

## COVID-19 Impact on Global Service Level Management Software Market Size, Status and Forecast 2020-2026

https://marketpublishers.com/r/CBD39621BC58EN.html

Date: August 2020

Pages: 90

Price: US\$ 3,900.00 (Single User License)

ID: CBD39621BC58EN

#### **Abstracts**

This report focuses on the global Service Level Management Software status, future forecast, growth opportunity, key market and key players. The study objectives are to present the Service Level Management Software development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America. The key players covered in this study

ServiceNow
Micro Focus
SysAid
Interlink Software
Alemba
Ivanti
Marval
PhaseWare
NetHelpDesk
SMART Service Desk





The study objectives of this report are.



To analyze global Service Level Management Software status, future forecast, growth opportunity, key market and key players.

To present the Service Level Management Software development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

To strategically profile the key players and comprehensively analyze their development plan and strategies.

To define, describe and forecast the market by type, market and key regions.

In this study, the years considered to estimate the market size of Service Level Management Software are as follows:

History Year: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Year 2020 to 2026

For the data information by region, company, type and application, 2019 is considered as the base year. Whenever data information was unavailable for the base year, the prior year has been considered.



#### **Contents**

#### **1 REPORT OVERVIEW**

- 1.1 Study Scope
- 1.2 Key Market Segments
- 1.3 Players Covered: Ranking by Service Level Management Software Revenue
- 1.4 Market Analysis by Type
- 1.4.1 Global Service Level Management Software Market Size Growth Rate by Type: 2020 VS 2026
  - 1.4.2 Cloud-Based
  - 1.4.3 On-Premise
- 1.5 Market by Application
- 1.5.1 Global Service Level Management Software Market Share by Application: 2020 VS 2026
  - 1.5.2 Large Enterprises
  - 1.5.3 Small and Medium-sized Enterprises (SMEs)
- 1.6 Coronavirus Disease 2019 (Covid-19): Service Level Management Software Industry Impact
  - 1.6.1 How the Covid-19 is Affecting the Service Level Management Software Industry
    - 1.6.1.1 Service Level Management Software Business Impact Assessment -

#### Covid-19

- 1.6.1.2 Supply Chain Challenges
- 1.6.1.3 COVID-19's Impact On Crude Oil and Refined Products
- 1.6.2 Market Trends and Service Level Management Software Potential Opportunities in the COVID-19 Landscape
  - 1.6.3 Measures / Proposal against Covid-19
    - 1.6.3.1 Government Measures to Combat Covid-19 Impact
    - 1.6.3.2 Proposal for Service Level Management Software Players to Combat

#### Covid-19 Impact

- 1.7 Study Objectives
- 1.8 Years Considered

#### **2 GLOBAL GROWTH TRENDS BY REGIONS**

- 2.1 Service Level Management Software Market Perspective (2015-2026)
- 2.2 Service Level Management Software Growth Trends by Regions
- 2.2.1 Service Level Management Software Market Size by Regions: 2015 VS 2020 VS 2026



- 2.2.2 Service Level Management Software Historic Market Share by Regions (2015-2020)
- 2.2.3 Service Level Management Software Forecasted Market Size by Regions (2021-2026)
- 2.3 Industry Trends and Growth Strategy
  - 2.3.1 Market Top Trends
  - 2.3.2 Market Drivers
  - 2.3.3 Market Challenges
  - 2.3.4 Porter's Five Forces Analysis
  - 2.3.5 Service Level Management Software Market Growth Strategy
- 2.3.6 Primary Interviews with Key Service Level Management Software Players (Opinion Leaders)

#### **3 COMPETITION LANDSCAPE BY KEY PLAYERS**

- 3.1 Global Top Service Level Management Software Players by Market Size
- 3.1.1 Global Top Service Level Management Software Players by Revenue (2015-2020)
- 3.1.2 Global Service Level Management Software Revenue Market Share by Players (2015-2020)
- 3.1.3 Global Service Level Management Software Market Share by Company Type (Tier 1, Tier 2 and Tier 3)
- 3.2 Global Service Level Management Software Market Concentration Ratio
- 3.2.1 Global Service Level Management Software Market Concentration Ratio (CR5 and HHI)
- 3.2.2 Global Top 10 and Top 5 Companies by Service Level Management Software Revenue in 2019
- 3.3 Service Level Management Software Key Players Head office and Area Served
- 3.4 Key Players Service Level Management Software Product Solution and Service
- 3.5 Date of Enter into Service Level Management Software Market
- 3.6 Mergers & Acquisitions, Expansion Plans

