

# **COVID-19 Impact on Conversation Intelligence Software Market, Global Research Reports 2020-2021**

https://marketpublishers.com/r/C2F0FF3B505AEN.html

Date: June 2020

Pages: 98

Price: US\$ 3,250.00 (Single User License)

ID: C2F0FF3B505AEN

### **Abstracts**

This report covers market size and forecasts of Conversation Intelligence Software, including the following market information:

Global Conversation Intelligence Software Market Size, 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global Conversation Intelligence Software Market Size by Type and by Application, 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global Conversation Intelligence Software Market Size by Region (and Key Countries), 2019-2021, and 2020 (quarterly data), (US\$ Million)

Global Conversation Intelligence Software Market Size by Company, 2019-2020 (quarterly data), (US\$ Million)

#### Key market players

Major competitors identified in this market include Gong.io, SalesLoft, Chorus.ai, ExecVision, CallRail, DialogTech, VoiceOps, People.ai, Kreato CRM, Tethr, Invoca, etc.

#### Based on the Region:

Asia-Pacific (China, Japan, South Korea, India and ASEAN)

North America (US and Canada)



Europe (Germany, France, UK and Italy)

Rest of World (Latin America, Middle East & Africa)

Based on the Type:

Cloud Based

Web Based

Based on the Application:

Large Enterprises

SMEs



#### **Contents**

- 1.1 Research Scope
- 1.2 Market Segmentation
- 1.3 Research Objectives
- 1.4 Research Methodology
  - 1.4.1 Research Process
  - 1.4.2 Data Triangulation
  - 1.4.3 Research Approach
  - 1.4.4 Base Year
- 1.5 Coronavirus Disease 2019 (Covid-19) Impact Will Have a Severe Impact on Global Growth
  - 1.5.1 Covid-19 Impact: Global GDP Growth, 2019, 2020 and 2021 Projections
  - 1.5.2 Covid-19 Impact: Commodity Prices Indices
  - 1.5.3 Covid-19 Impact: Global Major Government Policy
- 1.6 The Covid-19 Impact on Conversation Intelligence Software Industry
- 1.7 COVID-19 Impact: Conversation Intelligence Software Market Trends

# 2 GLOBAL CONVERSATION INTELLIGENCE SOFTWARE QUARTERLY MARKET SIZE ANALYSIS

- 2.1 Conversation Intelligence Software Business Impact Assessment COVID-19
- 2.1.1 Global Conversation Intelligence Software Market Size, Pre-COVID-19 and Post-COVID-19 Comparison, 2015-2026
- 2.2 Global Conversation Intelligence Software Quarterly Market Size 2020-2021
- 2.3 COVID-19-Driven Market Dynamics and Factor Analysis
  - 2.3.1 Drivers
  - 2.3.2 Restraints
  - 2.3.3 Opportunities
  - 2.3.4 Challenges

#### 3 QUARTERLY COMPETITIVE ASSESSMENT, 2020

- 3.1 By Players, Global Conversation Intelligence Software Quarterly Market Size, 2019 VS 2020
- 3.2 By Players, Conversation Intelligence Software Headquarters and Area Served
- 3.3 Date of Key Players Enter into Conversation Intelligence Software Market
- 3.4 Key Players Conversation Intelligence Software Product Offered
- 3.5 Mergers & Acquisitions, Expansion Plans



# 4 IMPACT OF COVID-19 ON CONVERSATION INTELLIGENCE SOFTWARE SEGMENTS, BY TYPE

- 4.1 Introduction
  - 1.4.1 Cloud Based
  - 1.4.2 Web Based
- 4.2 By Type, Global Conversation Intelligence Software Market Size, 2019-2021

# 5 IMPACT OF COVID-19 ON CONVERSATION INTELLIGENCE SOFTWARE SEGMENTS, BY APPLICATION

- 5.1 Overview
  - 5.5.1 Large Enterprises
  - 5.5.2 SMEs
- 5.2 By Application, Global Conversation Intelligence Software Market Size, 2019-2021
- 5.2.1 By Application, Global Conversation Intelligence Software Market Size by Application, 2019-2021

#### **6 GEOGRAPHIC ANALYSIS**

- 6.1 Introduction
- 6.2 North America
  - 6.2.1 Macroeconomic Indicators of US
  - 6.2.2 US
  - 6.2.3 Canada
- 6.3 Europe
  - 6.3.1 Macroeconomic Indicators of Europe
  - 6.3.2 Germany
  - 6.3.3 France
  - 6.3.4 UK
  - 6.3.5 Italy
- 6.4 Asia-Pacific
  - 6.4.1 Macroeconomic Indicators of Asia-Pacific
  - 6.4.2 China
  - 6.4.3 Japan
  - 6.4.4 South Korea
  - 6.4.5 India
  - 6.4.6 ASEAN



