

Global Call Centre Market Research Report 2023

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Abstracts

This report, based on historical analysis (2018-2022) and forecast calculation (2023-2029), aims to help readers to get a comprehensive understanding of global Call Centre market with multiple angles, which provides sufficient supports to readers' strategy and decision making.

By Company

PCCW Limited

China Customer Relations Centers

Honglian Jiuwu

Asiainfo Inc

JIANG SU Yuanyang DATA Processing Co., Ltd.

Concentrix

Teleperformance

VXI Co.,Ltd.

iSoftStone Information Technology(Group)Co.,Ltd.

Transcosmos

QinFinance

Segment by Type

BPO Call Centre

Internal Call Centre

Segment by Application

Finance

Telecom

IT and E-commerce

Logistic

Government and Public

Other

By Region

North America

United States

Canada

Europe

Germany

France

UK

Italy

Russia

Nordic Countries

Rest of Europe

Asia-Pacific

China

Japan

South Korea

Southeast Asia

India

Australia

Rest of Asia

Latin America

Mexico

Brazil

Rest of Latin America

Middle East & Africa

Turkey

Saudi Arabia

UAE

Rest of MEA

The Call Centre report covers below items:

Chapter 1: Product Basic Information (Definition, Type and Application)

Chapter 2: Global market size, regional market size. Market Opportunities and Challenges

Chapter 3: Companies' Competition Patterns

Chapter 4: Product Type Analysis

Chapter 5: Product Application Analysis

Chapter 6 to 10: Country Level Value Analysis

Chapter 11: Companies' Outline

Chapter 12: Market Conclusions

Chapter 13: Research Methodology and Data Source

Contents

1 REPORT OVERVIEW

- 1.1 Study Scope
- 1.2 Market Analysis by Type
 - 1.2.1 Global Call Centre Market Size Growth Rate by Type: 2018 VS 2022 VS 2029
 - 1.2.2 BPO Call Centre
 - 1.2.3 Internal Call Centre
- 1.3 Market by Application
 - 1.3.1 Global Call Centre Market Growth by Application: 2018 VS 2022 VS 2029
 - 1.3.2 Finance
 - 1.3.3 Telecom
 - 1.3.4 IT and E-commerce
 - 1.3.5 Logistic
 - 1.3.6 Government and Public
 - 1.3.7 Other
- 1.4 Study Objectives
- 1.5 Years Considered
- 1.6 Years Considered

2 GLOBAL GROWTH TRENDS

- 2.1 Global Call Centre Market Perspective (2018-2029)
- 2.2 Call Centre Growth Trends by Region
 - 2.2.1 Global Call Centre Market Size by Region: 2018 VS 2022 VS 2029
 - 2.2.2 Call Centre Historic Market Size by Region (2018-2023)
 - 2.2.3 Call Centre Forecasted Market Size by Region (2024-2029)
- 2.3 Call Centre Market Dynamics
 - 2.3.1 Call Centre Industry Trends
 - 2.3.2 Call Centre Market Drivers
 - 2.3.3 Call Centre Market Challenges
 - 2.3.4 Call Centre Market Restraints

3 COMPETITION LANDSCAPE BY KEY PLAYERS

- 3.1 Global Top Call Centre Players by Revenue
 - 3.1.1 Global Top Call Centre Players by Revenue (2018-2023)
 - 3.1.2 Global Call Centre Revenue Market Share by Players (2018-2023)

- 3.2 Global Call Centre Market Share by Company Type (Tier 1, Tier 2, and Tier 3)
- 3.3 Players Covered: Ranking by Call Centre Revenue
- 3.4 Global Call Centre Market Concentration Ratio
 - 3.4.1 Global Call Centre Market Concentration Ratio (CR5 and HHI)
 - 3.4.2 Global Top 10 and Top 5 Companies by Call Centre Revenue in 2022
- 3.5 Call Centre Key Players Head office and Area Served
- 3.6 Key Players Call Centre Product Solution and Service
- 3.7 Date of Enter into Call Centre Market
- 3.8 Mergers & Acquisitions, Expansion Plans

4 CALL CENTRE BREAKDOWN DATA BY TYPE

- 4.1 Global Call Centre Historic Market Size by Type (2018-2023)
- 4.2 Global Call Centre Forecasted Market Size by Type (2024-2029)

