

# Global Customer e-Care Services Market Insights, Forecast to 2029

<https://marketpublishers.com/r/G6D63D35C75BEN.html>

Date: December 2023

Pages: 115

Price: US\$ 4,900.00 (Single User License)

ID: G6D63D35C75BEN

## Abstracts

This report presents an overview of global market for Customer e-Care Services market size. Analyses of the global market trends, with historic market revenue data for 2018 - 2022, estimates for 2023, and projections of CAGR through 2029.

This report researches the key producers of Customer e-Care Services, also provides the revenue of main regions and countries. Highlights of the upcoming market potential for Customer e-Care Services, and key regions/countries of focus to forecast this market into various segments and sub-segments. Country specific data and market value analysis for the U.S., Canada, Mexico, Brazil, China, Japan, South Korea, Southeast Asia, India, Germany, the U.K., Italy, Middle East, Africa, and Other Countries.

This report focuses on the Customer e-Care Services revenue, market share and industry ranking of main companies, data from 2018 to 2023. Identification of the major stakeholders in the global Customer e-Care Services market, and analysis of their competitive landscape and market positioning based on recent developments and segmental revenues. This report will help stakeholders to understand the competitive landscape and gain more insights and position their businesses and market strategies in a better way.

This report analyzes the segments data by type and by application, revenue, and growth rate, from 2018 to 2029. Evaluation and forecast the market size for Customer e-Care Services revenue, projected growth trends, production technology, application and end-user industry.

Descriptive company profiles of the major global players, including Teleperformance

SA, Concentrix Corporation, Sykes Enterprises, Intrado Corporation, Sitel, Synnex Corporation, TTEC Holdings, StarTek and Amdocs, etc.

## By Company

Teleperformance SA

Concentrix Corporation

Sykes Enterprises

Intrado Corporation

Sitel

Synnex Corporation

TTEC Holdings

StarTek

Amdocs

Capital Square Partners(Aegis)

Alorica

SPi Global

Advanced Customer Services

Infosys Limited

Accenture

Transcom

## Segment by Type

Software

Services

### Segment by Application

BFSI

Telecommunications and IT

Retail

Aerospace and Defense

Healthcare

Others

### By Region

North America

United States

Canada

Europe

Germany

France

UK

Italy

Russia

Nordic Countries

Rest of Europe

Asia-Pacific

China

Japan

South Korea

Southeast Asia

India

Australia

Rest of Asia

Latin America

Mexico

Brazil

Rest of Latin America

Middle East, Africa, and Latin America

Turkey

Saudi Arabia

UAE

Rest of MEA

## Chapter Outline

Chapter 1: Introduces the report scope of the report, executive summary of different market segments (product type, application, etc.), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the market and its likely evolution in the short to mid-term, and long term.

Chapter 2: Revenue of Customer e-Care Services in global and regional level. It provides a quantitative analysis of the market size and development potential of each region and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world. This section also introduces the market dynamics, latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by companies in the industry, and the analysis of relevant policies in the industry.

Chapter 3: Detailed analysis of Customer e-Care Services companies' competitive landscape, revenue, market share and industry ranking, latest development plan, merger, and acquisition information, etc.

Chapter 4: Provides the analysis of various market segments by type, covering the revenue, and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 5: Provides the analysis of various market segments by application, covering the revenue, and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 6: North America by type, by application and by country, revenue for each segment.

Chapter 7: Europe by type, by application and by country, revenue for each segment.

Chapter 8: China by type and by application revenue for each segment.

Chapter 9: Asia (excluding China) by type, by application and by region, revenue for each segment.

Chapter 10: Middle East, Africa, and Latin America by type, by application and by

country, revenue for each segment.

Chapter 11: Provides profiles of key companies, introducing the basic situation of the main companies in the market in detail, including product descriptions and specifications, Customer e-Care Services revenue, gross margin, and recent development, etc.

