

United States Contact Center Market Report 2017

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Abstracts

In this report, the United States Contact Center market is valued at USD XX million in 2016 and is expected to reach USD XX million by the end of 2022, growing at a CAGR of XX% between 2016 and 2022.

Geographically, this report splits the United States market into seven regions:

The West

Southwest

The Middle Atlantic

New England

The South

The Midwest

with sales (volume), revenue (value), market share and growth rate of Contact Center in these regions, from 2012 to 2022 (forecast).

United States Contact Center market competition by top manufacturers/players, with Contact Center sales volume, price, revenue (Million USD) and market share for each manufacturer/player; the top players including

Alcatel-Lucent

Avaya

Cisco Systems

Huawei Technologies

3CLogic

8x8

Aastra

Altitude Software

Aspect Software

Connect First

Convergys

CRMXchange

Enghouse Interactive

Five9

Fujitsu

Genesys

HP

Incontact

Interactive Intelligence

Mitel Networks

NEC

Noble Systems

Oracle

Presence Technology

SAP

ShoreTel

On the basis of product, this report displays the production, revenue, price, market share and growth rate of each type, primarily split into

IVR

IP PBX

Voice Mail Software

On the basis on the end users/applications, this report focuses on the status and outlook for major applications/end users, sales volume, market share and growth rate of Contact Center for each application, including

Government Unit

Military

Business

Other

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