

Global BPO Market Report 2019 - Market Size, Share, Price, Trend and Forecast

https://marketpublishers.com/r/GF2DA7E37FFCPEN.html

Date: May 2019 Pages: 137 Price: US\$ 4,000.00 (Single User License) ID: GF2DA7E37FFCPEN

Abstracts

The global market size of BPO is \$XX million in 2018 with XX CAGR from 2014 to 2018, and it is expected to reach \$XX million by the end of 2024 with a CAGR of XX% from 2019 to 2024.

Global BPO Market Report 2019 - Market Size, Share, Price, Trend and Forecast is a professional and in-depth study on the current state of the global BPO industry. The key insights of the report:

1. The report provides key statistics on the market status of the BPO manufacturers and is a valuable source of guidance and direction for companies and individuals interested in the industry.

2. The report provides a basic overview of the industry including its definition, applications and manufacturing technology.

3. The report presents the company profile, product specifications, capacity, production value, and 2013-2018 market shares for key vendors.

4. The total market is further divided by company, by country, and by application/type for the competitive landscape analysis.

5. The report estimates 2019-2024 market development trends of BPO industry.

6. Analysis of upstream raw materials, downstream demand, and current market dynamics is also carried out

7. The report makes some important proposals for a new project of BPO Industry before evaluating its feasibility.

There are 4 key segments covered in this report: competitor segment, product type segment, end use/application segment and geography segment.



For competitor segment, the report includes global key players of BPO as well as some small players. At least 6 companies are included:

Accenture

Capgemini

Genpact

IBM

Tata Consultancy Services

3i Infotech

The information for each competitor includes:

Company Profile

Main Business Information

SWOT Analysis

Sales, Revenue, Price and Gross Margin

Market Share

For product type segment, this report listed main product type of BPO market

Finance & Accounting

Customer Services

HR Outsourcing

KPO



Procurement Outsourcing

For end use/application segment, this report focuses on the status and outlook for key applications. End users sre also listed.

Application I

Application II

Application III

For geography segment, regional supply, application-wise and type-wise demand, major players, price is presented from 2013 to 2023. This report covers following regions:

North America

South America

Asia & Pacific

Europe

MEA (Middle East and Africa)

The key countries in each region are taken into consideration as well, such as United States, China, Japan, India, Korea, ASEAN, Germany, France, UK, Italy, Spain, CIS, and Brazil etc.

Reasons to Purchase this Report:

Analyzing the outlook of the market with the recent trends and SWOT analysis

Market dynamics scenario, along with growth opportunities of the market in the years to come

Market segmentation analysis including qualitative and quantitative research



incorporating the impact of economic and non-economic aspects

Regional and country level analysis integrating the demand and supply forces that are influencing the growth of the market.

Market value (USD Million) and volume (Units Million) data for each segment and sub-segment

Competitive landscape involving the market share of major players, along with the new projects and strategies adopted by players in the past five years

Comprehensive company profiles covering the product offerings, key financial information, recent developments, SWOT analysis, and strategies employed by the major market players

1-year analyst support, along with the data support in excel format.

We also can offer customized report to fulfill special requirements of our clients. Regional and Countries report can be provided as well.



Contents

CHAPTER 1 EXECUTIVE SUMMARY

CHAPTER 2 ABBREVIATION AND ACRONYMS

CHAPTER 3 PREFACE

- 3.1 Research Scope
- 3.2 Research Methodology
 - 3.2.1 Primary Sources
 - 3.2.2 Secondary Sources
 - 3.2.3 Assumptions

CHAPTER 4 MARKET LANDSCAPE

- 4.1 Market Overview
- 4.2 Classification/Types
- 4.3 Application/End Users

CHAPTER 5 MARKET TREND ANALYSIS

- 5.1 Introduction
- 5.2 Drivers
- 5.3 Restraints
- 5.4 Opportunities
- 5.5 Threats

CHAPTER 6 INDUSTRY CHAIN ANALYSIS

- 6.1 Upstream/Suppliers Analysis
- 6.2 BPO Analysis
 - 6.2.1 Technology Analysis
 - 6.2.2 Cost Analysis
- 6.2.3 Market Channel Analysis
- 6.3 Downstream Buyers/End Users