Chapter 12: Analyst's Viewpoints/Conclusions

## Contents

### 1 REPORT OVERVIEW

1.1 Study Scope

1.2 Market Analysis by Type

1.2.1 Global Customer e-Care Services Market Size Growth Rate by Type, 2018 VS 2022 VS 2029

1.2.2 Software

1.2.3 Services

1.3 Market by Application

1.3.1 Global Customer e-Care Services Market Size Growth Rate by Application, 2018 VS 2022 VS 2029

1.3.2 BFSI

1.3.3 Telecommunications and IT

1.3.4 Retail

1.3.5 Aerospace and Defense

1.3.6 Healthcare

1.3.7 Others

1.4 Assumptions and Limitations

1.5 Study Objectives

1.6 Years Considered

### 2 GLOBAL GROWTH TRENDS

2.1 Global Customer e-Care Services Market Perspective (2018-2029)

2.2 Global Customer e-Care Services Growth Trends by Region

2.2.1 Customer e-Care Services Market Size by Region: 2018 VS 2022 VS 2029

2.2.2 Customer e-Care Services Historic Market Size by Region (2018-2023)

2.2.3 Customer e-Care Services Forecasted Market Size by Region (2024-2029)

2.3 Customer e-Care Services Market Dynamics

2.3.1 Customer e-Care Services Industry Trends

2.3.2 Customer e-Care Services Market Drivers

2.3.3 Customer e-Care Services Market Challenges

2.3.4 Customer e-Care Services Market Restraints

### 3 COMPETITION LANDSCAPE BY KEY PLAYERS

3.1 Global Revenue Customer e-Care Services by Players

- 3.1.1 Global Customer e-Care Services Revenue by Players (2018-2023)
- 3.1.2 Global Customer e-Care Services Revenue Market Share by Players (2018-2023)
- 3.2 Global Customer e-Care Services Market Share by Company Type (Tier 1, Tier 2, and Tier 3)
- 3.3 Global Key Players of Customer e-Care Services, Ranking by Revenue, 2021 VS 2022 VS 2023
- 3.4 Global Customer e-Care Services Market Concentration Ratio
  - 3.4.1 Global Customer e-Care Services Market Concentration Ratio (CR5 and HHI)
  - 3.4.2 Global Top 10 and Top 5 Companies by Customer e-Care Services Revenue in 2022
- 3.5 Global Key Players of Customer e-Care Services Head office and Area Served
- 3.6 Global Key Players of Customer e-Care Services, Product and Application
- 3.7 Global Key Players of Customer e-Care Services, Date of Enter into This Industry
- 3.8 Mergers & Acquisitions, Expansion Plans

#### **4 CUSTOMER E-CARE SERVICES BREAKDOWN DATA BY TYPE**

- 4.1 Global Customer e-Care Services Historic Market Size by Type (2018-2023)
- 4.2 Global Customer e-Care Services Forecasted Market Size by Type (2024-2029)

#### **5 CUSTOMER E-CARE SERVICES BREAKDOWN DATA BY APPLICATION**

- 5.1 Global Customer e-Care Services Historic Market Size by Application (2018-2023)
- 5.2 Global Customer e-Care Services Forecasted Market Size by Application (2024-2029)

#### **6 NORTH AMERICA**

- 6.1 North America Customer e-Care Services Market Size (2018-2029)
- 6.2 North America Customer e-Care Services Market Size by Type
  - 6.2.1 North America Customer e-Care Services Market Size by Type (2018-2023)
  - 6.2.2 North America Customer e-Care Services Market Size by Type (2024-2029)
  - 6.2.3 North America Customer e-Care Services Market Share by Type (2018-2029)
- 6.3 North America Customer e-Care Services Market Size by Application
  - 6.3.1 North America Customer e-Care Services Market Size by Application (2018-2023)
  - 6.3.2 North America Customer e-Care Services Market Size by Application (2024-2029)