5 CALL CENTRE BREAKDOWN DATA BY APPLICATION

- 5.1 Global Call Centre Historic Market Size by Application (2018-2023)
- 5.2 Global Call Centre Forecasted Market Size by Application (2024-2029)

6 NORTH AMERICA

- 6.1 North America Call Centre Market Size (2018-2029)
- 6.2 North America Call Centre Market Growth Rate by Country: 2018 VS 2022 VS 2029
- 6.3 North America Call Centre Market Size by Country (2018-2023)
- 6.4 North America Call Centre Market Size by Country (2024-2029)
- 6.5 United States
- 6.6 Canada

7 EUROPE

- 7.1 Europe Call Centre Market Size (2018-2029)
- 7.2 Europe Call Centre Market Growth Rate by Country: 2018 VS 2022 VS 2029
- 7.3 Europe Call Centre Market Size by Country (2018-2023)
- 7.4 Europe Call Centre Market Size by Country (2024-2029)
- 7.5 Germany
- 7.6 France
- 7.7 U.K.
- 7.8 Italy

7.9 Russia

7.10 Nordic Countries

8 ASIA-PACIFIC

8.1 Asia-Pacific Call Centre Market Size (2018-2029)

8.2 Asia-Pacific Call Centre Market Growth Rate by Region: 2018 VS 2022 VS 2029

8.3 Asia-Pacific Call Centre Market Size by Region (2018-2023)

8.4 Asia-Pacific Call Centre Market Size by Region (2024-2029)

8.5 China

8.6 Japan

8.7 South Korea

8.8 Southeast Asia

8.9 India

8.10 Australia

9 LATIN AMERICA

9.1 Latin America Call Centre Market Size (2018-2029)

9.2 Latin America Call Centre Market Growth Rate by Country: 2018 VS 2022 VS 2029

9.3 Latin America Call Centre Market Size by Country (2018-2023)

9.4 Latin America Call Centre Market Size by Country (2024-2029)

9.5 Mexico

9.6 Brazil

10 MIDDLE EAST & AFRICA

10.1 Middle East & Africa Call Centre Market Size (2018-2029)

10.2 Middle East & Africa Call Centre Market Growth Rate by Country: 2018 VS 2022 VS 2029

10.3 Middle East & Africa Call Centre Market Size by Country (2018-2023)

10.4 Middle East & Africa Call Centre Market Size by Country (2024-2029)

10.5 Turkey

10.6 Saudi Arabia

10.7 UAE

11 KEY PLAYERS PROFILES

11.1 PCCW Limited

- 11.1.1 PCCW Limited Company Detail
- 11.1.2 PCCW Limited Business Overview
- 11.1.3 PCCW Limited Call Centre Introduction
- 11.1.4 PCCW Limited Revenue in Call Centre Business (2018-2023)
- 11.1.5 PCCW Limited Recent Development
- 11.2 China Customer Relations Centers
 - 11.2.1 China Customer Relations Centers Company Detail
 - 11.2.2 China Customer Relations Centers Business Overview
 - 11.2.3 China Customer Relations Centers Call Centre Introduction
 - 11.2.4 China Customer Relations Centers Revenue in Call Centre Business (2018-2023)
 - 11.2.5 China Customer Relations Centers Recent Development
- 11.3 Honglian Jiuwu
 - 11.3.1 Honglian Jiuwu Company Detail
 - 11.3.2 Honglian Jiuwu Business Overview
 - 11.3.3 Honglian Jiuwu Call Centre Introduction
 - 11.3.4 Honglian Jiuwu Revenue in Call Centre Business (2018-2023)
 - 11.3.5 Honglian Jiuwu Recent Development
- 11.4 Asiainfo Inc
 - 11.4.1 Asiainfo Inc Company Detail
 - 11.4.2 Asiainfo Inc Business Overview
 - 11.4.3 Asiainfo Inc Call Centre Introduction
 - 11.4.4 Asiainfo Inc Revenue in Call Centre Business (2018-2023)
 - 11.4.5 Asiainfo Inc Recent Development
- 11.5 JIANG SU Yuanyang DATA Processing Co., Ltd.
 - 11.5.1 JIANG SU Yuanyang DATA Processing Co., Ltd. Company Detail
 - 11.5.2 JIANG SU Yuanyang DATA Processing Co., Ltd. Business Overview
 - 11.5.3 JIANG SU Yuanyang DATA Processing Co., Ltd. Call Centre Introduction
 - 11.5.4 JIANG SU Yuanyang DATA Processing Co., Ltd. Revenue in Call Centre Business (2018-2023)
 - 11.5.5 JIANG SU Yuanyang DATA Processing Co., Ltd. Recent Development
- 11.6 Concentrix
 - 11.6.1 Concentrix Company Detail
 - 11.6.2 Concentrix Business Overview
 - 11.6.3 Concentrix Call Centre Introduction
 - 11.6.4 Concentrix Revenue in Call Centre Business (2018-2023)
 - 11.6.5 Concentrix Recent Development
- 11.7 Teleperformance
 - 11.7.1 Teleperformance Company Detail