CHAPTER 7 LATEST MARKET DYNAMICS



- 7.1 Latest News
- 7.2 Merger and Acquisition
- 7.3 Planned/Future Project
- 7.4 Policy Dynamics

CHAPTER 8 TRADING ANALYSIS

- 8.1 Export of BPO by Region
- 8.2 Import of BPO by Region
- 8.3 Balance of Trade

CHAPTER 9 HISTORICAL AND CURRENT BPO IN NORTH AMERICA (2013-2018)

- 9.1 BPO Supply
- 9.2 BPO Demand by End Use
- 9.3 Competition by Players/Suppliers
- 9.4 Type Segmentation and Price
- 9.5 Key Countries Analysis
 - 9.5.1 US
 - 9.5.2 Canada
 - 9.5.3 Mexico

CHAPTER 10 HISTORICAL AND CURRENT BPO IN SOUTH AMERICA (2013-2018)

10.1 BPO Supply
10.2 BPO Demand by End Use
10.3 Competition by Players/Suppliers
10.4 Type Segmentation and Price
10.5 Key Countries Analysis
10.5.1 Brazil
10.5.2 Argentina
10.5.3 Chile
10.5.4 Peru

CHAPTER 11 HISTORICAL AND CURRENT BPO IN ASIA & PACIFIC (2013-2018)

- 11.1 BPO Supply
- 11.2 BPO Demand by End Use
- 11.3 Competition by Players/Suppliers



- 11.4 Type Segmentation and Price
- 11.5 Key Countries Analysis
 - 11.5.1 China
 - 11.5.2 India
 - 11.5.3 Japan
 - 11.5.4 South Korea
 - 11.5.5 ASEAN
 - 11.5.6 Australia

CHAPTER 12 HISTORICAL AND CURRENT BPO IN EUROPE (2013-2018)

- 12.1 BPO Supply
- 12.2 BPO Demand by End Use
- 12.3 Competition by Players/Suppliers
- 12.4 Type Segmentation and Price
- 12.5 Key Countries Analysis
 - 12.5.1 Germany
 - 12.5.2 France
 - 12.5.3 UK
 - 12.5.4 Italy
 - 12.5.5 Spain
 - 12.5.6 Belgium
 - 12.5.7 Netherlands
 - 12.5.8 Austria
 - 12.5.9 Poland
 - 12.5.10 Russia

CHAPTER 13 HISTORICAL AND CURRENT BPO IN MEA (2013-2018)

- 13.1 BPO Supply
- 13.2 BPO Demand by End Use
- 13.3 Competition by Players/Suppliers
- 13.4 Type Segmentation and Price
- 13.5 Key Countries Analysis
 - 13.5.1 Egypt
 - 13.5.2 Iran
 - 13.5.3 Israel
 - 13.5.4 South Africa
 - 13.5.5 GCC



13.5.6 Turkey

CHAPTER 14 SUMMARY FOR GLOBAL BPO (2013-2018)

- 14.1 BPO Supply
- 14.2 BPO Demand by End Use
- 14.3 Competition by Players/Suppliers
- 14.4 Type Segmentation and Price

CHAPTER 15 GLOBAL BPO FORECAST (2019-2023)

- 15.1 BPO Supply Forecast
- 15.2 BPO Demand Forecast
- 15.3 Competition by Players/Suppliers
- 15.4 Type Segmentation and Price Forecast

CHAPTER 16 ANALYSIS OF GLOBAL KEY VENDORS

- 16.1 Accenture
 - 16.1.1 Company Profile
 - 16.1.2 Main Business and BPO Information
 - 16.1.3 SWOT Analysis of Accenture
 - 16.1.4 Accenture BPO Sales, Revenue, Price and Gross Margin (2014-2019)
- 16.2 Capgemini
 - 16.2.1 Company Profile
- 16.2.2 Main Business and BPO Information
- 16.2.3 SWOT Analysis of Capgemini
- 16.2.4 Capgemini BPO Sales, Revenue, Price and Gross Margin (2014-2019)
- 16.3 Genpact
- 16.3.1 Company Profile
- 16.3.2 Main Business and BPO Information
- 16.3.3 SWOT Analysis of Genpact
- 16.3.4 Genpact BPO Sales, Revenue, Price and Gross Margin (2014-2019)
- 16.4 IBM
 - 16.4.1 Company Profile
 - 16.4.2 Main Business and BPO Information
- 16.4.3 SWOT Analysis of IBM
- 16.4.4 IBM BPO Sales, Revenue, Price and Gross Margin (2014-2019)
- 16.5 Tata Consultancy Services



