

Global Live Chat Software Market Size, Status and Forecast 2022

<https://marketpublishers.com/r/G23DB1133AAEN.html>

Date: August 2017

Pages: 100

Price: US\$ 3,300.00 (Single User License)

ID: G23DB1133AAEN

Abstracts

This report studies the global Live Chat Software market, analyzes and researches the Live Chat Software development status and forecast in United States, EU, Japan, China, India and Southeast Asia.

This report focuses on the top players in global market, like

LivePerson

Zendesk

LogMeIn

LiveChat

SnapEngage

Comm100

Freshdesk

Intercom

JivoSite

Kayako

LiveZilla

Olark

Provide Support

PureChat

UserLike

Velaro

Woopra

Market segment by Regions/Countries, this report covers

United States

EU

Japan

China

India

Southeast Asia

Market segment by Type, Live Chat Software can be split into

Cloud

On-premises

Market segment by Application, Live Chat Software can be split into

Retail and e-commerce

Travel and hospitality

IT and consulting

Telecommunication

Pharmaceutical

If you have any special requirements, please let us know and we will offer you the report as you want.

Contents

Global Live Chat Software Market Size, Status and Forecast 2022

1 INDUSTRY OVERVIEW OF LIVE CHAT SOFTWARE

1.1 Live Chat Software Market Overview

- 1.1.1 Live Chat Software Product Scope
- 1.1.2 Market Status and Outlook

1.2 Global Live Chat Software Market Size and Analysis by Regions

- 1.2.1 United States
- 1.2.2 EU
- 1.2.3 Japan
- 1.2.4 China
- 1.2.5 India
- 1.2.6 Southeast Asia

1.3 Live Chat Software Market by Type

- 1.3.1 Cloud
- 1.3.2 On-premises

1.4 Live Chat Software Market by End Users/Application

- 1.4.1 Retail and e-commerce
- 1.4.2 Travel and hospitality
- 1.4.3 IT and consulting
- 1.4.4 Telecommunication
- 1.4.5 Pharmaceutical

2 GLOBAL LIVE CHAT SOFTWARE COMPETITION ANALYSIS BY PLAYERS

2.1 Live Chat Software Market Size (Value) by Players (2016 and 2017)

2.2 Competitive Status and Trend

- 2.2.1 Market Concentration Rate
- 2.2.2 Product/Service Differences
- 2.2.3 New Entrants
- 2.2.4 The Technology Trends in Future

3 COMPANY (TOP PLAYERS) PROFILES

3.1 LivePerson

- 3.1.1 Company Profile

- 3.1.2 Main Business/Business Overview
- 3.1.3 Products, Services and Solutions
- 3.1.4 Live Chat Software Revenue (Value) (2012-2017)
- 3.1.5 Recent Developments
- 3.2 Zendesk
 - 3.2.1 Company Profile
 - 3.2.2 Main Business/Business Overview
 - 3.2.3 Products, Services and Solutions
 - 3.2.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.2.5 Recent Developments
- 3.3 LogMeIn
 - 3.3.1 Company Profile
 - 3.3.2 Main Business/Business Overview
 - 3.3.3 Products, Services and Solutions
 - 3.3.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.3.5 Recent Developments
- 3.4 LiveChat
 - 3.4.1 Company Profile
 - 3.4.2 Main Business/Business Overview
 - 3.4.3 Products, Services and Solutions
 - 3.4.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.4.5 Recent Developments
- 3.5 SnapEngage
 - 3.5.1 Company Profile
 - 3.5.2 Main Business/Business Overview
 - 3.5.3 Products, Services and Solutions
 - 3.5.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.5.5 Recent Developments
- 3.6 Comm100
 - 3.6.1 Company Profile
 - 3.6.2 Main Business/Business Overview
 - 3.6.3 Products, Services and Solutions
 - 3.6.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.6.5 Recent Developments
- 3.7 Freshdesk
 - 3.7.1 Company Profile
 - 3.7.2 Main Business/Business Overview
 - 3.7.3 Products, Services and Solutions
 - 3.7.4 Live Chat Software Revenue (Value) (2012-2017)

