

# Global Service Desk Solutions Market Size, Status and Forecast 2020-2026

https://marketpublishers.com/r/G63630B50289EN.html

Date: May 2020 Pages: 131 Price: US\$ 3,900.00 (Single User License) ID: G63630B50289EN

# Abstracts

This report focuses on the global Service Desk Solutions status, future forecast, growth opportunity, key market and key players. The study objectives are to present the Service Desk Solutions development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

The key players covered in this study

Samanage

Freshservice

ManageEngine ServiceDesk

JIRA Service Desk

Zendesk

Track-It!

BMC Remedy 9

**Cherwell IT Service Management** 

Agiloft

Re:Desk



#### ServiceNow

GoToAssist

Spiceworks

EasyVista

Wolken

#### Market segment by Type, the product can be split into

Cloud based

On Premise

## Market segment by Application, split into

Healthcare

IT support

Education

Others

## Market segment by Regions/Countries, this report covers

North America

Europe

China

Japan



Southeast Asia

India

Central & South America

The study objectives of this report are:

To analyze global Service Desk Solutions status, future forecast, growth opportunity, key market and key players.

To present the Service Desk Solutions development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

To strategically profile the key players and comprehensively analyze their development plan and strategies.

To define, describe and forecast the market by type, market and key regions.

In this study, the years considered to estimate the market size of Service Desk Solutions are as follows:

History Year: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Year 2020 to 2026

For the data information by region, company, type and application, 2019 is considered as the base year. Whenever data information was unavailable for the base year, the prior year has been considered.



# Contents

#### **1 REPORT OVERVIEW**

- 1.1 Study Scope
- 1.2 Key Market Segments
- 1.3 Players Covered: Ranking by Service Desk Solutions Revenue
- 1.4 Market Analysis by Type
- 1.4.1 Global Service Desk Solutions Market Size Growth Rate by Type: 2020 VS 2026
- 1.4.2 Cloud based
- 1.4.3 On Premise
- 1.5 Market by Application
- 1.5.1 Global Service Desk Solutions Market Share by Application: 2020 VS 2026
- 1.5.2 Healthcare
- 1.5.3 IT support
- 1.5.4 Education
- 1.5.5 Others
- 1.6 Study Objectives
- 1.7 Years Considered

## 2 GLOBAL GROWTH TRENDS BY REGIONS

- 2.1 Service Desk Solutions Market Perspective (2015-2026)
- 2.2 Service Desk Solutions Growth Trends by Regions
  - 2.2.1 Service Desk Solutions Market Size by Regions: 2015 VS 2020 VS 2026
  - 2.2.2 Service Desk Solutions Historic Market Share by Regions (2015-2020)
- 2.2.3 Service Desk Solutions Forecasted Market Size by Regions (2021-2026)
- 2.3 Industry Trends and Growth Strategy
  - 2.3.1 Market Top Trends
  - 2.3.2 Market Drivers
  - 2.3.3 Market Challenges
  - 2.3.4 Porter's Five Forces Analysis
  - 2.3.5 Service Desk Solutions Market Growth Strategy
  - 2.3.6 Primary Interviews with Key Service Desk Solutions Players (Opinion Leaders)

## **3 COMPETITION LANDSCAPE BY KEY PLAYERS**

- 3.1 Global Top Service Desk Solutions Players by Market Size
  - 3.1.1 Global Top Service Desk Solutions Players by Revenue (2015-2020)



3.1.2 Global Service Desk Solutions Revenue Market Share by Players (2015-2020)

3.1.3 Global Service Desk Solutions Market Share by Company Type (Tier 1, Tier 2 and Tier 3)

3.2 Global Service Desk Solutions Market Concentration Ratio

3.2.1 Global Service Desk Solutions Market Concentration Ratio (CR5 and HHI)

3.2.2 Global Top 10 and Top 5 Companies by Service Desk Solutions Revenue in 2019

3.3 Service Desk Solutions Key Players Head office and Area Served

3.4 Key Players Service Desk Solutions Product Solution and Service

3.5 Date of Enter into Service Desk Solutions Market

3.6 Mergers & Acquisitions, Expansion Plans

## 4 BREAKDOWN DATA BY TYPE (2015-2026)

4.1 Global Service Desk Solutions Historic Market Size by Type (2015-2020)

4.2 Global Service Desk Solutions Forecasted Market Size by Type (2021-2026)

# **5 SERVICE DESK SOLUTIONS BREAKDOWN DATA BY APPLICATION (2015-2026)**

- 5.1 Global Service Desk Solutions Market Size by Application (2015-2020)
- 5.2 Global Service Desk Solutions Forecasted Market Size by Application (2021-2026)

