

# **Global Speech Analytics Market Research Report 2016**

https://marketpublishers.com/r/G1264A1A86BEN.html Date: January 2017 Pages: 107 Price: US\$ 2,900.00 (Single User License) ID: G1264A1A86BEN

# **Abstracts**

#### Notes:

Global

Production, means the output of Speech Analytics

Revenue, means the sales value of Speech Analytics

This report studies Speech Analytics in Global market, especially in North America, Europe, China, Japan, Southeast Asia and India, focuses on top manufacturers in global market, with production, price, revenue and market share for each manufacturer, covering

Interactive Intelligence Group
NICE Systems
Verint Systems
Avaya
Genesys
Hewlett-Packard Enterprise
inContact
Calabrio
CallMiner
Speech Analytics Market Research Report 2016



ClaraBridge

Market Segment by Regions, this report splits Global into several key Regions, with production, consumption, revenue, market share and growth rate of Speech Analytics in these regions, from 2011 to 2021 (forecast), like

North America Europe China Japan Southeast Asia

India

Split by product type, with production, revenue, price, market share and growth rate of each type, can be divided into

On- Remise

Cloud

Split by application, this report focuses on consumption, market share and growth rate of Speech Analytics in each application, can be divided into

Telecom

IT

Outsourcing

Others





# Contents

Global Speech Analytics Market Research Report 2016

## 1 SPEECH ANALYTICS MARKET OVERVIEW

- 1.1 Product Overview and Scope of Speech Analytics
- 1.2 Speech Analytics Segment by Type
- 1.2.1 Global Production Market Share of Speech Analytics by Type in 2015
- 1.2.2 On- Remise
- 1.2.3 Cloud
- 1.3 Speech Analytics Segment by Application
- 1.3.1 Speech Analytics Consumption Market Share by Application in 2015
- 1.3.2 Telecom
- 1.3.3 IT
- 1.3.4 Outsourcing
- 1.3.5 Others
- 1.4 Speech Analytics Market by Region
  - 1.4.1 North America Status and Prospect (2011-2021)
  - 1.4.2 Europe Status and Prospect (2011-2021)
  - 1.4.3 China Status and Prospect (2011-2021)
  - 1.4.4 Japan Status and Prospect (2011-2021)
- 1.4.5 Southeast Asia Status and Prospect (2011-2021)
- 1.4.6 India Status and Prospect (2011-2021)
- 1.5 Global Market Size (Value) of Speech Analytics (2011-2021)

# 2 GLOBAL SPEECH ANALYTICS MARKET COMPETITION BY MANUFACTURERS

- 2.1 Global Speech Analytics Production and Share by Manufacturers (2015 and 2016)
- 2.2 Global Speech Analytics Revenue and Share by Manufacturers (2015 and 2016)
- 2.3 Global Speech Analytics Average Price by Manufacturers (2015 and 2016)

2.4 Manufacturers Speech Analytics Manufacturing Base Distribution, Sales Area and Product Type

- 2.5 Speech Analytics Market Competitive Situation and Trends
  - 2.5.1 Speech Analytics Market Concentration Rate
  - 2.5.2 Speech Analytics Market Share of Top 3 and Top 5 Manufacturers
  - 2.5.3 Mergers & Acquisitions, Expansion

# **3 GLOBAL SPEECH ANALYTICS PRODUCTION, REVENUE (VALUE) BY REGION**



### (2011-2016)

3.1 Global Speech Analytics Production by Region (2011-2016)

3.2 Global Speech Analytics Production Market Share by Region (2011-2016)

3.3 Global Speech Analytics Revenue (Value) and Market Share by Region (2011-2016)

3.4 Global Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)3.5 North America Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

3.6 Europe Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

3.7 China Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

3.8 Japan Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)3.9 Southeast Asia Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