- 3.7.5 Recent Developments
- 3.8 Intercom
 - 3.8.1 Company Profile
 - 3.8.2 Main Business/Business Overview
 - 3.8.3 Products, Services and Solutions
 - 3.8.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.8.5 Recent Developments
- 3.9 JivoSite
 - 3.9.1 Company Profile
 - 3.9.2 Main Business/Business Overview
 - 3.9.3 Products, Services and Solutions
 - 3.9.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.9.5 Recent Developments
- 3.10 Kayako
 - 3.10.1 Company Profile
 - 3.10.2 Main Business/Business Overview
 - 3.10.3 Products, Services and Solutions
 - 3.10.4 Live Chat Software Revenue (Value) (2012-2017)
 - 3.10.5 Recent Developments
- 3.11 LiveZilla
- 3.12 Olark
- 3.13 Provide Support
- 3.14 PureChat
- 3.15 UserLike
- 3.16 Velaro
- 3.17 Woopra

4 GLOBAL LIVE CHAT SOFTWARE MARKET SIZE BY TYPE AND APPLICATION (2012-2017)

- 4.1 Global Live Chat Software Market Size by Type (2012-2017)
- 4.2 Global Live Chat Software Market Size by Application (2012-2017)
- 4.3 Potential Application of Live Chat Software in Future
- 4.4 Top Consumer/End Users of Live Chat Software

5 UNITED STATES LIVE CHAT SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

- 5.1 United States Live Chat Software Market Size (2012-2017)

5.2 United States Live Chat Software Market Size and Market Share by Players (2016 and 2017)

6 EU LIVE CHAT SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

6.1 EU Live Chat Software Market Size (2012-2017)

6.2 EU Live Chat Software Market Size and Market Share by Players (2016 and 2017)

7 JAPAN LIVE CHAT SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

7.1 Japan Live Chat Software Market Size (2012-2017)

7.2 Japan Live Chat Software Market Size and Market Share by Players (2016 and 2017)

8 CHINA LIVE CHAT SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

8.1 China Live Chat Software Market Size (2012-2017)

8.2 China Live Chat Software Market Size and Market Share by Players (2016 and 2017)

9 INDIA LIVE CHAT SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

9.1 India Live Chat Software Market Size (2012-2017)

9.2 India Live Chat Software Market Size and Market Share by Players (2016 and 2017)

10 SOUTHEAST ASIA LIVE CHAT SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

10.1 Southeast Asia Live Chat Software Market Size (2012-2017)

10.2 Southeast Asia Live Chat Software Market Size and Market Share by Players (2016 and 2017)

11 MARKET FORECAST BY REGIONS, TYPE AND APPLICATION (2017-2022)

11.1 Global Live Chat Software Market Size (Value) by Regions (2017-2022)

11.1.1 United States Live Chat Software Revenue and Growth Rate (2017-2022)

11.1.2 EU Live Chat Software Revenue and Growth Rate (2017-2022)

11.1.3 Japan Live Chat Software Revenue and Growth Rate (2017-2022)

11.1.4 China Live Chat Software Revenue and Growth Rate (2017-2022)

- 11.1.5 India Live Chat Software Revenue and Growth Rate (2017-2022)
- 11.1.6 Southeast Asia Live Chat Software Revenue and Growth Rate (2017-2022)
- 11.2 Global Live Chat Software Market Size (Value) by Type (2017-2022)
- 11.3 Global Live Chat Software Market Size by Application (2017-2022)

12 LIVE CHAT SOFTWARE MARKET DYNAMICS

- 12.1 Live Chat Software Market Opportunities
- 12.2 Live Chat Software Challenge and Risk
 - 12.2.1 Competition from Opponents
 - 12.2.2 Downside Risks of Economy
- 12.3 Live Chat Software Market Constraints and Threat
 - 12.3.1 Threat from Substitute
 - 12.3.2 Government Policy
 - 12.3.3 Technology Risks
- 12.4 Live Chat Software Market Driving Force
 - 12.4.1 Growing Demand from Emerging Markets
 - 12.4.2 Potential Application

13 MARKET EFFECT FACTORS ANALYSIS

- 13.1 Technology Progress/Risk
 - 13.1.1 Substitutes
 - 13.1.2 Technology Progress in Related Industry
- 13.2 Consumer Needs Trend/Customer Preference
- 13.3 External Environmental Change
 - 13.3.1 Economic Fluctuations
 - 13.3.2 Other Risk Factors

14 RESEARCH FINDING/CONCLUSION

15 APPENDIX

- Methodology
- Analyst Introduction
- Data Source

The report requires updating with new data and is sent in 2-3 business days after order is placed.

