

# 2018 Global Speech Analytics Industry Report - History, Present and Future

<https://marketpublishers.com/r/227688161F0PEN.html>

Date: November 2018

Pages: 141

Price: US\$ 3,500.00 (Single User License)

ID: 227688161F0PEN

## Abstracts

The global market size of Speech Analytics is \$XX million in 2017 with XX CAGR from 2013 to 2017, and it is expected to reach \$XX million by the end of 2023 with a CAGR of XX% from 2018 to 2023.

There are 3 key segments covered in this report: geography segment, end use/application segment and competitor segment.

For geography segment, regional supply, application-wise and type-wise demand, major players, price is presented from 2013 to 2023. This report covers following regions:

North America

South America

Asia & Pacific

Europe

MEA (Middle East and Africa)

The key countries in each region are taken into consideration as well, such as United States, China, Japan, India, Korea, ASEAN, Germany, France, UK, Italy, Spain, CIS, and Brazil etc.

For end use/application segment, this report focuses on the status and outlook for key

applications. End users also can be listed.

For competitor segment, the report includes global key players of Speech Analytics as well as some small players. The companies include:

Interactive Intelligence Group, NICE Systems, Verint Systems, Avaya, Genesys, Hewlett-Packard Enterprise, inContact, Calabrio, CallMiner, ClaraBridge et al.

The information for each competitor includes:

Company Profile

Main Business Information

SWOT Analysis

Sales, Revenue, Price and Gross Margin

Market Share

We also can offer customized report to fulfill special requirements of our clients.

## Contents

### **CHAPTER 1 EXECUTIVE SUMMARY**

### **CHAPTER 2 ABBREVIATION AND ACRONYMS**

### **CHAPTER 3 PREFACE**

- 3.1 Research Scope
- 3.2 Research Methodology
  - 3.2.1 Data Collection
  - 3.2.2 Data Analysis
  - 3.2.3 Data Validation
- 3.3 Research Sources
  - 3.3.1 Primary Sources
  - 3.3.2 Secondary Sources
  - 3.3.3 Assumptions

### **CHAPTER 4 MARKET LANDSCAPE**

- 4.1 Market Overview
- 4.2 Classification/Types
- 4.3 Application/End Users

### **CHAPTER 5 MARKET TREND ANALYSIS**

- 5.1 Introduction
- 5.2 Drivers
- 5.3 Restraints
- 5.4 Opportunities
- 5.5 Threats

### **CHAPTER 6 INDUSTRY CHAIN ANALYSIS**

- 6.1 Upstream/Suppliers Analysis
- 6.2 Speech Analytics Analysis
  - 6.2.1 Technology Analysis
  - 6.2.2 Cost Analysis
  - 6.2.3 Market Channel Analysis

6.3 Downstream Buyers/End Users

## **CHAPTER 7 LATEST MARKET DYNAMICS**

7.1 Latest News

7.2 Merger and Acquisition

7.3 Planned/Future Project

7.4 Policy Dynamics

## **CHAPTER 8 TRADING ANALYSIS**

8.1 Export of Speech Analytics by Region

8.2 Import of Speech Analytics by Region

8.3 Balance of Trade

## **CHAPTER 9 HISTORICAL AND CURRENT SPEECH ANALYTICS MARKET IN NORTH AMERICA (2013-2018)**

9.1 Speech Analytics Supply

9.2 Speech Analytics Demand by End Use

9.3 Competition by Players/Suppliers

9.4 Type Segmentation and Price

9.5 Key Countries Analysis

## **CHAPTER 10 HISTORICAL AND CURRENT SPEECH ANALYTICS MARKET IN SOUTH AMERICA (2013-2018)**

10.1 Speech Analytics Supply

10.2 Speech Analytics Demand by End Use

10.3 Competition by Players/Suppliers

10.4 Type Segmentation and Price

10.5 Key Countries Analysis

## **CHAPTER 11 HISTORICAL AND CURRENT SPEECH ANALYTICS MARKET IN ASIA & PACIFIC (2013-2018)**

11.1 Speech Analytics Supply

11.2 Speech Analytics Demand by End Use

11.3 Competition by Players/Suppliers

- 11.4 Type Segmentation and Price
- 11.5 Key Countries Analysis

## **CHAPTER 12 HISTORICAL AND CURRENT SPEECH ANALYTICS MARKET IN EUROPE (2013-2018)**

- 12.1 Speech Analytics Supply
- 12.2 Speech Analytics Demand by End Use
- 12.3 Competition by Players/Suppliers
- 12.4 Type Segmentation and Price
- 12.5 Key Countries Analysis

