

COVID-19 Impact on IT/DevOps Incident Management Software Market, Global Research Reports 2020-2021

<https://marketpublishers.com/r/C9F550D0A514EN.html>

Date: June 2020

Pages: 92

Price: US\$ 3,250.00 (Single User License)

ID: C9F550D0A514EN

Abstracts

This report covers market size and forecasts of IT/DevOps Incident Management Software, including the following market information:

Global IT/DevOps Incident Management Software Market Size, 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global IT/DevOps Incident Management Software Market Size by Type and by Application, 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global IT/DevOps Incident Management Software Market Size by Region (and Key Countries), 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global IT/DevOps Incident Management Software Market Size by Company, 2019- 2020 (quarterly data), (US\$ Million)

Key market players

Major competitors identified in this market include PagerDuty, Freshservice, Samanage, JIRA Service Desk, OpsGenie, VictorOps, NinjaRMM, ServiceNow, Symantec, Web Help Desk, DERDACK, SunView, etc.

Based on the Region:

Asia-Pacific (China, Japan, South Korea, India and ASEAN)

North America (US and Canada)

Europe (Germany, France, UK and Italy)

Rest of World (Latin America, Middle East & Africa)

Based on the Type:

Cloud Based

On-Premise

Based on the Application:

Large Enterprises

SMEs

Contents

- 1.1 Research Scope
- 1.2 Market Segmentation
- 1.3 Research Objectives
- 1.4 Research Methodology
 - 1.4.1 Research Process
 - 1.4.2 Data Triangulation
 - 1.4.3 Research Approach
 - 1.4.4 Base Year
- 1.5 Coronavirus Disease 2019 (Covid-19) Impact Will Have a Severe Impact on Global Growth
 - 1.5.1 Covid-19 Impact: Global GDP Growth, 2019, 2020 and 2021 Projections
 - 1.5.2 Covid-19 Impact: Commodity Prices Indices
 - 1.5.3 Covid-19 Impact: Global Major Government Policy
- 1.6 The Covid-19 Impact on IT/DevOps Incident Management Software Industry
- 1.7 COVID-19 Impact: IT/DevOps Incident Management Software Market Trends

2 GLOBAL IT/DEVOPS INCIDENT MANAGEMENT SOFTWARE QUARTERLY MARKET SIZE ANALYSIS

- 2.1 IT/DevOps Incident Management Software Business Impact Assessment - COVID-19
 - 2.1.1 Global IT/DevOps Incident Management Software Market Size, Pre-COVID-19 and Post- COVID-19 Comparison, 2015-2026
- 2.2 Global IT/DevOps Incident Management Software Quarterly Market Size 2020-2021
- 2.3 COVID-19-Driven Market Dynamics and Factor Analysis
 - 2.3.1 Drivers
 - 2.3.2 Restraints
 - 2.3.3 Opportunities
 - 2.3.4 Challenges

3 QUARTERLY COMPETITIVE ASSESSMENT, 2020

- 3.1 By Players, Global IT/DevOps Incident Management Software Quarterly Market Size, 2019 VS 2020
- 3.2 By Players, IT/DevOps Incident Management Software Headquarters and Area Served
- 3.3 Date of Key Players Enter into IT/DevOps Incident Management Software Market

3.4 Key Players IT/DevOps Incident Management Software Product Offered

3.5 Mergers & Acquisitions, Expansion Plans

4 IMPACT OF COVID-19 ON IT/DEVOPS INCIDENT MANAGEMENT SOFTWARE SEGMENTS, BY TYPE

4.1 Introduction

1.4.1 Cloud Based

1.4.2 On-Premise

4.2 By Type, Global IT/DevOps Incident Management Software Market Size, 2019-2021

5 IMPACT OF COVID-19 ON IT/DEVOPS INCIDENT MANAGEMENT SOFTWARE SEGMENTS, BY APPLICATION

5.1 Overview

5.5.1 Large Enterprises

5.5.2 SMEs

5.2 By Application, Global IT/DevOps Incident Management Software Market Size, 2019-2021

5.2.1 By Application, Global IT/DevOps Incident Management Software Market Size by Application, 2019-2021

6 GEOGRAPHIC ANALYSIS

6.1 Introduction

6.2 North America

6.2.1 Macroeconomic Indicators of US

6.2.2 US

6.2.3 Canada

6.3 Europe

6.3.1 Macroeconomic Indicators of Europe

6.3.2 Germany

6.3.3 France

6.3.4 UK

6.3.5 Italy

6.4 Asia-Pacific

6.4.1 Macroeconomic Indicators of Asia-Pacific

6.4.2 China

6.4.3 Japan

- 6.4.4 South Korea
- 6.4.5 India
- 6.4.6 ASEAN
- 6.5 Rest of World
 - 6.5.1 Latin America
 - 6.5.2 Middle East and Africa

