

# Services and Support for the Virtual Worker 4Q 2013

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## Abstracts

Services and Support for the Virtual Worker examines the adoption and use of products and services by telecommuters. The report explores the primary reasons for telecommuting and analyzes the challenges and support needs of various types of telecommuters. It also assesses the market size and forecasts the revenue opportunity for providing various technical services in this market.

“Advancements in broadband service delivery and innovation in digital communication have allowed employees to increase productivity while away from physical places of employment,” said Patrice Samuels, Research Analyst, Parks Associates.

“Telecommuting is a growing practice, which is creating opportunities for technical services, including data collaboration, network security, and technical support.”

## Contents

### **1 REPORT SUMMARY**

- 1.1 Purpose and Scope of the Report
- 1.2 Data Sources

### **2 TELECOMMUTING**

### **3 IT PROFILES OF CONSUMERS' HOMES**

- 3.1 Device Adoption and Use
  - 3.1.1 Bring Your Own Device (BYOD)
  - 3.1.2 Mobile Device Management (MDM)

### **4 SERVICE ADOPTION AND USE**

- 4.1 Broadband
  - 4.1.1 Virtual Private Network (VPN)
- 4.2 Other Services
  - 4.2.1 Online Back-up and Storage
  - 4.2.2 Technical Support

### **5 SMALL AND MEDIUM-SIZED BUSINESS**

### **6 FORECAST**

- 6.1 Technical Support Services
- 6.2 Online Storage
- 6.3 Total Revenue

### **7 CONCLUSIONS AND RECOMMENDATION**

### **GLOSSARY**

### **INDEX**

## List Of Figures

### LIST OF FIGURES

Frequency of Telecommuting (Q1/13)  
Reason for Telecommuting by Frequency of Telecommuting  
Devices in Home Office by Frequency of Telecommuting (Q1/13)  
Employer Provided Device in Home Office by Frequency of Telecommuting Q1/13  
Examples of MDM Solutions and Services  
Forecast Broadband Penetration U.S. Households  
United States Internet Speeds  
Employer-provided Broadband Services in Home Office (Q1/13)  
United States Usage-based Pricing Tiers by Provider  
Services Used in the Home Office by Frequency of Telecommuting  
Employer-Provided Services in the Home Office by Frequency of Telecommuting (Q1/13)  
Important Cloud Storage Features (Q3/11)  
Online Storage Service by Number of Employer-Provided Devices in the Home Office (Q1/13)  
Top Five Problems Experienced with Devices  
Technical Support Service by Number of Devices in Home Office (Q1/13)  
Technical Support Service by Number of Employer-Provided  
Telecommuters: Who Pays for Support Services (Q1/13)?  
Interest in New Technical Support Services  
Approximate Number of Employees Working From Home by SMB size (Q4/12)  
Annual Amount Spent on Technical Support by SMB Size (Q4/12)  
Technical Support by SMB Size  
Computers and Printers in Use at SMBs  
Number of Interested Technical Support Services by SMB Size  
Interest in New Service Features - Top 10 (Q4/12)  
Forecast Methodology -- Technical Support Revenue  
Total Revenue – Technical Support Services  
Forecast Methodology -- Online Storage Subscriptions  
Annual Revenue Online Storage Subscriptions  
Total Revenue -- Support Services for Telecommuters

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