3.10 India Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

# 4 GLOBAL SPEECH ANALYTICS SUPPLY (PRODUCTION), CONSUMPTION, EXPORT, IMPORT BY REGIONS (2011-2016)

4.1 Global Speech Analytics Consumption by Regions (2011-2016)

4.2 North America Speech Analytics Production, Consumption, Export, Import by Regions (2011-2016)

4.3 Europe Speech Analytics Production, Consumption, Export, Import by Regions (2011-2016)

4.4 China Speech Analytics Production, Consumption, Export, Import by Regions (2011-2016)

4.5 Japan Speech Analytics Production, Consumption, Export, Import by Regions (2011-2016)

4.6 Southeast Asia Speech Analytics Production, Consumption, Export, Import by Regions (2011-2016)

4.7 India Speech Analytics Production, Consumption, Export, Import by Regions (2011-2016)

# 5 GLOBAL SPEECH ANALYTICS PRODUCTION, REVENUE (VALUE), PRICE TREND BY TYPE

5.1 Global Speech Analytics Production and Market Share by Type (2011-2016)5.2 Global Speech Analytics Revenue and Market Share by Type (2011-2016)



- 5.3 Global Speech Analytics Price by Type (2011-2016)
- 5.4 Global Speech Analytics Production Growth by Type (2011-2016)

### 6 GLOBAL SPEECH ANALYTICS MARKET ANALYSIS BY APPLICATION

- 6.1 Global Speech Analytics Consumption and Market Share by Application
- (2011-2016)
- 6.2 Global Speech Analytics Consumption Growth Rate by Application (2011-2016)
- 6.3 Market Drivers and Opportunities
- 6.3.1 Potential Applications
- 6.3.2 Emerging Markets/Countries

## 7 GLOBAL SPEECH ANALYTICS MANUFACTURERS PROFILES/ANALYSIS

- 7.1 Interactive Intelligence Group
  - 7.1.1 Company Basic Information, Manufacturing Base and Its Competitors
  - 7.1.2 Speech Analytics Product Type, Application and Specification
  - 7.1.2.1 Type I
  - 7.1.2.2 Type II

7.1.3 Interactive Intelligence Group Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.1.4 Main Business/Business Overview

7.2 NICE Systems

7.2.1 Company Basic Information, Manufacturing Base and Its Competitors

7.2.2 Speech Analytics Product Type, Application and Specification

7.2.2.1 Type I

7.2.2.2 Type II

7.2.3 NICE Systems Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.2.4 Main Business/Business Overview

7.3 Verint Systems

7.3.1 Company Basic Information, Manufacturing Base and Its Competitors

7.3.2 Speech Analytics Product Type, Application and Specification

- 7.3.2.1 Type I
- 7.3.2.2 Type II

7.3.3 Verint Systems Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

- 7.3.4 Main Business/Business Overview
- 7.4 Avaya



7.4.1 Company Basic Information, Manufacturing Base and Its Competitors

7.4.2 Speech Analytics Product Type, Application and Specification

7.4.2.1 Type I

7.4.2.2 Type II

7.4.3 Avaya Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.4.4 Main Business/Business Overview

7.5 Genesys

7.5.1 Company Basic Information, Manufacturing Base and Its Competitors

7.5.2 Speech Analytics Product Type, Application and Specification

7.5.2.1 Type I

7.5.2.2 Type II

7.5.3 Genesys Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.5.4 Main Business/Business Overview

7.6 Hewlett-Packard Enterprise

7.6.1 Company Basic Information, Manufacturing Base and Its Competitors

7.6.2 Speech Analytics Product Type, Application and Specification

7.6.2.1 Type I

7.6.2.2 Type II

7.6.3 Hewlett-Packard Enterprise Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.6.4 Main Business/Business Overview

7.7 inContact

7.7.1 Company Basic Information, Manufacturing Base and Its Competitors

7.7.2 Speech Analytics Product Type, Application and Specification

7.7.2.1 Type I

7.7.2.2 Type II

7.7.3 inContact Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.7.4 Main Business/Business Overview

7.8 Calabrio

7.8.1 Company Basic Information, Manufacturing Base and Its Competitors

7.8.2 Speech Analytics Product Type, Application and Specification

7.8.2.1 Type I

7.8.2.2 Type II

7.8.3 Calabrio Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.8.4 Main Business/Business Overview



7.9 CallMiner

- 7.9.1 Company Basic Information, Manufacturing Base and Its Competitors
- 7.9.2 Speech Analytics Product Type, Application and Specification
  - 7.9.2.1 Type I
  - 7.9.2.2 Type II