7 COMPANY PROFILES

7.1 PagerDuty

7.1.1 PagerDuty Business Overview

7.1.2 PagerDuty IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.1.3 PagerDuty IT/DevOps Incident Management Software Product Introduction

7.1.4 PagerDuty Response to COVID-19 and Related Developments

7.2 Freshservice

7.2.1 Freshservice Business Overview

7.2.2 Freshservice IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.2.3 Freshservice IT/DevOps Incident Management Software Product Introduction

7.2.4 Freshservice Response to COVID-19 and Related Developments

7.3 Samanage

7.3.1 Samanage Business Overview

7.3.2 Samanage IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.3.3 Samanage IT/DevOps Incident Management Software Product Introduction

7.3.4 Samanage Response to COVID-19 and Related Developments

7.4 JIRA Service Desk

7.4.1 JIRA Service Desk Business Overview

7.4.2 JIRA Service Desk IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.4.3 JIRA Service Desk IT/DevOps Incident Management Software Product Introduction

7.4.4 JIRA Service Desk Response to COVID-19 and Related Developments

7.5 OpsGenie

7.5.1 OpsGenie Business Overview

7.5.2 OpsGenie IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.5.3 OpsGenie IT/DevOps Incident Management Software Product Introduction

7.5.4 OpsGenie Response to COVID-19 and Related Developments

7.6 VictorOps

7.6.1 VictorOps Business Overview

7.6.2 VictorOps IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.6.3 VictorOps IT/DevOps Incident Management Software Product Introduction

7.6.4 VictorOps Response to COVID-19 and Related Developments

7.7 NinjaRMM

7.7.1 NinjaRMM Business Overview

7.7.2 NinjaRMM IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.7.3 NinjaRMM IT/DevOps Incident Management Software Product Introduction

7.7.4 NinjaRMM Response to COVID-19 and Related Developments

7.8 ServiceNow

7.8.1 ServiceNow Business Overview

7.8.2 ServiceNow IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.8.3 ServiceNow IT/DevOps Incident Management Software Product Introduction

7.8.4 ServiceNow Response to COVID-19 and Related Developments

7.9 Symantec

7.9.1 Symantec Business Overview

7.9.2 Symantec IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.9.3 Symantec IT/DevOps Incident Management Software Product Introduction

7.9.4 Symantec Response to COVID-19 and Related Developments

7.10 Web Help Desk

7.10.1 Web Help Desk Business Overview

7.10.2 Web Help Desk IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.10.3 Web Help Desk IT/DevOps Incident Management Software Product Introduction

7.10.4 Web Help Desk Response to COVID-19 and Related Developments

7.11 DERDACK

7.11.1 DERDACK Business Overview

7.11.2 DERDACK IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.11.3 DERDACK IT/DevOps Incident Management Software Product Introduction

7.11.4 DERDACK Response to COVID-19 and Related Developments

7.12 SunView

7.12.1 SunView Business Overview

7.12.2 SunView IT/DevOps Incident Management Software Quarterly Revenue, 2020

7.12.3 SunView IT/DevOps Incident Management Software Product Introduction

7.12.4 SunView Response to COVID-19 and Related Developments

8 KEY FINDINGS

9 APPENDIX

9.1 About US

9.2 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. Overview of the World Economic Outlook Projections

Table 2. Summary of World Real per Capita Output (Annual percent change; in international currency at purchasing power parity)

Table 3. European Economies: Real GDP, Consumer Prices, Current Account Balance, and Unemployment (Annual percent change, unless noted otherwise)

Table 4. Asian and Pacific Economies: Real GDP, Consumer Prices, Current Account Balance, and Unemployment (Annual percent change, unless noted otherwise)