## 6 NORTH AMERICA

- 6.1 North America Service Desk Solutions Market Size (2015-2020)
- 6.2 Service Desk Solutions Key Players in North America (2019-2020)
- 6.3 North America Service Desk Solutions Market Size by Type (2015-2020)
- 6.4 North America Service Desk Solutions Market Size by Application (2015-2020)

## 7 EUROPE

- 7.1 Europe Service Desk Solutions Market Size (2015-2020)
- 7.2 Service Desk Solutions Key Players in Europe (2019-2020)
- 7.3 Europe Service Desk Solutions Market Size by Type (2015-2020)
- 7.4 Europe Service Desk Solutions Market Size by Application (2015-2020)

#### 8 CHINA

8.1 China Service Desk Solutions Market Size (2015-2020)



- 8.2 Service Desk Solutions Key Players in China (2019-2020)
- 8.3 China Service Desk Solutions Market Size by Type (2015-2020)
- 8.4 China Service Desk Solutions Market Size by Application (2015-2020)

#### 9 JAPAN

- 9.1 Japan Service Desk Solutions Market Size (2015-2020)
- 9.2 Service Desk Solutions Key Players in Japan (2019-2020)
- 9.3 Japan Service Desk Solutions Market Size by Type (2015-2020)
- 9.4 Japan Service Desk Solutions Market Size by Application (2015-2020)

#### **10 SOUTHEAST ASIA**

- 10.1 Southeast Asia Service Desk Solutions Market Size (2015-2020)
- 10.2 Service Desk Solutions Key Players in Southeast Asia (2019-2020)
- 10.3 Southeast Asia Service Desk Solutions Market Size by Type (2015-2020)
- 10.4 Southeast Asia Service Desk Solutions Market Size by Application (2015-2020)

## 11 INDIA

- 11.1 India Service Desk Solutions Market Size (2015-2020)
- 11.2 Service Desk Solutions Key Players in India (2019-2020)
- 11.3 India Service Desk Solutions Market Size by Type (2015-2020)
- 11.4 India Service Desk Solutions Market Size by Application (2015-2020)

## **12 CENTRAL & SOUTH AMERICA**

12.1 Central & South America Service Desk Solutions Market Size (2015-2020)
12.2 Service Desk Solutions Key Players in Central & South America (2019-2020)
12.3 Central & South America Service Desk Solutions Market Size by Type (2015-2020)
12.4 Central & South America Service Desk Solutions Market Size by Application
(2015-2020)

# **13 KEY PLAYERS PROFILES**

#### 13.1 Samanage

- 13.1.1 Samanage Company Details
- 13.1.2 Samanage Business Overview and Its Total Revenue
- 13.1.3 Samanage Service Desk Solutions Introduction



- 13.1.4 Samanage Revenue in Service Desk Solutions Business (2015-2020))
- 13.1.5 Samanage Recent Development
- 13.2 Freshservice
  - 13.2.1 Freshservice Company Details
  - 13.2.2 Freshservice Business Overview and Its Total Revenue
  - 13.2.3 Freshservice Service Desk Solutions Introduction
  - 13.2.4 Freshservice Revenue in Service Desk Solutions Business (2015-2020)
  - 13.2.5 Freshservice Recent Development
- 13.3 ManageEngine ServiceDesk
  - 13.3.1 ManageEngine ServiceDesk Company Details
  - 13.3.2 ManageEngine ServiceDesk Business Overview and Its Total Revenue
- 13.3.3 ManageEngine ServiceDesk Service Desk Solutions Introduction
- 13.3.4 ManageEngine ServiceDesk Revenue in Service Desk Solutions Business (2015-2020)
- 13.3.5 ManageEngine ServiceDesk Recent Development
- 13.4 JIRA Service Desk
  - 13.4.1 JIRA Service Desk Company Details
  - 13.4.2 JIRA Service Desk Business Overview and Its Total Revenue
  - 13.4.3 JIRA Service Desk Service Desk Solutions Introduction
  - 13.4.4 JIRA Service Desk Revenue in Service Desk Solutions Business (2015-2020)
- 13.4.5 JIRA Service Desk Recent Development
- 13.5 Zendesk
  - 13.5.1 Zendesk Company Details
- 13.5.2 Zendesk Business Overview and Its Total Revenue
- 13.5.3 Zendesk Service Desk Solutions Introduction
- 13.5.4 Zendesk Revenue in Service Desk Solutions Business (2015-2020)
- 13.5.5 Zendesk Recent Development
- 13.6 Track-It!
  - 13.6.1 Track-It! Company Details
  - 13.6.2 Track-It! Business Overview and Its Total Revenue
  - 13.6.3 Track-It! Service Desk Solutions Introduction
  - 13.6.4 Track-It! Revenue in Service Desk Solutions Business (2015-2020)
- 13.6.5 Track-It! Recent Development
- 13.7 BMC Remedy
- 13.7.1 BMC Remedy 9 Company Details
- 13.7.2 BMC Remedy 9 Business Overview and Its Total Revenue
- 13.7.3 BMC Remedy 9 Service Desk Solutions Introduction
- 13.7.4 BMC Remedy 9 Revenue in Service Desk Solutions Business (2015-2020)
- 13.7.5 BMC Remedy 9 Recent Development



