

# COVID-19 Impact on Global Cloud Based ITSM Market Size, Status and Forecast 2020-2026

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## Abstracts

This report focuses on the global Cloud Based ITSM status, future forecast, growth opportunity, key market and key players. The study objectives are to present the Cloud Based ITSM development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

The key players covered in this study

Freshdesk

Samanage

Serena Software

Cloudhealth Technologies

Landesk Software

Zoho Corporation

Sysaid Technologies

Market segment by Type, the product can be split into

Operations & Performance Management

Service Portfolio Management

Configuration & Change Management

Dashboard Analysis & Management

Other

Market segment by Application, split into

Government

BFSI

IT & Telecom

Energy & Utilities

Healthcare

Other

Market segment by Regions/Countries, this report covers

North America

Europe

China

Japan

Southeast Asia

India

Central & South America

The study objectives of this report are:

To analyze global Cloud Based ITSM status, future forecast, growth opportunity, key market and key players.

To present the Cloud Based ITSM development in North America, Europe, China, Japan, Southeast Asia, India and Central & South America.

To strategically profile the key players and comprehensively analyze their development plan and strategies.

To define, describe and forecast the market by type, market and key regions.

In this study, the years considered to estimate the market size of Cloud Based ITSM are as follows:

History Year: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Year 2020 to 2026

For the data information by region, company, type and application, 2019 is considered as the base year. Whenever data information was unavailable for the base year, the prior year has been considered.

## Contents

### 1 REPORT OVERVIEW

- 1.1 Study Scope
- 1.2 Key Market Segments
- 1.3 Players Covered: Ranking by Cloud Based ITSM Revenue
- 1.4 Market Analysis by Type
  - 1.4.1 Global Cloud Based ITSM Market Size Growth Rate by Type: 2020 VS 2026
  - 1.4.2 Operations & Performance Management
  - 1.4.3 Service Portfolio Management
  - 1.4.4 Configuration & Change Management
  - 1.4.5 Dashboard Analysis & Management
  - 1.4.6 Other
- 1.5 Market by Application
  - 1.5.1 Global Cloud Based ITSM Market Share by Application: 2020 VS 2026
  - 1.5.2 Government
  - 1.5.3 BFSI
  - 1.5.4 IT & Telecom
  - 1.5.5 Energy & Utilities
  - 1.5.6 Healthcare
  - 1.5.7 Other
- 1.6 Coronavirus Disease 2019 (Covid-19): Cloud Based ITSM Industry Impact
  - 1.6.1 How the Covid-19 is Affecting the Cloud Based ITSM Industry
    - 1.6.1.1 Cloud Based ITSM Business Impact Assessment - Covid-19
    - 1.6.1.2 Supply Chain Challenges
    - 1.6.1.3 COVID-19's Impact On Crude Oil and Refined Products
  - 1.6.2 Market Trends and Cloud Based ITSM Potential Opportunities in the COVID-19 Landscape
  - 1.6.3 Measures / Proposal against Covid-19
    - 1.6.3.1 Government Measures to Combat Covid-19 Impact
    - 1.6.3.2 Proposal for Cloud Based ITSM Players to Combat Covid-19 Impact
- 1.7 Study Objectives
- 1.8 Years Considered

### 2 GLOBAL GROWTH TRENDS BY REGIONS

- 2.1 Cloud Based ITSM Market Perspective (2015-2026)
- 2.2 Cloud Based ITSM Growth Trends by Regions

- 2.2.1 Cloud Based ITSM Market Size by Regions: 2015 VS 2020 VS 2026
- 2.2.2 Cloud Based ITSM Historic Market Share by Regions (2015-2020)
- 2.2.3 Cloud Based ITSM Forecasted Market Size by Regions (2021-2026)
- 2.3 Industry Trends and Growth Strategy
  - 2.3.1 Market Top Trends
  - 2.3.2 Market Drivers
  - 2.3.3 Market Challenges
  - 2.3.4 Porter's Five Forces Analysis
  - 2.3.5 Cloud Based ITSM Market Growth Strategy
  - 2.3.6 Primary Interviews with Key Cloud Based ITSM Players (Opinion Leaders)