## **CHAPTER 13 HISTORICAL AND CURRENT SPEECH ANALYTICS MARKET IN MEA (2013-2018)**

- 13.1 Speech Analytics Supply
- 13.2 Speech Analytics Demand by End Use
- 13.3 Competition by Players/Suppliers
- 13.4 Type Segmentation and Price
- 13.5 Key Countries Analysis

## **CHAPTER 14 SUMMARY FOR GLOBAL SPEECH ANALYTICS MARKET (2013-2018)**

- 14.1 Speech Analytics Supply
- 14.2 Speech Analytics Demand by End Use
- 14.3 Competition by Players/Suppliers
- 14.4 Type Segmentation and Price

## **CHAPTER 15 GLOBAL SPEECH ANALYTICS MARKET FORECAST (2019-2023)**

- 15.1 Speech Analytics Supply Forecast
- 15.2 Speech Analytics Demand Forecast
- 15.3 Competition by Players/Suppliers
- 15.4 Type Segmentation and Price Forecast

## **CHAPTER 16 COMPANY PROFILE(INTERACTIVE INTELLIGENCE GROUP, NICE SYSTEMS, VERINT SYSTEMS, AVAYA, GENESYS, HEWLETT-PACKARD ENTERPRISE, INCONTACT, CALABRIO, CALLMINER, CLARABRIDGE ET AL.)**

## 16.1 Company A

### 16.1.1 Company Profile

### 16.1.2 Main Business and Speech Analytics Information

### 16.1.3 SWOT Analysis of Company A

### 16.1.4 Company A Speech Analytics Sales, Revenue, Price and Gross Margin (2013-2018)

## 16.2 Company B

### 16.2.1 Company Profile

### 16.2.2 Main Business and Speech Analytics Information

### 16.2.3 SWOT Analysis of Company B

### 16.2.4 Company B Speech Analytics Sales, Revenue, Price and Gross Margin (2013-2018)

## 16.3 Company C

### 16.3.1 Company Profile

### 16.3.2 Main Business and Speech Analytics Information

### 16.3.3 SWOT Analysis of Company C

### 16.3.4 Company C Speech Analytics Sales, Revenue, Price and Gross Margin (2013-2018)

## 16.4 Company D

### 16.4.1 Company Profile

### 16.4.2 Main Business and Speech Analytics Information

### 16.4.3 SWOT Analysis of Company D

### 16.4.4 Company D Speech Analytics Sales, Revenue, Price and Gross Margin (2013-2018)

## 16.5 Company E

### 16.5.1 Company Profile

### 16.5.2 Main Business and Speech Analytics Information

### 16.5.3 SWOT Analysis of Company E

### 16.5.4 Company E Speech Analytics Sales, Revenue, Price and Gross Margin (2013-2018)

## 16.6 Company F

### 16.6.1 Company Profile

### 16.6.2 Main Business and Speech Analytics Information

### 16.6.3 SWOT Analysis of Company F

### 16.6.4 Company F Speech Analytics Sales, Revenue, Price and Gross Margin (2013-2018)

## 16.7 Company G

### 16.7.1 Company Profile

- 16.7.2 Main Business and Speech Analytics Information
- 16.7.3 SWOT Analysis of Company G
- 16.7.4 Company G Speech Analytics Sales, Revenue, Price and Gross Margin  
(2013-2018)

