

# COVID-19 Impact on Global Ticket Management Software Market Size, Status and Forecast 2020-2026

<https://marketpublishers.com/r/CCBE0E55C2DAEN.html>

Date: July 2020

Pages: 99

Price: US\$ 3,900.00 (Single User License)

ID: CCBE0E55C2DAEN

## Abstracts

This report focuses on the global Ticket Management Software status, future forecast, growth opportunity, key market and key players. The study objectives are to present the Ticket Management Software development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

The key players covered in this study

Microsoft

IBM

Accenture

Oracle

SAP

TCS

Zendesk

EventAvenue

Market segment by Type, the product can be split into

On-Premise

Cloud-based

Market segment by Application, split into

Large Enterprise

Small and Medium Enterprises

Market segment by Regions/Countries, this report covers

North America

Europe

China

Japan

Southeast Asia

India

Central & South America

The study objectives of this report are:

To analyze global Ticket Management Software status, future forecast, growth opportunity, key market and key players.

To present the Ticket Management Software development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

To strategically profile the key players and comprehensively analyze their development plan and strategies.

To define, describe and forecast the market by type, market and key regions.

In this study, the years considered to estimate the market size of Ticket Management Software are as follows:

History Year: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Year 2020 to 2026

For the data information by region, company, type and application, 2019 is considered as the base year. Whenever data information was unavailable for the base year, the prior year has been considered.

## Contents

### 1 REPORT OVERVIEW

1.1 Study Scope

1.2 Key Market Segments

1.3 Players Covered: Ranking by Ticket Management Software Revenue

1.4 Market Analysis by Type

1.4.1 Global Ticket Management Software Market Size Growth Rate by Type: 2020 VS 2026

1.4.2 On-Premise

1.4.3 Cloud-based

1.5 Market by Application

1.5.1 Global Ticket Management Software Market Share by Application: 2020 VS 2026

1.5.2 Large Enterprise

1.5.3 Small and Medium Enterprises

1.6 Coronavirus Disease 2019 (Covid-19): Ticket Management Software Industry Impact

1.6.1 How the Covid-19 is Affecting the Ticket Management Software Industry

1.6.1.1 Ticket Management Software Business Impact Assessment - Covid-19

1.6.1.2 Supply Chain Challenges

1.6.1.3 COVID-19's Impact On Crude Oil and Refined Products

1.6.2 Market Trends and Ticket Management Software Potential Opportunities in the COVID-19 Landscape

1.6.3 Measures / Proposal against Covid-19

1.6.3.1 Government Measures to Combat Covid-19 Impact

1.6.3.2 Proposal for Ticket Management Software Players to Combat Covid-19 Impact

Impact

1.7 Study Objectives

1.8 Years Considered

### 2 GLOBAL GROWTH TRENDS BY REGIONS

2.1 Ticket Management Software Market Perspective (2015-2026)

2.2 Ticket Management Software Growth Trends by Regions

2.2.1 Ticket Management Software Market Size by Regions: 2015 VS 2020 VS 2026

2.2.2 Ticket Management Software Historic Market Share by Regions (2015-2020)

2.2.3 Ticket Management Software Forecasted Market Size by Regions (2021-2026)

2.3 Industry Trends and Growth Strategy

- 2.3.1 Market Top Trends
- 2.3.2 Market Drivers
- 2.3.3 Market Challenges
- 2.3.4 Porter's Five Forces Analysis
- 2.3.5 Ticket Management Software Market Growth Strategy
- 2.3.6 Primary Interviews with Key Ticket Management Software Players (Opinion Leaders)

### **3 COMPETITION LANDSCAPE BY KEY PLAYERS**

- 3.1 Global Top Ticket Management Software Players by Market Size
  - 3.1.1 Global Top Ticket Management Software Players by Revenue (2015-2020)
  - 3.1.2 Global Ticket Management Software Revenue Market Share by Players (2015-2020)
  - 3.1.3 Global Ticket Management Software Market Share by Company Type (Tier 1, Tier 2 and Tier 3)
- 3.2 Global Ticket Management Software Market Concentration Ratio
  - 3.2.1 Global Ticket Management Software Market Concentration Ratio (CR5 and HHI)
  - 3.2.2 Global Top 10 and Top 5 Companies by Ticket Management Software Revenue in 2019
- 3.3 Ticket Management Software Key Players Head office and Area Served
- 3.4 Key Players Ticket Management Software Product Solution and Service
- 3.5 Date of Enter into Ticket Management Software Market
- 3.6 Mergers & Acquisitions, Expansion Plans