### **3 COMPETITION LANDSCAPE BY KEY PLAYERS**

- 3.1 Global Top Cloud Based ITSM Players by Market Size
  - 3.1.1 Global Top Cloud Based ITSM Players by Revenue (2015-2020)
  - 3.1.2 Global Cloud Based ITSM Revenue Market Share by Players (2015-2020)
  - 3.1.3 Global Cloud Based ITSM Market Share by Company Type (Tier 1, Tier 2 and Tier 3)
- 3.2 Global Cloud Based ITSM Market Concentration Ratio
  - 3.2.1 Global Cloud Based ITSM Market Concentration Ratio (CR5 and HHI)
  - 3.2.2 Global Top 10 and Top 5 Companies by Cloud Based ITSM Revenue in 2019
- 3.3 Cloud Based ITSM Key Players Head office and Area Served
- 3.4 Key Players Cloud Based ITSM Product Solution and Service
- 3.5 Date of Enter into Cloud Based ITSM Market
- 3.6 Mergers & Acquisitions, Expansion Plans

### **4 BREAKDOWN DATA BY TYPE (2015-2026)**

- 4.1 Global Cloud Based ITSM Historic Market Size by Type (2015-2020)
- 4.2 Global Cloud Based ITSM Forecasted Market Size by Type (2021-2026)

### **5 CLOUD BASED ITSM BREAKDOWN DATA BY APPLICATION (2015-2026)**

- 5.1 Global Cloud Based ITSM Market Size by Application (2015-2020)
- 5.2 Global Cloud Based ITSM Forecasted Market Size by Application (2021-2026)

### **6 NORTH AMERICA**

- 6.1 North America Cloud Based ITSM Market Size (2015-2020)

- 6.2 Cloud Based ITSM Key Players in North America (2019-2020)
- 6.3 North America Cloud Based ITSM Market Size by Type (2015-2020)
- 6.4 North America Cloud Based ITSM Market Size by Application (2015-2020)

## **7 EUROPE**

- 7.1 Europe Cloud Based ITSM Market Size (2015-2020)
- 7.2 Cloud Based ITSM Key Players in Europe (2019-2020)
- 7.3 Europe Cloud Based ITSM Market Size by Type (2015-2020)
- 7.4 Europe Cloud Based ITSM Market Size by Application (2015-2020)

## **8 CHINA**

- 8.1 China Cloud Based ITSM Market Size (2015-2020)
- 8.2 Cloud Based ITSM Key Players in China (2019-2020)
- 8.3 China Cloud Based ITSM Market Size by Type (2015-2020)
- 8.4 China Cloud Based ITSM Market Size by Application (2015-2020)

## **9 JAPAN**

- 9.1 Japan Cloud Based ITSM Market Size (2015-2020)
- 9.2 Cloud Based ITSM Key Players in Japan (2019-2020)
- 9.3 Japan Cloud Based ITSM Market Size by Type (2015-2020)
- 9.4 Japan Cloud Based ITSM Market Size by Application (2015-2020)

## **10 SOUTHEAST ASIA**

- 10.1 Southeast Asia Cloud Based ITSM Market Size (2015-2020)
- 10.2 Cloud Based ITSM Key Players in Southeast Asia (2019-2020)
- 10.3 Southeast Asia Cloud Based ITSM Market Size by Type (2015-2020)
- 10.4 Southeast Asia Cloud Based ITSM Market Size by Application (2015-2020)

## **11 INDIA**

- 11.1 India Cloud Based ITSM Market Size (2015-2020)
- 11.2 Cloud Based ITSM Key Players in India (2019-2020)
- 11.3 India Cloud Based ITSM Market Size by Type (2015-2020)
- 11.4 India Cloud Based ITSM Market Size by Application (2015-2020)

## **12 CENTRAL & SOUTH AMERICA**

- 12.1 Central & South America Cloud Based ITSM Market Size (2015-2020)
- 12.2 Cloud Based ITSM Key Players in Central & South America (2019-2020)
- 12.3 Central & South America Cloud Based ITSM Market Size by Type (2015-2020)
- 12.4 Central & South America Cloud Based ITSM Market Size by Application (2015-2020)

## **13 KEY PLAYERS PROFILES**

### **13.1 Freshdesk**

- 13.1.1 Freshdesk Company Details
- 13.1.2 Freshdesk Business Overview and Its Total Revenue
- 13.1.3 Freshdesk Cloud Based ITSM Introduction
- 13.1.4 Freshdesk Revenue in Cloud Based ITSM Business (2015-2020)
- 13.1.5 Freshdesk Recent Development

### **13.2 Samanage**

- 13.2.1 Samanage Company Details
- 13.2.2 Samanage Business Overview and Its Total Revenue
- 13.2.3 Samanage Cloud Based ITSM Introduction
- 13.2.4 Samanage Revenue in Cloud Based ITSM Business (2015-2020)
- 13.2.5 Samanage Recent Development