7.9.3 CallMiner Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

- 7.9.4 Main Business/Business Overview
- 7.10 ClaraBridge
  - 7.10.1 Company Basic Information, Manufacturing Base and Its Competitors
  - 7.10.2 Speech Analytics Product Type, Application and Specification
  - 7.10.2.1 Type I
  - 7.10.2.2 Type II

7.10.3 ClaraBridge Speech Analytics Production, Revenue, Price and Gross Margin (2015 and 2016)

7.10.4 Main Business/Business Overview

# **8 SPEECH ANALYTICS MANUFACTURING COST ANALYSIS**

- 8.1 Speech Analytics Key Raw Materials Analysis
- 8.1.1 Key Raw Materials
- 8.1.2 Price Trend of Key Raw Materials
- 8.1.3 Key Suppliers of Raw Materials
- 8.1.4 Market Concentration Rate of Raw Materials
- 8.2 Proportion of Manufacturing Cost Structure
  - 8.2.1 Raw Materials
  - 8.2.2 Labor Cost
  - 8.2.3 Manufacturing Expenses
- 8.3 Manufacturing Process Analysis of Speech Analytics

## 9 INDUSTRIAL CHAIN, SOURCING STRATEGY AND DOWNSTREAM BUYERS

- 9.1 Speech Analytics Industrial Chain Analysis
- 9.2 Upstream Raw Materials Sourcing
- 9.3 Raw Materials Sources of Speech Analytics Major Manufacturers in 2015
- 9.4 Downstream Buyers

## **10 MARKETING STRATEGY ANALYSIS, DISTRIBUTORS/TRADERS**



- 10.1 Marketing Channel
  - 10.1.1 Direct Marketing
  - 10.1.2 Indirect Marketing
  - 10.1.3 Marketing Channel Development Trend
- 10.2 Market Positioning
  - 10.2.1 Pricing Strategy
  - 10.2.2 Brand Strategy
  - 10.2.3 Target Client
- 10.3 Distributors/Traders List

## 11 MARKET EFFECT FACTORS ANALYSIS

- 11.1 Technology Progress/Risk
- 11.1.1 Substitutes Threat
- 11.1.2 Technology Progress in Related Industry
- 11.2 Consumer Needs/Customer Preference Change
- 11.3 Economic/Political Environmental Change

## 12 GLOBAL SPEECH ANALYTICS MARKET FORECAST (2016-2021)

12.1 Global Speech Analytics Production, Revenue Forecast (2016-2021)

12.2 Global Speech Analytics Production, Consumption Forecast by Regions (2016-2021)

- 12.3 Global Speech Analytics Production Forecast by Type (2016-2021)
- 12.4 Global Speech Analytics Consumption Forecast by Application (2016-2021)
- 12.5 Speech Analytics Price Forecast (2016-2021)

## 13 RESEARCH FINDINGS AND CONCLUSION

#### **14 APPENDIX**

Disclosure Section Research Methodology Data Source Disclaimer

The report requires updating with new data and is sent in 2-3 business days after order is placed.



# **List Of Tables**

#### LIST OF TABLES AND FIGURES

Figure Picture of Speech Analytics

Figure Global Production Market Share of Speech Analytics by Type in 2015

Figure Product Picture of On- Remise

Table Major Manufacturers of On- Remise

Figure Product Picture of Cloud

Table Major Manufacturers of Cloud

Table Speech Analytics Consumption Market Share by Application in 2015

Figure Telecom Examples

Figure IT Examples

Figure Outsourcing Examples

Figure Others Examples

Figure North America Speech Analytics Revenue (Million USD) and Growth Rate (2011-2021)

Figure Europe Speech Analytics Revenue (Million USD) and Growth Rate (2011-2021) Figure China Speech Analytics Revenue (Million USD) and Growth Rate (2011-2021) Figure Japan Speech Analytics Revenue (Million USD) and Growth Rate (2011-2021) Figure Southeast Asia Speech Analytics Revenue (Million USD) and Growth Rate (2011-2021)

