

Support for IoT and Emerging Technologies

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Abstracts

360 View Update: Support for IoT and Emerging Technologies provides a granular breakdown of the current problems faced by owners of emerging technologies, including smart home and connected healthcare devices. The research also analyzes the appeal of different technical support and device protection services among consumers who intend to purchase smart home devices and those who own connected healthcare devices. It also assesses consumer likelihood for paying for technical support services at specified price points.

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