

2018-2025 Contact Center Analytics Software Report on Global and United States Market, Status and Forecast, by Players, Types and Applications

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Abstracts

SUMMARY

This report studies the global Contact Center Analytics Software market, analyzes and researches the Contact Center Analytics Software development status and forecast in United States, EU, Japan, China, India and Southeast Asia. This report focuses on the top players in global market, like

Cisco Systems, Inc. (US)

Genpact Limited (Bermuda)

Verint Systems Inc. (US)

8X8 Inc. (US)

Genesys (US)

Oracle Corporation (US)

Mitel Networks Corporation (Canada)

SAP SE (Germany)

NICE Ltd. (Israel)

Enghouse Interactive (US)

Five9, Inc. (US)

CallMiner (US)

Servion Global Solutions (India)

Market segment by Regions/Countries, this report covers

United States

EU

Japan

China

India

Southeast Asia

Market segment by Type, the product can be split into

Speech Analytics

Cross-channel Analytics

Predictive Analytics

Performance Analytics

Text Analytics

Market segment by Application, the market can be split into

Log Management

Risk and Compliance Management

Real-Time Monitoring and Reporting

Workforce Management

Customer Experience Management

If you have any special requirements, please let us know and we will offer you the report as you want.

Contents

2018-2025 CONTACT CENTER ANALYTICS SOFTWARE REPORT ON GLOBAL AND UNITED STATES MARKET, STATUS AND FORECAST, BY PLAYERS, TYPES AND APPLICATIONS

1 INDUSTRY OVERVIEW OF CONTACT CENTER ANALYTICS SOFTWARE

- 1.1 Contact Center Analytics Software Market Overview
 - 1.1.1 Contact Center Analytics Software Product Scope
 - 1.1.2 Market Status and Outlook
- 1.2 Global Contact Center Analytics Software Market Size and Analysis by Regions
 - 1.2.1 United States
 - 1.2.2 EU
 - 1.2.3 Japan
 - 1.2.4 China
 - 1.2.5 India
 - 1.2.6 Southeast Asia
- 1.3 Contact Center Analytics Software Market by Type
 - 1.3.1 Speech Analytics
 - 1.3.2 Cross-channel Analytics
 - 1.3.3 Predictive Analytics
 - 1.3.4 Performance Analytics
 - 1.3.5 Text Analytics
- 1.4 Contact Center Analytics Software Market by End Users/Application
 - 1.4.1 Log Management
 - 1.4.2 Risk and Compliance Management
 - 1.4.3 Real-Time Monitoring and Reporting
 - 1.4.4 Workforce Management
 - 1.4.5 Customer Experience Management

2 GLOBAL CONTACT CENTER ANALYTICS SOFTWARE COMPETITION ANALYSIS BY PLAYERS

- 2.1 Contact Center Analytics Software Market Size (Value) by Players (2017 and 2018)
- 2.2 Competitive Status and Trend
 - 2.2.1 Market Concentration Rate
 - 2.2.2 Product/Service Differences
 - 2.2.3 New Entrants

2.2.4 The Technology Trends in Future

3 COMPANY (TOP PLAYERS) PROFILES

3.1 Cisco Systems, Inc. (US)

3.1.1 Company Profile

3.1.2 Main Business/Business Overview

3.1.3 Products, Services and Solutions

3.1.4 Contact Center Analytics Software Revenue (Value) (2013-2018)

3.1.5 Recent Developments

3.2 Genpact Limited (Bermuda)

3.2.1 Company Profile

3.2.2 Main Business/Business Overview

3.2.3 Products, Services and Solutions

3.2.4 Contact Center Analytics Software Revenue (Value) (2013-2018)

3.2.5 Recent Developments

3.3 Verint Systems Inc. (US)

3.3.1 Company Profile

3.3.2 Main Business/Business Overview

3.3.3 Products, Services and Solutions

3.3.4 Contact Center Analytics Software Revenue (Value) (2013-2018)

3.3.5 Recent Developments

3.4 8X8 Inc. (US)

