

Global and Europe Interactive Voice Response Market - Analysis and Outlook to 2022

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Abstracts

This report presents a comprehensive overview of the Interactive Voice Response market in Europe, which shares the history data information from 2012 to 2016, and forecast from 2017 to 2022.

This report provides a detailed analysis of the market, including its dynamics, structure, characteristics, main players, growth and demand drivers, etc. As a Detailed Analysis report, it covers all details inside analysis and opinion in Interactive Voice Response industry.

This report focuses Global and Europe market, including details as following:

Key Players

8X8, Inc. (US)

Nuance Communications, Inc. (US)

Convergys Corporation (US)

Avaya Inc. (US)

Cisco Systems, Inc. (US)

AT&T Inc. (US)

West Corporation (US)

Genesys Telecommunication Laboratories, Inc. (US)

Verizon Communications Inc. (US)

IVR Lab (US),

Aspect Software Parent Inc. (US)

24/7 Customer, Inc. (US)

inContact Inc. (US)

NewVoiceMedia (UK)
Five9, Inc. (US)
Quintum (US)

Key Regions

North America

United States

Canada

Latin America

Mexico

Brazil

Argentina

Others

Europe

Germany

United Kingdom

France

Italy

Spain

Russia

Netherland

Others

Asia & Pacific

China

Japan

India

Korea

Australia

Southeast Asia

Indonesia

Thailand

Philippines

Vietnam

Singapore

Malaysia

Others

Africa & Middle East

South Africa

Egypt

Turkey

Saudi Arabia

Iran

Others

Key Product Type

By Technology: Speech Based, Touch-tone Based.

By Deployment Mode: Cloud, On Premise.

By Services: Installation, Training & Education, Maintenance & Support.

Key Applications

BFSI

Travel and Hospitality

Pharma and Healthcare

Telecommunications

Government and Public Sector

Transportation and Logistics

ITES

Media, Retail, and E-commerce

Education

Others

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