- 6.5 Rest of World
  - 6.5.1 Latin America
  - 6.5.2 Middle East and Africa

#### **7 COMPANY PROFILES**

- 7.1 Gong.io
  - 7.1.1 Gong.io Business Overview
  - 7.1.2 Gong.io Conversation Intelligence Software Quarterly Revenue, 2020
  - 7.1.3 Gong.io Conversation Intelligence Software Product Introduction
  - 7.1.4 Gong.io Response to COVID-19 and Related Developments
- 7.2 SalesLoft
- 7.2.1 SalesLoft Business Overview
- 7.2.2 SalesLoft Conversation Intelligence Software Quarterly Revenue, 2020
- 7.2.3 SalesLoft Conversation Intelligence Software Product Introduction
- 7.2.4 SalesLoft Response to COVID-19 and Related Developments
- 7.3 Chorus.ai
  - 7.3.1 Chorus.ai Business Overview
  - 7.3.2 Chorus.ai Conversation Intelligence Software Quarterly Revenue, 2020
- 7.3.3 Chorus.ai Conversation Intelligence Software Product Introduction
- 7.3.4 Chorus.ai Response to COVID-19 and Related Developments
- 7.4 ExecVision
  - 7.4.1 ExecVision Business Overview
  - 7.4.2 ExecVision Conversation Intelligence Software Quarterly Revenue, 2020
  - 7.4.3 ExecVision Conversation Intelligence Software Product Introduction
  - 7.4.4 ExecVision Response to COVID-19 and Related Developments
- 7.5 CallRail
  - 7.5.1 CallRail Business Overview
  - 7.5.2 CallRail Conversation Intelligence Software Quarterly Revenue, 2020
- 7.5.3 CallRail Conversation Intelligence Software Product Introduction
- 7.5.4 CallRail Response to COVID-19 and Related Developments
- 7.6 DialogTech
- 7.6.1 DialogTech Business Overview
- 7.6.2 DialogTech Conversation Intelligence Software Quarterly Revenue, 2020
- 7.6.3 DialogTech Conversation Intelligence Software Product Introduction
- 7.6.4 DialogTech Response to COVID-19 and Related Developments
- 7.7 VoiceOps
  - 7.7.1 VoiceOps Business Overview
- 7.7.2 VoiceOps Conversation Intelligence Software Quarterly Revenue, 2020



- 7.7.3 VoiceOps Conversation Intelligence Software Product Introduction
- 7.7.4 VoiceOps Response to COVID-19 and Related Developments

#### 7.8 People.ai

- 7.8.1 People.ai Business Overview
- 7.8.2 People.ai Conversation Intelligence Software Quarterly Revenue, 2020
- 7.8.3 People.ai Conversation Intelligence Software Product Introduction
- 7.8.4 People.ai Response to COVID-19 and Related Developments

#### 7.9 Kreato CRM

- 7.9.1 Kreato CRM Business Overview
- 7.9.2 Kreato CRM Conversation Intelligence Software Quarterly Revenue, 2020
- 7.9.3 Kreato CRM Conversation Intelligence Software Product Introduction
- 7.9.4 Kreato CRM Response to COVID-19 and Related Developments

#### 7.10 Tethr

- 7.10.1 Tethr Business Overview
- 7.10.2 Tethr Conversation Intelligence Software Quarterly Revenue, 2020
- 7.10.3 Tethr Conversation Intelligence Software Product Introduction
- 7.10.4 Tethr Response to COVID-19 and Related Developments

#### 7.11 Invoca

- 7.11.1 Invoca Business Overview
- 7.11.2 Invoca Conversation Intelligence Software Quarterly Revenue, 2020
- 7.11.3 Invoca Conversation Intelligence Software Product Introduction
- 7.11.4 Invoca Response to COVID-19 and Related Developments

