

EMEA (Europe, Middle East and Africa) Interactive Voice Response (IVR) System Market Report 2018

<https://marketpublishers.com/r/EED329D1E1AQEN.html>

Date: March 2018

Pages: 119

Price: US\$ 4,000.00 (Single User License)

ID: EED329D1E1AQEN

Abstracts

In this report, the EMEA Interactive Voice Response (IVR) System market is valued at USD XX million in 2017 and is expected to reach USD XX million by the end of 2025, growing at a CAGR of XX% between 2017 and 2025.

Geographically, this report split EMEA into Europe, the Middle East and Africa, With sales (K Units), revenue (Million USD), market share and growth rate of Interactive Voice Response (IVR) System for these regions, from 2013 to 2025 (forecast)

Europe: Germany, France, UK, Russia, Italy and Benelux;

Middle East: Saudi Arabia, Israel, UAE and Iran;

Africa: South Africa, Nigeria, Egypt and Algeria.

EMEA Interactive Voice Response (IVR) System market competition by top manufacturers/players, with Interactive Voice Response (IVR) System sales volume (K Units), price (USD/Unit), revenue (Million USD) and market share for each manufacturer/player; the top players including

IBM

Aspect Software, Inc.

AT&T Inc.

AVAYA, Inc.

BCE, INC.

Cisco Systems Inc

Convergys Corp.

Dialogic Corporation

Enghouse Systems Limited

Syntellect Inc.

Genesys Telecommunications Laboratories Inc.

Healthcare Technology Systems (HTS)

Mitel Networks Corporation

Nuance Communications, Inc.

Philips Speech Processing

Verizon Communications, Inc.

Voxeo Corporation

West Corporation

Holly Connects

On the basis of product, this report displays the sales volume, revenue, product price, market share and growth rate of each type, primarily split into

Equipment installed on the customer premises

Equipment installed in the PSTN (public switched telephone network)

Application service provider (ASP) / hosted IVR

On the basis on the end users/applications, this report focuses on the status and outlook for major applications/end users, sales volume, market share and growth rate for each application, including

Bank and stock account balances and transfers

Surveys and polls

Office call routing

Call center forwarding

Simple order entry transactions

Selective information lookup (movie schedules, etc.)

If you have any special requirements, please let us know and we will offer you the report as you want.

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