- 11.7.2 Teleperformance Business Overview
- 11.7.3 Teleperformance Call Centre Introduction
- 11.7.4 Teleperformance Revenue in Call Centre Business (2018-2023)
- 11.7.5 Teleperformance Recent Development
- 11.8 VXI Co.,Ltd.
 - 11.8.1 VXI Co.,Ltd. Company Detail
 - 11.8.2 VXI Co.,Ltd. Business Overview
 - 11.8.3 VXI Co.,Ltd. Call Centre Introduction
 - 11.8.4 VXI Co.,Ltd. Revenue in Call Centre Business (2018-2023)
 - 11.8.5 VXI Co.,Ltd. Recent Development
- 11.9 iSoftStone Information Technology(Group)Co.,Ltd.
 - 11.9.1 iSoftStone Information Technology(Group)Co.,Ltd. Company Detail
 - 11.9.2 iSoftStone Information Technology(Group)Co.,Ltd. Business Overview
 - 11.9.3 iSoftStone Information Technology(Group)Co.,Ltd. Call Centre Introduction
 - 11.9.4 iSoftStone Information Technology(Group)Co.,Ltd. Revenue in Call Centre Business (2018-2023)
 - 11.9.5 iSoftStone Information Technology(Group)Co.,Ltd. Recent Development
- 11.10 Transcosmos
 - 11.10.1 Transcosmos Company Detail
 - 11.10.2 Transcosmos Business Overview
 - 11.10.3 Transcosmos Call Centre Introduction
 - 11.10.4 Transcosmos Revenue in Call Centre Business (2018-2023)
 - 11.10.5 Transcosmos Recent Development
- 11.11 QinFinance
 - 11.11.1 QinFinance Company Detail
 - 11.11.2 QinFinance Business Overview
 - 11.11.3 QinFinance Call Centre Introduction
 - 11.11.4 QinFinance Revenue in Call Centre Business (2018-2023)
 - 11.11.5 QinFinance Recent Development

12 ANALYST'S VIEWPOINTS/CONCLUSIONS

13 APPENDIX

- 13.1 Research Methodology
 - 13.1.1 Methodology/Research Approach
 - 13.1.2 Data Source
- 13.2 Disclaimer
- 13.3 Author Details

List Of Tables

LIST OF TABLES

Table 1. Global Call Centre Market Size Growth Rate by Type (US\$ Million): 2018 VS 2022 VS 2029

Table 2. Key Players of BPO Call Centre

Table 3. Key Players of Internal Call Centre

Table 4. Global Call Centre Market Size Growth by Application (US\$ Million): 2018 VS 2022 VS 2029

Table 5. Global Call Centre Market Size by Region (US\$ Million): 2018 VS 2022 VS 2029

Table 6. Global Call Centre Market Size by Region (2018-2023) & (US\$ Million)

Table 7. Global Call Centre Market Share by Region (2018-2023)

Table 8. Global Call Centre Forecasted Market Size by Region (2024-2029) & (US\$ Million)

Table 9. Global Call Centre Market Share by Region (2024-2029)

Table 10. Call Centre Market Trends

Table 11. Call Centre Market Drivers

Table 12. Call Centre Market Challenges

Table 13. Call Centre Market Restraints

Table 14. Global Call Centre Revenue by Players (2018-2023) & (US\$ Million)

Table 15. Global Call Centre Market Share by Players (2018-2023)

Table 16. Global Top Call Centre Players by Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Call Centre as of 2022)

Table 17. Ranking of Global Top Call Centre Companies by Revenue (US\$ Million) in 2022

Table 18. Global 5 Largest Players Market Share by Call Centre Revenue (CR5 and HHI) & (2018-2023)