6.3.3 North America Customer e-Care Services Market Share by Application  
(2018-2029)

6.4 North America Customer e-Care Services Market Size by Country

6.4.1 North America Customer e-Care Services Market Size by Country: 2018 VS  
2022 VS 2029

6.4.2 North America Customer e-Care Services Market Size by Country (2018-2023)

6.4.3 North America Customer e-Care Services Market Size by Country (2024-2029)

6.4.4 U.S.

6.4.5 Canada

## **7 EUROPE**

7.1 Europe Customer e-Care Services Market Size (2018-2029)

7.2 Europe Customer e-Care Services Market Size by Type

7.2.1 Europe Customer e-Care Services Market Size by Type (2018-2023)

7.2.2 Europe Customer e-Care Services Market Size by Type (2024-2029)

7.2.3 Europe Customer e-Care Services Market Share by Type (2018-2029)

7.3 Europe Customer e-Care Services Market Size by Application

7.3.1 Europe Customer e-Care Services Market Size by Application (2018-2023)

7.3.2 Europe Customer e-Care Services Market Size by Application (2024-2029)

7.3.3 Europe Customer e-Care Services Market Share by Application (2018-2029)

7.4 Europe Customer e-Care Services Market Size by Country

7.4.1 Europe Customer e-Care Services Market Size by Country: 2018 VS 2022 VS  
2029

7.4.2 Europe Customer e-Care Services Market Size by Country (2018-2023)

7.4.3 Europe Customer e-Care Services Market Size by Country (2024-2029)

7.4.3 Germany

7.4.4 France

7.4.5 U.K.

7.4.6 Italy

7.4.7 Russia

7.4.8 Nordic Countries

## **8 CHINA**

8.1 China Customer e-Care Services Market Size (2018-2029)

8.2 China Customer e-Care Services Market Size by Type

8.2.1 China Customer e-Care Services Market Size by Type (2018-2023)

8.2.2 China Customer e-Care Services Market Size by Type (2024-2029)

- 8.2.3 China Customer e-Care Services Market Share by Type (2018-2029)
- 8.3 China Customer e-Care Services Market Size by Application
  - 8.3.1 China Customer e-Care Services Market Size by Application (2018-2023)
  - 8.3.2 China Customer e-Care Services Market Size by Application (2024-2029)
  - 8.3.3 China Customer e-Care Services Market Share by Application (2018-2029)

## **9 ASIA (EXCLUDING CHINA)**

- 9.1 Asia Customer e-Care Services Market Size (2018-2029)
- 9.2 Asia Customer e-Care Services Market Size by Type
  - 9.2.1 Asia Customer e-Care Services Market Size by Type (2018-2023)
  - 9.2.2 Asia Customer e-Care Services Market Size by Type (2024-2029)
  - 9.2.3 Asia Customer e-Care Services Market Share by Type (2018-2029)
- 9.3 Asia Customer e-Care Services Market Size by Application
  - 9.3.1 Asia Customer e-Care Services Market Size by Application (2018-2023)
  - 9.3.2 Asia Customer e-Care Services Market Size by Application (2024-2029)
  - 9.3.3 Asia Customer e-Care Services Market Share by Application (2018-2029)
- 9.4 Asia Customer e-Care Services Market Size by Region
  - 9.4.1 Asia Customer e-Care Services Market Size by Region: 2018 VS 2022 VS 2029
  - 9.4.2 Asia Customer e-Care Services Market Size by Region (2018-2023)
  - 9.4.3 Asia Customer e-Care Services Market Size by Region (2024-2029)
  - 9.4.4 Japan
  - 9.4.5 South Korea
  - 9.4.6 China Taiwan
  - 9.4.7 Southeast Asia
  - 9.4.8 India
  - 9.4.9 Australia

## **10 MIDDLE EAST, AFRICA, AND LATIN AMERICA**

- 10.1 Middle East, Africa, and Latin America Customer e-Care Services Market Size (2018-2029)
- 10.2 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Type
  - 10.2.1 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Type (2018-2023)
  - 10.2.2 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Type (2024-2029)
  - 10.2.3 Middle East, Africa, and Latin America Customer e-Care Services Market Share

by Type (2018-2029)

10.3 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Application

10.3.1 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Application (2018-2023)

10.3.2 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Application (2024-2029)

10.3.3 Middle East, Africa, and Latin America Customer e-Care Services Market Share by Application (2018-2029)

10.4 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Country

10.4.1 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Country: 2018 VS 2022 VS 2029

10.4.2 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Country (2018-2023)