### **4 BREAKDOWN DATA BY TYPE (2015-2026)**

- 4.1 Global Ticket Management Software Historic Market Size by Type (2015-2020)
- 4.2 Global Ticket Management Software Forecasted Market Size by Type (2021-2026)

### **5 TICKET MANAGEMENT SOFTWARE BREAKDOWN DATA BY APPLICATION (2015-2026)**

- 5.1 Global Ticket Management Software Market Size by Application (2015-2020)
- 5.2 Global Ticket Management Software Forecasted Market Size by Application (2021-2026)

### **6 NORTH AMERICA**

- 6.1 North America Ticket Management Software Market Size (2015-2020)
- 6.2 Ticket Management Software Key Players in North America (2019-2020)
- 6.3 North America Ticket Management Software Market Size by Type (2015-2020)
- 6.4 North America Ticket Management Software Market Size by Application (2015-2020)

## **7 EUROPE**

- 7.1 Europe Ticket Management Software Market Size (2015-2020)
- 7.2 Ticket Management Software Key Players in Europe (2019-2020)
- 7.3 Europe Ticket Management Software Market Size by Type (2015-2020)
- 7.4 Europe Ticket Management Software Market Size by Application (2015-2020)

## **8 CHINA**

- 8.1 China Ticket Management Software Market Size (2015-2020)
- 8.2 Ticket Management Software Key Players in China (2019-2020)
- 8.3 China Ticket Management Software Market Size by Type (2015-2020)
- 8.4 China Ticket Management Software Market Size by Application (2015-2020)

## **9 JAPAN**

- 9.1 Japan Ticket Management Software Market Size (2015-2020)
- 9.2 Ticket Management Software Key Players in Japan (2019-2020)
- 9.3 Japan Ticket Management Software Market Size by Type (2015-2020)
- 9.4 Japan Ticket Management Software Market Size by Application (2015-2020)

## **10 SOUTHEAST ASIA**

- 10.1 Southeast Asia Ticket Management Software Market Size (2015-2020)
- 10.2 Ticket Management Software Key Players in Southeast Asia (2019-2020)
- 10.3 Southeast Asia Ticket Management Software Market Size by Type (2015-2020)
- 10.4 Southeast Asia Ticket Management Software Market Size by Application (2015-2020)

## **11 INDIA**

- 11.1 India Ticket Management Software Market Size (2015-2020)
- 11.2 Ticket Management Software Key Players in India (2019-2020)

11.3 India Ticket Management Software Market Size by Type (2015-2020)

11.4 India Ticket Management Software Market Size by Application (2015-2020)

## **12 CENTRAL & SOUTH AMERICA**

12.1 Central & South America Ticket Management Software Market Size (2015-2020)

12.2 Ticket Management Software Key Players in Central & South America (2019-2020)

12.3 Central & South America Ticket Management Software Market Size by Type (2015-2020)

12.4 Central & South America Ticket Management Software Market Size by Application (2015-2020)

## **13 KEY PLAYERS PROFILES**

13.1 Microsoft

13.1.1 Microsoft Company Details

13.1.2 Microsoft Business Overview and Its Total Revenue

13.1.3 Microsoft Ticket Management Software Introduction

13.1.4 Microsoft Revenue in Ticket Management Software Business (2015-2020))

13.1.5 Microsoft Recent Development

13.2 IBM

13.2.1 IBM Company Details

13.2.2 IBM Business Overview and Its Total Revenue

13.2.3 IBM Ticket Management Software Introduction

13.2.4 IBM Revenue in Ticket Management Software Business (2015-2020)

13.2.5 IBM Recent Development

13.3 Accenture

13.3.1 Accenture Company Details

13.3.2 Accenture Business Overview and Its Total Revenue

13.3.3 Accenture Ticket Management Software Introduction

13.3.4 Accenture Revenue in Ticket Management Software Business (2015-2020)

13.3.5 Accenture Recent Development

13.4 Oracle

13.4.1 Oracle Company Details

13.4.2 Oracle Business Overview and Its Total Revenue

13.4.3 Oracle Ticket Management Software Introduction

13.4.4 Oracle Revenue in Ticket Management Software Business (2015-2020)

13.4.5 Oracle Recent Development

13.5 SAP

- 13.5.1 SAP Company Details
- 13.5.2 SAP Business Overview and Its Total Revenue
- 13.5.3 SAP Ticket Management Software Introduction
- 13.5.4 SAP Revenue in Ticket Management Software Business (2015-2020)
- 13.5.5 SAP Recent Development

