

EMEA (Europe, Middle East and Africa) Contact Center Market Report 2017

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Abstracts

In this report, the EMEA Contact Center market is valued at USD XX million in 2016 and is expected to reach USD XX million by the end of 2022, growing at a CAGR of XX% between 2016 and 2022.

Geographically, this report split EMEA into Europe, the Middle East and Africa, With sales (K Units), revenue (Million USD), market share and growth rate of Contact Center for these regions, from 2012 to 2022 (forecast)

Europe: Germany, France, UK, Russia, Italy and Benelux;

Middle East: Saudi Arabia, Israel, UAE and Iran;

Africa: South Africa, Nigeria, Egypt and Algeria.

EMEA Contact Center market competition by top manufacturers/players, with Contact Center sales volume (K Units), price (USD/Unit), revenue (Million USD) and market share for each manufacturer/player; the top players including

Alcatel-Lucent

Avaya

Cisco Systems

Huawei Technologies

3CLogic

8x8

Aastra

Altitude Software

Aspect Software

Connect First

Convergys

CRMxchange

Enghouse Interactive

Five9

Fujitsu

Genesys

HP

Incontact

Interactive Intelligence

Mitel Networks

NEC

Noble Systems

Oracle

Presence Technology

SAP

ShoreTel

On the basis of product, this report displays the sales volume (K Units), revenue (Million USD), product price (USD/Unit), market share and growth rate of each type, primarily split into

IVR

IP PBX

Voice Mail Software

On the basis on the end users/applications, this report focuses on the status and outlook for major applications/end users, sales volume (K Units), market share and growth rate of Contact Center for each application, including

Government Unit

Military

Business

Other

If you have any special requirements, please let us know and we will offer you the report as you want.

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