10.4.3 Middle East, Africa, and Latin America Customer e-Care Services Market Size by Country (2024-2029)

10.4.4 Brazil

10.4.5 Mexico

10.4.6 Turkey

10.4.7 Saudi Arabia

10.4.8 Israel

10.4.9 GCC Countries

## **11 KEY PLAYERS PROFILES**

11.1 Teleperformance SA

11.1.1 Teleperformance SA Company Details

11.1.2 Teleperformance SA Business Overview

11.1.3 Teleperformance SA Customer e-Care Services Introduction

11.1.4 Teleperformance SA Revenue in Customer e-Care Services Business (2018-2023)

11.1.5 Teleperformance SA Recent Developments

11.2 Concentrix Corporation

11.2.1 Concentrix Corporation Company Details

11.2.2 Concentrix Corporation Business Overview

11.2.3 Concentrix Corporation Customer e-Care Services Introduction

11.2.4 Concentrix Corporation Revenue in Customer e-Care Services Business (2018-2023)

- 11.2.5 Concentrix Corporation Recent Developments
- 11.3 Sykes Enterprises
  - 11.3.1 Sykes Enterprises Company Details
  - 11.3.2 Sykes Enterprises Business Overview
  - 11.3.3 Sykes Enterprises Customer e-Care Services Introduction
  - 11.3.4 Sykes Enterprises Revenue in Customer e-Care Services Business (2018-2023)
  - 11.3.5 Sykes Enterprises Recent Developments
- 11.4 Intrado Corporation
  - 11.4.1 Intrado Corporation Company Details
  - 11.4.2 Intrado Corporation Business Overview
  - 11.4.3 Intrado Corporation Customer e-Care Services Introduction
  - 11.4.4 Intrado Corporation Revenue in Customer e-Care Services Business (2018-2023)
  - 11.4.5 Intrado Corporation Recent Developments
- 11.5 Sitel
  - 11.5.1 Sitel Company Details
  - 11.5.2 Sitel Business Overview
  - 11.5.3 Sitel Customer e-Care Services Introduction
  - 11.5.4 Sitel Revenue in Customer e-Care Services Business (2018-2023)
  - 11.5.5 Sitel Recent Developments
- 11.6 Synnex Corporation
  - 11.6.1 Synnex Corporation Company Details
  - 11.6.2 Synnex Corporation Business Overview
  - 11.6.3 Synnex Corporation Customer e-Care Services Introduction
  - 11.6.4 Synnex Corporation Revenue in Customer e-Care Services Business (2018-2023)
  - 11.6.5 Synnex Corporation Recent Developments
- 11.7 TTEC Holdings
  - 11.7.1 TTEC Holdings Company Details
  - 11.7.2 TTEC Holdings Business Overview
  - 11.7.3 TTEC Holdings Customer e-Care Services Introduction
  - 11.7.4 TTEC Holdings Revenue in Customer e-Care Services Business (2018-2023)
  - 11.7.5 TTEC Holdings Recent Developments
- 11.8 StarTek
  - 11.8.1 StarTek Company Details
  - 11.8.2 StarTek Business Overview
  - 11.8.3 StarTek Customer e-Care Services Introduction
  - 11.8.4 StarTek Revenue in Customer e-Care Services Business (2018-2023)

- 11.8.5 StarTek Recent Developments
- 11.9 Amdocs
  - 11.9.1 Amdocs Company Details
  - 11.9.2 Amdocs Business Overview
  - 11.9.3 Amdocs Customer e-Care Services Introduction
  - 11.9.4 Amdocs Revenue in Customer e-Care Services Business (2018-2023)
  - 11.9.5 Amdocs Recent Developments
- 11.10 Capital Square Partners(Aegis)
  - 11.10.1 Capital Square Partners(Aegis) Company Details
  - 11.10.2 Capital Square Partners(Aegis) Business Overview
  - 11.10.3 Capital Square Partners(Aegis) Customer e-Care Services Introduction
  - 11.10.4 Capital Square Partners(Aegis) Revenue in Customer e-Care Services Business (2018-2023)
  - 11.10.5 Capital Square Partners(Aegis) Recent Developments
- 11.11 Alorica
  - 11.11.1 Alorica Company Details
  - 11.11.2 Alorica Business Overview
  - 11.11.3 Alorica Customer e-Care Services Introduction
  - 11.11.4 Alorica Revenue in Customer e-Care Services Business (2018-2023)
  - 11.11.5 Alorica Recent Developments
- 11.12 SPi Global
  - 11.12.1 SPi Global Company Details
  - 11.12.2 SPi Global Business Overview
  - 11.12.3 SPi Global Customer e-Care Services Introduction
  - 11.12.4 SPi Global Revenue in Customer e-Care Services Business (2018-2023)
  - 11.12.5 SPi Global Recent Developments
- 11.13 Advanced Customer Services
  - 11.13.1 Advanced Customer Services Company Details
  - 11.13.2 Advanced Customer Services Business Overview
  - 11.13.3 Advanced Customer Services Customer e-Care Services Introduction
  - 11.13.4 Advanced Customer Services Revenue in Customer e-Care Services Business (2018-2023)
  - 11.13.5 Advanced Customer Services Recent Developments
- 11.14 Infosys Limited
  - 11.14.1 Infosys Limited Company Details
  - 11.14.2 Infosys Limited Business Overview
  - 11.14.3 Infosys Limited Customer e-Care Services Introduction
  - 11.14.4 Infosys Limited Revenue in Customer e-Care Services Business (2018-2023)
  - 11.14.5 Infosys Limited Recent Developments