- 13.8 Cherwell IT Service Management
- 13.8.1 Cherwell IT Service Management Company Details
- 13.8.2 Cherwell IT Service Management Business Overview and Its Total Revenue
- 13.8.3 Cherwell IT Service Management Service Desk Solutions Introduction

13.8.4 Cherwell IT Service Management Revenue in Service Desk Solutions Business (2015-2020)

13.8.5 Cherwell IT Service Management Recent Development

## 13.9 Agiloft

- 13.9.1 Agiloft Company Details
- 13.9.2 Agiloft Business Overview and Its Total Revenue
- 13.9.3 Agiloft Service Desk Solutions Introduction
- 13.9.4 Agiloft Revenue in Service Desk Solutions Business (2015-2020)
- 13.9.5 Agiloft Recent Development

#### 13.10 Re:Desk

- 13.10.1 Re:Desk Company Details
- 13.10.2 Re:Desk Business Overview and Its Total Revenue
- 13.10.3 Re:Desk Service Desk Solutions Introduction
- 13.10.4 Re:Desk Revenue in Service Desk Solutions Business (2015-2020)
- 13.10.5 Re:Desk Recent Development
- 13.11 ServiceNow
- 10.11.1 ServiceNow Company Details
- 10.11.2 ServiceNow Business Overview and Its Total Revenue
- 10.11.3 ServiceNow Service Desk Solutions Introduction
- 10.11.4 ServiceNow Revenue in Service Desk Solutions Business (2015-2020)
- 10.11.5 ServiceNow Recent Development

#### 13.12 GoToAssist

- 10.12.1 GoToAssist Company Details
- 10.12.2 GoToAssist Business Overview and Its Total Revenue
- 10.12.3 GoToAssist Service Desk Solutions Introduction
- 10.12.4 GoToAssist Revenue in Service Desk Solutions Business (2015-2020)
- 10.12.5 GoToAssist Recent Development

#### 13.13 Spiceworks

- 10.13.1 Spiceworks Company Details
- 10.13.2 Spiceworks Business Overview and Its Total Revenue
- 10.13.3 Spiceworks Service Desk Solutions Introduction
- 10.13.4 Spiceworks Revenue in Service Desk Solutions Business (2015-2020)
- 10.13.5 Spiceworks Recent Development
- 13.14 EasyVista
- 10.14.1 EasyVista Company Details



- 10.14.2 EasyVista Business Overview and Its Total Revenue
- 10.14.3 EasyVista Service Desk Solutions Introduction
- 10.14.4 EasyVista Revenue in Service Desk Solutions Business (2015-2020)
- 10.14.5 EasyVista Recent Development
- 13.15 Wolken
  - 10.15.1 Wolken Company Details
  - 10.15.2 Wolken Business Overview and Its Total Revenue
- 10.15.3 Wolken Service Desk Solutions Introduction
- 10.15.4 Wolken Revenue in Service Desk Solutions Business (2015-2020)
- 10.15.5 Wolken Recent Development

#### 14 ANALYST'S VIEWPOINTS/CONCLUSIONS

#### **15 APPENDIX**

- 15.1 Research Methodology
  - 15.1.1 Methodology/Research Approach
- 15.1.2 Data Source
- 15.2 Disclaimer
- 15.3 Author Details



# **List Of Tables**

#### LIST OF TABLES

Table 1. Service Desk Solutions Key Market Segments

Table 2. Key Players Covered: Ranking by Service Desk Solutions Revenue

Table 3. Ranking of Global Top Service Desk Solutions Manufacturers by Revenue (US\$ Million) in 2019