- 16.5.1 Company Profile
- 16.5.2 Main Business and BPO Information
- 16.5.3 SWOT Analysis of Tata Consultancy Services
- 16.5.4 Tata Consultancy Services BPO Sales, Revenue, Price and Gross Margin

(2014-2019)

- 16.6 3i Infotech
 - 16.6.1 Company Profile
 - 16.6.2 Main Business and BPO Information
 - 16.6.3 SWOT Analysis of 3i Infotech
 - 16.6.4 3i Infotech BPO Sales, Revenue, Price and Gross Margin (2014-2019)
- 16.7 Company G
- 16.7.1 Company Profile
- 16.7.2 Main Business and BPO Information
- 16.7.3 SWOT Analysis of Company G
- 16.7.4 Company G BPO Sales, Revenue, Price and Gross Margin (2014-2019)



Tables & Figures

TABLES AND FIGURES

Table Abbreviation and Acronyms List Table Research Scope of BPO Report Table Primary Sources of BPO Report Table Secondary Sources of BPO Report Table Major Assumptions of BPO Report **Figure BPO Picture Table BPO Classification** Table BPO Applications List Table Drivers of BPO Market Table Restraints of BPO Market Table Opportunities of BPO Market Table Threats of BPO Market Table Raw Materials Suppliers List Table Different Production Methods of BPO Table Cost Structure Analysis of BPO Table Key End Users List Table Latest News of BPO Market Table Merger and Acquisition List Table Planned/Future Project of BPO Market Table Policy of BPO Market Table 2014-2024 Regional Export of BPO Table 2014-2024 Regional Import of BPO Table 2014-2024 Regional Trade Balance Figure 2014-2024 Regional Trade Balance Table 2014-2024 North America BPO Market Size (M USD) and Market Volume (Tons) List Figure 2014-2024 North America BPO Market Size (M USD) and CAGR Figure 2014-2024 North America BPO Market Volume (Tons) and CAGR Table 2014-2024 North America BPO Demand (Tons) List by Application Table 2014-2019 North America BPO Key Players Sales (Tons) List Table 2014-2019 North America BPO Key Players Market Share List Table 2014-2024 North America BPO Demand (Tons) List by Type Table 2014-2019 North America BPO Price (USD/Ton) List by Type Table 2014-2024 US BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 US BPO Import & Export (Tons) List



Table 2014-2024 Canada BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Canada BPO Import & Export (Tons) List Table 2014-2024 Mexico BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Mexico BPO Import & Export (Tons) List Table 2014-2024 South America BPO Market Size (M USD) and Market Volume (Tons) List Figure 2014-2024 South America BPO Market Size (M USD) and CAGR Figure 2014-2024 South America BPO Market Volume (Tons) and CAGR Table 2014-2024 South America BPO Demand (Tons) List by Application Table 2014-2019 South America BPO Key Players Sales (Tons) List Table 2014-2019 South America BPO Key Players Market Share List Table 2014-2024 South America BPO Demand (Tons) List by Type Table 2014-2019 South America BPO Price (USD/Ton) List by Type Table 2014-2024 Brazil BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Brazil BPO Import & Export (Tons) List Table 2014-2024 Argentina BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Argentina BPO Import & Export (Tons) List Table 2014-2024 Chile BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Chile BPO Import & Export (Tons) List Table 2014-2024 Peru BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Peru BPO Import & Export (Tons) List Table 2014-2024 Asia & Pacific BPO Market Size (M USD) and Market Volume (Tons) List Figure 2014-2024 Asia & Pacific BPO Market Size (M USD) and CAGR Figure 2014-2024 Asia & Pacific BPO Market Volume (Tons) and CAGR Table 2014-2024 Asia & Pacific BPO Demand (Tons) List by Application Table 2014-2019 Asia & Pacific BPO Key Players Sales (Tons) List Table 2014-2019 Asia & Pacific BPO Key Players Market Share List Table 2014-2024 Asia & Pacific BPO Demand (Tons) List by Type Table 2014-2019 Asia & Pacific BPO Price (USD/Ton) List by Type Table 2014-2024 China BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 China BPO Import & Export (Tons) List Table 2014-2024 India BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 India BPO Import & Export (Tons) List Table 2014-2024 Japan BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Japan BPO Import & Export (Tons) List Table 2014-2024 South Korea BPO Market Size (M USD) and Market Volume (Tons) List