## 11.15 Accenture

11.15.1 Accenture Company Details

11.15.2 Accenture Business Overview

11.15.3 Accenture Customer e-Care Services Introduction

11.15.4 Accenture Revenue in Customer e-Care Services Business (2018-2023)

11.15.5 Accenture Recent Developments

## 11.16 Transcom

11.16.1 Transcom Company Details

11.16.2 Transcom Business Overview

11.16.3 Transcom Customer e-Care Services Introduction

11.16.4 Transcom Revenue in Customer e-Care Services Business (2018-2023)

11.16.5 Transcom Recent Developments

## **12 ANALYST'S VIEWPOINTS/CONCLUSIONS**

## **13 APPENDIX**

### 13.1 Research Methodology

13.1.1 Methodology/Research Approach

13.1.2 Data Source

### 13.2 Disclaimer

### 13.3 Author Details

## List Of Tables

### LIST OF TABLES

Table 1. Global Customer e-Care Services Market Size Growth Rate by Type (US\$ Million), 2018 VS 2022 VS 2029

Table 2. Key Players of Software

Table 3. Key Players of Services

Table 4. Global Customer e-Care Services Market Size Growth Rate by Application (US\$ Million), 2018 VS 2022 VS 2029

Table 5. Global Customer e-Care Services Market Size Growth Rate (CAGR) by Region (US\$ Million): 2018 VS 2022 VS 2029

Table 6. Global Customer e-Care Services Market Size by Region (2018-2023) & (US\$ Million)

Table 7. Global Customer e-Care Services Market Share by Region (2018-2023)

Table 8. Global Customer e-Care Services Forecasted Market Size by Region (2024-2029) & (US\$ Million)

Table 9. Global Customer e-Care Services Market Share by Region (2024-2029)

Table 10. Customer e-Care Services Market Trends

Table 11. Customer e-Care Services Market Drivers

Table 12. Customer e-Care Services Market Challenges

Table 13. Customer e-Care Services Market Restraints

Table 14. Global Customer e-Care Services Revenue by Players (2018-2023) & (US\$ Million)

Table 15. Global Customer e-Care Services Revenue Share by Players (2018-2023)

Table 16. Global Top Customer e-Care Services by Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Customer e-Care Services as of 2022)

Table 17. Global Customer e-Care Services Industry Ranking 2021 VS 2022 VS 2023

Table 18. Global 5 Largest Players Market Share by Customer e-Care Services Revenue (CR5 and HHI) & (2018-2023)

Table 19. Global Key Players of Customer e-Care Services, Headquarters and Area Served

Table 20. Global Key Players of Customer e-Care Services, Product and Application

Table 21. Global Key Players of Customer e-Care Services, Product and Application

Table 22. Mergers & Acquisitions, Expansion Plans

Table 23. Global Customer e-Care Services Market Size by Type (2018-2023) & (US\$ Million)

Table 24. Global Customer e-Care Services Revenue Market Share by Type (2018-2023)

Table 25. Global Customer e-Care Services Forecasted Market Size by Type (2024-2029) & (US\$ Million)

Table 26. Global Customer e-Care Services Revenue Market Share by Type (2024-2029)