Table 4. Global Service Desk Solutions Market Size Growth Rate by Type (US\$ Million): 2020 VS 2026

Table 5. Key Players of Cloud based

Table 6. Key Players of On Premise

Table 7. Global Service Desk Solutions Market Size Growth by Application (US\$ Million): 2020 VS 2026

Table 8. Global Service Desk Solutions Market Size by Regions (US\$ Million): 2020 VS2026

Table 9. Global Service Desk Solutions Market Size by Regions (2015-2020) (US\$ Million)

 Table 10. Global Service Desk Solutions Market Share by Regions (2015-2020)

Table 11. Global Service Desk Solutions Forecasted Market Size by Regions

(2021-2026) (US\$ Million)

 Table 12. Global Service Desk Solutions Market Share by Regions (2021-2026)

Table 13. Market Top Trends

Table 14. Key Drivers: Impact Analysis

Table 15. Key Challenges

Table 16. Service Desk Solutions Market Growth Strategy

Table 17. Main Points Interviewed from Key Service Desk Solutions Players

Table 18. Global Service Desk Solutions Revenue by Players (2015-2020) (Million US\$)

Table 19. Global Service Desk Solutions Market Share by Players (2015-2020)

Table 20. Global Top Service Desk Solutions Players by Company Type (Tier 1, Tier 2

and Tier 3) (based on the Revenue in Service Desk Solutions as of 2019)

Table 21. Global Service Desk Solutions by Players Market Concentration Ratio (CR5 and HHI)

Table 22. Key Players Headquarters and Area Served

Table 23. Key Players Service Desk Solutions Product Solution and Service

Table 24. Date of Enter into Service Desk Solutions Market

Table 25. Mergers & Acquisitions, Expansion Plans

Table 26. Global Service Desk Solutions Market Size by Type (2015-2020) (Million US\$)



Table 27. Global Service Desk Solutions Market Size Share by Type (2015-2020) Table 28. Global Service Desk Solutions Revenue Market Share by Type (2021-2026) Table 29. Global Service Desk Solutions Market Size Share by Application (2015-2020) Table 30. Global Service Desk Solutions Market Size by Application (2015-2020) (Million US\$) Table 31. Global Service Desk Solutions Market Size Share by Application (2021-2026) Table 32. North America Key Players Service Desk Solutions Revenue (2019-2020) (Million US\$) Table 33. North America Key Players Service Desk Solutions Market Share (2019-2020)Table 34. North America Service Desk Solutions Market Size by Type (2015-2020) (Million US\$) Table 35. North America Service Desk Solutions Market Share by Type (2015-2020) Table 36. North America Service Desk Solutions Market Size by Application (2015-2020) (Million US\$) Table 37. North America Service Desk Solutions Market Share by Application (2015 - 2020)Table 38. Europe Key Players Service Desk Solutions Revenue (2019-2020) (Million US\$) Table 39. Europe Key Players Service Desk Solutions Market Share (2019-2020) Table 40. Europe Service Desk Solutions Market Size by Type (2015-2020) (Million US\$) Table 41. Europe Service Desk Solutions Market Share by Type (2015-2020) Table 42. Europe Service Desk Solutions Market Size by Application (2015-2020) (Million US\$) Table 43. Europe Service Desk Solutions Market Share by Application (2015-2020) Table 44. China Key Players Service Desk Solutions Revenue (2019-2020) (Million US\$) Table 45. China Key Players Service Desk Solutions Market Share (2019-2020) Table 46. China Service Desk Solutions Market Size by Type (2015-2020) (Million US\$) Table 47. China Service Desk Solutions Market Share by Type (2015-2020) Table 48. China Service Desk Solutions Market Size by Application (2015-2020) (Million US\$) Table 49. China Service Desk Solutions Market Share by Application (2015-2020) Table 50. Japan Key Players Service Desk Solutions Revenue (2019-2020) (Million US\$) Table 51. Japan Key Players Service Desk Solutions Market Share (2019-2020) Table 52. Japan Service Desk Solutions Market Size by Type (2015-2020) (Million US\$) Table 53. Japan Service Desk Solutions Market Share by Type (2015-2020)



Table 54. Japan Service Desk Solutions Market Size by Application (2015-2020) (Million US\$)

Table 55. Japan Service Desk Solutions Market Share by Application (2015-2020)