#### 4 BREAKDOWN DATA BY TYPE (2015-2026)

- 4.1 Global Service Level Management Software Historic Market Size by Type (2015-2020)
- 4.2 Global Service Level Management Software Forecasted Market Size by Type (2021-2026)



# 5 SERVICE LEVEL MANAGEMENT SOFTWARE BREAKDOWN DATA BY APPLICATION (2015-2026)

- 5.1 Global Service Level Management Software Market Size by Application (2015-2020)
- 5.2 Global Service Level Management Software Forecasted Market Size by Application (2021-2026)

#### **6 NORTH AMERICA**

- 6.1 North America Service Level Management Software Market Size (2015-2020)
- 6.2 Service Level Management Software Key Players in North America (2019-2020)
- 6.3 North America Service Level Management Software Market Size by Type (2015-2020)
- 6.4 North America Service Level Management Software Market Size by Application (2015-2020)

#### **7 EUROPE**

- 7.1 Europe Service Level Management Software Market Size (2015-2020)
- 7.2 Service Level Management Software Key Players in Europe (2019-2020)
- 7.3 Europe Service Level Management Software Market Size by Type (2015-2020)
- 7.4 Europe Service Level Management Software Market Size by Application (2015-2020)

#### 8 CHINA

- 8.1 China Service Level Management Software Market Size (2015-2020)
- 8.2 Service Level Management Software Key Players in China (2019-2020)
- 8.3 China Service Level Management Software Market Size by Type (2015-2020)
- 8.4 China Service Level Management Software Market Size by Application (2015-2020)

#### 9 JAPAN

- 9.1 Japan Service Level Management Software Market Size (2015-2020)
- 9.2 Service Level Management Software Key Players in Japan (2019-2020)
- 9.3 Japan Service Level Management Software Market Size by Type (2015-2020)
- 9.4 Japan Service Level Management Software Market Size by Application (2015-2020)

#### **10 SOUTHEAST ASIA**



- 10.1 Southeast Asia Service Level Management Software Market Size (2015-2020)
- 10.2 Service Level Management Software Key Players in Southeast Asia (2019-2020)
- 10.3 Southeast Asia Service Level Management Software Market Size by Type (2015-2020)
- 10.4 Southeast Asia Service Level Management Software Market Size by Application (2015-2020)

#### 11 INDIA

- 11.1 India Service Level Management Software Market Size (2015-2020)
- 11.2 Service Level Management Software Key Players in India (2019-2020)
- 11.3 India Service Level Management Software Market Size by Type (2015-2020)
- 11.4 India Service Level Management Software Market Size by Application (2015-2020)

#### 12 CENTRAL & SOUTH AMERICA

- 12.1 Central & South America Service Level Management Software Market Size (2015-2020)
- 12.2 Service Level Management Software Key Players in Central & South America (2019-2020)
- 12.3 Central & South America Service Level Management Software Market Size by Type (2015-2020)
- 12.4 Central & South America Service Level Management Software Market Size by Application (2015-2020)

#### 13 KEY PLAYERS PROFILES

- 13.1 ServiceNow
  - 13.1.1 ServiceNow Company Details
  - 13.1.2 ServiceNow Business Overview and Its Total Revenue
- 13.1.3 ServiceNow Service Level Management Software Introduction
- 13.1.4 ServiceNow Revenue in Service Level Management Software Business (2015-2020))
- 13.1.5 ServiceNow Recent Development
- 13.2 Micro Focus
  - 13.2.1 Micro Focus Company Details
  - 13.2.2 Micro Focus Business Overview and Its Total Revenue
- 13.2.3 Micro Focus Service Level Management Software Introduction