Table 27. Global Customer e-Care Services Market Size by Application (2018-2023) & (US\$ Million)

Table 28. Global Customer e-Care Services Revenue Share by Application (2018-2023)

Table 29. Global Customer e-Care Services Forecasted Market Size by Application (2024-2029) & (US\$ Million)

Table 30. Global Customer e-Care Services Revenue Share by Application (2024-2029)

Table 31. North America Customer e-Care Services Market Size by Type (2018-2023) & (US\$ Million)

Table 32. North America Customer e-Care Services Market Size by Type (2024-2029) & (US\$ Million)

Table 33. North America Customer e-Care Services Market Size by Application (2018-2023) & (US\$ Million)

Table 34. North America Customer e-Care Services Market Size by Application (2024-2029) & (US\$ Million)

Table 35. North America Customer e-Care Services Growth Rate (CAGR) by Country (US\$ Million): 2018 VS 2022 VS 2029

Table 36. North America Customer e-Care Services Market Size by Country (2018-2023) & (US\$ Million)

Table 37. North America Customer e-Care Services Market Size by Country (2024-2029) & (US\$ Million)

Table 38. Europe Customer e-Care Services Market Size by Type (2018-2023) & (US\$ Million)

Table 39. Europe Customer e-Care Services Market Size by Type (2024-2029) & (US\$ Million)

Table 40. Europe Customer e-Care Services Market Size by Application (2018-2023) & (US\$ Million)

Table 41. Europe Customer e-Care Services Market Size by Application (2024-2029) & (US\$ Million)

Table 42. Europe Customer e-Care Services Growth Rate (CAGR) by Country (US\$ Million): 2018 VS 2022 VS 2029

Table 43. Europe Customer e-Care Services Market Size by Country (2018-2023) & (US\$ Million)

Table 44. Europe Customer e-Care Services Market Size by Country (2024-2029) & (US\$ Million)

Table 45. China Customer e-Care Services Market Size by Type (2018-2023) & (US\$



Million)

Table 46. China Customer e-Care Services Market Size by Type (2024-2029) & (US\$ Million)

Table 47. China Customer e-Care Services Market Size by Application (2018-2023) & (US\$ Million)

Table 48. China Customer e-Care Services Market Size by Application (2024-2029) & (US\$ Million)

Table 49. Asia Customer e-Care Services Market Size by Type (2018-2023) & (US\$ Million)

Table 50. Asia Customer e-Care Services Market Size by Type (2024-2029) & (US\$ Million)

Table 51. Asia Customer e-Care Services Market Size by Application (2018-2023) & (US\$ Million)

Table 52. Asia Customer e-Care Services Market Size by Application (2024-2029) & (US\$ Million)

Table 53. Asia Customer e-Care Services Growth Rate (CAGR) by Region (US\$ Million): 2018 VS 2022 VS 2029

Table 54. Asia Customer e-Care Services Market Size by Region (2018-2023) & (US\$ Million)

Table 55. Asia Customer e-Care Services Market Size by Region (2024-2029) & (US\$ Million)

Table 56. Middle East, Africa, and Latin America Customer e-Care Services Market Size by Type (2018-2023) & (US\$ Million)

Table 57. Middle East, Africa, and Latin America Customer e-Care Services Market Size by Type (2024-2029) & (US\$ Million)

Table 58. Middle East, Africa, and Latin America Customer e-Care Services Market Size by Application (2018-2023) & (US\$ Million)

Table 59. Middle East, Africa, and Latin America Customer e-Care Services Market Size by Application (2024-2029) & (US\$ Million)

Table 60. Middle East, Africa, and Latin America Customer e-Care Services Growth Rate (CAGR) by Country (US\$ Million): 2018 VS 2022 VS 2029

Table 61. Middle East, Africa, and Latin America Customer e-Care Services Market Size by Country (2018-2023) & (US\$ Million)

Table 62. Middle East, Africa, and Latin America Customer e-Care Services Market Size by Country (2024-2029) & (US\$ Million)

Table 63. Teleperformance SA Company Details

Table 64. Teleperformance SA Business Overview

Table 65. Teleperformance SA Customer e-Care Services Product

Table 66. Teleperformance SA Revenue in Customer e-Care Services Business

(2018-2023) & (US\$ Million)