Table 19. Key Players Headquarters and Area Served

Table 20. Key Players Call Centre Product Solution and Service

Table 21. Date of Enter into Call Centre Market

Table 22. Mergers & Acquisitions, Expansion Plans

Table 23. Global Call Centre Market Size by Type (2018-2023) & (US\$ Million)

Table 24. Global Call Centre Revenue Market Share by Type (2018-2023)

Table 25. Global Call Centre Forecasted Market Size by Type (2024-2029) & (US\$ Million)

Table 26. Global Call Centre Revenue Market Share by Type (2024-2029)

Table 27. Global Call Centre Market Size by Application (2018-2023) & (US\$ Million)

- Table 28. Global Call Centre Revenue Market Share by Application (2018-2023)
- Table 29. Global Call Centre Forecasted Market Size by Application (2024-2029) & (US\$ Million)
- Table 30. Global Call Centre Revenue Market Share by Application (2024-2029)
- Table 31. North America Call Centre Market Size Growth Rate by Country (US\$ Million): 2018 VS 2022 VS 2029
- Table 32. North America Call Centre Market Size by Country (2018-2023) & (US\$ Million)
- Table 33. North America Call Centre Market Size by Country (2024-2029) & (US\$ Million)
- Table 34. Europe Call Centre Market Size Growth Rate by Country (US\$ Million): 2018 VS 2022 VS 2029
- Table 35. Europe Call Centre Market Size by Country (2018-2023) & (US\$ Million)
- Table 36. Europe Call Centre Market Size by Country (2024-2029) & (US\$ Million)
- Table 37. Asia-Pacific Call Centre Market Size Growth Rate by Region (US\$ Million): 2018 VS 2022 VS 2029
- Table 38. Asia-Pacific Call Centre Market Size by Region (2018-2023) & (US\$ Million)
- Table 39. Asia-Pacific Call Centre Market Size by Region (2024-2029) & (US\$ Million)
- Table 40. Latin America Call Centre Market Size Growth Rate by Country (US\$ Million): 2018 VS 2022 VS 2029
- Table 41. Latin America Call Centre Market Size by Country (2018-2023) & (US\$ Million)
- Table 42. Latin America Call Centre Market Size by Country (2024-2029) & (US\$ Million)
- Table 43. Middle East & Africa Call Centre Market Size Growth Rate by Country (US\$ Million): 2018 VS 2022 VS 2029
- Table 44. Middle East & Africa Call Centre Market Size by Country (2018-2023) & (US\$ Million)
- Table 45. Middle East & Africa Call Centre Market Size by Country (2024-2029) & (US\$ Million)
- Table 46. PCCW Limited Company Detail
- Table 47. PCCW Limited Business Overview
- Table 48. PCCW Limited Call Centre Product
- Table 49. PCCW Limited Revenue in Call Centre Business (2018-2023) & (US\$ Million)
- Table 50. PCCW Limited Recent Development
- Table 51. China Customer Relations Centers Company Detail
- Table 52. China Customer Relations Centers Business Overview
- Table 53. China Customer Relations Centers Call Centre Product
- Table 54. China Customer Relations Centers Revenue in Call Centre Business

(2018-2023) & (US\$ Million)

Table 55. China Customer Relations Centers Recent Development

Table 56. Honglian Jiuwu Company Detail

Table 57. Honglian Jiuwu Business Overview

Table 58. Honglian Jiuwu Call Centre Product

Table 59. Honglian Jiuwu Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 60. Honglian Jiuwu Recent Development

Table 61. Asiainfo Inc Company Detail

Table 62. Asiainfo Inc Business Overview

Table 63. Asiainfo Inc Call Centre Product

Table 64. Asiainfo Inc Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 65. Asiainfo Inc Recent Development

Table 66. JIANG SU Yuanyang DATA Processing Co., Ltd. Company Detail

Table 67. JIANG SU Yuanyang DATA Processing Co., Ltd. Business Overview

Table 68. JIANG SU Yuanyang DATA Processing Co., Ltd. Call Centre Product

Table 69. JIANG SU Yuanyang DATA Processing Co., Ltd. Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 70. JIANG SU Yuanyang DATA Processing Co., Ltd. Recent Development

Table 71. Concentrix Company Detail

Table 72. Concentrix Business Overview

Table 73. Concentrix Call Centre Product

Table 74. Concentrix Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 75. Concentrix Recent Development