## 13.6 TCS

- 13.6.1 TCS Company Details
- 13.6.2 TCS Business Overview and Its Total Revenue
- 13.6.3 TCS Ticket Management Software Introduction
- 13.6.4 TCS Revenue in Ticket Management Software Business (2015-2020)
- 13.6.5 TCS Recent Development

## 13.7 Zendesk

- 13.7.1 Zendesk Company Details
- 13.7.2 Zendesk Business Overview and Its Total Revenue
- 13.7.3 Zendesk Ticket Management Software Introduction
- 13.7.4 Zendesk Revenue in Ticket Management Software Business (2015-2020)
- 13.7.5 Zendesk Recent Development

## 13.8 EventAvenue

- 13.8.1 EventAvenue Company Details
- 13.8.2 EventAvenue Business Overview and Its Total Revenue
- 13.8.3 EventAvenue Ticket Management Software Introduction
- 13.8.4 EventAvenue Revenue in Ticket Management Software Business (2015-2020)
- 13.8.5 EventAvenue Recent Development

## **14 ANALYST'S VIEWPOINTS/CONCLUSIONS**

## **15 APPENDIX**

- 15.1 Research Methodology
  - 15.1.1 Methodology/Research Approach
  - 15.1.2 Data Source
- 15.2 Disclaimer
- 15.3 Author Details



## List Of Tables

### LIST OF TABLES

Table 1. Ticket Management Software Key Market Segments

Table 2. Key Players Covered: Ranking by Ticket Management Software Revenue

Table 3. Ranking of Global Top Ticket Management Software Manufacturers by Revenue (US\$ Million) in 2019

Table 4. Global Ticket Management Software Market Size Growth Rate by Type (US\$ Million): 2020 VS 2026

Table 5. Key Players of On-Premise

Table 6. Key Players of Cloud-based

Table 7. COVID-19 Impact Global Market: (Four Ticket Management Software Market Size Forecast Scenarios)

Table 8. Opportunities and Trends for Ticket Management Software Players in the COVID-19 Landscape

Table 9. Present Opportunities in China & Elsewhere Due to the Coronavirus Crisis

Table 10. Key Regions/Countries Measures against Covid-19 Impact

Table 11. Proposal for Ticket Management Software Players to Combat Covid-19 Impact

Table 12. Global Ticket Management Software Market Size Growth by Application (US\$ Million): 2020 VS 2026

Table 13. Global Ticket Management Software Market Size by Regions (US\$ Million): 2020 VS 2026

Table 14. Global Ticket Management Software Market Size by Regions (2015-2020) (US\$ Million)

Table 15. Global Ticket Management Software Market Share by Regions (2015-2020)

Table 16. Global Ticket Management Software Forecasted Market Size by Regions (2021-2026) (US\$ Million)

Table 17. Global Ticket Management Software Market Share by Regions (2021-2026)

Table 18. Market Top Trends

Table 19. Key Drivers: Impact Analysis

Table 20. Key Challenges

Table 21. Ticket Management Software Market Growth Strategy

Table 22. Main Points Interviewed from Key Ticket Management Software Players

Table 23. Global Ticket Management Software Revenue by Players (2015-2020) (Million US\$)

Table 24. Global Ticket Management Software Market Share by Players (2015-2020)

Table 25. Global Top Ticket Management Software Players by Company Type (Tier 1,

Tier 2 and Tier 3) (based on the Revenue in Ticket Management Software as of 2019)

Table 26. Global Ticket Management Software by Players Market Concentration Ratio (CR5 and HHI)

Table 27. Key Players Headquarters and Area Served

Table 28. Key Players Ticket Management Software Product Solution and Service

Table 29. Date of Enter into Ticket Management Software Market

Table 30. Mergers & Acquisitions, Expansion Plans

Table 31. Global Ticket Management Software Market Size by Type (2015-2020) (Million US\$)

Table 32. Global Ticket Management Software Market Size Share by Type (2015-2020)

Table 33. Global Ticket Management Software Revenue Market Share by Type (2021-2026)

Table 34. Global Ticket Management Software Market Size Share by Application (2015-2020)

Table 35. Global Ticket Management Software Market Size by Application (2015-2020) (Million US\$)

Table 36. Global Ticket Management Software Market Size Share by Application (2021-2026)

Table 37. North America Key Players Ticket Management Software Revenue (2019-2020) (Million US\$)

Table 38. North America Key Players Ticket Management Software Market Share (2019-2020)