3.4.1 Company Profile

3.4.2 Main Business/Business Overview

3.4.3 Products, Services and Solutions

3.4.4 Contact Center Analytics Software Revenue (Value) (2013-2018)

3.4.5 Recent Developments

3.5 Genesys (US)

3.5.1 Company Profile

3.5.2 Main Business/Business Overview

3.5.3 Products, Services and Solutions

3.5.4 Contact Center Analytics Software Revenue (Value) (2013-2018)

3.5.5 Recent Developments

3.6 Oracle Corporation (US)

3.6.1 Company Profile

3.6.2 Main Business/Business Overview

3.6.3 Products, Services and Solutions

3.6.4 Contact Center Analytics Software Revenue (Value) (2013-2018)

- 3.6.5 Recent Developments
- 3.7 Mitel Networks Corporation (Canada)
 - 3.7.1 Company Profile
 - 3.7.2 Main Business/Business Overview
 - 3.7.3 Products, Services and Solutions
 - 3.7.4 Contact Center Analytics Software Revenue (Value) (2013-2018)
 - 3.7.5 Recent Developments
- 3.8 SAP SE (Germany)
 - 3.8.1 Company Profile
 - 3.8.2 Main Business/Business Overview
 - 3.8.3 Products, Services and Solutions
 - 3.8.4 Contact Center Analytics Software Revenue (Value) (2013-2018)
 - 3.8.5 Recent Developments
- 3.9 NICE Ltd. (Israel)
 - 3.9.1 Company Profile
 - 3.9.2 Main Business/Business Overview
 - 3.9.3 Products, Services and Solutions
 - 3.9.4 Contact Center Analytics Software Revenue (Value) (2013-2018)
 - 3.9.5 Recent Developments
- 3.10 Enghouse Interactive (US)
 - 3.10.1 Company Profile
 - 3.10.2 Main Business/Business Overview
 - 3.10.3 Products, Services and Solutions
 - 3.10.4 Contact Center Analytics Software Revenue (Value) (2013-2018)
 - 3.10.5 Recent Developments
- 3.11 Five9, Inc. (US)
- 3.12 CallMiner (US)
- 3.13 Servion Global Solutions (India)

4 GLOBAL CONTACT CENTER ANALYTICS SOFTWARE MARKET SIZE BY TYPE AND APPLICATION (2013-2018)

- 4.1 Global Contact Center Analytics Software Market Size by Type (2013-2018)
- 4.2 Global Contact Center Analytics Software Market Size by Application (2013-2018)
- 4.3 Potential Application of Contact Center Analytics Software in Future
- 4.4 Top Consumer/End Users of Contact Center Analytics Software