- 13.2.4 Micro Focus Revenue in Service Level Management Software Business (2015-2020)
  - 13.2.5 Micro Focus Recent Development
- 13.3 SysAid
  - 13.3.1 SysAid Company Details
  - 13.3.2 SysAid Business Overview and Its Total Revenue
  - 13.3.3 SysAid Service Level Management Software Introduction
- 13.3.4 SysAid Revenue in Service Level Management Software Business (2015-2020)
- 13.3.5 SysAid Recent Development
- 13.4 Interlink Software
  - 13.4.1 Interlink Software Company Details
- 13.4.2 Interlink Software Business Overview and Its Total Revenue
- 13.4.3 Interlink Software Service Level Management Software Introduction
- 13.4.4 Interlink Software Revenue in Service Level Management Software Business (2015-2020)
- 13.4.5 Interlink Software Recent Development
- 13.5 Alemba
  - 13.5.1 Alemba Company Details
  - 13.5.2 Alemba Business Overview and Its Total Revenue
  - 13.5.3 Alemba Service Level Management Software Introduction
- 13.5.4 Alemba Revenue in Service Level Management Software Business (2015-2020)
  - 13.5.5 Alemba Recent Development
- 13.6 Ivanti
  - 13.6.1 Ivanti Company Details
  - 13.6.2 Ivanti Business Overview and Its Total Revenue
  - 13.6.3 Ivanti Service Level Management Software Introduction
  - 13.6.4 Ivanti Revenue in Service Level Management Software Business (2015-2020)
  - 13.6.5 Ivanti Recent Development
- 13.7 Marval
  - 13.7.1 Marval Company Details
  - 13.7.2 Marval Business Overview and Its Total Revenue
  - 13.7.3 Marval Service Level Management Software Introduction
  - 13.7.4 Marval Revenue in Service Level Management Software Business (2015-2020)
  - 13.7.5 Marval Recent Development
- 13.8 PhaseWare
  - 13.8.1 PhaseWare Company Details
- 13.8.2 PhaseWare Business Overview and Its Total Revenue
- 13.8.3 PhaseWare Service Level Management Software Introduction



- 13.8.4 PhaseWare Revenue in Service Level Management Software Business (2015-2020)
  - 13.8.5 PhaseWare Recent Development
- 13.9 NetHelpDesk
  - 13.9.1 NetHelpDesk Company Details
  - 13.9.2 NetHelpDesk Business Overview and Its Total Revenue
  - 13.9.3 NetHelpDesk Service Level Management Software Introduction
- 13.9.4 NetHelpDesk Revenue in Service Level Management Software Business (2015-2020)
  - 13.9.5 NetHelpDesk Recent Development
- 13.10 SMART Service Desk
  - 13.10.1 SMART Service Desk Company Details
  - 13.10.2 SMART Service Desk Business Overview and Its Total Revenue
- 13.10.3 SMART Service Desk Service Level Management Software Introduction
- 13.10.4 SMART Service Desk Revenue in Service Level Management Software Business (2015-2020)
  - 13.10.5 SMART Service Desk Recent Development
- 13.11 Autotask
  - 10.11.1 Autotask Company Details
  - 10.11.2 Autotask Business Overview and Its Total Revenue
  - 10.11.3 Autotask Service Level Management Software Introduction
- 10.11.4 Autotask Revenue in Service Level Management Software Business (2015-2020)
  - 10.11.5 Autotask Recent Development
- 13.12 bpm'online
  - 10.12.1 bpm'online Company Details
  - 10.12.2 bpm'online Business Overview and Its Total Revenue
  - 10.12.3 bpm'online Service Level Management Software Introduction
- 10.12.4 bpm'online Revenue in Service Level Management Software Business (2015-2020)
  - 10.12.5 bpm'online Recent Development

#### 14 ANALYST'S VIEWPOINTS/CONCLUSIONS

#### 15 APPENDIX

- 15.1 Research Methodology
  - 15.1.1 Methodology/Research Approach
  - 15.1.2 Data Source



15.2 Disclaimer

15.3 Author Details



#### **List Of Tables**

#### LIST OF TABLES

Table 1. Service Level Management Software Key Market Segments

Table 2. Key Players Covered: Ranking by Service Level Management Software Revenue

Table 3. Ranking of Global Top Service Level Management Software Manufacturers by Revenue (US\$ Million) in 2019