List Of Tables

LIST OF TABLES AND FIGURES

Figure Live Chat Software Product Scope

Figure Global Live Chat Software Market Size (Million USD) (2012-2017)

Table Global Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Figure Global Live Chat Software Market Share by Regions in 2016

Figure United States Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Figure EU Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Figure Japan Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Figure China Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Figure India Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Figure Southeast Asia Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Figure Global Live Chat Software Market Share by Type in 2016

Figure Cloud Market Size (Million USD) and Growth Rate (2012-2017)

Figure On-premises Market Size (Million USD) and Growth Rate (2012-2017)

Figure Global Live Chat Software Market Share by Application in 2016

Table Key Downstream Customer in Retail and e-commerce

Figure Live Chat Software Market Size (Million USD) and Growth Rate in Retail and e-commerce (2012-2017)

Table Key Downstream Customer in Travel and hospitality

Figure Live Chat Software Market Size (Million USD) and Growth Rate in Travel and hospitality (2012-2017)

Table Key Downstream Customer in IT and consulting

Figure Live Chat Software Market Size (Million USD) and Growth Rate in IT and consulting (2012-2017)

Table Key Downstream Customer in Telecommunication

Figure Live Chat Software Market Size (Million USD) and Growth Rate in Telecommunication (2012-2017)

Table Key Downstream Customer in Pharmaceutical

Figure Live Chat Software Market Size (Million USD) and Growth Rate in

Pharmaceutical (2012-2017)

Table Live Chat Software Market Size (Million USD) by Players (2016 and 2017)

Figure Live Chat Software Market Size Share by Players in 2016

Figure Live Chat Software Market Size Share by Players in 2017

Table LivePerson Basic Information List

Table Live Chat Software Business Revenue (Million USD) of LivePerson (2012-2017)

Figure LivePerson Live Chat Software Business Revenue Market Share in 2016

Table Zendesk Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Zendesk (2012-2017)

Figure Zendesk Live Chat Software Business Revenue Market Share in 2016

Table LogMeIn Basic Information List

Table Live Chat Software Business Revenue (Million USD) of LogMeIn (2012-2017)

Figure LogMeIn Live Chat Software Business Revenue Market Share in 2016

Table LiveChat Basic Information List

Table Live Chat Software Business Revenue (Million USD) of LiveChat (2012-2017)

Figure LiveChat Live Chat Software Business Revenue Market Share in 2016

Table SnapEngage Basic Information List

Table Live Chat Software Business Revenue (Million USD) of SnapEngage (2012-2017)

Figure SnapEngage Live Chat Software Business Revenue Market Share in 2016

Table Comm100 Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Comm100 (2012-2017)

Figure Comm100 Live Chat Software Business Revenue Market Share in 2016

Table Freshdesk Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Freshdesk (2012-2017)

Figure Freshdesk Live Chat Software Business Revenue Market Share in 2016

Table Intercom Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Intercom (2012-2017)

Figure Intercom Live Chat Software Business Revenue Market Share in 2016

Table JivoSite Basic Information List

Table Live Chat Software Business Revenue (Million USD) of JivoSite (2012-2017)

Figure JivoSite Live Chat Software Business Revenue Market Share in 2016

Table Kayako Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Kayako (2012-2017)

Figure Kayako Live Chat Software Business Revenue Market Share in 2016

Table LiveZilla Basic Information List

Table Live Chat Software Business Revenue (Million USD) of LiveZilla (2012-2017)

Figure LiveZilla Live Chat Software Business Revenue Market Share in 2016

Table Olark Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Olark (2012-2017)

Figure Olark Live Chat Software Business Revenue Market Share in 2016

Table Provide Support Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Provide Support (2012-2017)

Figure Provide Support Live Chat Software Business Revenue Market Share in 2016

Table PureChat Basic Information List

Table Live Chat Software Business Revenue (Million USD) of PureChat (2012-2017)

Figure PureChat Live Chat Software Business Revenue Market Share in 2016

Table UserLike Basic Information List

Table Live Chat Software Business Revenue (Million USD) of UserLike (2012-2017)

Figure UserLike Live Chat Software Business Revenue Market Share in 2016

Table Velaro Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Velaro (2012-2017)

Figure Velaro Live Chat Software Business Revenue Market Share in 2016

Table Woopra Basic Information List

Table Live Chat Software Business Revenue (Million USD) of Woopra (2012-2017)

