market share for each segment, the drivers and constraints of enterprise social software marketplace. It also throws light on various verticals where ESS is being rigorously implemented and the deployment type that is being preferred. Report also provides information on the challenges and opportunities that lie ahead for these solutions.

## Contents

### **1. INTRODUCTION**

- 1.1. Report Description
- 1.2. Objective
- 1.3. Scope of the Research
- 1.4. Regions Covered
- 1.5. Key Takeaways
- 1.6. Key Stakeholders
- 1.7. Key Terminologies
- 1.8. List of Abbreviations

### **2. EXECUTIVE SUMMARY**

- 2.1. Executive Overview

### **3. RESEARCH AND FORECASTING**

- 3.1. Research Methodology
- 3.2. Forecasting Methodology

### **4. INDUSTRY LANDSCAPE**

- 4.1. Market Size and Growth
- 4.2. Competitive Landscape
- 4.3. Market Share
- 4.4. Company Classification
- 4.5. Region Outlook
- 4.6. Market Metrics
- 4.7. Porter's Five Forces Model
- 4.8. Key Drivers Analysis
- 4.9. Key Constraints Analysis
- 4.10. Key Opportunities Identified
- 4.11. Key Challenges Identified

### **5. MARKET SEGMENTATION**

- 5.1 End User

## 5.1.1 Small Business

### 5.1.1.1. Market Size and Forecasting

### 5.1.1.2. Key Drivers Analysis

### 5.1.1.3. Key Constraints Analysis

### 5.1.1.4. Key Opportunities Identified

### 5.1.1.5. Key Challenges Identified

### 5.1.1.6. Sub Segments

#### 5.1.1.6.1 Europe

#### 5.1.1.6.2 APAC

#### 5.1.1.6.3 South America

### 5.1.1.3 ROW

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