### **13.3 Serena Software**

- 13.3.1 Serena Software Company Details
- 13.3.2 Serena Software Business Overview and Its Total Revenue
- 13.3.3 Serena Software Cloud Based ITSM Introduction
- 13.3.4 Serena Software Revenue in Cloud Based ITSM Business (2015-2020)
- 13.3.5 Serena Software Recent Development

### **13.4 Cloudhealth Technologies**

- 13.4.1 Cloudhealth Technologies Company Details
- 13.4.2 Cloudhealth Technologies Business Overview and Its Total Revenue
- 13.4.3 Cloudhealth Technologies Cloud Based ITSM Introduction
- 13.4.4 Cloudhealth Technologies Revenue in Cloud Based ITSM Business (2015-2020)
- 13.4.5 Cloudhealth Technologies Recent Development

### **13.5 Landesk Software**

- 13.5.1 Landesk Software Company Details
- 13.5.2 Landesk Software Business Overview and Its Total Revenue
- 13.5.3 Landesk Software Cloud Based ITSM Introduction

13.5.4 Landesk Software Revenue in Cloud Based ITSM Business (2015-2020)

13.5.5 Landesk Software Recent Development

13.6 Zoho Corporation

13.6.1 Zoho Corporation Company Details

13.6.2 Zoho Corporation Business Overview and Its Total Revenue

13.6.3 Zoho Corporation Cloud Based ITSM Introduction

13.6.4 Zoho Corporation Revenue in Cloud Based ITSM Business (2015-2020)

13.6.5 Zoho Corporation Recent Development

13.7 Sysaid Technologies

13.7.1 Sysaid Technologies Company Details

13.7.2 Sysaid Technologies Business Overview and Its Total Revenue

13.7.3 Sysaid Technologies Cloud Based ITSM Introduction

13.7.4 Sysaid Technologies Revenue in Cloud Based ITSM Business (2015-2020)

13.7.5 Sysaid Technologies Recent Development

## **14 ANALYST'S VIEWPOINTS/CONCLUSIONS**

## **15 APPENDIX**

15.1 Research Methodology

15.1.1 Methodology/Research Approach

15.1.2 Data Source

15.2 Disclaimer

15.3 Author Details



## List Of Tables

### LIST OF TABLES

Table 1. Cloud Based ITSM Key Market Segments

Table 2. Key Players Covered: Ranking by Cloud Based ITSM Revenue

Table 3. Ranking of Global Top Cloud Based ITSM Manufacturers by Revenue (US\$ Million) in 2019

Table 4. Global Cloud Based ITSM Market Size Growth Rate by Type (US\$ Million): 2020 VS 2026

Table 5. Key Players of Operations & Performance Management

Table 6. Key Players of Service Portfolio Management

Table 7. Key Players of Configuration & Change Management

Table 8. Key Players of Dashboard Analysis & Management

Table 9. Key Players of Other

Table 10. COVID-19 Impact Global Market: (Four Cloud Based ITSM Market Size Forecast Scenarios)

Table 11. Opportunities and Trends for Cloud Based ITSM Players in the COVID-19 Landscape

Table 12. Present Opportunities in China & Elsewhere Due to the Coronavirus Crisis

Table 13. Key Regions/Countries Measures against Covid-19 Impact

Table 14. Proposal for Cloud Based ITSM Players to Combat Covid-19 Impact

Table 15. Global Cloud Based ITSM Market Size Growth by Application (US\$ Million): 2020 VS 2026

Table 16. Global Cloud Based ITSM Market Size by Regions (US\$ Million): 2020 VS 2026

Table 17. Global Cloud Based ITSM Market Size by Regions (2015-2020) (US\$ Million)

Table 18. Global Cloud Based ITSM Market Share by Regions (2015-2020)

Table 19. Global Cloud Based ITSM Forecasted Market Size by Regions (2021-2026) (US\$ Million)

Table 20. Global Cloud Based ITSM Market Share by Regions (2021-2026)

Table 21. Market Top Trends

Table 22. Key Drivers: Impact Analysis

Table 23. Key Challenges

Table 24. Cloud Based ITSM Market Growth Strategy

Table 25. Main Points Interviewed from Key Cloud Based ITSM Players

Table 26. Global Cloud Based ITSM Revenue by Players (2015-2020) (Million US\$)

Table 27. Global Cloud Based ITSM Market Share by Players (2015-2020)

Table 28. Global Top Cloud Based ITSM Players by Company Type (Tier 1, Tier 2 and

Tier 3) (based on the Revenue in Cloud Based ITSM as of 2019)