Table 5. Western Hemisphere Economies: Real GDP, Consumer Prices, Current Account Balance, and Unemployment (Annual percent change, unless noted otherwise)

Table 6. Middle Eastern and Central Asian Economies: Real GDP, Consumer Prices, Current Account Balance, and Unemployment (Annual percent change, unless noted otherwise)

Table 7. Covid-19 Impact: Global Major Government Policy

Table 8. The Covid-19 Impact on IT/DevOps Incident Management Software Assessment

Table 9. COVID-19 Impact: IT/DevOps Incident Management Software Market Trends

Table 10. COVID-19 Impact Global IT/DevOps Incident Management Software Market Size

Table 11. Global IT/DevOps Incident Management Software Quarterly Market Size, 2020 (US\$ Million)

Table 12. Global IT/DevOps Incident Management Software Market Size, Pre-COVID-19 and Post- COVID-19 Quarterly Comparison, 2020-2021 (US\$ Million)

Table 13. Global IT/DevOps Incident Management Software Market Growth Drivers

Table 14. Global IT/DevOps Incident Management Software Market Restraints

Table 15. Global IT/DevOps Incident Management Software Market Opportunities

Table 16. Global IT/DevOps Incident Management Software Market Challenges

Table 17. By Players, IT/DevOps Incident Management Software Quarterly Revenue, 2019 VS 2020 (US\$ Million)

Table 18. Key Players, IT/DevOps Incident Management Software Revenue Market Share, 2019 VS 2020 (%)

Table 19. Key IT/DevOps Incident Management Software Players Headquarters and Area Served

Table 20. Date of Key Players Enter into IT/DevOps Incident Management Software Market

Table 21. Key Players IT/DevOps Incident Management Software Product Type

Table 22. Mergers & Acquisitions, Expansion Plans

Table 23. By Players, Global IT/DevOps Incident Management Software Market Size 2019-2021, (US\$ Million)

Table 24. Global IT/DevOps Incident Management Software Market Size by Application: 2019-2021 (US\$ Million)

Table 25. Global IT/DevOps Incident Management Software Market Size by Region, 2019-2021 (US\$ Million)

Table 26. By Country, North America IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 27. By Type, US IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 28. By Application, US IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 29. By Type, Canada IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 30. By Application, Canada IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 31. Macroeconomic Indicators of Europe (Germany, France, UK and Italy)

Table 32. By Country, Europe IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 33. By Type, Germany IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 34. By Application, Germany IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 35. By Type, France IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 36. By Application, France IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 37. By Type, UK IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 38. By Application, UK IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 39. By Type, Italy IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 40. By Application, Italy IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 41. Macroeconomic Indicators of Asia-Pacific (China, Japan, South Korea, India and ASEAN)

Table 42. By Region, Asia-Pacific IT/DevOps Incident Management Software Market

Size, 2019-2021 (US\$ Million)

Table 43. By Type, China IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 44. By Application, China IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 45. By Type, Japan IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 46. By Application, Japan IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 47. By Type, South Korea IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 48. By Application, South Korea IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 49. By Type, India IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 50. By Application, India IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 51. By Type, ASEAN IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 52. By Application, ASEAN IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 53. By Type, Latin America IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 54. By Application, Latin America IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 55. By Type, Middle East and Africa IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 56. By Application, Middle East and Africa IT/DevOps Incident Management Software Market Size, 2019-2021 (US\$ Million)

Table 57. PagerDuty Business Overview

Table 58. PagerDuty IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 59. PagerDuty IT/DevOps Incident Management Software Product

Table 60. PagerDuty Response to COVID-19 and Related Developments

Table 61. Freshservice Business Overview

Table 62. Freshservice IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 63. Freshservice IT/DevOps Incident Management Software Product

Table 64. Freshservice Response to COVID-19 and Related Developments

Table 65. Samanage Business Overview

Table 66. Samanage IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 67. Samanage IT/DevOps Incident Management Software Product

Table 68. Samanage Response to COVID-19 and Related Developments

Table 69. JIRA Service Desk Business Overview

Table 70. JIRA Service Desk IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 71. JIRA Service Desk IT/DevOps Incident Management Software Product

Table 72. JIRA Service Desk Response to COVID-19 and Related Developments

Table 73. OpsGenie Business Overview

Table 74. OpsGenie IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 75. OpsGenie IT/DevOps Incident Management Software Product