## Tables & Figures

### TABLES AND FIGURES

Table Abbreviation and Acronyms List
Table Research Scope of Speech Analytics Report
Table Primary Sources of Speech Analytics Report
Table Secondary Sources of Speech Analytics Report
Table Major Assumptions of Speech Analytics Report
Figure Speech Analytics Picture
Table Speech Analytics Classification
Table Speech Analytics Applications List
Table Drivers of Speech Analytics Market
Table Restraints of Speech Analytics Market
Table Opportunities of Speech Analytics Market
Table Threats of Speech Analytics Market
Table Key Raw Material of Speech Analytics and Its Suppliers
Table Key Technologies of Speech Analytics
Table Cost Structure of Speech Analytics
Table Market Channel of Speech Analytics
Table Speech Analytics Application and Key End Users List
Table Latest News of Speech Analytics Industry
Table Recently Merger and Acquisition List of Speech Analytics Industry
Table Recently Planned/Future Project List of Speech Analytics Industry
Table Policy Dynamics Update of Speech Analytics Industry
Table 2013-2023 Export of Speech Analytics by Region
Table 2013-2023 Import of Speech Analytics by Region
Table 2013-2023 Balance of Trade of Speech Analytics
Figure 2013 2018 and 2023 Global Trade Map of Speech Analytics
Table 2013-2018 North America Supply of Speech Analytics
Figure 2013-2018 North America Speech Analytics Supply and GAGR
Table 2013-2018 North America Speech Analytics Downstream Demand List
Figure 2013-2018 North America Speech Analytics Downstream Demand and CAGR
Figure 2013 Major Players Market Share in North America
Figure 2018 Major Players Market Share in North America
Table 2013-2018 North America Speech Analytics Demand by Type
Figure 2013-2018 North America Speech Analytics Price
Table 2013-2018 Key Countries Supply of Speech Analytics in North America
Table 2013-2018 Key Countries Market Share of Supply in North America



Table 2013-2018 Key Countries Demand of Speech Analytics in North America  
Table 2013-2018 Key Countries Market Share of Demand in North America  
Table 2013-2018 South America Supply of Speech Analytics  
Figure 2013-2018 South America Speech Analytics Supply and GAGR  
Table 2013-2018 South America Speech Analytics Downstream Demand List  
Figure 2013-2018 South America Speech Analytics Downstream Demand and CAGR  
Figure 2013 Major Players Market Share in South America  
Figure 2018 Major Players Market Share in South America  
Table 2013-2018 South America Speech Analytics Demand by Type  
Figure 2013-2018 South America Speech Analytics Price  
Table 2013-2018 Key Countries Supply of Speech Analytics in South America  
Table 2013-2018 Key Countries Market Share of Supply in South America  
Table 2013-2018 Key Countries Demand of Speech Analytics in South America  
Table 2013-2018 Key Countries Market Share of Demand in South America  
Table 2013-2018 Asia & Pacific Supply of Speech Analytics  
Figure 2013-2018 Asia & Pacific Speech Analytics Supply and GAGR  
Table 2013-2018 Asia & Pacific Speech Analytics Downstream Demand List  
Figure 2013-2018 Asia & Pacific Speech Analytics Downstream Demand and CAGR  
Figure 2013 Major Players Market Share in Asia & Pacific  
Figure 2018 Major Players Market Share in Asia & Pacific  
Table 2013-2018 Asia & Pacific Speech Analytics Demand by Type  
Figure 2013-2018 Asia & Pacific Speech Analytics Price  
Table 2013-2018 Key Countries Supply of Speech Analytics in Asia & Pacific  
Table 2013-2018 Key Countries Market Share of Supply in Asia & Pacific  
Table 2013-2018 Key Countries Demand of Speech Analytics in Asia & Pacific  
Table 2013-2018 Key Countries Market Share of Demand in Asia & Pacific  
Table 2013-2018 Europe Supply of Speech Analytics  
Figure 2013-2018 Europe Speech Analytics Supply and GAGR  
Table 2013-2018 Europe Speech Analytics Downstream Demand List  
Figure 2013-2018 Europe Speech Analytics Downstream Demand and CAGR  
Figure 2013 Major Players Market Share in Europe  
Figure 2018 Major Players Market Share in Europe  
Table 2013-2018 Europe Speech Analytics Demand by Type  
Figure 2013-2018 Europe Speech Analytics Price  
Table 2013-2018 Key Countries Supply of Speech Analytics in Europe  
Table 2013-2018 Key Countries Market Share of Supply in Europe  
Table 2013-2018 Key Countries Demand of Speech Analytics in Europe  
Table 2013-2018 Key Countries Market Share of Demand in Europe  
Table 2013-2018 MEA Supply of Speech Analytics

