

# EMEA (Europe, Middle East and Africa) Call Centers Market Report 2017

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# Abstracts

In this report, the EMEA Call Centers market is valued at USD XX million in 2016 and is expected to reach USD XX million by the end of 2022, growing at a CAGR of XX% between 2016 and 2022.

Geographically, this report split EMEA into Europe, the Middle East and Africa, With sales (K Units), revenue (Million USD), market share and growth rate of Call Centers for these regions, from 2012 to 2022 (forecast)

Europe: Germany, France, UK, Russia, Italy and Benelux;

Middle East: Saudi Arabia, Israel, UAE and Iran;

Africa: South Africa, Nigeria, Egypt and Algeria.

EMEA Call Centers market competition by top manufacturers/players, with Call Centers sales volume (K Units), price (USD/Unit), revenue (Million USD) and market share for each manufacturer/player; the top players including

24 7 Inc

Alliance Data Systems, Inc.

ATOS S.A

**BT** Communications Limited



Capita Customer Management Limited

Convergys Corp.

Entel Call Center

EXL Service Holdings, Inc.

On the basis of product, this report displays the sales volume (K Units), revenue (Million USD), product price (USD/Unit), market share and growth rate of each type, primarily split into

Mass Market Center

B2B Center

**Universal Center** 

On the basis on the end users/applications, this report focuses on the status and outlook for major applications/end users, sales volume (K Units), market share and growth rate of Call Centers for each application, including

Outsourced Call Centers

In-House Call Centers

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