Table 67. Teleperformance SA Recent Developments

Table 68. Concentrix Corporation Company Details

Table 69. Concentrix Corporation Business Overview

Table 70. Concentrix Corporation Customer e-Care Services Product

Table 71. Concentrix Corporation Revenue in Customer e-Care Services Business

(2018-2023) & (US\$ Million)

Table 72. Concentrix Corporation Recent Developments

Table 73. Sykes Enterprises Company Details

Table 74. Sykes Enterprises Business Overview

Table 75. Sykes Enterprises Customer e-Care Services Product

Table 76. Sykes Enterprises Revenue in Customer e-Care Services Business

(2018-2023) & (US\$ Million)

Table 77. Sykes Enterprises Recent Developments

Table 78. Intrado Corporation Company Details

Table 79. Intrado Corporation Business Overview

Table 80. Intrado Corporation Customer e-Care Services Product

Table 81. Intrado Corporation Revenue in Customer e-Care Services Business

(2018-2023) & (US\$ Million)

Table 82. Intrado Corporation Recent Developments

Table 83. Sitel Company Details

Table 84. Sitel Business Overview

Table 85. Sitel Customer e-Care Services Product

Table 86. Sitel Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 87. Sitel Recent Developments

Table 88. Synnex Corporation Company Details

Table 89. Synnex Corporation Business Overview

Table 90. Synnex Corporation Customer e-Care Services Product

Table 91. Synnex Corporation Revenue in Customer e-Care Services Business

(2018-2023) & (US\$ Million)

Table 92. Synnex Corporation Recent Developments

Table 93. TTEC Holdings Company Details

Table 94. TTEC Holdings Business Overview

Table 95. TTEC Holdings Customer e-Care Services Product

Table 96. TTEC Holdings Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 97. TTEC Holdings Recent Developments

Table 98. StarTek Company Details

Table 99. StarTek Business Overview

Table 100. StarTek Customer e-Care Services Product

Table 101. StarTek Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 102. StarTek Recent Developments

Table 103. Amdocs Company Details

Table 104. Amdocs Business Overview

Table 105. Amdocs Customer e-Care Services Product

Table 106. Amdocs Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 107. Amdocs Recent Developments

Table 108. Capital Square Partners(Aegis) Company Details

Table 109. Capital Square Partners(Aegis) Business Overview

Table 110. Capital Square Partners(Aegis) Customer e-Care Services Product

Table 111. Capital Square Partners(Aegis) Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 112. Capital Square Partners(Aegis) Recent Developments

Table 113. Alorica Company Details

Table 114. Alorica Business Overview

Table 115. Alorica Customer e-Care Services Product

Table 116. Alorica Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 117. Alorica Recent Developments

Table 118. SPi Global Company Details

Table 119. SPi Global Business Overview

Table 120. SPi Global Customer e-Care Services Product

Table 121. SPi Global Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 122. SPi Global Recent Developments

Table 123. Advanced Customer Services Company Details

Table 124. Advanced Customer Services Business Overview

Table 125. Advanced Customer Services Customer e-Care Services Product

Table 126. Advanced Customer Services Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 127. Advanced Customer Services Recent Developments

Table 128. Infosys Limited Company Details

Table 129. Infosys Limited Business Overview

Table 130. Infosys Limited Customer e-Care Services Product

Table 131. Infosys Limited Revenue in Customer e-Care Services Business

(2018-2023) & (US\$ Million)

Table 132. Infosys Limited Recent Developments

Table 133. Accenture Company Details

Table 134. Accenture Business Overview

Table 135. Accenture Customer e-Care Services Product

Table 136. Accenture Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 137. Accenture Recent Developments

Table 138. Transcom Company Details

Table 139. Transcom Business Overview

Table 140. Transcom Customer e-Care Services Product

Table 141. Transcom Revenue in Customer e-Care Services Business (2018-2023) & (US\$ Million)

