

# COVID-19 Impact on Global Cloud IT Service Management (ITSM) Market Size, Status and Forecast 2020-2026

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## Abstracts

This report focuses on the global Cloud IT Service Management (ITSM) status, future forecast, growth opportunity, key market and key players. The study objectives are to present the Cloud IT Service Management (ITSM) development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

The key players covered in this study

ServiceNow

HPE

IBM

BMC Software

CA Technologies

Cherwell Software

Ivanti

Citrix Systems

Hornbill

Axios Systems

Efecte

ManageEngine

EasyVista

Atlassian

Alemba

SysAid

Microsoft

LogMein

Micro Focus

Freshworks

Market segment by Type, the product can be split into

Service Portfolio Management

Configuration & Change Management

Operations & Performance Management

Market segment by Application, split into

BFSI

IT & Telecommunication

Retail & Consumer Goods

Market segment by Regions/Countries, this report covers

North America

Europe

China

Japan

Southeast Asia

India

Central & South America

The study objectives of this report are:

To analyze global Cloud IT Service Management (ITSM) status, future forecast, growth opportunity, key market and key players.

To present the Cloud IT Service Management (ITSM) development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

To strategically profile the key players and comprehensively analyze their development plan and strategies.

To define, describe and forecast the market by type, market and key regions.

In this study, the years considered to estimate the market size of Cloud IT Service Management (ITSM) are as follows:

History Year: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Year 2020 to 2026

For the data information by region, company, type and application, 2019 is considered as the base year. Whenever data information was unavailable for the base year, the prior year has been considered.

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