

Covid-19 Impact on Service Quality Management Market, Global Research Reports 2020-2021

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Abstracts

This report covers market size and forecasts of Service Quality Management, including the following market information:

Global Service Quality Management Market Size, 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global Service Quality Management Market Size by Type and by Application, 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global Service Quality Management Market Size by Region (and Key Countries), 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global Service Quality Management Market Size by Company, 2019- 2020 (quarterly data), (US\$ Million)

Key market players

Major competitors identified in this market include Adobe Systems, Amdocs, Alcatel-Lucent, Cisco, Egain Corporation, Ericsson, Hp, Ibm, Oracle, etc.

Based on the Region:

Asia-Pacific (China, Japan, South Korea, India and ASEAN)

North America (US and Canada)

Europe (Germany, France, UK and Italy)

Rest of World (Latin America, Middle East & Africa)

Based on the Type:

Enterprise Feedback Management (EFM)

Web analytics

Text analytics

Speech analytics

Others

Based on the Application:

Company Website

Branch/Store

Web

Call Center

Mobile

Social Media

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