Table 4. Global Service Level Management Software Market Size Growth Rate by Type (US\$ Million): 2020 VS 2026

Table 5. Key Players of Cloud-Based

Table 6. Key Players of On-Premise

Table 7. COVID-19 Impact Global Market: (Four Service Level Management Software Market Size Forecast Scenarios)

Table 8. Opportunities and Trends for Service Level Management Software Players in the COVID-19 Landscape

Table 9. Present Opportunities in China & Elsewhere Due to the Coronavirus Crisis

Table 10. Key Regions/Countries Measures against Covid-19 Impact

Table 11. Proposal for Service Level Management Software Players to Combat Covid-19 Impact

Table 12. Global Service Level Management Software Market Size Growth by Application (US\$ Million): 2020 VS 2026

Table 13. Global Service Level Management Software Market Size by Regions (US\$ Million): 2020 VS 2026

Table 14. Global Service Level Management Software Market Size by Regions (2015-2020) (US\$ Million)

Table 15. Global Service Level Management Software Market Share by Regions (2015-2020)

Table 16. Global Service Level Management Software Forecasted Market Size by Regions (2021-2026) (US\$ Million)

Table 17. Global Service Level Management Software Market Share by Regions (2021-2026)

Table 18. Market Top Trends

Table 19. Key Drivers: Impact Analysis

Table 20. Key Challenges

Table 21. Service Level Management Software Market Growth Strategy

Table 22. Main Points Interviewed from Key Service Level Management Software Players



- Table 23. Global Service Level Management Software Revenue by Players (2015-2020) (Million US\$)
- Table 24. Global Service Level Management Software Market Share by Players (2015-2020)
- Table 25. Global Top Service Level Management Software Players by Company Type (Tier 1, Tier 2 and Tier 3) (based on the Revenue in Service Level Management Software as of 2019)
- Table 26. Global Service Level Management Software by Players Market Concentration Ratio (CR5 and HHI)
- Table 27. Key Players Headquarters and Area Served
- Table 28. Key Players Service Level Management Software Product Solution and Service
- Table 29. Date of Enter into Service Level Management Software Market
- Table 30. Mergers & Acquisitions, Expansion Plans
- Table 31. Global Service Level Management Software Market Size by Type (2015-2020) (Million US\$)
- Table 32. Global Service Level Management Software Market Size Share by Type (2015-2020)
- Table 33. Global Service Level Management Software Revenue Market Share by Type (2021-2026)
- Table 34. Global Service Level Management Software Market Size Share by Application (2015-2020)
- Table 35. Global Service Level Management Software Market Size by Application (2015-2020) (Million US\$)
- Table 36. Global Service Level Management Software Market Size Share by Application (2021-2026)
- Table 37. North America Key Players Service Level Management Software Revenue (2019-2020) (Million US\$)
- Table 38. North America Key Players Service Level Management Software Market Share (2019-2020)
- Table 39. North America Service Level Management Software Market Size by Type (2015-2020) (Million US\$)
- Table 40. North America Service Level Management Software Market Share by Type (2015-2020)
- Table 41. North America Service Level Management Software Market Size by Application (2015-2020) (Million US\$)
- Table 42. North America Service Level Management Software Market Share by Application (2015-2020)
- Table 43. Europe Key Players Service Level Management Software Revenue



(2019-2020) (Million US\$)

Table 44. Europe Key Players Service Level Management Software Market Share (2019-2020)

Table 45. Europe Service Level Management Software Market Size by Type (2015-2020) (Million US\$)

Table 46. Europe Service Level Management Software Market Share by Type (2015-2020)

Table 47. Europe Service Level Management Software Market Size by Application (2015-2020) (Million US\$)

Table 48. Europe Service Level Management Software Market Share by Application (2015-2020)

Table 49. China Key Players Service Level Management Software Revenue (2019-2020) (Million US\$)

Table 50. China Key Players Service Level Management Software Market Share (2019-2020)

Table 51. China Service Level Management Software Market Size by Type (2015-2020) (Million US\$)

Table 52. China Service Level Management Software Market Share by Type (2015-2020)

Table 53. China Service Level Management Software Market Size by Application (2015-2020) (Million US\$)