Table 56. Southeast Asia Key Players Service Desk Solutions Revenue (2019-2020) (Million US\$)

Table 57. Southeast Asia Key Players Service Desk Solutions Market Share (2019-2020)

Table 58. Southeast Asia Service Desk Solutions Market Size by Type (2015-2020) (Million US\$)

 Table 59. Southeast Asia Service Desk Solutions Market Share by Type (2015-2020)

Table 60. Southeast Asia Service Desk Solutions Market Size by Application (2015-2020) (Million US\$)

Table 61. Southeast Asia Service Desk Solutions Market Share by Application (2015-2020)

Table 62. India Key Players Service Desk Solutions Revenue (2019-2020) (Million US\$) Table 63. India Key Players Service Desk Solutions Market Share (2019-2020)

Table 64. India Service Desk Solutions Market Size by Type (2015-2020) (Million US\$)

Table 65. India Service Desk Solutions Market Share by Type (2015-2020)

Table 66. India Service Desk Solutions Market Size by Application (2015-2020) (Million US\$)

Table 67. India Service Desk Solutions Market Share by Application (2015-2020) Table 68. Central & South America Key Players Service Desk Solutions Revenue (2019-2020) (Million US\$)

Table 69. Central & South America Key Players Service Desk Solutions Market Share (2019-2020)

Table 70. Central & South America Service Desk Solutions Market Size by Type (2015-2020) (Million US\$)

Table 71. Central & South America Service Desk Solutions Market Share by Type (2015-2020)

Table 72. Central & South America Service Desk Solutions Market Size by Application (2015-2020) (Million US\$)

Table 73. Central & South America Service Desk Solutions Market Share by Application (2015-2020)

Table 74. Samanage Company Details

Table 75. Samanage Business Overview

Table 76. Samanage Product

Table 77. Samanage Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)

Table 78. Samanage Recent Development



- Table 79. Freshservice Company Details
- Table 80. Freshservice Business Overview
- Table 81. Freshservice Product
- Table 82. Freshservice Revenue in Service Desk Solutions Business (2015-2020)

(Million US\$)

- Table 83. Freshservice Recent Development
- Table 84. ManageEngine ServiceDesk Company Details
- Table 85. ManageEngine ServiceDesk Business Overview
- Table 86. ManageEngine ServiceDesk Product
- Table 87. ManageEngine ServiceDesk Revenue in Service Desk Solutions Business
- (2015-2020) (Million US\$)
- Table 88. ManageEngine ServiceDesk Recent Development
- Table 89. JIRA Service Desk Company Details
- Table 90. JIRA Service Desk Business Overview
- Table 91. JIRA Service Desk Product
- Table 92. JIRA Service Desk Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)
- Table 93. JIRA Service Desk Recent Development
- Table 94. Zendesk Company Details
- Table 95. Zendesk Business Overview
- Table 96. Zendesk Product
- Table 97. Zendesk Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)
- Table 98. Zendesk Recent Development
- Table 99. Track-It! Company Details
- Table 100. Track-It! Business Overview
- Table 101. Track-It! Product
- Table 102. Track-It! Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)
- Table 103. Track-It! Recent Development
- Table 104. BMC Remedy 9 Company Details
- Table 105. BMC Remedy 9 Business Overview
- Table 106. BMC Remedy 9 Product
- Table 107. BMC Remedy 9 Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)
- Table 108. BMC Remedy 9 Recent Development
- Table 109. Cherwell IT Service Management Business Overview
- Table 110. Cherwell IT Service Management Product
- Table 111. Cherwell IT Service Management Company Details



Table 112. Cherwell IT Service Management Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)

 Table 113. Cherwell IT Service Management Recent Development

Table 114. Agiloft Company Details

Table 115. Agiloft Business Overview

Table 116. Agiloft Product

Table 117. Agiloft Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)

- Table 118. Agiloft Recent Development
- Table 119. Re:Desk Company Details
- Table 120. Re:Desk Business Overview
- Table 121. Re:Desk Product

Table 122. Re:Desk Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)

- Table 123. Re:Desk Recent Development
- Table 124. ServiceNow Company Details
- Table 125. ServiceNow Business Overview
- Table 126. ServiceNow Product
- Table 127. ServiceNow Revenue in Service Desk Solutions Business (2015-2020)

(Million US\$)

- Table 128. ServiceNow Recent Development
- Table 129. GoToAssist Company Details
- Table 130. GoToAssist Business Overview
- Table 131. GoToAssist Product

 Table 132. GoToAssist Revenue in Service Desk Solutions Business (2015-2020)