Figure 2013-2018 MEA Speech Analytics Supply and GAGR  
Table 2013-2018 MEA Speech Analytics Downstream Demand List  
Figure 2013-2018 MEA Speech Analytics Downstream Demand and CAGR  
Figure 2013 Major Players Market Share in MEA  
Figure 2018 Major Players Market Share in MEA  
Table 2013-2018 MEA Speech Analytics Demand by Type  
Figure 2013-2018 MEA Speech Analytics Price  
Table 2013-2018 Key Countries Supply of Speech Analytics in MEA  
Table 2013-2018 Key Countries Market Share of Supply in MEA  
Table 2013-2018 Key Countries Demand of Speech Analytics in MEA  
Table 2013-2018 Key Countries Market Share of Demand in MEA  
Table 2013-2018 Global Supply of Speech Analytics by Region  
Figure 2013-2018 Global Supply and CAGR of Speech Analytics by Region  
Table 2013-2018 Global Speech Analytics Downstream Demand List by Region  
Figure 2013-2018 Global Speech Analytics Downstream Demand and CAGR by Region  
Figure 2013 Global Major Players Market Share  
Figure 2018 Global Major Players Market Share  
Table 2013-2018 Global Speech Analytics Type-wise Demand by Region  
Figure 2013-2018 Global Speech Analytics Price  
Table Main Business and Speech Analytics Information of Company A  
Table SWOT Analysis of Company A  
Table 2013-2018 Company A Speech Analytics Sales, Revenue, Price, Cost and Gross Margin List  
Figure 2013-2018 Company A Speech Analytics Sales Revenue and Growth Rate  
Figure 2013-2018 Company A Speech Analytics Market Share  
Table Main Business and Speech Analytics Information of Company B  
Table SWOT Analysis of Company B  
Table 2013-2018 Company B Speech Analytics Sales, Revenue, Price, Cost and Gross Margin List  
Figure 2013-2018 Company B Speech Analytics Sales Revenue and Growth Rate  
Figure 2013-2018 Company B Speech Analytics Market Share  
Table Main Business and Speech Analytics Information of Company C  
Table SWOT Analysis of Company C  
Table 2013-2018 Company C Speech Analytics Sales, Revenue, Price, Cost and Gross Margin List  
Figure 2013-2018 Company C Speech Analytics Sales Revenue and Growth Rate  
Figure 2013-2018 Company C Speech Analytics Market Share  
Table Main Business and Speech Analytics Information of Company D  
Table SWOT Analysis of Company D

Table 2013-2018 Company D Speech Analytics Sales, Revenue, Price, Cost and Gross Margin List

Figure 2013-2018 Company D Speech Analytics Sales Revenue and Growth Rate

Figure 2013-2018 Company D Speech Analytics Market Share

Table Main Business and Speech Analytics Information of Company E

Table SWOT Analysis of Company E

Table 2013-2018 Company E Speech Analytics Sales, Revenue, Price, Cost and Gross Margin List

Figure 2013-2018 Company E Speech Analytics Sales Revenue and Growth Rate

Figure 2013-2018 Company E Speech Analytics Market Share

Table Main Business and Speech Analytics Information of Company F

Table SWOT Analysis of Company F

Table 2013-2018 Company F Speech Analytics Sales, Revenue, Price, Cost and Gross Margin List

Figure 2013-2018 Company F Speech Analytics Sales Revenue and Growth Rate

Figure 2013-2018 Company F Speech Analytics Market Share

Table Main Business and Speech Analytics Information of Company G

Table SWOT Analysis of Company G

Table 2013-2018 Company G Speech Analytics Sales, Revenue, Price, Cost and Gross Margin List

Figure 2013-2018 Company G Speech Analytics Sales Revenue and Growth Rate

Figure 2013-2018 Company G Speech Analytics Market Share

## I would like to order

Product name: 2018 Global Speech Analytics Industry Report - History, Present and Future

Product link: <https://marketpublishers.com/r/227688161F0PEN.html>

Price: US\$ 3,500.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/227688161F0PEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970