Table 29. Global Cloud Based ITSM by Players Market Concentration Ratio (CR5 and HHI)

Table 30. Key Players Headquarters and Area Served

Table 31. Key Players Cloud Based ITSM Product Solution and Service

Table 32. Date of Enter into Cloud Based ITSM Market

Table 33. Mergers & Acquisitions, Expansion Plans

Table 34. Global Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 35. Global Cloud Based ITSM Market Size Share by Type (2015-2020)

Table 36. Global Cloud Based ITSM Revenue Market Share by Type (2021-2026)

Table 37. Global Cloud Based ITSM Market Size Share by Application (2015-2020)

Table 38. Global Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 39. Global Cloud Based ITSM Market Size Share by Application (2021-2026)

Table 40. North America Key Players Cloud Based ITSM Revenue (2019-2020) (Million US\$)

Table 41. North America Key Players Cloud Based ITSM Market Share (2019-2020)

Table 42. North America Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 43. North America Cloud Based ITSM Market Share by Type (2015-2020)

Table 44. North America Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 45. North America Cloud Based ITSM Market Share by Application (2015-2020)

Table 46. Europe Key Players Cloud Based ITSM Revenue (2019-2020) (Million US\$)

Table 47. Europe Key Players Cloud Based ITSM Market Share (2019-2020)

Table 48. Europe Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 49. Europe Cloud Based ITSM Market Share by Type (2015-2020)

Table 50. Europe Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 51. Europe Cloud Based ITSM Market Share by Application (2015-2020)

Table 52. China Key Players Cloud Based ITSM Revenue (2019-2020) (Million US\$)

Table 53. China Key Players Cloud Based ITSM Market Share (2019-2020)

Table 54. China Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 55. China Cloud Based ITSM Market Share by Type (2015-2020)

Table 56. China Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 57. China Cloud Based ITSM Market Share by Application (2015-2020)

Table 58. Japan Key Players Cloud Based ITSM Revenue (2019-2020) (Million US\$)

Table 59. Japan Key Players Cloud Based ITSM Market Share (2019-2020)

Table 60. Japan Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 61. Japan Cloud Based ITSM Market Share by Type (2015-2020)

Table 62. Japan Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 63. Japan Cloud Based ITSM Market Share by Application (2015-2020)

Table 64. Southeast Asia Key Players Cloud Based ITSM Revenue (2019-2020) (Million US\$)

Table 65. Southeast Asia Key Players Cloud Based ITSM Market Share (2019-2020)

Table 66. Southeast Asia Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 67. Southeast Asia Cloud Based ITSM Market Share by Type (2015-2020)

Table 68. Southeast Asia Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 69. Southeast Asia Cloud Based ITSM Market Share by Application (2015-2020)

Table 70. India Key Players Cloud Based ITSM Revenue (2019-2020) (Million US\$)

Table 71. India Key Players Cloud Based ITSM Market Share (2019-2020)

Table 72. India Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 73. India Cloud Based ITSM Market Share by Type (2015-2020)

Table 74. India Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 75. India Cloud Based ITSM Market Share by Application (2015-2020)

Table 76. Central & South America Key Players Cloud Based ITSM Revenue (2019-2020) (Million US\$)

Table 77. Central & South America Key Players Cloud Based ITSM Market Share (2019-2020)

Table 78. Central & South America Cloud Based ITSM Market Size by Type (2015-2020) (Million US\$)

Table 79. Central & South America Cloud Based ITSM Market Share by Type (2015-2020)

Table 80. Central & South America Cloud Based ITSM Market Size by Application (2015-2020) (Million US\$)

Table 81. Central & South America Cloud Based ITSM Market Share by Application (2015-2020)

Table 82. Freshdesk Company Details

Table 83. Freshdesk Business Overview

Table 84. Freshdesk Product

Table 85. Freshdesk Revenue in Cloud Based ITSM Business (2015-2020) (Million US\$)

Table 86. Freshdesk Recent Development

Table 87. Samanage Company Details

Table 88. Samanage Business Overview

Table 89. Samanage Product

Table 90. Samanage Revenue in Cloud Based ITSM Business (2015-2020) (Million US\$)

Table 91. Samanage Recent Development

Table 92. Serena Software Company Details

Table 93. Serena Software Business Overview

Table 94. Serena Software Product

Table 95. Serena Software Revenue in Cloud Based ITSM Business (2015-2020) (Million US\$)

Table 96. Serena Software Recent Development

Table 97. Cloudhealth Technologies Company Details

Table 98. Cloudhealth Technologies Business Overview

Table 99. Cloudhealth Technologies Product

Table 100. Cloudhealth Technologies Revenue in Cloud Based ITSM Business (2015-2020) (Million US\$)