Table 2014-2024 South Korea BPO Import & Export (Tons) List



Table 2014-2024 ASEAN BPO Market Size (M USD) List Table 2014-2024 ASEAN BPO Market Volume (Tons) List Table 2014-2024 ASEAN BPO Import (Tons) List Table 2014-2024 ASEAN BPO Export (Tons) List Table 2014-2024 Australia BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Australia BPO Import & Export (Tons) List Table 2014-2024 Europe BPO Market Size (M USD) and Market Volume (Tons) List Figure 2014-2024 Europe BPO Market Size (M USD) and CAGR Figure 2014-2024 Europe BPO Market Volume (Tons) and CAGR Table 2014-2024 Europe BPO Demand (Tons) List by Application Table 2014-2019 Europe BPO Key Players Sales (Tons) List Table 2014-2019 Europe BPO Key Players Market Share List Table 2014-2024 Europe BPO Demand (Tons) List by Type Table 2014-2019 Europe BPO Price (USD/Ton) List by Type Table 2014-2024 Germany BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Germany BPO Import & Export (Tons) List Table 2014-2024 France BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 France BPO Import & Export (Tons) List Table 2014-2024 UK BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 UK BPO Import & Export (Tons) List Table 2014-2024 Italy BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Italy BPO Import & Export (Tons) List Table 2014-2024 Spain BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Spain BPO Import & Export (Tons) List Table 2014-2024 Belgium BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Belgium BPO Import & Export (Tons) List Table 2014-2024 Netherlands BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Netherlands BPO Import & Export (Tons) List Table 2014-2024 Austria BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Austria BPO Import & Export (Tons) List Table 2014-2024 Poland BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Poland BPO Import & Export (Tons) List Table 2014-2024 Russia BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Russia BPO Import & Export (Tons) List Table 2014-2024 MEA BPO Market Size (M USD) and Market Volume (Tons) List Figure 2014-2024 MEA BPO Market Size (M USD) and CAGR Figure 2014-2024 MEA BPO Market Volume (Tons) and CAGR Table 2014-2024 MEA BPO Demand (Tons) List by Application



Table 2014-2019 MEA BPO Key Players Sales (Tons) List Table 2014-2019 MEA BPO Key Players Market Share List Table 2014-2024 MEA BPO Demand (Tons) List by Type Table 2014-2019 MEA BPO Price (USD/Ton) List by Type Table 2014-2024 Egypt BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Egypt BPO Import & Export (Tons) List Table 2014-2024 Iran BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Iran BPO Import & Export (Tons) List Table 2014-2024 Israel BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Israel BPO Import & Export (Tons) List Table 2014-2024 South Africa BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 South Africa BPO Import & Export (Tons) List Table 2014-2024 GCC BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 GCC BPO Import & Export (Tons) List Table 2014-2024 Turkey BPO Market Size (M USD) and Market Volume (Tons) List Table 2014-2024 Turkey BPO Import & Export (Tons) List Table 2014-2019 Global BPO Market Size (M USD) List by Region Table 2014-2019 Global BPO Market Size Share List by Region Table 2014-2019 Global BPO Market Volume (Tons) List by Region Table 2014-2019 Global BPO Market Volume Share List by Region Table 2014-2019 Global BPO Demand (Tons) List by Application Table 2014-2019 Global BPO Demand Market Share List by Application Table 2014-2019 Global BPO Capacity (Tons) List Table 2014-2019 Global BPO Key Vendors Capacity Share List Table 2014-2019 Global BPO Key Vendors Production (Tons) List Table 2014-2019 Global BPO Key Vendors Production Share List Figure 2014-2019 Global BPO Capacity Production and Growth Rate Table 2014-2019 Global BPO Key Vendors Production Value (M USD) List Figure 2014-2019 Global BPO Production Value (M USD) and Growth Rate Table 2014-2019 Global BPO Key Vendors Production Value Share List Table 2014-2019 Global BPO Demand (Tons) List by Type Table 2014-2019 Global BPO Demand Market Share List by Type Table 2014-2019 Regional BPO Price (USD/Ton) List Table 2019-2024 Global BPO Market Size (M USD) List by Region Table 2019-2024 Global BPO Market Size Share List by Region Table 2019-2024 Global BPO Market Volume (Tons) List by Region Table 2019-2024 Global BPO Market Volume Share List by Region Table 2019-2024 Global BPO Demand (Tons) List by Application