Table 54. China Service Level Management Software Market Share by Application (2015-2020)

Table 55. Japan Key Players Service Level Management Software Revenue (2019-2020) (Million US\$)

Table 56. Japan Key Players Service Level Management Software Market Share (2019-2020)

Table 57. Japan Service Level Management Software Market Size by Type (2015-2020) (Million US\$)

Table 58. Japan Service Level Management Software Market Share by Type (2015-2020)

Table 59. Japan Service Level Management Software Market Size by Application (2015-2020) (Million US\$)

Table 60. Japan Service Level Management Software Market Share by Application (2015-2020)

Table 61. Southeast Asia Key Players Service Level Management Software Revenue (2019-2020) (Million US\$)

Table 62. Southeast Asia Key Players Service Level Management Software Market Share (2019-2020)



Table 63. Southeast Asia Service Level Management Software Market Size by Type (2015-2020) (Million US\$)

Table 64. Southeast Asia Service Level Management Software Market Share by Type (2015-2020)

Table 65. Southeast Asia Service Level Management Software Market Size by Application (2015-2020) (Million US\$)

Table 66. Southeast Asia Service Level Management Software Market Share by Application (2015-2020)

Table 67. India Key Players Service Level Management Software Revenue (2019-2020) (Million US\$)

Table 68. India Key Players Service Level Management Software Market Share (2019-2020)

Table 69. India Service Level Management Software Market Size by Type (2015-2020) (Million US\$)

Table 70. India Service Level Management Software Market Share by Type (2015-2020)

Table 71. India Service Level Management Software Market Size by Application (2015-2020) (Million US\$)

Table 72. India Service Level Management Software Market Share by Application (2015-2020)

Table 73. Central & South America Key Players Service Level Management Software Revenue (2019-2020) (Million US\$)

Table 74. Central & South America Key Players Service Level Management Software Market Share (2019-2020)

Table 75. Central & South America Service Level Management Software Market Size by Type (2015-2020) (Million US\$)

Table 76. Central & South America Service Level Management Software Market Share by Type (2015-2020)

Table 77. Central & South America Service Level Management Software Market Size by Application (2015-2020) (Million US\$)

Table 78. Central & South America Service Level Management Software Market Share by Application (2015-2020)

Table 79. ServiceNow Company Details

Table 80. ServiceNow Business Overview

Table 81. ServiceNow Product

Table 82. ServiceNow Revenue in Service Level Management Software Business (2015-2020) (Million US\$)

Table 83. ServiceNow Recent Development

Table 84. Micro Focus Company Details



Table 85. Micro Focus Business Overview

Table 86. Micro Focus Product

Table 87. Micro Focus Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 88. Micro Focus Recent Development

Table 89. SysAid Company Details

Table 90. SysAid Business Overview

Table 91. SysAid Product

Table 92. SysAid Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 93. SysAid Recent Development

Table 94. Interlink Software Company Details

Table 95. Interlink Software Business Overview

Table 96. Interlink Software Product

Table 97. Interlink Software Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 98. Interlink Software Recent Development

Table 99. Alemba Company Details

Table 100. Alemba Business Overview

Table 101. Alemba Product

Table 102. Alemba Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 103. Alemba Recent Development

Table 104. Ivanti Company Details

Table 105. Ivanti Business Overview

Table 106. Ivanti Product

Table 107. Ivanti Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 108. Ivanti Recent Development

Table 109. Marval Company Details

Table 110. Marval Business Overview

Table 111. Marval Product

Table 112. Marval Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 113. Marval Recent Development

Table 114. PhaseWare Business Overview

Table 115. PhaseWare Product

Table 116. PhaseWare Company Details

Table 117. PhaseWare Revenue in Service Level Management Software Business



(2015-2020) (Million US\$)

Table 118. PhaseWare Recent Development

Table 119. NetHelpDesk Company Details

Table 120. NetHelpDesk Business Overview

Table 121. NetHelpDesk Product

Table 122. NetHelpDesk Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 123. NetHelpDesk Recent Development

Table 124. SMART Service Desk Company Details

Table 125. SMART Service Desk Business Overview

Table 126. SMART Service Desk Product

Table 127. SMART Service Desk Revenue in Service Level Management Software

Business (2015-2020) (Million US\$)