Table 101. Cloudhealth Technologies Recent Development

Table 102. Landesk Software Company Details

Table 103. Landesk Software Business Overview

Table 104. Landesk Software Product

Table 105. Landesk Software Revenue in Cloud Based ITSM Business (2015-2020) (Million US\$)

Table 106. Landesk Software Recent Development

Table 107. Zoho Corporation Company Details

Table 108. Zoho Corporation Business Overview

Table 109. Zoho Corporation Product

Table 110. Zoho Corporation Revenue in Cloud Based ITSM Business (2015-2020) (Million US\$)

Table 111. Zoho Corporation Recent Development

Table 112. Sysaid Technologies Company Details

Table 113. Sysaid Technologies Business Overview

Table 114. Sysaid Technologies Product

Table 115. Sysaid Technologies Revenue in Cloud Based ITSM Business (2015-2020) (Million US\$)

Table 116. Sysaid Technologies Recent Development

Table 117. Research Programs/Design for This Report

Table 118. Key Data Information from Secondary Sources

Table 119. Key Data Information from Primary Sources



## List Of Figures

### LIST OF FIGURES

- Figure 1. Global Cloud Based ITSM Market Share by Type: 2020 VS 2026
- Figure 2. Operations & Performance Management Features
- Figure 3. Service Portfolio Management Features
- Figure 4. Configuration & Change Management Features
- Figure 5. Dashboard Analysis & Management Features
- Figure 6. Other Features
- Figure 7. Global Cloud Based ITSM Market Share by Application: 2020 VS 2026
- Figure 8. Government Case Studies
- Figure 9. BFSI Case Studies
- Figure 10. IT & Telecom Case Studies
- Figure 11. Energy & Utilities Case Studies
- Figure 12. Healthcare Case Studies
- Figure 13. Other Case Studies
- Figure 14. Cloud Based ITSM Report Years Considered
- Figure 15. Global Cloud Based ITSM Market Size YoY Growth 2015-2026 (US\$ Million)
- Figure 16. Global Cloud Based ITSM Market Share by Regions: 2020 VS 2026
- Figure 17. Global Cloud Based ITSM Market Share by Regions (2021-2026)
- Figure 18. Porter's Five Forces Analysis
- Figure 19. Global Cloud Based ITSM Market Share by Players in 2019
- Figure 20. Global Top Cloud Based ITSM Players by Company Type (Tier 1, Tier 2 and Tier 3) (based on the Revenue in Cloud Based ITSM as of 2019)
- Figure 21. The Top 10 and 5 Players Market Share by Cloud Based ITSM Revenue in 2019
- Figure 22. North America Cloud Based ITSM Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 23. Europe Cloud Based ITSM Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 24. China Cloud Based ITSM Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 25. Japan Cloud Based ITSM Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 26. Southeast Asia Cloud Based ITSM Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 27. India Cloud Based ITSM Market Size YoY Growth (2015-2020) (Million US\$)
- Figure 28. Central & South America Cloud Based ITSM Market Size YoY Growth



(2015-2020) (Million US\$)

Figure 29. Freshdesk Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 30. Freshdesk Revenue Growth Rate in Cloud Based ITSM Business  
(2015-2020)

Figure 31. Samanage Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 32. Samanage Revenue Growth Rate in Cloud Based ITSM Business  
(2015-2020)

Figure 33. Serena Software Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 34. Serena Software Revenue Growth Rate in Cloud Based ITSM Business  
(2015-2020)

Figure 35. Cloudhealth Technologies Total Revenue (US\$ Million): 2019 Compared with  
2018

Figure 36. Cloudhealth Technologies Revenue Growth Rate in Cloud Based ITSM  
Business (2015-2020)

Figure 37. Landesk Software Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 38. Landesk Software Revenue Growth Rate in Cloud Based ITSM Business  
(2015-2020)

Figure 39. Zoho Corporation Total Revenue (US\$ Million): 2019 Compared with 2018

Figure 40. Zoho Corporation Revenue Growth Rate in Cloud Based ITSM Business  
(2015-2020)

Figure 41. Sysaid Technologies Total Revenue (US\$ Million): 2019 Compared with  
2018

Figure 42. Sysaid Technologies Revenue Growth Rate in Cloud Based ITSM Business  
(2015-2020)

Figure 43. Bottom-up and Top-down Approaches for This Report

Figure 44. Data Triangulation

Figure 45. Key Executives Interviewed

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