

Malaysia (Country Telecoms Regulation Overview)

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Abstracts

Malaysia has among the highest mobile penetration rates in the Asia-Pacific region and continues to witness healthy growth in new subscriber additions. However, broadband shows the highest growth potential in Malaysia, evident from the country's low penetration rate and a fast rate of customer additions.

The Malaysian government is encouraging broadband uptake by undertaking deployment of a high-speed broadband network and allocating spectrum for WiMAX services. The regulator, the MCMC, is playing its part in encouraging competition by mandating the incumbent operator, Telekom Malaysia, to offer high-speed broadband access services to alternative service providers and directing it to unbundle its high-speed broadband access networks in future. All these measures are expected to increase competition among the service providers, and will help in bringing down retail tariffs and offering more consumer choice.



Contents

Overview Ovum view Fixed market overview Broadband VoIP Multi-play: dual, triple, and quad players Mobile market overview National regulatory authority Role of the country's competition authority Key legislation and regulation Acts **Determinations** Current status of market analysis Wireless licensing **3G** licenses Broadband wireless access (BWA) **MVNOs Retail regulation** The retail market Number portability Cost model for retail tariffs Quality of service Wholesale fixed regulation Narrowband voice interconnection Services subject to regulation Cost model for Access Reference Document Leased circuit services Narrowband flat-rate interconnection Flat-rate Internet access call origination Wholesale access Wholesale broadband access Local loop unbundling Wholesale line rental Transition to all-IP networks Wholesale broadband services Interconnection at international cable landing points

Leasing of dark fiber



- Wholesale mobile regulation
- Mobile operator obligations
- National roaming
- Mobile termination charges
- Mobile number portability
- Wireless local loop
- Competition cases
- The MCMC's directive to DiGi countering non-competitive marketing practices
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