Table 128. SMART Service Desk Recent Development

Table 129. Autotask Company Details

Table 130. Autotask Business Overview

Table 131. Autotask Product

Table 132. Autotask Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 133. Autotask Recent Development

Table 134. bpm'online Company Details

Table 135. bpm'online Business Overview

Table 136. bpm'online Product

Table 137. bpm'online Revenue in Service Level Management Software Business

(2015-2020) (Million US\$)

Table 138. bpm'online Recent Development

Table 139. Research Programs/Design for This Report

Table 140. Key Data Information from Secondary Sources

Table 141. Key Data Information from Primary Sources



## **List Of Figures**

#### **LIST OF FIGURES**

- Figure 1. Global Service Level Management Software Market Share by Type: 2020 VS 2026
- Figure 2. Cloud-Based Features
- Figure 3. On-Premise Features
- Figure 4. Global Service Level Management Software Market Share by Application:
- 2020 VS 2026
- Figure 5. Large Enterprises Case Studies
- Figure 6. Small and Medium-sized Enterprises (SMEs) Case Studies
- Figure 7. Service Level Management Software Report Years Considered
- Figure 8. Global Service Level Management Software Market Size YoY Growth 2015-2026 (US\$ Million)
- Figure 9. Global Service Level Management Software Market Share by Regions: 2020 VS 2026
- Figure 10. Global Service Level Management Software Market Share by Regions (2021-2026)
- Figure 11. Porter's Five Forces Analysis
- Figure 12. Global Service Level Management Software Market Share by Players in 2019
- Figure 13. Global Top Service Level Management Software Players by Company Type (Tier 1, Tier 2 and Tier 3) (based on the Revenue in Service Level Management Software as of 2019
- Figure 14. The Top 10 and 5 Players Market Share by Service Level Management Software Revenue in 2019
- Figure 15. North America Service Level Management Software Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 16. Europe Service Level Management Software Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 17. China Service Level Management Software Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 18. Japan Service Level Management Software Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 19. Southeast Asia Service Level Management Software Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 20. India Service Level Management Software Market Size YoY Growth (2015-2020) (Million US\$)



- Figure 21. Central & South America Service Level Management Software Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 22. ServiceNow Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 23. ServiceNow Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 24. Micro Focus Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 25. Micro Focus Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 26. SysAid Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 27. SysAid Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 28. Interlink Software Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 29. Interlink Software Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 30. Alemba Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 31. Alemba Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 32. Ivanti Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 33. Ivanti Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 34. Marval Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 35. Marval Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 36. PhaseWare Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 37. PhaseWare Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 38. NetHelpDesk Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 39. NetHelpDesk Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 40. SMART Service Desk Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 41. SMART Service Desk Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 42. Autotask Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 43. Autotask Revenue Growth Rate in Service Level Management Software Business (2015-2020)
- Figure 44. bpm'online Total Revenue (US\$ Million): 2019 Compared with 2018
- Figure 45. bpm'online Revenue Growth Rate in Service Level Management Software Business (2015-2020)



Figure 46. Bottom-up and Top-down Approaches for This Report

Figure 47. Data Triangulation

Figure 48. Key Executives Interviewed



#### I would like to order

Product name: COVID-19 Impact on Global Service Level Management Software Market Size, Status

and Forecast 2020-2026

Product link: <a href="https://marketpublishers.com/r/CBD39621BC58EN.html">https://marketpublishers.com/r/CBD39621BC58EN.html</a>

Price: US\$ 3,900.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer

Service:

info@marketpublishers.com

### **Payment**

First name:

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <a href="https://marketpublishers.com/r/CBD39621BC58EN.html">https://marketpublishers.com/r/CBD39621BC58EN.html</a>

To pay by Wire Transfer, please, fill in your contact details in the form below:

Last name:	
Email:	
Company:	
Address:	
City:	
Zip code:	
Country:	
Tel:	
Fax:	
Your message:	
	**All fields are required
	Custumer signature

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <a href="https://marketpublishers.com/docs/terms.html">https://marketpublishers.com/docs/terms.html</a>

To place an order via fax simply print this form, fill in the information below and fax the completed form to  $+44\ 20\ 7900\ 3970$ 