Table 76. Teleperformance Company Detail

Table 77. Teleperformance Business Overview

Table 78. Teleperformance Call Centre Product

Table 79. Teleperformance Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 80. Teleperformance Recent Development

Table 81. VXI Co.,Ltd. Company Detail

Table 82. VXI Co.,Ltd. Business Overview

Table 83. VXI Co.,Ltd. Call Centre Product

Table 84. VXI Co.,Ltd. Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 85. VXI Co.,Ltd. Recent Development

Table 86. iSoftStone Information Technology(Group)Co.,Ltd. Company Detail

Table 87. iSoftStone Information Technology(Group)Co.,Ltd. Business Overview

Table 88. iSoftStone Information Technology(Group)Co.,Ltd. Call Centre Product

Table 89. iSoftStone Information Technology(Group)Co.,Ltd. Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 90. iSoftStone Information Technology(Group)Co.,Ltd. Recent Development

Table 91. Transcosmos Company Detail

Table 92. Transcosmos Business Overview

Table 93. Transcosmos Call Centre Product

Table 94. Transcosmos Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 95. Transcosmos Recent Development

Table 96. QinFinance Company Detail

Table 97. QinFinance Business Overview

Table 98. QinFinance Call Centre Product

Table 99. QinFinance Revenue in Call Centre Business (2018-2023) & (US\$ Million)

Table 100. QinFinance Recent Development

Table 101. Research Programs/Design for This Report

Table 102. Key Data Information from Secondary Sources

Table 103. Key Data Information from Primary Sources

List Of Figures

LIST OF FIGURES

- Figure 1. Global Call Centre Market Size Comparison by Type (2023-2029) & (US\$ Million)
- Figure 2. Global Call Centre Market Share by Type: 2022 VS 2029
- Figure 3. BPO Call Centre Features
- Figure 4. Internal Call Centre Features
- Figure 5. Global Call Centre Market Size Comparison by Application (2023-2029) & (US\$ Million)
- Figure 6. Global Call Centre Market Share by Application: 2022 VS 2029
- Figure 7. Finance Case Studies
- Figure 8. Telecom Case Studies
- Figure 9. IT and E-commerce Case Studies
- Figure 10. Logistic Case Studies
- Figure 11. Government and Public Case Studies
- Figure 12. Other Case Studies
- Figure 13. Call Centre Report Years Considered
- Figure 14. Global Call Centre Market Size (US\$ Million), Year-over-Year: 2018-2029
- Figure 15. Global Call Centre Market Size, (US\$ Million), 2018 VS 2022 VS 2029
- Figure 16. Global Call Centre Market Share by Region: 2022 VS 2029
- Figure 17. Global Call Centre Market Share by Players in 2022
- Figure 18. Global Top Call Centre Players by Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Call Centre as of 2022)
- Figure 19. The Top 10 and 5 Players Market Share by Call Centre Revenue in 2022
- Figure 20. North America Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 21. North America Call Centre Market Share by Country (2018-2029)
- Figure 22. United States Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 23. Canada Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 24. Europe Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 25. Europe Call Centre Market Share by Country (2018-2029)
- Figure 26. Germany Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 27. France Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 28. U.K. Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 29. Italy Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)
- Figure 30. Russia Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 31. Nordic Countries Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 32. Asia-Pacific Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 33. Asia-Pacific Call Centre Market Share by Region (2018-2029)

Figure 34. China Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 35. Japan Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 36. South Korea Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 37. Southeast Asia Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 38. India Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 39. Australia Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 40. Latin America Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 41. Latin America Call Centre Market Share by Country (2018-2029)

Figure 42. Mexico Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 43. Brazil Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 44. Middle East & Africa Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 45. Middle East & Africa Call Centre Market Share by Country (2018-2029)

Figure 46. Turkey Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 47. Saudi Arabia Call Centre Market Size YoY Growth (2018-2029) & (US\$ Million)

Figure 48. PCCW Limited Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 49. China Customer Relations Centers Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 50. Honglian Jiuwu Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 51. Asiainfo Inc Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 52. JIANG SU Yuanyang DATA Processing Co., Ltd. Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 53. Concentrix Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 54. Teleperformance Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 55. VXI Co.,Ltd. Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 56. iSoftStone Information Technology(Group)Co.,Ltd. Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 57. Transcosmos Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 58. QinFinance Revenue Growth Rate in Call Centre Business (2018-2023)

Figure 59. Bottom-up and Top-down Approaches for This Report

Figure 60. Data Triangulation

Figure 61. Key Executives Interviewed

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