Table 39. North America Ticket Management Software Market Size by Type (2015-2020) (Million US\$)

Table 40. North America Ticket Management Software Market Share by Type (2015-2020)

Table 41. North America Ticket Management Software Market Size by Application (2015-2020) (Million US\$)

Table 42. North America Ticket Management Software Market Share by Application (2015-2020)

Table 43. Europe Key Players Ticket Management Software Revenue (2019-2020) (Million US\$)

Table 44. Europe Key Players Ticket Management Software Market Share (2019-2020)

Table 45. Europe Ticket Management Software Market Size by Type (2015-2020) (Million US\$)

Table 46. Europe Ticket Management Software Market Share by Type (2015-2020)

Table 47. Europe Ticket Management Software Market Size by Application (2015-2020) (Million US\$)

Table 48. Europe Ticket Management Software Market Share by Application

(2015-2020)

Table 49. China Key Players Ticket Management Software Revenue (2019-2020)  
(Million US\$)

Table 50. China Key Players Ticket Management Software Market Share (2019-2020)

Table 51. China Ticket Management Software Market Size by Type (2015-2020) (Million US\$)

Table 52. China Ticket Management Software Market Share by Type (2015-2020)

Table 53. China Ticket Management Software Market Size by Application (2015-2020)  
(Million US\$)

Table 54. China Ticket Management Software Market Share by Application (2015-2020)

Table 55. Japan Key Players Ticket Management Software Revenue (2019-2020)  
(Million US\$)

Table 56. Japan Key Players Ticket Management Software Market Share (2019-2020)

Table 57. Japan Ticket Management Software Market Size by Type (2015-2020)  
(Million US\$)

Table 58. Japan Ticket Management Software Market Share by Type (2015-2020)

Table 59. Japan Ticket Management Software Market Size by Application (2015-2020)  
(Million US\$)

Table 60. Japan Ticket Management Software Market Share by Application (2015-2020)

Table 61. Southeast Asia Key Players Ticket Management Software Revenue  
(2019-2020) (Million US\$)

Table 62. Southeast Asia Key Players Ticket Management Software Market Share  
(2019-2020)

Table 63. Southeast Asia Ticket Management Software Market Size by Type  
(2015-2020) (Million US\$)

Table 64. Southeast Asia Ticket Management Software Market Share by Type  
(2015-2020)

Table 65. Southeast Asia Ticket Management Software Market Size by Application  
(2015-2020) (Million US\$)

Table 66. Southeast Asia Ticket Management Software Market Share by Application  
(2015-2020)

Table 67. India Key Players Ticket Management Software Revenue (2019-2020) (Million US\$)

Table 68. India Key Players Ticket Management Software Market Share (2019-2020)

Table 69. India Ticket Management Software Market Size by Type (2015-2020) (Million US\$)

Table 70. India Ticket Management Software Market Share by Type (2015-2020)

Table 71. India Ticket Management Software Market Size by Application (2015-2020)  
(Million US\$)

- Table 72. India Ticket Management Software Market Share by Application (2015-2020)
- Table 73. Central & South America Key Players Ticket Management Software Revenue (2019-2020) (Million US\$)
- Table 74. Central & South America Key Players Ticket Management Software Market Share (2019-2020)
- Table 75. Central & South America Ticket Management Software Market Size by Type (2015-2020) (Million US\$)
- Table 76. Central & South America Ticket Management Software Market Share by Type (2015-2020)
- Table 77. Central & South America Ticket Management Software Market Size by Application (2015-2020) (Million US\$)
- Table 78. Central & South America Ticket Management Software Market Share by Application (2015-2020)
- Table 79. Microsoft Company Details
- Table 80. Microsoft Business Overview
- Table 81. Microsoft Product
- Table 82. Microsoft Revenue in Ticket Management Software Business (2015-2020) (Million US\$)
- Table 83. Microsoft Recent Development
- Table 84. IBM Company Details
- Table 85. IBM Business Overview
- Table 86. IBM Product
- Table 87. IBM Revenue in Ticket Management Software Business (2015-2020) (Million US\$)
- Table 88. IBM Recent Development
- Table 89. Accenture Company Details
- Table 90. Accenture Business Overview
- Table 91. Accenture Product
- Table 92. Accenture Revenue in Ticket Management Software Business (2015-2020) (Million US\$)
- Table 93. Accenture Recent Development
- Table 94. Oracle Company Details
- Table 95. Oracle Business Overview
- Table 96. Oracle Product
- Table 97. Oracle Revenue in Ticket Management Software Business (2015-2020) (Million US\$)
- Table 98. Oracle Recent Development
- Table 99. SAP Company Details
- Table 100. SAP Business Overview