5 UNITED STATES CONTACT CENTER ANALYTICS SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

5.1 United States Contact Center Analytics Software Market Size (2013-2018)

5.2 United States Contact Center Analytics Software Market Size and Market Share by Players (2017 and 2018)

6 EU CONTACT CENTER ANALYTICS SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

6.1 EU Contact Center Analytics Software Market Size (2013-2018)

6.2 EU Contact Center Analytics Software Market Size and Market Share by Players (2017 and 2018)

7 JAPAN CONTACT CENTER ANALYTICS SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

7.1 Japan Contact Center Analytics Software Market Size (2013-2018)

7.2 Japan Contact Center Analytics Software Market Size and Market Share by Players (2017 and 2018)

8 CHINA CONTACT CENTER ANALYTICS SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

8.1 China Contact Center Analytics Software Market Size (2013-2018)

8.2 China Contact Center Analytics Software Market Size and Market Share by Players (2017 and 2018)

9 INDIA CONTACT CENTER ANALYTICS SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

9.1 India Contact Center Analytics Software Market Size (2013-2018)

9.2 India Contact Center Analytics Software Market Size and Market Share by Players (2017 and 2018)

10 SOUTHEAST ASIA CONTACT CENTER ANALYTICS SOFTWARE DEVELOPMENT STATUS AND OUTLOOK

10.1 Southeast Asia Contact Center Analytics Software Market Size (2013-2018)

10.2 Southeast Asia Contact Center Analytics Software Market Size and Market Share by Players (2017 and 2018)

11 MARKET FORECAST BY REGIONS, TYPE AND APPLICATION (2018-2025)

11.1 Global Contact Center Analytics Software Market Size (Value) by Regions (2018-2025)

11.1.1 United States Contact Center Analytics Software Revenue and Growth Rate (2018-2025)

11.1.2 EU Contact Center Analytics Software Revenue and Growth Rate (2018-2025)

11.1.3 Japan Contact Center Analytics Software Revenue and Growth Rate (2018-2025)

11.1.4 China Contact Center Analytics Software Revenue and Growth Rate (2018-2025)

11.1.5 India Contact Center Analytics Software Revenue and Growth Rate (2018-2025)

11.1.6 Southeast Asia Contact Center Analytics Software Revenue and Growth Rate (2018-2025)

11.2 Global Contact Center Analytics Software Market Size (Value) by Type (2018-2025)

11.3 Global Contact Center Analytics Software Market Size by Application (2018-2025)

12 CONTACT CENTER ANALYTICS SOFTWARE MARKET DYNAMICS

12.1 Contact Center Analytics Software Market Opportunities

12.2 Contact Center Analytics Software Challenge and Risk

12.2.1 Competition from Opponents

12.2.2 Downside Risks of Economy

12.3 Contact Center Analytics Software Market Constraints and Threat

12.3.1 Threat from Substitute

12.3.2 Government Policy

12.3.3 Technology Risks

12.4 Contact Center Analytics Software Market Driving Force

12.4.1 Growing Demand from Emerging Markets

12.4.2 Potential Application

13 MARKET EFFECT FACTORS ANALYSIS

13.1 Technology Progress/Risk

13.1.1 Substitutes

13.1.2 Technology Progress in Related Industry

13.2 Consumer Needs Trend/Customer Preference

13.3 External Environmental Change

13.3.1 Economic Fluctuations

13.3.2 Other Risk Factors

14 RESEARCH FINDING/CONCLUSION

15 APPENDIX

Methodology

Analyst Introduction

Data Source

The report requires updating with new data and is sent in 2-3 business days after order is placed.

List Of Tables

LIST OF TABLES AND FIGURES

- Figure Contact Center Analytics Software Product Scope
- Figure Global Contact Center Analytics Software Market Size (Million USD) (2013-2018)
- Table Global Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)
- Figure Global Contact Center Analytics Software Market Share by Regions in 2017
- Figure United States Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)
- Figure EU Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)
- Figure Japan Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)
- Figure China Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)
- Figure India Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)
- Figure Southeast Asia Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)
- Figure Global Contact Center Analytics Software Market Share by Type in 2017
- Figure Speech Analytics Market Size (Million USD) and Growth Rate (2013-2018)
- Figure Cross-channel Analytics Market Size (Million USD) and Growth Rate (2013-2018)
- Figure Predictive Analytics Market Size (Million USD) and Growth Rate (2013-2018)
- Figure Performance Analytics Market Size (Million USD) and Growth Rate (2013-2018)
- Figure Text Analytics Market Size (Million USD) and Growth Rate (2013-2018)
- Figure Global Contact Center Analytics Software Market Share by Application in 2017
- Table Key Downstream Customer in Log Management
- Figure Contact Center Analytics Software Market Size (Million USD) and Growth Rate in Log Management (2013-2018)
- Table Key Downstream Customer in Risk and Compliance Management
- Figure Contact Center Analytics Software Market Size (Million USD) and Growth Rate in Risk and Compliance Management (2013-2018)
- Table Key Downstream Customer in Real-Time Monitoring and Reporting
- Figure Contact Center Analytics Software Market Size (Million USD) and Growth Rate in Real-Time Monitoring and Reporting (2013-2018)
- Table Key Downstream Customer in Workforce Management

Figure Contact Center Analytics Software Market Size (Million USD) and Growth Rate in Workforce Management (2013-2018)

Table Key Downstream Customer in Customer Experience Management

Figure Contact Center Analytics Software Market Size (Million USD) and Growth Rate in Customer Experience Management (2013-2018)

Table Contact Center Analytics Software Market Size (Million USD) by Players (2017 and 2018)

Figure Contact Center Analytics Software Market Size Share by Players in 2017

Figure Contact Center Analytics Software Market Size Share by Players in 2018

Table Cisco Systems, Inc. (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Cisco Systems, Inc. (US) (2013-2018)

Figure Cisco Systems, Inc. (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Genpact Limited (Bermuda) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Genpact Limited (Bermuda) (2013-2018)

Figure Genpact Limited (Bermuda) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Verint Systems Inc. (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Verint Systems Inc. (US) (2013-2018)

Figure Verint Systems Inc. (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table 8X8 Inc. (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of 8X8 Inc. (US) (2013-2018)

Figure 8X8 Inc. (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Genesys (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Genesys (US) (2013-2018)

Figure Genesys (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Oracle Corporation (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Oracle Corporation (US) (2013-2018)

Figure Oracle Corporation (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Mitel Networks Corporation (Canada) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Mitel Networks Corporation (Canada) (2013-2018)

Figure Mitel Networks Corporation (Canada) Contact Center Analytics Software Business Revenue Market Share in 2017

Table SAP SE (Germany) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of SAP SE (Germany) (2013-2018)

Figure SAP SE (Germany) Contact Center Analytics Software Business Revenue Market Share in 2017

Table NICE Ltd. (Israel) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of NICE Ltd. (Israel) (2013-2018)

