

# **Trends in Brazil IT Outsourcing**

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## **Abstracts**

Brazil's economy continues to grow rapidly and, with more evidence of a surge in IT spending in the coming years, outsourcing vendors with a base in the country are well placed to profit. In addition, there are many reasons to believe that Brazil could be a good foil for India as part of a global IT service delivery strategy.



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#### SUMMARY

Impact Ovum view Key messages

#### MARKET SNAPSHOT

The Brazilian IT service market is set to grow Functional split Vertical analysis Competitive snapshot Overall Global vendors Local players Rise of Indian vendors in Brazil?

### **BRAZIL – A CONTENDER FOR OFFSHORE IT SERVICES?**

**Opportunities and limitations** Brazil's offshore snapshot Hidden offshore delivery value exists in Brazil Time zone harmony Improving linguistic abilities Stable inflation levels Legacy knowledge in IT services Growth in tech-savvy labor force Multiple urban centers Incentive programs Red tape makes Brazil a tough sell Exchange rate pressure Crime and corruption Union strength Taxation levels and collection methods Brazil's IT service potential is linked to domestic market Overall economic growth Upgrade requirements to existing IT backbone



Vertical opportunities Growth of the SME sector

#### RECOMMENDATIONS

Recommendations for vendors Attack the domestic market ferociously Develop domestic vertical strategies Take advantage of all available incentives Aggressive lobbying for a better investment climate Brazil as part of a broad offshore strategy Look for partnering opportunities for offshore delivery

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Further reading Methodology



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