- Table 101. SAP Product
- Table 102. SAP Revenue in Ticket Management Software Business (2015-2020)  
(Million US\$)
- Table 103. SAP Recent Development
- Table 104. TCS Company Details
- Table 105. TCS Business Overview
- Table 106. TCS Product
- Table 107. TCS Revenue in Ticket Management Software Business (2015-2020)  
(Million US\$)
- Table 108. TCS Recent Development
- Table 109. Zendesk Company Details
- Table 110. Zendesk Business Overview
- Table 111. Zendesk Product
- Table 112. Zendesk Revenue in Ticket Management Software Business (2015-2020)  
(Million US\$)
- Table 113. Zendesk Recent Development
- Table 114. EventAvenue Business Overview
- Table 115. EventAvenue Product
- Table 116. EventAvenue Company Details
- Table 117. EventAvenue Revenue in Ticket Management Software Business  
(2015-2020) (Million US\$)
- Table 118. EventAvenue Recent Development
- Table 119. Research Programs/Design for This Report
- Table 120. Key Data Information from Secondary Sources
- Table 121. Key Data Information from Primary Sources

## List Of Figures

### LIST OF FIGURES

Figure 1. Global Ticket Management Software Market Share by Type: 2020 VS 2026

Figure 2. On-Premise Features

Figure 3. Cloud-based Features

Figure 4. Global Ticket Management Software Market Share by Application: 2020 VS 2026

Figure 5. Large Enterprise Case Studies

Figure 6. Small and Medium Enterprises Case Studies

Figure 7. Ticket Management Software Report Years Considered

Figure 8. Global Ticket Management Software Market Size YoY Growth 2015-2026 (US\$ Million)

Figure 9. Global Ticket Management Software Market Share by Regions: 2020 VS 2026

Figure 10. Global Ticket Management Software Market Share by Regions (2021-2026)

Figure 11. Porter's Five Forces Analysis

Figure 12. Global Ticket Management Software Market Share by Players in 2019

Figure 13. Global Top Ticket Management Software Players by Company Type (Tier 1, Tier 2 and Tier 3) (based on the Revenue in Ticket Management Software as of 2019)

Figure 14. The Top 10 and 5 Players Market Share by Ticket Management Software Revenue in 2019

Figure 15. North America Ticket Management Software Market Size YoY Growth (2015-2020) (Million US\$)

Figure 16. Europe Ticket Management Software Market Size YoY Growth (2015-2020) (Million US\$)

Figure 17. China Ticket Management Software Market Size YoY Growth (2015-2020) (Million US\$)

Figure 18. Japan Ticket Management Software Market Size YoY Growth (2015-2020) (Million US\$)

Figure 19. Southeast Asia Ticket Management Software Market Size YoY Growth (2015-2020) (Million US\$)

Figure 20. India Ticket Management Software Market Size YoY Growth (2015-2020) (Million US\$)

Figure 21. Central & South America Ticket Management Software Market Size YoY Growth (2015-2020) (Million US\$)

Figure 22. Microsoft Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 23. Microsoft Revenue Growth Rate in Ticket Management Software Business (2015-2020)

- Figure 24. IBM Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 25. IBM Revenue Growth Rate in Ticket Management Software Business (2015-2020)
- Figure 26. Accenture Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 27. Accenture Revenue Growth Rate in Ticket Management Software Business (2015-2020)
- Figure 28. Oracle Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 29. Oracle Revenue Growth Rate in Ticket Management Software Business (2015-2020)
- Figure 30. SAP Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 31. SAP Revenue Growth Rate in Ticket Management Software Business (2015-2020)
- Figure 32. TCS Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 33. TCS Revenue Growth Rate in Ticket Management Software Business (2015-2020)
- Figure 34. Zendesk Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 35. Zendesk Revenue Growth Rate in Ticket Management Software Business (2015-2020)
- Figure 36. EventAvenue Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 37. EventAvenue Revenue Growth Rate in Ticket Management Software Business (2015-2020)
- Figure 38. Bottom-up and Top-down Approaches for This Report
- Figure 39. Data Triangulation
- Figure 40. Key Executives Interviewed

## I would like to order

Product name: COVID-19 Impact on Global Ticket Management Software Market Size, Status and Forecast 2020-2026

Product link: <https://marketpublishers.com/r/CCBE0E55C2DAEN.html>

Price: US\$ 3,900.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/CCBE0E55C2DAEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970