Table 2019-2024 Global BPO Demand Market Share List by Application Table 2019-2024 Global BPO Capacity (Tons) List Table 2019-2024 Global BPO Key Vendors Capacity Share List Table 2019-2024 Global BPO Key Vendors Production (Tons) List Table 2019-2024 Global BPO Key Vendors Production Share List Figure 2019-2024 Global BPO Capacity Production and Growth Rate Table 2019-2024 Global BPO Key Vendors Production Value (M USD) List Figure 2019-2024 Global BPO Production Value (M USD) and Growth Rate Table 2019-2024 Global BPO Key Vendors Production Value Share List Table 2019-2024 Global BPO Demand (Tons) List by Type Table 2019-2024 Global BPO Demand Market Share List by Type Table 2019-2024 Regional BPO Price (USD/Ton) List Table Accenture Information List Table SWOT Analysis of Accenture Table 2014-2019 Accenture BPO Product Capacity Production (Tons) Price Cost (USD/Ton) Production Value (M USD) List Figure 2014-2019 Accenture BPO Capacity Production (Tons) and Growth Rate Figure 2014-2019 Accenture BPO Market Share **Table Capgemini Information List** Table SWOT Analysis of Capgemini Table 2014-2019 Capgemini BPO Product Capacity Production (Tons) Price Cost (USD/Ton) Production Value (M USD) List Figure 2014-2019 Capgemini BPO Capacity Production (Tons) and Growth Rate Figure 2014-2019 Capgemini BPO Market Share **Table Genpact Information List** Table SWOT Analysis of Genpact Table 2014-2019 Genpact BPO Product Capacity Production (Tons) Price Cost (USD/Ton) Production Value (M USD) List Figure 2014-2019 Genpact BPO Capacity Production (Tons) and Growth Rate Figure 2014-2019 Genpact BPO Market Share **Table IBM Information List** Table SWOT Analysis of IBM Table 2014-2019 IBM BPO Product Capacity Production (Tons) Price Cost (USD/Ton) Production Value (M USD) List Figure 2014-2019 IBM BPO Capacity Production (Tons) and Growth Rate Figure 2014-2019 IBM BPO Market Share Table Tata Consultancy Services Information List Table SWOT Analysis of Tata Consultancy Services Table 2014-2019 Tata Consultancy Services BPO Product Capacity Production (Tons)



Price Cost (USD/Ton) Production Value (M USD) List Figure 2014-2019 Tata Consultancy Services BPO Capacity Production (Tons) and Growth Rate Figure 2014-2019 Tata Consultancy Services BPO Market Share Table 3i Infotech Information List Table SWOT Analysis of 3i Infotech Table 2014-2019 3i Infotech BPO Product Capacity Production (Tons) Price Cost (USD/Ton) Production Value (M USD) List Figure 2014-2019 3i Infotech BPO Capacity Production (Tons) and Growth Rate Figure 2014-2019 3i Infotech BPO Market Share Table Company G Information List Table SWOT Analysis of Company G Table 2014-2019 Company G BPO Product Capacity Production (Tons) Price Cost (USD/Ton) Production Value (M USD) List Figure 2014-2019 Company G BPO Capacity Production (Tons) and Growth Rate Figure 2014-2019 Company G BPO Market Share



I would like to order

Product name: Global BPO Market Report 2019 - Market Size, Share, Price, Trend and Forecast Product link: <u>https://marketpublishers.com/r/GF2DA7E37FFCPEN.html</u>

Price: US\$ 4,000.00 (Single User License / Electronic Delivery) If you want to order Corporate License or Hard Copy, please, contact our Customer Service: <u>info@marketpublishers.com</u>

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <u>https://marketpublishers.com/r/GF2DA7E37FFCPEN.html</u>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name: Last name: Email: Company: Address: City: Zip code: Country: Tel: Fax: Your message:

**All fields are required

Custumer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <u>https://marketpublishers.com/docs/terms.html</u>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970