Figure India Speech Analytics Revenue (Million USD) and Growth Rate (2011-2021) Figure Global Speech Analytics Revenue (Million UDS) and Growth Rate (2011-2021) Table Global Speech Analytics Capacity of Key Manufacturers (2015 and 2016) Table Global Speech Analytics Capacity Market Share by Manufacturers (2015 and 2016)

Figure Global Speech Analytics Capacity of Key Manufacturers in 2015 Figure Global Speech Analytics Capacity of Key Manufacturers in 2016

Table Global Speech Analytics Production of Key Manufacturers (2015 and 2016)

Table Global Speech Analytics Production Share by Manufacturers (2015 and 2016)

Figure 2015 Speech Analytics Production Share by Manufacturers

Figure 2016 Speech Analytics Production Share by Manufacturers

Table Global Speech Analytics Revenue (Million USD) by Manufacturers (2015 and 2016)

Table Global Speech Analytics Revenue Share by Manufacturers (2015 and 2016)

Table 2015 Global Speech Analytics Revenue Share by Manufacturers

Table 2016 Global Speech Analytics Revenue Share by Manufacturers

Table Global Market Speech Analytics Average Price of Key Manufacturers (2015 and



#### 2016)

Figure Global Market Speech Analytics Average Price of Key Manufacturers in 2015 Table Manufacturers Speech Analytics Manufacturing Base Distribution and Sales Area Table Manufacturers Speech Analytics Product Type Figure Speech Analytics Market Share of Top 3 Manufacturers Figure Speech Analytics Market Share of Top 5 Manufacturers Table Global Speech Analytics Capacity by Regions (2011-2016) Figure Global Speech Analytics Capacity Market Share by Regions (2011-2016) Figure Global Speech Analytics Capacity Market Share by Regions (2011-2016) Figure 2015 Global Speech Analytics Capacity Market Share by Regions Table Global Speech Analytics Production by Regions (2011-2016) Figure Global Speech Analytics Production and Market Share by Regions (2011-2016) Figure Global Speech Analytics Production Market Share by Regions (2011-2016) Figure 2015 Global Speech Analytics Production Market Share by Regions Table Global Speech Analytics Revenue by Regions (2011-2016) Table Global Speech Analytics Revenue Market Share by Regions (2011-2016) Table 2015 Global Speech Analytics Revenue Market Share by Regions Table Global Speech Analytics Production, Revenue, Price and Gross Margin (2011 - 2016)Table North America Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)Table Europe Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)Table China Speech Analytics Production, Revenue, Price and Gross Margin (2011 - 2016)Table Japan Speech Analytics Production, Revenue, Price and Gross Margin (2011 - 2016)Table Southeast Asia Speech Analytics Production, Revenue, Price and Gross Margin (2011 - 2016)Table India Speech Analytics Production, Revenue, Price and Gross Margin (2011 - 2016)Table Global Speech Analytics Consumption Market by Regions (2011-2016) Table Global Speech Analytics Consumption Market Share by Regions (2011-2016) Figure Global Speech Analytics Consumption Market Share by Regions (2011-2016) Figure 2015 Global Speech Analytics Consumption Market Share by Regions Table North America Speech Analytics Production, Consumption, Import & Export (2011 - 2016)Table Europe Speech Analytics Production, Consumption, Import & Export (2011-2016) Table China Speech Analytics Production, Consumption, Import & Export (2011-2016)



Table Japan Speech Analytics Production, Consumption, Import & Export (2011-2016) Table Southeast Asia Speech Analytics Production, Consumption, Import & Export (2011-2016)