Table 76. OpsGenie Response to COVID-19 and Related Developments

Table 77. VictorOps Business Overview

Table 78. VictorOps IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 79. VictorOps IT/DevOps Incident Management Software Product

Table 80. VictorOps Response to COVID-19 and Related Developments

Table 81. NinjaRMM Business Overview

Table 82. NinjaRMM IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 83. NinjaRMM IT/DevOps Incident Management Software Product

Table 84. NinjaRMM Response to COVID-19 and Related Developments

Table 85. ServiceNow Business Overview

Table 86. ServiceNow IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 87. ServiceNow IT/DevOps Incident Management Software Product

Table 88. ServiceNow Response to COVID-19 and Related Developments

Table 89. Symantec Business Overview

Table 90. Symantec IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 91. Symantec IT/DevOps Incident Management Software Product

Table 92. Symantec Response to COVID-19 and Related Developments

Table 93. Web Help Desk Business Overview

Table 94. Web Help Desk IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 95. Web Help Desk IT/DevOps Incident Management Software Product

Table 96. Web Help Desk Response to COVID-19 and Related Developments

Table 97. DERDACK Business Overview

Table 98. DERDACK IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 99. DERDACK IT/DevOps Incident Management Software Product

Table 100. DERDACK Response to COVID-19 and Related Developments

Table 101. SunView Business Overview

Table 102. SunView IT/DevOps Incident Management Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 103. SunView IT/DevOps Incident Management Software Product

Table 104. SunView Response to COVID-19 and Related Developments

List Of Figures

LIST OF FIGURES

- Figure 1. IT/DevOps Incident Management Software Product Picture
- Figure 2. IT/DevOps Incident Management Software Market Segmentation
- Figure 3. Research Objectives
- Figure 4. Research Process
- Figure 5. Data Triangulation
- Figure 6. Research Approach
- Figure 7. Commodity Prices-Metals Price Indices
- Figure 8. Commodity Prices- Precious Metal Price Indices
- Figure 9. Commodity Prices- Agricultural Raw Material Price Indices
- Figure 10. Commodity Prices- Food and Beverage Price Indices
- Figure 11. Commodity Prices- Fertilizer Price Indices
- Figure 12. Commodity Prices- Energy Price Indices
- Figure 13. G20+: Economic Policy Responses to COVID-19
- Figure 14. Global IT/DevOps Incident Management Software Market Size, Pre-COVID-19 and Post- COVID-19 Comparison, 2015-2026 (US\$ Million)
- Figure 15. Global IT/DevOps Incident Management Software Market Size, Pre-COVID-19 and Post- COVID-19, Year-over-Year Growth Rate, 2015-2026 (%)
- Figure 16. Global IT/DevOps Incident Management Software Market Size, Quarterly Growth, 2020-2021 (%)
- Figure 17. Global IT/DevOps Incident Management Software Market Size, Market Share by Type, 2019 VS 2020 (%)
- Figure 18. Global IT/DevOps Incident Management Software Market Size, Market Share by Application, 2019 VS 2020 (%)
- Figure 19. Global IT/DevOps Incident Management Software Market Size Market Share by Region, 2019 VS 2020 (%)
- Figure 20. United States Composite PMI and GDP
- Figure 21. Eurozone Composite PMI and GDP
- Figure 22. Eurozone Core v. Periphery PMI Output Indices
- Figure 23. Core v. Periphery PMI Employment Indices
- Figure 24. UK Composite PMI and GDP
- Figure 25. Caixin China Composite Output Index
- Figure 26. Caixin China General Services Business Activity Index
- Figure 27. Japan Composite Output Index
- Figure 28. South Korea Manufacturing PMI
- Figure 29. India Composite Output Index

Figure 30. ASEAN Manufacturing PMI

Figure 31. By Region, Asia-Pacific IT/DevOps Incident Management Software Market Size Market Share, 2019-2021

I would like to order

Product name: COVID-19 Impact on IT/DevOps Incident Management Software Market, Global Research Reports 2020-2021

Product link: <https://marketpublishers.com/r/C9F550D0A514EN.html>

Price: US\$ 3,250.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/C9F550D0A514EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

****All fields are required**

Customer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970