Figure Woopra Live Chat Software Business Revenue Market Share in 2016

Table Global Live Chat Software Market Size (Million USD) by Type (2012-2017)

Figure Global Live Chat Software Market Size Share by Type in 2012

Figure Global Live Chat Software Market Size Share by Type in 2013

Figure Global Live Chat Software Market Size Share by Type in 2014

Figure Global Live Chat Software Market Size Share by Type in 2015

Figure Global Live Chat Software Market Size Share by Type in 2016

Figure Global Live Chat Software Market Size Share by Type in 2017

Table Global Live Chat Software Market Size (Million USD) by Application (2012-2017)

Figure Global Live Chat Software Market Size (Million USD) by Application in 2012

Figure Global Live Chat Software Market Size (Million USD) by Application in 2013

Figure Global Live Chat Software Market Size (Million USD) by Application in 2014

Figure Global Live Chat Software Market Size (Million USD) by Application in 2015

Figure Global Live Chat Software Market Size (Million USD) by Application in 2016

Figure Global Live Chat Software Market Size (Million USD) by Application in 2017

Table Top Consumer/End Users of Live Chat Software

Figure United States Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Table United States Live Chat Software Market Size (Million USD) by Players (2012-2017)

Figure United States Live Chat Software Market Size Share by Players in 2016

Figure United States Live Chat Software Market Size Share by Players in 2017

Figure EU Live Chat Software Market Size (Million USD) and Growth Rate by Regions

(2012-2017)

Table EU Live Chat Software Market Size (Million USD) by Players (2012-2017)

Figure EU Live Chat Software Market Size Share by Players in 2016

Figure EU Live Chat Software Market Size Share by Players in 2017

Figure Japan Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Table Japan Live Chat Software Market Size (Million USD) by Players (2012-2017)

Figure Japan Live Chat Software Market Size Share by Players in 2016

Figure Japan Live Chat Software Market Size Share by Players in 2017

Figure China Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Table China Live Chat Software Market Size (Million USD) by Players (2012-2017)

Figure China Live Chat Software Market Size Share by Players in 2016

Figure China Live Chat Software Market Size Share by Players in 2017

Figure India Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Table India Live Chat Software Market Size (Million USD) by Players (2012-2017)

Figure India Live Chat Software Market Size Share by Players in 2016

Figure India Live Chat Software Market Size Share by Players in 2017

Figure Southeast Asia Live Chat Software Market Size (Million USD) and Growth Rate by Regions (2012-2017)

Table Southeast Asia Live Chat Software Market Size (Million USD) by Players (2012-2017)

Figure Southeast Asia Live Chat Software Market Size Share by Players in 2016

Figure Southeast Asia Live Chat Software Market Size Share by Players in 2017

Figure Global Live Chat Software Market Size (Million USD) by Regions (2017-2022)

Table Global Live Chat Software Market Size (Million USD) by Regions (2017-2022)

Figure Global Live Chat Software Market Size Share by Regions in 2017

Figure Global Live Chat Software Market Size Share by Regions in 2022

Figure United States Live Chat Software Revenue (Million USD) and Growth Rate (2017-2022)

Figure EU Live Chat Software Revenue (Million USD) and Growth Rate (2017-2022)

Figure Japan Live Chat Software Revenue (Million USD) and Growth Rate (2017-2022)

Figure China Live Chat Software Revenue (Million USD) and Growth Rate (2017-2022)

Figure India Live Chat Software Revenue (Million USD) and Growth Rate (2017-2022)

Figure Southeast Asia Live Chat Software Revenue (Million USD) and Growth Rate (2017-2022)

Table Global Live Chat Software Market Size (Million USD) by Type (2017-2022)

Figure Global Live Chat Software Market Size Share by Type in 2017

Figure Global Live Chat Software Market Size Share by Type in 2022

Table Global Live Chat Software Market Size (Million USD) by Application (2017-2022)

Figure Global Live Chat Software Market Size (Million USD) by Application in 2017

Figure Global Live Chat Software Market Size (Million USD) by Application in 2022

I would like to order

Product name: Global Live Chat Software Market Size, Status and Forecast 2022

Product link: <https://marketpublishers.com/r/G23DB1133AAEN.html>

Price: US\$ 3,300.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G23DB1133AAEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

****All fields are required**

Customer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970