

EMEA (Europe, Middle East and Africa) Interactive Voice Response Market Report 2017

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Abstracts

In this report, the EMEA Interactive Voice Response market is valued at USD XX million in 2016 and is expected to reach USD XX million by the end of 2022, growing at a CAGR of XX% between 2016 and 2022.

Geographically, this report split EMEA into Europe, the Middle East and Africa, With sales (K Units), revenue (Million USD), market share and growth rate of Interactive Voice Response for these regions, from 2012 to 2022 (forecast)

Europe: Germany, France, UK, Russia, Italy and Benelux;

Middle East: Saudi Arabia, Israel, UAE and Iran;

Africa: South Africa, Nigeria, Egypt and Algeria.

EMEA Interactive Voice Response market competition by top manufacturers/players, with Interactive Voice Response sales volume (K Units), price (USD/Unit), revenue (Million USD) and market share for each manufacturer/player; the top players including

inContact Inc.

Nuance Communications

Convergys Corporation

Avaya Inc.

Cisco Systems, Inc.

AT&T Inc.

West Corporation

Genesys Telecommunication Laboratories

Verizon Communications Inc.

24/7 Customer, Inc.

On the basis of product, this report displays the sales volume (K Units), revenue (Million USD), product price (USD/Unit), market share and growth rate of each type, primarily split into

Touch-Tone

Speech

On the basis on the end users/applications, this report focuses on the status and outlook for major applications/end users, sales volume (K Units), market share and growth rate of Interactive Voice Response for each application, including

BFSI

Pharma and Healthcare

ITES

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