#### **8 KEY FINDINGS**

#### 9 APPENDIX

- 9.1 About US
- 9.2 Disclaimer



### **List Of Tables**

#### LIST OF TABLES

- Table 1. Overview of the World Economic Outlook Projections
- Table 2. Summary of World Real per Capita Output (Annual percent change; in international currency at purchasing power parity)
- Table 3. European Economies: Real GDP, Consumer Prices, Current Account Balance, and Unemployment (Annual percent change, unless noted otherwise)
- Table 4. Asian and Pacific Economies: Real GDP, Consumer Prices, Current Account Balance, and Unemployment (Annual percent change, unless noted otherwise)
- Table 5. Western Hemisphere Economies: Real GDP, Consumer Prices, Current
- Account Balance, and Unemployment (Annual percent change, unless noted otherwise)
- Table 6. Middle Eastern and Central Asian Economies: Real GDP, Consumer Prices,
- Current Account Balance, and Unemployment (Annual percent change, unless noted otherwise)
- Table 7. Covid-19 Impact: Global Major Government Policy
- Table 8. The Covid-19 Impact on Conversation Intelligence Software Assessment
- Table 9. COVID-19 Impact: Conversation Intelligence Software Market Trends
- Table 10. COVID-19 Impact Global Conversation Intelligence Software Market Size
- Table 11. Global Conversation Intelligence Software Quarterly Market Size, 2020 (US\$ Million)
- Table 12. Global Conversation Intelligence Software Market Size, Pre-COVID-19 and
- Post- COVID-19 Quarterly Comparison, 2020-2021 (US\$ Million)
- Table 13. Global Conversation Intelligence Software Market Growth Drivers
- Table 14. Global Conversation Intelligence Software Market Restraints
- Table 15. Global Conversation Intelligence Software Market Opportunities
- Table 16. Global Conversation Intelligence Software Market Challenges
- Table 17. By Players, Conversation Intelligence Software Quarterly Revenue, 2019 VS 2020 (US\$ Million)
- Table 18. Key Players, Conversation Intelligence Software Revenue Market Share, 2019 VS 2020 (%)
- Table 19. Key Conversation Intelligence Software Players Headquarters and Area Served
- Table 20. Date of Key Players Enter into Conversation Intelligence Software Market
- Table 21. Key Players Conversation Intelligence Software Product Type
- Table 22. Mergers & Acquisitions, Expansion Plans
- Table 23. By Players, Global Conversation Intelligence Software Market Size 2019-2021, (US\$ Million)



Table 24. Global Conversation Intelligence Software Market Size by Application: 2019-2021 (US\$ Million)

Table 25. Global Conversation Intelligence Software Market Size by Region, 2019-2021 (US\$ Million)

Table 26. By Country, North America Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 27. By Type, US Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 28. By Application, US Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 29. By Type, Canada Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 30. By Application, Canada Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 31. Macroeconomic Indicators of Europe (Germany, France, UK and Italy)

Table 32. By Country, Europe Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 33. By Type, Germany Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 34. By Application, Germany Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 35. By Type, France Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 36. By Application, France Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 37. By Type, UK Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 38. By Application, UK Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 39. By Type, Italy Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 40. By Application, Italy Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 41. Macroeconomic Indicators of Asia-Pacific (China, Japan, South Korea, India and ASEAN)

Table 42. By Region, Asia-Pacific Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 43. By Type, China Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)



Table 44. By Application, China Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 45. By Type, Japan Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 46. By Application, Japan Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 47. By Type, South Korea Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 48. By Application, South Korea Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 49. By Type, India Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 50. By Application, India Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 51. By Type, ASEAN Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 52. By Application, ASEAN Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 53. By Type, Latin America Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 54. By Application, Latin America Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 55. By Type, Middle East and Africa Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 56. By Application, Middle East and Africa Conversation Intelligence Software Market Size, 2019-2021 (US\$ Million)

Table 57. Gong.io Business Overview

Table 58. Gong.io Conversation Intelligence Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 59. Gong.io Conversation Intelligence Software Product

Table 60. Gong.io Response to COVID-19 and Related Developments

Table 61. SalesLoft Business Overview

Table 62. SalesLoft Conversation Intelligence Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020

Table 63. SalesLoft Conversation Intelligence Software Product

Table 64. SalesLoft Response to COVID-19 and Related Developments

Table 65. Chorus.ai Business Overview

Table 66. Chorus.ai Conversation Intelligence Software Revenue (US\$ Million), (Q1, Q2, Q3, Q4) Quarter 2020



