

# Global Chatbots Market Size, Status and Forecast 2025

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## Abstracts

This report studies the global Chatbots market size, industry status and forecast, competition landscape and growth opportunity. This research report categorizes the global Chatbots market by companies, region, type and end-use industry.

A chatbot is a computer program or an artificial intelligence which conducts a conversation via auditory or textual methods.

The major drivers for upsurge in demand for chatbot software and services include increasing penetration of websites and mobile applications, proliferating demand of intelligent customer engagement, strong need to understand consumer behavior, and adoption of cloud-based technology

In 2017, the global Chatbots market size was 840 million US\$ and it is expected to reach 9320 million US\$ by the end of 2025, with a CAGR of 35.2% during 2018-2025.

This report focuses on the global top players, covered

Artificial Solutions

IBM Watson

Naunce Communications

eGain Coporation

Creative Virtual

Next IT Corp.

## CX Company

Speaktoit

Customer

Codebaby

## Market segment by Regions/Countries, this report covers

United States

Europe

China

Japan

Southeast Asia

India

## Market segment by Type, the product can be split into

Software

Services

## Market segment by Application, split into

Websites

Contact Centers

Social Media

## Mobile Platform

The study objectives of this report are:

To study and forecast the market size of Chatbots in global market.

To analyze the global key players, SWOT analysis, value and global market share for top players.

To define, describe and forecast the market by type, end use and region.

To analyze and compare the market status and forecast between China and major regions, namely, United States, Europe, China, Japan, Southeast Asia, India and Rest of World.

To analyze the global key regions market potential and advantage, opportunity and challenge, restraints and risks.

To identify significant trends and factors driving or inhibiting the market growth.

To analyze the opportunities in the market for stakeholders by identifying the high growth segments.

To strategically analyze each submarket with respect to individual growth trend and their contribution to the market

To analyze competitive developments such as expansions, agreements, new product launches, and acquisitions in the market

To strategically profile the key players and comprehensively analyze their growth strategies.

In this study, the years considered to estimate the market size of Chatbots are as follows:

History Year: 2013-2017

Base Year: 2017

Estimated Year: 2018

Forecast Year 2018 to 2025

For the data information by region, company, type and application, 2017 is considered as the base year. Whenever data information was unavailable for the base year, the prior year has been considered.

Key Stakeholders

Chatbots Manufacturers

Chatbots Distributors/Traders/Wholesalers

Chatbots Subcomponent Manufacturers

Industry Association

Downstream Vendors

Available Customizations

With the given market data, QYResearch offers customizations according to the company's specific needs. The following customization options are available for the report:

Regional and country-level analysis of the Chatbots market, by end-use.

Detailed analysis and profiles of additional market players.

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