Table India Speech Analytics Production, Consumption, Import & Export (2011-2016) Table Global Speech Analytics Production by Type (2011-2016) Table Global Speech Analytics Production Share by Type (2011-2016) Figure Production Market Share of Speech Analytics by Type (2011-2016) Figure 2015 Production Market Share of Speech Analytics by Type Table Global Speech Analytics Revenue by Type (2011-2016) Table Global Speech Analytics Revenue Share by Type (2011-2016) Figure Production Revenue Share of Speech Analytics by Type (2011-2016) Figure 2015 Revenue Market Share of Speech Analytics by Type Table Global Speech Analytics Price by Type (2011-2016) Figure Global Speech Analytics Production Growth by Type (2011-2016) Table Global Speech Analytics Consumption by Application (2011-2016) Table Global Speech Analytics Consumption Market Share by Application (2011-2016) Figure Global Speech Analytics Consumption Market Share by Application in 2015 Table Global Speech Analytics Consumption Growth Rate by Application (2011-2016) Figure Global Speech Analytics Consumption Growth Rate by Application (2011-2016) Table Interactive Intelligence Group Basic Information, Manufacturing Base, Sales Area and Its Competitors Table Interactive Intelligence Group Speech Analytics Production, Revenue, Price and

Gross Margin (2011-2016)

Figure Interactive Intelligence Group Speech Analytics Market Share (2011-2016) Table NICE Systems Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table NICE Systems Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

Figure NICE Systems Speech Analytics Market Share (2011-2016)

Table Verint Systems Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table Verint Systems Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

Figure Verint Systems Speech Analytics Market Share (2011-2016)

Table Avaya Basic Information, Manufacturing Base, Sales Area and Its CompetitorsTable Avaya Speech Analytics Production, Revenue, Price and Gross Margin

(2011-2016)

Figure Avaya Speech Analytics Market Share (2011-2016)

Table Genesys Basic Information, Manufacturing Base, Sales Area and Its Competitors



Table Genesys Speech Analytics Production, Revenue, Price and Gross Margin(2011-2016)

Figure Genesys Speech Analytics Market Share (2011-2016)

Table Hewlett-Packard Enterprise Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table Hewlett-Packard Enterprise Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

Figure Hewlett-Packard Enterprise Speech Analytics Market Share (2011-2016) Table inContact Basic Information, Manufacturing Base, Sales Area and Its Competitors Table inContact Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

Figure inContact Speech Analytics Market Share (2011-2016)

Table Calabrio Basic Information, Manufacturing Base, Sales Area and Its Competitors Table Calabrio Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

Figure Calabrio Speech Analytics Market Share (2011-2016)

Table CallMiner Basic Information, Manufacturing Base, Sales Area and Its Competitors Table CallMiner Speech Analytics Production, Revenue, Price and Gross Margin

(2011-2016)

Figure CallMiner Speech Analytics Market Share (2011-2016)

Table ClaraBridge Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table ClaraBridge Speech Analytics Production, Revenue, Price and Gross Margin (2011-2016)

Figure ClaraBridge Speech Analytics Market Share (2011-2016)

Table Production Base and Market Concentration Rate of Raw Material

Figure Price Trend of Key Raw Materials

Table Key Suppliers of Raw Materials

Figure Manufacturing Cost Structure of Speech Analytics

Figure Manufacturing Process Analysis of Speech Analytics

Figure Speech Analytics Industrial Chain Analysis

Table Raw Materials Sources of Speech Analytics Major Manufacturers in 2015

Table Major Buyers of Speech Analytics

Table Distributors/Traders List

Figure Global Speech Analytics Production and Growth Rate Forecast (2016-2021)

Figure Global Speech Analytics Revenue and Growth Rate Forecast (2016-2021)

Table Global Speech Analytics Production Forecast by Regions (2016-2021)

Table Global Speech Analytics Consumption Forecast by Regions (2016-2021)

 Table Global Speech Analytics Production Forecast by Type (2016-2021)



Table Global Speech Analytics Consumption Forecast by Application (2016-2021)



#### I would like to order

Product name: Global Speech Analytics Market Research Report 2016 Product link: <u>https://marketpublishers.com/r/G1264A1A86BEN.html</u> Price: US\$ 2,900.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service: info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <u>https://marketpublishers.com/r/G1264A1A86BEN.html</u>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name: Last name: Email: Company: Address: City: Zip code: Country: Tel: Fax: Your message:

\*\*All fields are required

Custumer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <u>https://marketpublishers.com/docs/terms.html</u>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970