- Table 67. Chorus.ai Conversation Intelligence Software Product
- Table 68. Chorus.ai Response to COVID-19 and Related Developments
- Table 69. ExecVision Business Overview
- Table 70. ExecVision Conversation Intelligence Software Revenue (US\$ Million), (Q1,
- Q2, Q3, Q4) Quarter 2020
- Table 71. ExecVision Conversation Intelligence Software Product
- Table 72. ExecVision Response to COVID-19 and Related Developments
- Table 73. CallRail Business Overview
- Table 74. CallRail Conversation Intelligence Software Revenue (US\$ Million), (Q1, Q2,
- Q3, Q4) Quarter 2020
- Table 75. CallRail Conversation Intelligence Software Product
- Table 76. CallRail Response to COVID-19 and Related Developments
- Table 77. DialogTech Business Overview
- Table 78. DialogTech Conversation Intelligence Software Revenue (US\$ Million), (Q1,
- Q2, Q3, Q4) Quarter 2020
- Table 79. DialogTech Conversation Intelligence Software Product
- Table 80. DialogTech Response to COVID-19 and Related Developments
- Table 81. VoiceOps Business Overview
- Table 82. VoiceOps Conversation Intelligence Software Revenue (US\$ Million), (Q1,
- Q2, Q3, Q4) Quarter 2020
- Table 83. VoiceOps Conversation Intelligence Software Product
- Table 84. VoiceOps Response to COVID-19 and Related Developments
- Table 85. People.ai Business Overview
- Table 86. People.ai Conversation Intelligence Software Revenue (US\$ Million), (Q1,
- Q2, Q3, Q4) Quarter 2020
- Table 87. People.ai Conversation Intelligence Software Product
- Table 88. People.ai Response to COVID-19 and Related Developments
- Table 89. Kreato CRM Business Overview
- Table 90. Kreato CRM Conversation Intelligence Software Revenue (US\$ Million), (Q1,
- Q2, Q3, Q4) Quarter 2020
- Table 91. Kreato CRM Conversation Intelligence Software Product
- Table 92. Kreato CRM Response to COVID-19 and Related Developments
- Table 93. Tethr Business Overview
- Table 94. Tethr Conversation Intelligence Software Revenue (US\$ Million), (Q1, Q2,
- Q3, Q4) Quarter 2020
- Table 95. Tethr Conversation Intelligence Software Product
- Table 96. Tethr Response to COVID-19 and Related Developments
- Table 97. Invoca Business Overview
- Table 98. Invoca Conversation Intelligence Software Revenue (US\$ Million), (Q1, Q2,



Q3, Q4) Quarter 2020

Table 99. Invoca Conversation Intelligence Software Product
Table 100. Invoca Response to COVID-19 and Related Developments



## **List Of Figures**

#### LIST OF FIGURES

- Figure 1. Conversation Intelligence Software Product Picture
- Figure 2. Conversation Intelligence Software Market Segmentation
- Figure 3. Research Objectives
- Figure 4. Research Process
- Figure 5. Data Triangulation
- Figure 6. Research Approach
- Figure 7. Commodity Prices-Metals Price Indices
- Figure 8. Commodity Prices- Precious Metal Price Indices
- Figure 9. Commodity Prices- Agricultural Raw Material Price Indices
- Figure 10. Commodity Prices- Food and Beverage Price Indices
- Figure 11. Commodity Prices- Fertilizer Price Indices
- Figure 12. Commodity Prices- Energy Price Indices
- Figure 13. G20+: Economic Policy Responses to COVID-19
- Figure 14. Global Conversation Intelligence Software Market Size, Pre-COVID-19 and
- Post- COVID-19 Comparison, 2015-2026 (US\$ Million)
- Figure 15. Global Conversation Intelligence Software Market Size, Pre-COVID-19 and
- Post- COVID-19, Year-over-Year Growth Rate, 2015-2026 (%)
- Figure 16. Global Conversation Intelligence Software Market Size, Quarterly Growth, 2020-2021 (%)
- Figure 17. Global Conversation Intelligence Software Market Size, Market Share by Type, 2019 VS 2020 (%)
- Figure 18. Global Conversation Intelligence Software Market Size, Market Share by Application, 2019 VS 2020 (%)
- Figure 19. Global Conversation Intelligence Software Market Size Market Share by Region, 2019 VS 2020 (%)
- Figure 20. United States Composite PMI and GDP
- Figure 21. Eurozone Composite PMI and GDP
- Figure 22. Eurozone Core v. Periphery PMI Output Indices
- Figure 23. Core v. Periphery PMI Employment Indices
- Figure 24. UK Composite PMI and GDP
- Figure 25. Caixin China Composite Output Index
- Figure 26. Caixin China General Services Business Activity Index
- Figure 27. Japan Composite Output Index
- Figure 28. South Korea Manufacturing PMI
- Figure 29. India Composite Output Index



Figure 30. ASEAN Manufacturing PMI

Figure 31. By Region, Asia-Pacific Conversation Intelligence Software Market Size Market Share, 2019-2021



#### I would like to order

Product name: COVID-19 Impact on Conversation Intelligence Software Market, Global Research

Reports 2020-2021

Product link: https://marketpublishers.com/r/C2F0FF3B505AEN.html

Price: US\$ 3,250.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer

Service:

info@marketpublishers.com

### **Payment**

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <a href="https://marketpublishers.com/r/C2F0FF3B505AEN.html">https://marketpublishers.com/r/C2F0FF3B505AEN.html</a>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:	
Last name:	
Email:	
Company:	
Address:	
City:	
Zip code:	
Country:	
Tel:	
Fax:	
Your message:	
	**All fields are required
	Custumer signature

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <a href="https://marketpublishers.com/docs/terms.html">https://marketpublishers.com/docs/terms.html</a>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970



