

HP End-User Workplace Services

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Date: July 2010

Pages: 12

Price: US\$ 100.00 (Single User License)

ID: HF7C46FDAF6EN

Abstracts

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Introduction

Managing workplace technology has evolved from simple desktop provision and maintenance to a much more complex procedure which can involve multiple devices and platforms which need access to the same personal settings and data. The market is moving from desktop management to end-user workplace services; this change adds a new set of client challenges that outsourcing providers need to address.

Features and benefits

An assessment of the business technology context, the service's features, enterprise deployment considerations, and the vendor's product strategy.

Identifies the strengths and weaknesses of the solution, and offer Ovum's opinion on its suitability for different enterprise deployment scenarios.

Highlights

HP can also boast one of the world's most renowned research-and-development facilities in HP Labs, in which it has invested \$3.6 billion.

Your key questions answered

What is the scope of HP's service offering and the perception in the market place?

How does HP deliver its service offering to customers?

What is HP's typical implementation and what are their engagement terms?

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Ovum Consulting

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