(Million US\$)

- Table 133. GoToAssist Recent Development
- Table 134. Spiceworks Company Details
- Table 135. Spiceworks Business Overview
- Table 136. Spiceworks Product

Table 137. Spiceworks Revenue in Service Desk Solutions Business (2015-2020)

(Million US\$)

- Table 138. Spiceworks Recent Development
- Table 139. EasyVista Company Details
- Table 140. EasyVista Business Overview
- Table 141. EasyVista Product
- Table 142. EasyVista Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)
- Table 143. EasyVista Recent Development



Table 144. Wolken Company Details

Table 145. Wolken Business Overview

Table 146. Wolken Product

Table 147. Wolken Revenue in Service Desk Solutions Business (2015-2020) (Million US\$)

Table 148. Wolken Recent Development

Table 149. Research Programs/Design for This Report

Table 150. Key Data Information from Secondary Sources

Table 151. Key Data Information from Primary Sources



# **List Of Figures**

#### LIST OF FIGURES

- Figure 1. Global Service Desk Solutions Market Share by Type: 2020 VS 2026
- Figure 2. Cloud based Features
- Figure 3. On Premise Features
- Figure 4. Global Service Desk Solutions Market Share by Application: 2020 VS 2026
- Figure 5. Healthcare Case Studies
- Figure 6. IT support Case Studies
- Figure 7. Education Case Studies
- Figure 8. Others Case Studies
- Figure 9. Service Desk Solutions Report Years Considered
- Figure 10. Global Service Desk Solutions Market Size YoY Growth 2015-2026 (US\$ Million)
- Figure 11. Global Service Desk Solutions Market Share by Regions: 2020 VS 2026
- Figure 12. Global Service Desk Solutions Market Share by Regions (2021-2026)
- Figure 13. Porter's Five Forces Analysis
- Figure 14. Global Service Desk Solutions Market Share by Players in 2019
- Figure 15. Global Top Service Desk Solutions Players by Company Type (Tier 1, Tier 2 and Tier 3) (based on the Revenue in Service Desk Solutions as of 2019
- Figure 16. The Top 10 and 5 Players Market Share by Service Desk Solutions Revenue in 2019
- Figure 17. North America Service Desk Solutions Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 18. Europe Service Desk Solutions Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 19. China Service Desk Solutions Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 20. Japan Service Desk Solutions Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 21. Southeast Asia Service Desk Solutions Market Size YoY Growth
- (2015-2020) (Million US\$)
- Figure 22. India Service Desk Solutions Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 23. Central & South America Service Desk Solutions Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 24. Samanage Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 25. Samanage Revenue Growth Rate in Service Desk Solutions Business



(2015-2020)

Figure 26. Freshservice Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 27. Freshservice Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 28. ManageEngine ServiceDesk Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 29. ManageEngine ServiceDesk Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 30. JIRA Service Desk Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 31. JIRA Service Desk Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 32. Zendesk Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 33. Zendesk Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 34. Track-It! Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 35. Track-It! Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 36. BMC Remedy 9 Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 37. BMC Remedy 9 Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 38. Cherwell IT Service Management Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 39. Cherwell IT Service Management Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 40. Agiloft Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 41. Agiloft Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 42. Re:Desk Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 43. Re:Desk Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 44. ServiceNow Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 45. ServiceNow Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 46. GoToAssist Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 47. GoToAssist Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 48. Spiceworks Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 49. Spiceworks Revenue Growth Rate in Service Desk Solutions Business (2015-2020)



Figure 50. EasyVista Total Revenue (US\$ Million): 2019 Compared with 2018 Figure 51. EasyVista Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 52. Wolken Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 53. Wolken Revenue Growth Rate in Service Desk Solutions Business (2015-2020)

Figure 54. Bottom-up and Top-down Approaches for This Report

Figure 55. Data Triangulation

Figure 56. Key Executives Interviewed



#### I would like to order

Product name: Global Service Desk Solutions Market Size, Status and Forecast 2020-2026 Product link: <u>https://marketpublishers.com/r/G63630B50289EN.html</u>

Price: US\$ 3,900.00 (Single User License / Electronic Delivery) If you want to order Corporate License or Hard Copy, please, contact our Customer Service: <u>info@marketpublishers.com</u>

# Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <u>https://marketpublishers.com/r/G63630B50289EN.html</u>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name: Last name: Email: Company: Address: City: Zip code: Country: Tel: Fax: Your message:

\*\*All fields are required

Custumer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <u>https://marketpublishers.com/docs/terms.html</u>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970