Figure NICE Ltd. (Israel) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Enghouse Interactive (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Enghouse Interactive (US) (2013-2018)

Figure Enghouse Interactive (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Five9, Inc. (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Five9, Inc. (US) (2013-2018)

Figure Five9, Inc. (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table CallMiner (US) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of CallMiner (US) (2013-2018)

Figure CallMiner (US) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Servion Global Solutions (India) Basic Information List

Table Contact Center Analytics Software Business Revenue (Million USD) of Servion Global Solutions (India) (2013-2018)

Figure Servion Global Solutions (India) Contact Center Analytics Software Business Revenue Market Share in 2017

Table Global Contact Center Analytics Software Market Size (Million USD) by Type (2013-2018)

Figure Global Contact Center Analytics Software Market Size Share by Type in 2013

Figure Global Contact Center Analytics Software Market Size Share by Type in 2014

Figure Global Contact Center Analytics Software Market Size Share by Type in 2015

Figure Global Contact Center Analytics Software Market Size Share by Type in 2016

Figure Global Contact Center Analytics Software Market Size Share by Type in 2017

Figure Global Contact Center Analytics Software Market Size Share by Type in 2018

Table Global Contact Center Analytics Software Market Size (Million USD) by Application (2013-2018)

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2013

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2014

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2015

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2016

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2017

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2018

Table Top Consumer/End Users of Contact Center Analytics Software

Figure United States Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)

Table United States Contact Center Analytics Software Market Size (Million USD) by Players (2013-2018)

Figure United States Contact Center Analytics Software Market Size Share by Players in 2017

Figure United States Contact Center Analytics Software Market Size Share by Players in 2018

Figure EU Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)

Table EU Contact Center Analytics Software Market Size (Million USD) by Players (2013-2018)

Figure EU Contact Center Analytics Software Market Size Share by Players in 2017

Figure EU Contact Center Analytics Software Market Size Share by Players in 2018

Figure Japan Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)

Table Japan Contact Center Analytics Software Market Size (Million USD) by Players (2013-2018)

Figure Japan Contact Center Analytics Software Market Size Share by Players in 2017

Figure Japan Contact Center Analytics Software Market Size Share by Players in 2018

Figure China Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)

Table China Contact Center Analytics Software Market Size (Million USD) by Players (2013-2018)

Figure China Contact Center Analytics Software Market Size Share by Players in 2017

Figure China Contact Center Analytics Software Market Size Share by Players in 2018

Figure India Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)

Table India Contact Center Analytics Software Market Size (Million USD) by Players (2013-2018)

Figure India Contact Center Analytics Software Market Size Share by Players in 2017

Figure India Contact Center Analytics Software Market Size Share by Players in 2018

Figure Southeast Asia Contact Center Analytics Software Market Size (Million USD) and Growth Rate by Regions (2013-2018)

Table Southeast Asia Contact Center Analytics Software Market Size (Million USD) by Players (2013-2018)

Figure Southeast Asia Contact Center Analytics Software Market Size Share by Players in 2017

Figure Southeast Asia Contact Center Analytics Software Market Size Share by Players in 2018

Figure Global Contact Center Analytics Software Market Size (Million USD) by Regions (2018-2025)

Table Global Contact Center Analytics Software Market Size (Million USD) by Regions (2018-2025)

Figure Global Contact Center Analytics Software Market Size Share by Regions in 2018

Figure Global Contact Center Analytics Software Market Size Share by Regions in 2025

Figure United States Contact Center Analytics Software Revenue (Million USD) and Growth Rate (2018-2025)

Figure EU Contact Center Analytics Software Revenue (Million USD) and Growth Rate (2018-2025)

Figure Japan Contact Center Analytics Software Revenue (Million USD) and Growth Rate (2018-2025)

Figure China Contact Center Analytics Software Revenue (Million USD) and Growth Rate (2018-2025)

Figure India Contact Center Analytics Software Revenue (Million USD) and Growth Rate (2018-2025)

Figure Southeast Asia Contact Center Analytics Software Revenue (Million USD) and Growth Rate (2018-2025)

Table Global Contact Center Analytics Software Market Size (Million USD) by Type

(2018-2025)

Figure Global Contact Center Analytics Software Market Size Share by Type in 2018

Figure Global Contact Center Analytics Software Market Size Share by Type in 2025

Table Global Contact Center Analytics Software Market Size (Million USD) by Application (2018-2025)

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2018

Figure Global Contact Center Analytics Software Market Size (Million USD) by Application in 2025

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