Table 142. Transcom Recent Developments

Table 143. Research Programs/Design for This Report

Table 144. Key Data Information from Secondary Sources

Table 145. Key Data Information from Primary Sources

## List Of Figures

### LIST OF FIGURES

- Figure 1. Global Customer e-Care Services Market Size Growth Rate by Type, 2018 VS 2022 VS 2029 (US\$ Million)
- Figure 2. Global Customer e-Care Services Market Share by Type: 2022 VS 2029
- Figure 3. Software Features
- Figure 4. Services Features
- Figure 5. Global Customer e-Care Services Market Size Growth Rate by Application, 2018 VS 2022 VS 2029 (US\$ Million)
- Figure 6. Global Customer e-Care Services Market Share by Application: 2022 VS 2029
- Figure 7. BFSI Case Studies
- Figure 8. Telecommunications and IT Case Studies
- Figure 9. Retail Case Studies
- Figure 10. Aerospace and Defense Case Studies
- Figure 11. Healthcare Case Studies
- Figure 12. Others Case Studies
- Figure 13. Customer e-Care Services Report Years Considered
- Figure 14. Global Customer e-Care Services Market Size (US\$ Million), Year-over-Year: 2018-2029
- Figure 15. Global Customer e-Care Services Market Size, (US\$ Million), 2018 VS 2022 VS 2029
- Figure 16. Global Customer e-Care Services Market Share by Region: 2022 VS 2029
- Figure 17. Global Customer e-Care Services Market Share by Players in 2022
- Figure 18. Global Top Customer e-Care Services Players by Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Customer e-Care Services as of 2022)
- Figure 19. The Top 10 and 5 Players Market Share by Customer e-Care Services Revenue in 2022
- Figure 20. North America Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 21. North America Customer e-Care Services Market Share by Type (2018-2029)
- Figure 22. North America Customer e-Care Services Market Share by Application (2018-2029)
- Figure 23. North America Customer e-Care Services Market Share by Country (2018-2029)
- Figure 24. United States Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 25. Canada Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 26. Europe Customer e-Care Services Market Size YoY (2018-2029) & (US\$ Million)

Figure 27. Europe Customer e-Care Services Market Share by Type (2018-2029)

Figure 28. Europe Customer e-Care Services Market Share by Application (2018-2029)

Figure 29. Europe Customer e-Care Services Market Share by Country (2018-2029)

Figure 30. Germany Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 31. France Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 32. U.K. Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 33. Italy Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 34. Russia Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 35. Nordic Countries Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 36. China Customer e-Care Services Market Size YoY (2018-2029) & (US\$ Million)

Figure 37. China Customer e-Care Services Market Share by Type (2018-2029)

Figure 38. China Customer e-Care Services Market Share by Application (2018-2029)

Figure 39. Asia Customer e-Care Services Market Size YoY (2018-2029) & (US\$ Million)

Figure 40. Asia Customer e-Care Services Market Share by Type (2018-2029)

Figure 41. Asia Customer e-Care Services Market Share by Application (2018-2029)

Figure 42. Asia Customer e-Care Services Market Share by Region (2018-2029)

Figure 43. Japan Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 44. South Korea Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 45. China Taiwan Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 46. Southeast Asia Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 47. India Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 48. Australia Customer e-Care Services Market Size YoY Growth (2018-2029) &

(US\$ Million)

Figure 49. Middle East, Africa, and Latin America Customer e-Care Services Market Size YoY (2018-2029) & (US\$ Million)

Figure 50. Middle East, Africa, and Latin America Customer e-Care Services Market Share by Type (2018-2029)

Figure 51. Middle East, Africa, and Latin America Customer e-Care Services Market Share by Application (2018-2029)

Figure 52. Middle East, Africa, and Latin America Customer e-Care Services Market Share by Country (2018-2029)

Figure 53. Brazil Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 54. Mexico Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 55. Turkey Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 56. Saudi Arabia Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 57. Israel Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 58. GCC Countries Customer e-Care Services Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 59. Teleperformance SA Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 60. Concentrix Corporation Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 61. Sykes Enterprises Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 62. Intrado Corporation Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 63. Sitel Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 64. Synnex Corporation Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 65. TTEC Holdings Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 66. StarTek Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 67. Amdocs Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 68. Capital Square Partners(Aegis) Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 69. Alorica Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 70. SPi Global Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 71. Advanced Customer Services Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 72. Infosys Limited Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 73. Accenture Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 74. Transcom Revenue Growth Rate in Customer e-Care Services Business (2018-2023)

Figure 75. Bottom-up and Top-down Approaches for This Report

Figure 76. Data Triangulation

Figure 77. Key Executives Interviewed



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